

WHAT IS THE HEALTH CARE SERVICES DASHBOARD?

A MONTHLY REPORT THAT:

- ✓ Consolidates key performance indicators and other important organization metrics across health care programs and service areas.
- ✓ Provides information typically monitored by health care organizations, such as patient outcomes, access to care, and utilization and cost.
- ✓ Helps the organization regularly assess progress in meeting annual performance objectives.
- ✓ Helps health care executives and managers identify areas that may need improvement.

Click the icons below for more information:

Statewide Dashboard



Statewide
performance trends

Institution Comparison



Compare performance
for all institutions

Glossary



Detailed specifications
for Dashboard measures

INSTITUTION MENU

Select an institution below for more information:

Avenal State Prison (ASP)	High Desert State Prison (HDSP)
Calipatria State Prison (CAL)	Ironwood State Prison (ISP)
California Correctional Center (CCC)	Kern Valley State Prison (KVSP)
California Correctional Institution (CCI)	California State Prison, Los Angeles County (LAC)
Central California Women's Facility (CCWF)	Mule Creek State Prison (MCSP)
Centinela State Prison (CEN)	North Kern State Prison (NKSP)
California Institution for Men (CIM)	Pelican Bay State Prison (PBSP)
California Health Care Facility (CHCF)	Pleasant Valley State Prison (PVSP)
California Institution for Women (CIW)	R. J. Donovan Correctional Facility (RJD)
California Men's Colony (CMC)	California State Prison, Sacramento (SAC)
California Medical Facility (CMF)	California Substance Abuse Treatment Facility (SATF)
California State Prison, Corcoran (COR)	Sierra Conservation Center (SCC)
California Rehabilitation Center (CRC)	California State Prison, Solano (SOL)
Correctional Training Facility (CTF)	San Quentin State Prison (SQ)
Chuckawalla Valley State Prison (CVSP)	Salinas Valley State Prison (SVSP)
Deuel Vocational Institution (DVI)	Valley State Prison (VSP)
Folsom State Prison (FSP)	Wasco State Prison (WSP)



The Dashboard is intended to support headquarters and institution staff in identifying opportunities for improvement and monitoring progress toward performance objectives. However, there are limitations to the information - California Correctional Health Care Services (CCHCS) has standardized many data collection processes, provided training to promote consistency in data reporting, and invested in information system modifications to improve data quality. However, much of the data featured in the Health Care Services Dashboard is gathered through multiple networked databases or self-reported by institutions, and the data have not been validated or verified. Performance objectives and benchmarks were generated internally for quality improvement purposes and are not necessarily intended to reflect compliance with court mandates or a determination regarding constitutional levels of care.

HEALTHCARE SERVICES DASHBOARD

Statewide

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT																																																																																
ACCESS <table border="1"> <thead> <tr> <th></th> <th>6 Mth Trend</th> <th>Statewide</th> </tr> </thead> <tbody> <tr> <td>Medical Services</td> <td></td> <td>87%</td> </tr> <tr> <td>Dental Services</td> <td></td> <td>92%</td> </tr> <tr> <td>Mental Health Services</td> <td></td> <td>86%</td> </tr> </tbody> </table>					6 Mth Trend	Statewide	Medical Services		87%	Dental Services		92%	Mental Health Services		86%	<table border="1"> <thead> <tr> <th></th> <th>Recent Qtr</th> <th>Prior Qtr</th> </tr> </thead> <tbody> <tr> <td>Asthma Care</td> <td>82%</td> <td>83%</td> </tr> <tr> <td>Therapeutic Anticoagulation</td> <td>73%</td> <td>71%</td> </tr> <tr> <td>Diabetes Care</td> <td>76%</td> <td>77%</td> </tr> <tr> <td>HCV Treatment</td> <td>90%</td> <td>82%</td> </tr> <tr> <td>Utilization Specialty Services</td> <td>91%</td> <td>91%</td> </tr> <tr> <td>Colon Cancer Screening</td> <td>92%</td> <td>87%</td> </tr> <tr> <td>Breast Cancer Screening</td> <td>88%</td> <td>94%</td> </tr> <tr> <td>Diagnostic Monitoring</td> <td>71%</td> <td>73%</td> </tr> <tr> <td>Polypharmacy Medication Review</td> <td></td> <td></td> </tr> <tr> <td></td> <th>Current Yr</th> <th>Prior Yr</th> </tr> <tr> <td>Flu Vaccination</td> <td>90%</td> <td>95%</td> </tr> </tbody> </table>					Recent Qtr	Prior Qtr	Asthma Care	82%	83%	Therapeutic Anticoagulation	73%	71%	Diabetes Care	76%	77%	HCV Treatment	90%	82%	Utilization Specialty Services	91%	91%	Colon Cancer Screening	92%	87%	Breast Cancer Screening	88%	94%	Diagnostic Monitoring	71%	73%	Polypharmacy Medication Review				Current Yr	Prior Yr	Flu Vaccination	90%	95%	<table border="1"> <thead> <tr> <th></th> <th>6 Mth Trend</th> <th>Statewide</th> </tr> </thead> <tbody> <tr> <td>Appropriate Placement High Risk Patients</td> <td></td> <td>73%</td> </tr> <tr> <td>High Risk Patient Care Plan</td> <td></td> <td></td> </tr> <tr> <td>Follow-Up After MHCB/DSH Admission</td> <td></td> <td>84%</td> </tr> <tr> <td>30-Day Community Hospital Readmission</td> <td></td> <td>9.8%</td> </tr> <tr> <td>30-Day MHCB or DSH Readmission</td> <td></td> <td>30%</td> </tr> <tr> <td>Potentially Avoidable Hospitalizations*</td> <td></td> <td>11.9</td> </tr> </tbody> </table>					6 Mth Trend	Statewide	Appropriate Placement High Risk Patients		73%	High Risk Patient Care Plan			Follow-Up After MHCB/DSH Admission		84%	30-Day Community Hospital Readmission		9.8%	30-Day MHCB or DSH Readmission		30%	Potentially Avoidable Hospitalizations*		11.9								
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* Rate Per 1,000 Inmates

DASHBOARD COMPARISON

June 2014

All Institutions

Scheduling & Access to Care	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Medical Services	87%	91%	85%	91%	96%	63%	86%	-	90%	93%	70%	97%	87%	96%	86%	85%	64%	96%	77%	83%	96%	78%	76%
RN FTF Triage 1 Business Day	96%	97%	97%	100%	99%	94%	95%	-	98%	99%	98%	100%	98%	100%	95%	98%	85%	98%	98%	94%	99%	92%	96%
PCP Urgent Referrals 1 Calendar Day	93%	100%	100%	98%	100%	67%	-	-	99%	100%	0%	100%	93%	100%	67%	75%	0%	100%	89%	63%	100%	-	0%
PCP Routine Referrals 14 Calendar Days	75%	80%	36%	99%	100%	44%	76%	-	99%	96%	86%	99%	81%	100%	63%	75%	36%	99%	44%	88%	98%	69%	76%
Chronic Care as Ordered	74%	81%	52%	47%	98%	28%	70%	-	86%	96%	74%	96%	65%	97%	100%	62%	73%	95%	48%	84%	98%	61%	68%
High Priority Specialty 14 Calendar Days	83%	100%	88%	100%	86%	45%	75%	-	50%	86%	76%	94%	73%	89%	90%	71%	92%	89%	86%	92%	86%	73%	93%
Routine Specialty 90 Calendar Days	92%	97%	93%	95%	93%	72%	88%	-	88%	94%	85%	96%	97%	93%	99%	94%	88%	98%	95%	89%	98%	79%	81%
Return from HLOC 5 Calendar Days	80%	76%	100%	91%	90%	41%	89%	-	96%	96%	31%	93%	95%	100%	73%	94%	23%	100%	-	56%	86%	76%	82%
Laboratory Services as Ordered	92%	92%	98%	93%	99%	80%	100%	-	96%	83%	97%	98%	77%	90%	95%	96%	85%	86%	83%	94%	99%	76%	93%
Radiology Services as Ordered	97%	100%	98%	96%	100%	100%	98%	-	100%	87%	83%	100%	100%	100%	96%	100%	94%	98%	-	87%	97%	100%	92%
Dental Services	92%	97%	80%	86%	94%	88%	93%	91%	90%	90%	86%	91%	87%	91%	92%	87%	87%	93%	89%	94%	95%	87%	96%
7362 Triage 3 or 10 Business Days	95%	98%	83%	94%	95%	94%	98%	96%	93%	96%	98%	94%	92%	97%	92%	94%	93%	97%	99%	89%	98%	94%	98%
Treatment within Timeframes	84%	89%	68%	71%	88%	80%	80%	86%	85%	84%	83%	75%	90%	85%	82%	73%	72%	80%	83%	91%	96%	89%	88%
RC Screening 60 Calendar Days	100%	-	-	-	-	99%	-	-	99%	-	-	-	-	-	-	-	100%	-	-	-	-	-	-
Patient Requested Exam 90 Calendar Days	96%	100%	79%	99%	100%	72%	99%	100%	88%	98%	98%	100%	100%	99%	99%	89%	100%	99%	94%	99%	100%	96%	98%
Notice of Exam 50 Y.O. or Chronic Care	87%	100%	88%	80%	94%	98%	96%	82%	87%	81%	64%	94%	68%	81%	96%	90%	71%	97%	81%	97%	87%	70%	99%
Mental Health Services	86%	87%	98%	90%	99%	95%	99%	91%	93%	87%	89%	93%	63%	95%	98%	97%	98%	98%	81%	94%	93%	95%	89%
Referral Timeframes	80%	74%	96%	98%	98%	90%	98%	100%	95%	85%	97%	99%	56%	94%	99%	94%	98%	97%	68%	90%	81%	97%	81%
EOP Structured Treatment	82%	N/A	N/A	N/A	N/A	98%	N/A	N/A	86%	79%	72%	85%	45%	N/A	N/A	N/A	100%	N/A	N/A	N/A	99%	87%	95%
Contact Timeframes	95%	99%	100%	83%	100%	98%	100%	83%	99%	97%	98%	94%	89%	97%	98%	100%	96%	99%	93%	97%	99%	99%	91%
Primary Clinician Contact Timeframes	96%	100%	99%	75%	100%	97%	100%	95%	99%	97%	98%	98%	85%	96%	98%	100%	95%	100%	89%	96%	100%	99%	96%
Psychiatrist Contact Timeframes	92%	98%	100%	100%	99%	98%	100%	60%	98%	95%	96%	86%	86%	100%	100%	100%	100%	99%	93%	100%	99%	99%	79%
IDTT Contact Timeframes	97%	100%	100%	75%	100%	98%	100%	95%	100%	98%	99%	99%	96%	94%	96%	100%	92%	99%	97%	94%	100%	100%	100%
Cancelled Due to Custody	1.9%	0.2%	1.7%	0.3%	0.1%	1.1%	0.0%	0.3%	0.5%	1.9%	2.0%	0.8%	10.1%	0.1%	0.1%	0.1%	0.8%	0.1%	0.4%	0.8%	1.2%	2.6%	2.1%
Medical Services	0.8%	0.4%	2.1%	0.5%	0.2%	0.9%	0.0%	0.3%	1.0%	1.1%	1.0%	0.5%	2.6%	0.0%	0.2%	0.4%	1.5%	0.2%	0.2%	0.0%	0.5%	2.1%	1.5%
Mental Health Services	4.6%	0.3%	2.2%	0.4%	0.0%	1.8%	0.0%	0.1%	0.3%	3.2%	4.9%	1.3%	27.6%	0.2%	0.0%	0.0%	0.6%	0.0%	1.1%	2.2%	3.0%	5.7%	3.9%
Dental Services	0.3%	0.0%	0.8%	0.0%	0.0%	0.5%	0.0%	0.6%	0.2%	1.3%	0.0%	0.4%	0.0%	0.1%	0.1%	0.0%	0.1%	0.0%	0.0%	0.0%	0.1%	0.0%	0.8%

* Rate Per 1,000 Inmates

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DASHBOARD COMPARISON

June 2014

All Institutions

Scheduling & Access to Care	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Medical Services	85%	-	91%	77%	85%	86%	95%	90%	89%	80%	80%	83%
RN FTF Triage 1 Business Day	81%	-	100%	92%	94%	99%	100%	99%	97%	97%	96%	99%
PCP Urgent Referrals 1 Calendar Day	73%	-	-	-	100%	96%	-	100%	94%	91%	100%	83%
PCP Routine Referrals 14 Calendar Days	70%	-	79%	59%	94%	86%	99%	88%	79%	41%	34%	92%
Chronic Care as Ordered	81%	-	85%	56%	89%	70%	97%	71%	61%	61%	50%	79%
High Priority Specialty 14 Calendar Days	95%	-	81%	82%	83%	89%	100%	84%	90%	69%	92%	47%
Routine Specialty 90 Calendar Days	99%	-	98%	96%	95%	94%	80%	91%	92%	95%	87%	97%
Return from HLOC 5 Calendar Days	76%	-	86%	63%	73%	54%	-	75%	95%	76%	86%	75%
Laboratory Services as Ordered	96%	-	97%	83%	90%	89%	90%	98%	95%	92%	89%	76%
Radiology Services as Ordered	95%	-	100%	87%	50%	97%	99%	100%	96%	95%	86%	96%
Dental Services	83%	95%	95%	97%	92%	94%	94%	95%	96%	85%	93%	90%
7362 Triage 3 or 10 Business Days	92%	99%	98%	95%	87%	97%	96%	99%	95%	96%	97%	98%
Treatment within Timeframes	82%	86%	83%	94%	88%	88%	83%	82%	87%	88%	88%	88%
RC Screening 60 Calendar Days	100%	-	-	-	-	-	-	-	100%	-	-	100%
Patient Requested Exam 90 Calendar Days	82%	100%	100%	99%	96%	100%	100%	99%	100%	99%	100%	100%
Notice of Exam 50 Y.O. or Chronic Care	60%	94%	98%	99%	95%	93%	95%	100%	97%	56%	87%	64%
Mental Health Services	89%	96%	95%	90%	80%	80%	97%	89%	97%	84%	95%	72%
Referral Timeframes	69%	98%	92%	92%	77%	64%	94%	83%	97%	89%	94%	36%
EOP Structured Treatment	100%	94%	N/A	82%	72%	94%	N/A	N/A	96%	68%	100%	95%
Contact Timeframes	98%	97%	97%	97%	92%	81%	99%	96%	99%	93%	92%	85%
Primary Clinician Contact Timeframes	95%	100%	99%	97%	93%	93%	100%	91%	99%	95%	93%	86%
Psychiatrist Contact Timeframes	99%	94%	97%	94%	86%	58%	100%	100%	99%	87%	89%	94%
IDTT Contact Timeframes	99%	98%	95%	99%	97%	91%	97%	97%	99%	98%	95%	76%
Cancelled Due to Custody	1.0%	0.4%	0.2%	2.9%	1.9%	0.7%	1.0%	0.2%	0.5%	4.7%	0.4%	0.2%
Medical Services	0.4%	0.2%	0.1%	2.0%	1.4%	0.6%	1.2%	0.2%	0.8%	2.4%	1.0%	0.2%
Mental Health Services	2.5%	0.9%	0.4%	6.5%	3.1%	1.4%	0.6%	0.3%	0.7%	11.1%	0.3%	0.4%
Dental Services	0.1%	0.2%	0.0%	0.3%	1.2%	0.2%	1.3%	0.1%	0.1%	0.7%	0.0%	0.1%

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DASHBOARD COMPARISON

June 2014

All Institutions

Scheduling & Access to Care	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Seen as Scheduled	84%	86%	73%	92%	88%	77%	83%	90%	95%	87%	84%	92%	69%	90%	88%	85%	90%	94%	84%	79%	85%	73%	89%
Medical Services	70%	63%	36%	82%	73%	51%	66%	81%	93%	74%	69%	93%	49%	79%	77%	65%	81%	87%	65%	62%	72%	51%	88%
Mental Health Services	90%	97%	96%	100%	99%	88%	96%	98%	99%	95%	89%	93%	65%	97%	98%	95%	96%	97%	97%	89%	94%	83%	89%
Dental Services	93%	98%	85%	93%	93%	93%	88%	92%	92%	94%	94%	91%	94%	95%	88%	95%	94%	98%	89%	86%	91%	86%	92%
Effective Communication Provided	91%	89%	92%	96%	94%	80%	98%	96%	98%	96%	90%	98%	88%	94%	100%	96%	75%	97%	90%	88%	90%	85%	97%
Medical Services	100%	100%	100%	100%	100%	98%	100%	99%	100%	100%	98%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mental Health Services	91%	99%	97%	100%	99%	82%	97%	90%	99%	99%	81%	95%	97%	99%	99%	100%	97%	97%	100%	93%	98%	77%	99%
Dental Services	84%	68%	78%	87%	84%	61%	96%	100%	97%	89%	90%	99%	66%	83%	100%	87%	27%	94%	69%	71%	71%	79%	92%
Population Health Management	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Asthma Care	82%	95%	91%	94%	91%	90%	92%	51%	89%	89%	91%	72%	89%	88%	93%	91%	93%	92%	89%	97%	85%	94%	87%
Asthma SABA Utilization	80%	92%	95%	97%	92%	89%	91%	51%	82%	91%	87%	62%	88%	89%	89%	89%	91%	92%	87%	93%	86%	94%	85%
Persistent Asthma ICS Treatment	83%	98%	88%	92%	89%	91%	92%	-	97%	86%	96%	82%	89%	87%	98%	92%	95%	92%	90%	100%	84%	93%	88%
Therapeutic Anticoagulation	73%	-	-	-	75%	71%	0%	67%	89%	67%	72%	71%	71%	100%	100%	100%	100%	75%	100%	100%	50%	70%	60%
Diabetes Care	76%	78%	84%	73%	81%	78%	68%	-	76%	79%	76%	73%	75%	80%	70%	79%	73%	84%	73%	75%	75%	83%	75%
A1C <8%	78%	86%	91%	89%	79%	78%	80%	-	73%	91%	81%	73%	76%	81%	73%	73%	79%	80%	69%	79%	82%	77%	82%
LDL-Cholesterol <100 mg/dl	73%	74%	73%	61%	76%	74%	43%	-	78%	71%	74%	79%	76%	73%	67%	80%	64%	81%	69%	60%	76%	75%	70%
Blood Pressure <140/90 mm Hg	78%	70%	83%	71%	93%	87%	80%	-	77%	80%	70%	83%	70%	97%	62%	93%	93%	90%	73%	83%	80%	87%	83%
Screened or Treated Nephropathy	74%	81%	91%	72%	77%	74%	70%	-	76%	74%	79%	57%	78%	70%	78%	69%	57%	85%	79%	75%	60%	93%	67%
Colon Cancer Screening	92%	97%	99%	81%	99%	96%	98%	-	94%	98%	100%	99%	92%	97%	68%	100%	94%	97%	85%	91%	89%	88%	99%
Breast Cancer Screening	88%	-	-	-	-	82%	-	-	-	99%	-	-	-	-	-	-	-	-	-	-	-	-	-
Utilization Specialty Services	91%	96%	99%	85%	80%	86%	90%	93%	91%	88%	89%	87%	96%	92%	94%	95%	94%	79%	92%	100%	96%	98%	88%
HCV Treatment	90%	83%	100%	100%	99%	94%	98%	-	92%	100%	98%	97%	77%	90%	94%	88%	50%	90%	100%	57%	100%	92%	91%
HCV Medication Adjustments	85%	67%	100%	-	100%	88%	100%	-	92%	100%	96%	94%	59%	100%	100%	100%	100%	100%	100%	25%	100%	83%	89%
Ribavarin Hgb <10 mg/dl	76%	33%	100%	-	100%	75%	-	-	83%	100%	88%	88%	60%	-	-	-	-	100%	-	75%	-	50%	67%
Peg Interferon PLT <50,000 cells/μl	86%	-	-	-	-	-	100%	-	100%	-	100%	-	-	-	100%	-	-	-	-	0%	-	100%	100%
Peg Interferon ANC <750 cells/μl	92%	100%	100%	-	100%	100%	100%	-	92%	100%	100%	100%	57%	100%	100%	100%	100%	100%	100%	0%	100%	100%	100%
HCV Length of Treatment	95%	100%	100%	100%	99%	100%	95%	-	93%	100%	100%	100%	94%	79%	89%	75%	0%	80%	100%	89%	100%	100%	94%

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June 2014

All Institutions

Scheduling & Access to Care	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Seen as Scheduled	88%	97%	86%	79%	92%	80%	93%	82%	94%	79%	83%	92%
Medical Services	73%	97%	66%	61%	85%	70%	90%	55%	87%	67%	62%	82%
Mental Health Services	93%	99%	99%	86%	95%	81%	96%	97%	99%	83%	96%	96%
Dental Services	97%	94%	94%	92%	95%	91%	94%	94%	95%	86%	90%	98%
Effective Communication Provided	87%	90%	100%	96%	82%	97%	91%	94%	89%	86%	98%	86%
Medical Services	100%	100%	100%	100%	96%	100%	99%	100%	100%	100%	100%	100%
Mental Health Services	99%	97%	100%	99%	66%	97%	97%	94%	81%	97%	99%	93%
Dental Services	62%	74%	100%	89%	84%	96%	76%	88%	86%	62%	94%	66%
Population Health Management	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Asthma Care	88%	93%	93%	86%	91%	89%	92%	91%	89%	92%	85%	91%
Asthma SABA Utilization	95%	90%	95%	83%	88%	87%	88%	90%	88%	92%	86%	88%
Persistent Asthma ICS Treatment	81%	96%	90%	89%	93%	90%	95%	92%	90%	92%	83%	95%
Therapeutic Anticoagulation	100%	100%	-	75%	64%	64%	100%	71%	70%	71%	67%	100%
Diabetes Care	69%	69%	75%	77%	74%	78%	69%	75%	72%	70%	85%	65%
A1C <8%	75%	89%	83%	75%	80%	74%	80%	71%	73%	62%	86%	81%
LDL-Cholesterol <100 mg/dl	63%	65%	74%	73%	68%	72%	66%	69%	75%	68%	78%	52%
Blood Pressure <140/90 mm Hg	71%	57%	73%	80%	73%	90%	73%	77%	70%	70%	97%	60%
Screened or Treated Nephropathy	69%	65%	69%	79%	76%	76%	58%	84%	70%	81%	80%	67%
Colon Cancer Screening	100%	98%	100%	80%	100%	94%	93%	93%	94%	99%	89%	78%
Breast Cancer Screening	-	-	-	-	-	-	-	-	-	-	-	-
Utilization Specialty Services	93%	97%	99%	95%	85%	93%	94%	92%	96%	75%	97%	74%
HCV Treatment	75%	63%	92%	87%	88%	94%	100%	79%	81%	100%	97%	100%
HCV Medication Adjustments	50%	25%	83%	85%	75%	92%	100%	58%	75%	100%	94%	-
Ribavarin Hgb <10 mg/dl	100%	-	67%	80%	50%	75%	100%	50%	50%	100%	83%	-
Peg Interferon PLT <50,000 cells/μl	-	0%	-	100%	-	100%	-	-	75%	-	100%	-
Peg Interferon ANC <750 cells/μl	0%	50%	100%	75%	100%	100%	100%	67%	100%	-	100%	-
HCV Length of Treatment	100%	100%	100%	88%	100%	96%	100%	100%	87%	100%	99%	100%

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June 2014

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Population Health Management	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Genotype 1 with PI	94%	100%	100%	100%	100%	100%	-	-	86%	100%	100%	100%	83%	67%	-	50%	0%	-	100%	100%	-	100%	100%
Genotypes 1 and 4-6 without PI	95%	100%	-	100%	100%	100%	100%	-	100%	100%	100%	-	100%	-	-	-	-	-	-	100%	-	100%	100%
Genotypes 2 and 3	94%	100%	100%	100%	96%	100%	91%	-	93%	100%	100%	100%	100%	92%	89%	100%	-	80%	100%	67%	100%	100%	82%
Flu Vaccination	90%	98%	89%	42%	100%	85%	98%	97%	99%	100%	98%	94%	98%	100%	76%	99%	99%	96%	100%	100%	98%	98%	96%
Diagnostic Monitoring	71%	65%	-	0%	86%	64%	-	62%	71%	74%	75%	71%	32%	91%	74%	-	38%	81%	69%	-	75%	61%	70%
QT Prolongation EKG 12 Months	61%	75%	-	-	100%	33%	-	53%	50%	63%	77%	100%	0%	100%	50%	-	50%	67%	75%	-	-	58%	68%
Second Generation Antipsychotics	67%	64%	-	0%	70%	66%	-	54%	79%	69%	79%	56%	52%	81%	75%	-	50%	92%	57%	-	74%	54%	65%
Lipid Monitoring 6 Months	67%	62%	-	0%	65%	62%	-	69%	77%	57%	72%	71%	61%	65%	77%	-	50%	81%	51%	-	70%	47%	71%
Blood Sugar 6 Months	73%	79%	-	0%	78%	75%	-	87%	88%	78%	83%	86%	50%	77%	83%	-	50%	86%	57%	-	72%	45%	72%
EKG 12 Months	40%	67%	-	-	25%	25%	-	0%	33%	33%	53%	26%	18%	75%	40%	-	-	100%	-	-	63%	25%	52%
AIMS 12 Months	82%	67%	-	-	89%	81%	-	54%	100%	94%	99%	39%	81%	97%	87%	-	-	100%	36%	-	93%	98%	54%
Med Consent 12 Months	75%	47%	-	-	94%	90%	-	60%	95%	83%	89%	56%	52%	89%	87%	-	-	93%	82%	-	72%	56%	75%
Clozapine	83%	-	-	-	-	-	-	75%	-	94%	-	85%	33%	-	-	-	-	-	-	-	-	-	82%
ALT 12 Months	93%	-	-	-	-	-	-	100%	-	100%	-	92%	0%	-	-	-	-	-	-	-	-	-	100%
Lipid Monitoring 6 Months	80%	-	-	-	-	-	-	50%	-	83%	-	88%	100%	-	-	-	-	-	-	-	-	-	60%
Blood Sugar 6 Months	82%	-	-	-	-	-	-	100%	-	83%	-	82%	100%	-	-	-	-	-	-	-	-	-	70%
ANC 30 Days	97%	-	-	-	-	-	-	100%	-	100%	-	100%	0%	-	-	-	-	-	-	-	-	-	92%
WBC 30 Days	97%	-	-	-	-	-	-	100%	-	100%	-	100%	0%	-	-	-	-	-	-	-	-	-	92%
EKG 12 Months	45%	-	-	-	-	-	-	0%	-	100%	-	50%	0%	-	-	-	-	-	-	-	-	-	78%
Mood Stabilizers	73%	52%	-	-	79%	76%	-	70%	82%	77%	77%	68%	21%	92%	88%	-	50%	88%	62%	-	65%	58%	76%
Carbamazepine	74%	-	-	-	67%	89%	-	-	76%	67%	67%	67%	0%	-	100%	-	-	100%	50%	-	50%	67%	75%
ALT 6 Months	76%	-	-	-	50%	83%	-	-	100%	67%	100%	0%	0%	-	100%	-	-	100%	100%	-	50%	100%	75%
Carbamazepine Level 6 Months	68%	-	-	-	83%	100%	-	-	43%	67%	100%	100%	0%	-	100%	-	-	100%	0%	-	50%	0%	75%
WBC 6 Months	78%	-	-	-	67%	83%	-	-	86%	67%	0%	100%	0%	-	100%	-	-	100%	50%	-	50%	100%	75%
Med Consent 12 Months	75%	-	-	-	-	50%	-	-	100%	-	100%	-	0%	-	0%	-	-	-	100%	-	100%	100%	75%
Depakote	72%	60%	-	-	87%	65%	-	71%	89%	89%	79%	72%	28%	85%	89%	-	-	93%	62%	-	77%	58%	73%
ALT 6 Months	73%	60%	-	-	86%	60%	-	77%	91%	89%	78%	80%	17%	62%	100%	-	-	88%	57%	-	73%	63%	75%

* Rate Per 1,000 Inmates

** Statewide figures include California City (CAC)

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Report run: 7/8/2014 8:57:33 AM

DASHBOARD COMPARISON

June 2014

All Institutions

Population Health Management	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Genotype 1 with PI	-	100%	-	100%	-	100%	-	100%	75%	100%	100%	-
Genotypes 1 and 4-6 without PI	-	-	-	88%	-	100%	-	100%	100%	-	100%	-
Genotypes 2 and 3	100%	100%	100%	78%	100%	87%	100%	100%	86%	100%	96%	100%
Flu Vaccination	93%	100%	99%	97%	100%	98%	97%	96%	96%	94%	99%	99%
Diagnostic Monitoring	55%	94%	81%	83%	71%	64%	92%	82%	88%	72%	76%	56%
QT Prolongation EKG 12 Months	14%	100%	-	64%	53%	66%	100%	78%	92%	47%	45%	100%
Second Generation Antipsychotics	83%	75%	58%	78%	66%	66%	77%	74%	71%	53%	83%	57%
Lipid Monitoring 6 Months	88%	40%	32%	69%	65%	61%	71%	69%	61%	63%	77%	33%
Blood Sugar 6 Months	28%	60%	41%	82%	78%	59%	73%	75%	77%	70%	81%	22%
EKG 12 Months	100%	-	29%	48%	35%	57%	50%	30%	46%	9%	64%	100%
AIMS 12 Months	100%	100%	95%	99%	90%	83%	93%	99%	92%	66%	100%	100%
Med Consent 12 Months	100%	100%	91%	93%	60%	72%	96%	96%	79%	58%	93%	29%
Clozapine	-	-	-	-	79%	-	-	-	83%	86%	-	-
ALT 12 Months	-	-	-	-	83%	-	-	-	100%	100%	-	-
Lipid Monitoring 6 Months	-	-	-	-	86%	-	-	-	67%	100%	-	-
Blood Sugar 6 Months	-	-	-	-	86%	-	-	-	67%	83%	-	-
ANC 30 Days	-	-	-	-	100%	-	-	-	100%	100%	-	-
WBC 30 Days	-	-	-	-	100%	-	-	-	100%	100%	-	-
EKG 12 Months	-	-	-	-	17%	-	-	-	67%	33%	-	-
Mood Stabilizers	33%	100%	92%	92%	70%	59%	95%	81%	93%	86%	82%	25%
Carbamazepine	-	-	-	100%	67%	73%	-	100%	-	100%	75%	-
ALT 6 Months	-	-	-	100%	50%	80%	-	100%	-	100%	75%	-
Carbamazepine Level 6 Months	-	-	-	100%	50%	60%	-	100%	-	100%	75%	-
WBC 6 Months	-	-	-	100%	100%	80%	-	100%	-	100%	75%	-
Med Consent 12 Months	-	-	-	100%	100%	100%	-	100%	-	-	67%	-
Depakote	25%	100%	98%	90%	71%	51%	100%	80%	93%	75%	89%	25%
ALT 6 Months	0%	100%	100%	92%	78%	37%	100%	68%	93%	80%	84%	0%

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DASHBOARD COMPARISON

June 2014

All Institutions

Population Health Management	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Depakote Level 6 Months	73%	60%	-	-	81%	70%	-	91%	87%	78%	72%	85%	15%	92%	93%	-	-	88%	57%	-	77%	44%	66%
PLT 6 Months	72%	56%	-	-	81%	70%	-	68%	80%	89%	78%	79%	17%	85%	73%	-	-	94%	57%	-	73%	63%	71%
Med Consent 12 Months	72%	63%	-	-	100%	60%	-	47%	100%	100%	90%	43%	64%	100%	89%	-	-	100%	75%	-	85%	63%	80%
Lithium	73%	44%	-	-	82%	73%	-	69%	82%	75%	84%	66%	35%	100%	74%	-	50%	70%	73%	-	69%	50%	79%
Creatinine 6 Months	80%	33%	-	-	92%	70%	-	91%	92%	86%	86%	97%	29%	100%	78%	-	100%	67%	67%	-	82%	60%	91%
Lithium Level 6 Months	81%	67%	-	-	100%	100%	-	100%	100%	67%	84%	93%	24%	100%	94%	-	0%	100%	100%	-	91%	47%	91%
Thyroid Monitoring 6 Months	76%	33%	-	-	92%	60%	-	73%	83%	71%	95%	76%	29%	100%	83%	-	0%	67%	100%	-	91%	33%	88%
EKG 12 Months	48%	-	-	-	25%	33%	-	33%	50%	50%	68%	14%	17%	100%	33%	-	-	50%	0%	-	0%	60%	43%
Med Consent 12 Months	78%	-	-	-	100%	100%	-	50%	83%	100%	86%	50%	75%	100%	82%	-	100%	67%	100%	-	83%	50%	83%
Tricyclic AD	60%	-	-	-	-	-	-	-	50%	-	50%	50%	-	-	-	-	-	-	-	-	-	-	50%
EKG 12 Months	20%	-	-	-	-	-	-	-	0%	-	0%	0%	-	-	-	-	-	-	-	-	-	-	0%
Med Consent 12 Months	100%	-	-	-	-	-	-	-	100%	-	100%	100%	-	-	-	-	-	-	-	-	-	-	100%
SSRI AD Med Consent 12 Months	83%	69%	-	-	95%	81%	-	58%	96%	68%	90%	67%	54%	89%	85%	-	0%	78%	85%	-	84%	73%	78%
Polypharmacy Medication Review																							
Care Management	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Appropriate Placement High Risk Patients	73%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A						
High Risk Patient Care Plan																							
Follow-Up After MHCB/DSH Admission	84%	100%	-	-	100%	100%	-	-	91%	97%	97%	95%	81%	100%	83%	-	91%	67%	81%	33%	92%	94%	74%
30-Day Community Hospital Readmission	9.8%	2.2%	4.9%	0.0%	6.9%	5.8%	6.0%	23.8%	14.6%	11.0%	6.1%	18.8%	15.6%	1.7%	4.2%	2.6%	10.0%	3.9%	10.0%	2.0%	8.4%	2.7%	9.5%
30-Day MHCB or DSH Readmission	30%	-	0%	-	-	21%	-	29%	34%	9%	27%	44%	33%	-	-	-	-	-	21%	-	38%	19%	30%
Potentially Avoidable Hospitalizations*	11.9	5.7	3.2	2.4	4.4	8.0	3.3	88.7	28.6	14.9	9.7	42.4	18.9	7.1	8.1	4.8	7.0	9.2	2.4	7.6	11.9	13.6	10.1
Continuity of Clinicians & Services	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Primary Care Provider (PCP)	88%	86%	82%	84%	97%	90%	80%	86%	96%	88%	83%	86%	91%	95%	98%	92%	99%	97%	91%	94%	93%	90%	88%
Mental Health Primary Clinician	82%	N/A	N/A	N/A	N/A	64%	N/A	65%	N/A	91%	80%	83%	81%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	90%	87%	79%
Psychiatrist	80%	N/A	N/A	N/A	N/A	82%	N/A	45%	N/A	80%	87%	78%	97%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	67%	63%	84%
Medication Management	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Medication Continuity-Transfer	82%	64%	91%	94%	97%	64%	94%	-	72%	72%	66%	94%	99%	96%	90%	99%	86%	97%	47%	87%	76%	91%	96%

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DASHBOARD COMPARISON

June 2014

All Institutions

Population Health Management	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Depakote Level 6 Months	0%	100%	92%	92%	79%	45%	100%	77%	93%	87%	91%	0%
PLT 6 Months	0%	100%	100%	89%	78%	50%	100%	73%	86%	81%	84%	0%
Med Consent 12 Months	100%	100%	100%	85%	47%	73%	100%	100%	100%	53%	95%	100%
Lithium	40%	100%	86%	87%	72%	52%	89%	64%	93%	84%	82%	-
Creatinine 6 Months	0%	100%	71%	91%	91%	53%	80%	89%	100%	81%	82%	-
Lithium Level 6 Months	0%	100%	71%	97%	84%	47%	100%	67%	93%	94%	91%	-
Thyroid Monitoring 6 Months	0%	100%	86%	91%	82%	31%	100%	67%	93%	94%	91%	-
EKG 12 Months	100%	-	100%	57%	50%	63%	67%	0%	78%	75%	56%	-
Med Consent 12 Months	100%	-	100%	100%	53%	65%	100%	100%	100%	75%	93%	-
Tricyclic AD	-	-	-	-	-	-	-	-	100%	-	-	-
EKG 12 Months	-	-	-	-	-	-	-	-	100%	-	-	-
Med Consent 12 Months	-	-	-	-	-	-	-	-	100%	-	-	-
SSRI AD Med Consent 12 Months	92%	100%	94%	99%	87%	66%	95%	94%	88%	85%	92%	42%
Polypharmacy Medication Review												
Care Management	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Appropriate Placement High Risk Patients	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
High Risk Patient Care Plan												
Follow-Up After MHCB/DSH Admission	93%	100%	89%	90%	73%	90%	100%	67%	92%	59%	62%	53%
30-Day Community Hospital Readmission	3.4%	5.6%	0.0%	16.5%	5.6%	10.4%	4.7%	10.2%	8.1%	6.0%	18.3%	17.8%
30-Day MHCB or DSH Readmission	36%	39%	23%	29%	35%	30%	-	27%	43%	12%	-	47%
Potentially Avoidable Hospitalizations*	9.8	1.5	3.7	29.6	17.7	18.3	0.8	25.3	9.6	7.6	6.8	17.2
Continuity of Clinicians & Services	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Primary Care Provider (PCP)	85%	97%	89%	89%	93%	94%	87%	98%	91%	84%	96%	94%
Mental Health Primary Clinician	100%	80%	N/A	81%	84%	88%	N/A	N/A	41%	85%	81%	97%
Psychiatrist	100%	64%	N/A	69%	86%	92%	N/A	N/A	71%	86%	87%	76%
Medication Management	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Medication Continuity-Transfer	96%	83%	59%	34%	96%	98%	59%	98%	94%	48%	94%	87%

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DASHBOARD COMPARISON

June 2014

All Institutions

Medication Management	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
M4: Meds Upon Arrival at Reception Ctr	98%	-	-	-	-	100%	-	-	93%	-	-	-	-	-	-	-	98%	-	-	-	-	-	-
M5: KOP Meds Inter-Institutional	84%	55%	95%	90%	100%	100%	90%	-	90%	65%	90%	100%	100%	85%	95%	100%	95%	100%	25%	85%	85%	95%	100%
M6: NA/DOT Meds Intra-Institutional	79%	70%	100%	100%	100%	75%	100%	-	58%	0%	78%	75%	95%	100%	86%	100%	81%	100%	0%	85%	63%	93%	78%
M7: Mental Health Crisis Bed Transfers	69%	-	-	-	-	8%	-	-	45%	100%	48%	100%	100%	-	-	-	-	-	75%	-	100%	85%	100%
M8: ASU/SHU/PSU Inter-Institutional	77%	53%	90%	100%	100%	15%	100%	-	40%	64%	57%	100%	100%	-	89%	100%	92%	100%	81%	100%	55%	100%	100%
M9: Discharge from Community Hosp/DSH	75%	44%	100%	100%	93%	50%	-	-	78%	100%	22%	88%	100%	100%	87%	100%	52%	100%	0%	100%	62%	72%	100%
M10: Transfer/Parole	95%	95%	69%	80%	90%	100%	88%	-	100%	100%	100%	100%	100%	100%	95%	95%	100%	85%	100%	67%	93%	100%	100%
Medication Non-Adherence Counseling	76%	72%	100%	-	91%	45%	31%	-	87%	91%	83%	76%	58%	66%	89%	94%	78%	99%	71%	43%	87%	96%	88%
M11: Non-Adherence MH Prescribed	74%	63%	100%	-	97%	45%	67%	-	78%	63%	68%	95%	50%	93%	94%	100%	82%	98%	63%	-	62%	93%	77%
M12: Non-Adherence PC2602 Meds	91%	100%	-	-	-	41%	-	-	100%	100%	87%	88%	100%	-	100%	-	100%	-	71%	-	97%	100%	100%
M13: Non-Adherence Medical Prescribed	69%	53%	100%	-	95%	53%	27%	-	92%	100%	75%	70%	52%	74%	71%	82%	32%	100%	62%	67%	88%	90%	75%
M14: Non-Adherence Insulin/HIV/Clozaril	72%	-	100%	-	80%	42%	0%	-	78%	100%	100%	53%	31%	30%	90%	100%	100%	-	89%	20%	100%	100%	100%
Medication Administration	87%	88%	100%	92%	95%	79%	86%	-	82%	80%	83%	98%	100%	92%	95%	97%	98%	95%	91%	87%	90%	82%	100%
M20: Chronic Care Meds-Psychiatrist	72%	45%	-	100%	90%	85%	-	-	65%	10%	30%	100%	100%	60%	95%	-	100%	100%	96%	100%	70%	100%	100%
M21: Chronic Care Meds-Medical	92%	100%	100%	75%	100%	100%	95%	-	90%	100%	95%	100%	100%	100%	90%	100%	92%	100%	100%	90%	90%	100%	100%
M22: New Outpatient Orders-Psychiatrist	88%	97%	100%	-	85%	88%	75%	-	90%	100%	91%	92%	100%	100%	95%	100%	95%	84%	100%	100%	90%	100%	100%
M23: New Outpatient Orders-Medical	96%	98%	100%	93%	100%	83%	100%	-	93%	90%	100%	100%	100%	100%	93%	100%	100%	93%	90%	100%	100%	100%	100%
M24: Administration – TB Medications	85%	100%	100%	100%	100%	40%	73%	-	73%	100%	100%	100%	100%	100%	100%	86%	100%	100%	67%	44%	100%	11%	100%
Non-Formulary by Psychiatrists	3.7%	0.3%	0.0%	0.0%	2.3%	6.1%	0.0%	9.3%	1.4%	6.0%	8.4%	6.8%	3.1%	1.0%	1.2%	0.0%	3.4%	2.0%	2.1%	0.0%	8.4%	1.9%	5.4%
Non-Formulary by Medical Providers	5.6%	5.9%	2.1%	4.7%	6.1%	7.0%	5.8%	11.5%	7.4%	6.3%	5.9%	8.4%	5.9%	2.2%	1.9%	2.1%	4.5%	4.0%	3.9%	2.0%	6.9%	3.7%	9.4%

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DASHBOARD COMPARISON

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Medication Management	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
M4: Meds Upon Arrival at Reception Ctr	98%	-	-	-	-	-	-	-	100%	-	-	100%
M5: KOP Meds Inter-Institutional	100%	100%	37%	40%	95%	95%	80%	100%	90%	37%	90%	76%
M6: NA/DOT Meds Intra-Institutional	83%	100%	26%	0%	80%	100%	40%	100%	94%	50%	88%	91%
M7: Mental Health Crisis Bed Transfers	100%	100%	33%	18%	100%	100%	-	100%	89%	14%	92%	75%
M8: ASU/SHU/PSU Inter-Institutional	90%	100%	67%	41%	100%	100%	33%	95%	100%	67%	93%	89%
M9: Discharge from Community Hosp/DSH	100%	100%	100%	25%	100%	93%	43%	94%	85%	20%	100%	84%
M10: Transfer/Parole	100%	0%	90%	80%	100%	100%	100%	100%	100%	100%	100%	95%
Medication Non-Adherence Counseling	93%	92%	47%	44%	94%	45%	58%	82%	82%	64%	96%	54%
M11: Non-Adherence MH Prescribed	97%	87%	74%	40%	75%	55%	88%	67%	92%	83%	83%	36%
M12: Non-Adherence PC2602 Meds	100%	97%	58%	77%	100%	75%	-	100%	83%	96%	100%	100%
M13: Non-Adherence Medical Prescribed	73%	92%	55%	35%	100%	50%	87%	62%	58%	35%	100%	31%
M14: Non-Adherence Insulin/HIV/Clozaril	100%	-	0%	25%	100%	0%	0%	100%	95%	40%	100%	50%
Medication Administration	100%	96%	51%	53%	97%	74%	93%	74%	98%	89%	71%	79%
M20: Chronic Care Meds-Psychiatrist	100%	90%	14%	25%	100%	29%	80%	25%	95%	100%	50%	50%
M21: Chronic Care Meds-Medical	100%	100%	30%	60%	100%	85%	85%	90%	95%	90%	95%	100%
M22: New Outpatient Orders-Psychiatrist	100%	91%	42%	34%	86%	96%	100%	69%	100%	58%	98%	92%
M23: New Outpatient Orders-Medical	100%	98%	70%	78%	100%	100%	100%	100%	100%	98%	95%	97%
M24: Administration – TB Medications	100%	100%	100%	67%	100%	60%	100%	88%	100%	100%	18%	57%
Non-Formulary by Psychiatrists	2.0%	1.1%	1.5%	2.0%	6.8%	3.1%	9.7%	1.4%	8.0%	4.0%	1.8%	3.6%
Non-Formulary by Medical Providers	1.5%	2.7%	3.6%	6.5%	6.7%	5.1%	3.8%	5.5%	5.8%	3.7%	4.2%	6.5%

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DASHBOARD COMPARISON

June 2014

All Institutions

Availability of Health Information	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Documents Scanned	38%	57%	63%	48%	67%	19%	79%	42%	17%	62%	52%	40%	15%	69%	44%	32%	10%	83%	25%	24%	41%	27%	31%
Medical Documents 1 Business Day	45%	75%	77%	62%	76%	9%	73%	71%	26%	72%	68%	56%	6%	75%	63%	46%	6%	96%	19%	11%	22%	20%	43%
Dental Documents 1 Business Day	48%	54%	64%	61%	81%	22%	96%	39%	20%	99%	74%	37%	1%	85%	66%	29%	19%	99%	36%	5%	74%	32%	14%
Mental Health Documents 1 Business Day	19%	50%	70%	23%	56%	1%	85%	36%	6%	43%	12%	22%	1%	60%	23%	28%	2%	79%	0%	46%	13%	6%	6%
CDCR Inpatient Documents 1 Business Day	46%	-	-	-	-	47%	74%	36%	17%	29%	64%	63%	45%	-	-	-	-	-	45%	-	77%	57%	67%
Other Documents 1 Business Day	32%	49%	40%	45%	56%	19%	65%	26%	18%	68%	41%	21%	21%	54%	25%	26%	15%	58%	24%	33%	20%	22%	25%
Specialty Notes	34%	38%	42%	25%	35%	7%	64%	11%	24%	42%	65%	61%	34%	35%	36%	30%	6%	33%	34%	54%	53%	6%	6%
Community Hospital Records	56%	33%	53%	25%	53%	63%	67%	66%	45%	67%	68%	45%	71%	28%	60%	56%	14%	100%	33%	63%	30%	33%	75%
Appeal Processing	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Timely Appeals	90%	99%	82%	88%	100%	100%	88%	35%	100%	100%	95%	100%	99%	98%	91%	100%	98%	100%	98%	100%	100%	73%	100%
Resource Management	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Claims Processed	98%	N/A																					
Specialty Teleservices	73%	55%	81%	59%	71%	77%	93%	62%	82%	84%	16%	50%	91%	69%	70%	95%	73%	71%	66%	99%	74%	70%	81%
Health Care Staff Training																							
Continous Evaluation & Improvement	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
QM & Patient Safety Program																							
Health Care Index																							
Staffing in Full Time Equivalents (FTE)	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Total Staffing FTE	96%	85%	102%	91%	97%	96%	101%	104%	105%	108%	89%	90%	97%	94%	99%	88%	94%	87%	93%	91%	94%	98%	90%
Medical FTE	94%	82%	104%	87%	76%	96%	86%	108%	107%	95%	95%	93%	81%	91%	85%	77%	100%	104%	91%	102%	89%	108%	84%
Nursing FTE	105%	93%	116%	102%	106%	109%	111%	118%	109%	118%	86%	83%	106%	100%	110%	97%	98%	98%	106%	105%	103%	107%	99%
Pharmacy FTE	107%	77%	88%	80%	132%	97%	107%	88%	143%	122%	113%	125%	119%	111%	115%	99%	109%	97%	102%	107%	98%	113%	108%
Dental Clinical FTE	98%	100%	96%	102%	100%	100%	95%	82%	102%	106%	93%	89%	90%	96%	99%	100%	82%	100%	103%	99%	102%	102%	87%
Mental Health Clinical FTE	85%	47%	89%	67%	84%	82%	88%	54%	99%	90%	93%	100%	86%	87%	87%	67%	97%	62%	68%	83%	86%	91%	86%
Clinical Support FTE	82%	82%	81%	100%	77%	77%	97%	58%	106%	102%	77%	81%	72%	61%	88%	100%	98%	72%	79%	100%	81%	63%	74%
Administrative Support FTE	85%	83%	90%	71%	87%	84%	94%	94%	94%	100%	93%	96%	88%	91%	84%	75%	86%	71%	80%	66%	87%	89%	82%
Total Actual FTE	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

* Rate Per 1,000 Inmates

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Report run: 7/8/2014 8:57:33 AM

DASHBOARD COMPARISON

June 2014

All Institutions

Availability of Health Information	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Documents Scanned	32%	13%	44%	66%	24%	21%	37%	60%	31%	35%	36%	26%
Medical Documents 1 Business Day	31%	3%	52%	78%	23%	12%	37%	72%	54%	47%	45%	25%
Dental Documents 1 Business Day	57%	27%	71%	90%	0%	16%	44%	73%	14%	40%	45%	46%
Mental Health Documents 1 Business Day	12%	5%	32%	41%	4%	0%	39%	46%	27%	19%	20%	34%
CDCR Inpatient Documents 1 Business Day	27%	18%	54%	65%	78%	65%	-	70%	15%	44%	-	2%
Other Documents 1 Business Day	34%	14%	11%	56%	16%	11%	29%	38%	44%	27%	34%	23%
Specialty Notes	12%	-	26%	29%	15%	64%	23%	63%	52%	35%	30%	16%
Community Hospital Records	27%	0%	25%	36%	73%	86%	40%	86%	61%	10%	64%	63%
Appeal Processing	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Timely Appeals	100%	100%	100%	77%	99%	98%	-	100%	100%	91%	94%	65%
Resource Management	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Claims Processed	N/A											
Specialty Teleservices	95%	100%	63%	94%	65%	88%	62%	68%	51%	67%	76%	76%
Health Care Staff Training												
Continous Evaluation & Improvement	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
QM & Patient Safety Program												
Health Care Index												
Staffing in Full Time Equivalents (FTE)	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Total Staffing FTE	97%	90%	86%	108%	102%	91%	88%	95%	92%	100%	95%	104%
Medical FTE	100%	99%	79%	105%	83%	90%	100%	101%	109%	61%	90%	114%
Nursing FTE	108%	91%	97%	123%	116%	105%	91%	97%	104%	120%	109%	125%
Pharmacy FTE	107%	113%	79%	132%	132%	107%	94%	113%	103%	113%	98%	100%
Dental Clinical FTE	91%	98%	102%	100%	101%	91%	100%	100%	100%	100%	100%	97%
Mental Health Clinical FTE	86%	89%	75%	100%	98%	77%	68%	84%	74%	92%	84%	73%
Clinical Support FTE	91%	100%	80%	101%	86%	68%	109%	107%	101%	65%	71%	105%
Administrative Support FTE	88%	79%	73%	89%	79%	75%	81%	90%	88%	80%	81%	93%
Total Actual FTE	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

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Report run: 7/8/2014 8:57:33 AM

DASHBOARD COMPARISON

June 2014

All Institutions

Staffing in Full Time Equivalents (FTE)	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Civil Service FTE	91%	98%	90%	92%	92%	96%	92%	85%	91%	87%	96%	95%	88%	96%	89%	92%	96%	96%	92%	92%	90%	88%	94%
Overtime FTE	5.6%	2.0%	7.0%	6.0%	4.7%	3.1%	3.9%	10.7%	4.6%	10.6%	3.0%	3.5%	7.7%	2.5%	5.0%	4.2%	2.7%	4.0%	6.8%	4.8%	5.4%	6.2%	3.2%
Registry FTE	4.0%	0.4%	3.0%	1.8%	3.0%	1.0%	4.2%	4.8%	4.9%	3.1%	1.0%	1.8%	5.0%	1.9%	5.8%	3.4%	1.7%	0.5%	1.5%	3.0%	4.9%	6.2%	2.6%
Major Costs per Inmate per Month	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Medical Staff	\$88	\$69	\$60	\$35	\$57	\$94	\$69	\$668	\$107	\$137	\$125	\$281	\$106	\$83	\$63	\$60	\$97	\$78	\$80	\$70	\$76	\$78	\$95
Nursing Staff	\$399	\$240	\$233	\$151	\$270	\$365	\$285	\$3,858	\$480	\$830	\$535	\$1,346	\$644	\$233	\$274	\$239	\$356	\$244	\$358	\$260	\$307	\$399	\$446
Pharmacy Staff	\$32	\$21	\$14	\$9	\$27	\$35	\$25	\$185	\$45	\$61	\$42	\$143	\$36	\$27	\$25	\$13	\$27	\$25	\$18	\$18	\$27	\$26	\$32
Dental Clinical Staff	\$79	\$94	\$74	\$64	\$76	\$76	\$92	\$129	\$78	\$89	\$79	\$96	\$73	\$87	\$77	\$88	\$76	\$77	\$81	\$83	\$81	\$76	\$89
Mental Health Clinical Staff	\$167	\$90	\$30	\$7	\$99	\$170	\$38	\$638	\$201	\$337	\$312	\$565	\$206	\$94	\$66	\$27	\$148	\$59	\$59	\$24	\$149	\$278	\$280
Clinical Support Staff	\$22	\$10	\$6	\$4	\$12	\$21	\$8	\$185	\$26	\$47	\$40	\$101	\$34	\$13	\$6	\$8	\$8	\$5	\$10	\$6	\$14	\$22	\$36
Administrative Support Staff	\$101	\$91	\$79	\$37	\$66	\$94	\$102	\$611	\$117	\$237	\$122	\$307	\$109	\$88	\$65	\$82	\$109	\$75	\$86	\$85	\$104	\$109	\$133
Hospital	\$99	\$51	\$42	\$20	\$44	\$59	\$55	\$1,177	\$214	\$115	\$76	\$483	\$121	\$49	\$73	\$48	\$113	\$78	\$20	\$28	\$106	\$54	\$137
Emergency Department	\$6	\$6	\$9	\$6	\$3	\$8	\$5	\$11	\$4	\$3	\$5	\$8	\$3	\$7	\$4	\$5	\$5	\$2	\$6	\$5	\$5	\$11	\$7
Specialty	\$26	\$23	\$16	\$11	\$16	\$21	\$19	\$89	\$42	\$21	\$33	\$107	\$28	\$13	\$21	\$23	\$20	\$12	\$19	\$21	\$18	\$26	\$30
Medications	\$90	\$33	\$20	\$15	\$40	\$97	\$27	\$141	\$252	\$134	\$174	\$391	\$81	\$67	\$52	\$25	\$90	\$46	\$37	\$22	\$36	\$122	\$257
Diagnostics	\$17	\$12	\$10	\$7	\$10	\$27	\$9	\$60	\$36	\$21	\$21	\$35	\$9	\$12	\$11	\$10	\$19	\$12	\$8	\$9	\$9	\$23	\$25
Workload Per Day	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Appointments per PCP	12.5	12.2	11.1	13.6	13.0	12.1	13.2	11.6	10.1	11.3	10.6	11.8	12.3	11.8	15.3	16.3	15.1	10.2	16.1	13.6	14.7	11.2	10.1
Appointments per PCRN	6.4	7.8	7.8	4.2	4.6	7.5	7.5	2.5	6.6	7.9	6.8	13.9	5.6	6.2	6.6	5.3	7.1	6.5	5.2	5.3	7.3	6.1	5.4
Encounters per Primary MH Clinician	9.5	8.5	3.0	3.8	8.4	9.0	3.9	5.3	6.7	7.1	13.9	11.4	9.2	5.9	6.6	3.9	8.8	7.6	6.4	3.2	13.4	12.7	10.7
Encounters per Psychiatrist	9.5	9.9	4.5	2.0	12.4	10.7	5.7	5.3	9.1	8.3	10.8	8.7	11.5	12.7	11.6	3.4	11.8	9.3	7.3	3.9	12.4	11.7	12.6

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Report run: 7/8/2014 8:57:33 AM

DASHBOARD COMPARISON

June 2014

All Institutions

Staffing in Full Time Equivalents (FTE)	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Civil Service FTE	89%	94%	97%	87%	85%	91%	96%	93%	88%	87%	97%	83%
Overtime FTE	7.5%	2.7%	2.2%	5.3%	7.0%	3.7%	3.9%	3.0%	6.5%	9.7%	3.0%	6.8%
Registry FTE	4.4%	2.9%	1.1%	8.1%	8.3%	5.7%	0.4%	4.2%	5.3%	3.6%	0.4%	10.8%
Major Costs per Inmate per Month	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Medical Staff	\$78	\$68	\$76	\$145	\$114	\$63	\$37	\$98	\$94	\$71	\$76	\$69
Nursing Staff	\$311	\$406	\$289	\$564	\$1,039	\$307	\$119	\$275	\$392	\$492	\$317	\$295
Pharmacy Staff	\$21	\$21	\$25	\$51	\$50	\$29	\$12	\$42	\$29	\$61	\$27	\$21
Dental Clinical Staff	\$67	\$87	\$85	\$95	\$111	\$65	\$71	\$77	\$71	\$83	\$69	\$65
Mental Health Clinical Staff	\$144	\$158	\$131	\$410	\$770	\$120	\$45	\$129	\$338	\$206	\$145	\$120
Clinical Support Staff	\$15	\$21	\$12	\$53	\$104	\$17	\$6	\$15	\$22	\$24	\$18	\$15
Administrative Support Staff	\$91	\$118	\$80	\$137	\$174	\$71	\$41	\$84	\$88	\$119	\$82	\$79
Hospital	\$59	\$33	\$35	\$238	\$136	\$143	\$24	\$193	\$99	\$98	\$85	\$119
Emergency Department	\$4	\$3	\$5	\$8	\$8	\$7	\$2	\$7	\$5	\$14	\$10	\$4
Specialty	\$21	\$5	\$19	\$50	\$15	\$39	\$12	\$43	\$31	\$20	\$31	\$29
Medications	\$55	\$41	\$30	\$238	\$140	\$96	\$17	\$111	\$153	\$76	\$82	\$60
Diagnostics	\$34	\$7	\$9	\$26	\$16	\$13	\$7	\$19	\$30	\$13	\$14	\$38
Workload Per Day	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Appointments per PCP	15.4	5.0	16.1	12.2	10.4	17.5	11.5	10.4	11.4	10.5	17.8	13.7
Appointments per PCRN	7.6	-	5.8	6.7	6.7	7.2	6.1	6.6	5.6	6.7	6.1	7.4
Encounters per Primary MH Clinician	12.5	5.4	7.4	9.3	8.5	12.1	5.9	7.3	6.2	9.6	14.3	11.7
Encounters per Psychiatrist	10.0	5.1	12.5	9.8	9.1	8.9	7.0	10.6	6.9	8.9	12.4	8.3

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Report run: 7/8/2014 8:57:33 AM

DASHBOARD COMPARISON

June 2014

All Institutions

Other Trends	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Hospital Admissions*	5.6	3.3	4.6	0.8	3.8	4.0	2.1	57.5	8.5	6.1	4.6	11.1	8.7	6.2	3.2	2.1	6.6	2.7	2.1	3.9	6.0	5.1	7.5
Emergency Department Visits*	25	19	34	20	7	18	23	36	28	33	26	25	11	49	22	39	28	12	11	39	27	73	24
Specialty Care Referrals*	35	26	27	18	15	25	23	129	31	25	62	60	35	22	26	44	43	25	27	28	18	56	64
Prescriptions Per Inmate	3.2	1.9	1.1	0.6	2.3	3.8	1.6	12.2	4.6	4.2	6.1	7.5	3.0	3.0	3.5	2.1	2.7	2.5	1.8	1.4	1.6	4.1	5.6
Diagnostics Per Inmate	0.9	0.7	0.5	0.4	0.6	1.1	0.4	4.1	1.6	1.2	1.1	2.1	0.3	0.6	0.7	0.6	1.4	0.7	0.7	0.4	0.6	1.0	1.0
Appeals Received*	34	37	11	3	21	46	13	86	39	35	25	52	65	28	40	18	57	21	31	16	33	6	58
Prison Population Capacity	139%	135%	169%	129%	159%	186%	123%	50%	157%	151%	113%	88%	139%	117%	150%	139%	162%	121%	142%	139%	157%	154%	173%
Institution & Population Characteristics	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
High Risk Priority 1	3.6%	0.0%	0.2%	0.0%	0.4%	3.4%	0.4%	33.9%	12.1%	3.5%	7.8%	17.3%	1.6%	1.3%	2.0%	0.9%	2.4%	2.1%	0.7%	0.6%	0.5%	4.6%	9.6%
High Risk Priority 2	7.2%	1.1%	0.9%	0.7%	2.8%	5.2%	2.2%	19.6%	23.4%	8.5%	16.1%	21.7%	4.1%	3.7%	5.8%	4.0%	4.3%	7.8%	2.2%	2.4%	3.4%	11.3%	19.9%
Medium Risk	42%	55%	20%	9%	50%	47%	20%	33%	41%	47%	41%	50%	53%	53%	50%	29%	36%	42%	41%	24%	48%	54%	51%
Low Risk	47%	44%	79%	90%	47%	44%	77%	14%	24%	41%	35%	11%	41%	42%	42%	66%	58%	48%	56%	73%	48%	30%	19%
Mental Health EOP	4.4%	N/A	N/A	N/A	N/A	1.5%	N/A	N/A	0.9%	4.3%	14.9%	20.4%	6.4%	N/A	N/A	N/A	1.0%	N/A	N/A	N/A	3.1%	12.1%	20.6%
Patients with Disability (ADA)	6.5%	4.1%	1.2%	0.4%	2.0%	5.9%	2.4%	38.3%	12.8%	5.1%	6.6%	36.7%	4.8%	3.6%	5.2%	4.0%	4.9%	3.4%	4.5%	2.3%	3.5%	5.7%	8.2%
Inmates 50 Years or Older	22%	24%	6%	7%	17%	19%	13%	51%	40%	20%	35%	49%	14%	19%	37%	27%	19%	30%	10%	13%	9%	22%	34%
Men and Women Institutions	M	M	M	M	M	W	M	M	M	W	M	M	M	M	M	M	M	M/W	M	M	M	M	M
Specialized Health Care Beds	2,141	28	18	19	16	38	13	1,108	78	24	87	169	87	10	21	-	28	-	29	14	22	16	10
Institution Population	122,983	3,956	3,902	4,998	4,435	3,765	2,843	1,478	4,690	2,119	4,350	2,075	4,350	2,924	4,970	2,429	2,721	3,002	3,304	3,049	3,852	3,554	2,950

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Report run: 7/8/2014 8:57:33 AM

DASHBOARD COMPARISON

June 2014

All Institutions

Other Trends	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Hospital Admissions*	2.2	0.7	1.6	11.7	6.2	5.4	2.2	7.7	4.4	3.0	3.0	13.5
Emergency Department Visits*	16	8	14	43	44	19	9	24	20	58	16	15
Specialty Care Referrals*	43	17	15	74	19	17	29	58	53	33	62	32
Prescriptions Per Inmate	2.9	1.5	2.2	6.0	5.6	3.7	1.1	4.2	4.2	3.5	4.0	2.1
Diagnostics Per Inmate	1.4	0.4	0.4	1.4	0.9	0.5	0.5	1.2	1.9	0.7	0.7	1.8
Appeals Received*	26	26	31	81	51	62	0	32	41	45	40	35
Prison Population Capacity	171%	117%	133%	140%	124%	158%	124%	154%	126%	137%	166%	171%
Institution & Population Characteristics	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
High Risk Priority 1	0.3%	1.0%	0.0%	14.1%	6.2%	2.1%	0.3%	7.7%	6.9%	2.3%	2.4%	1.0%
High Risk Priority 2	2.3%	1.9%	0.3%	21.3%	10.9%	5.4%	1.4%	17.5%	14.1%	5.6%	8.3%	3.1%
Medium Risk	32%	23%	57%	51%	58%	56%	23%	47%	40%	57%	59%	35%
Low Risk	65%	74%	42%	13%	25%	36%	75%	27%	39%	35%	30%	61%
Mental Health EOP	2.2%	2.7%	N/A	18.2%	34.6%	6.9%	N/A	N/A	1.6%	11.6%	6.6%	2.7%
Patients with Disability (ADA)	1.7%	1.7%	4.1%	22.7%	4.8%	14.5%	1.0%	9.0%	7.7%	6.3%	10.6%	3.5%
Inmates 50 Years or Older	12%	10%	14%	37%	17%	24%	13%	40%	42%	14%	34%	12%
Men and Women Institutions	M	M	M	M	M	M	M	M	M	M	M	M
Specialized Health Care Beds	16	19	15	28	66	38	10	15	38	23	23	15
Institution Population	4,604	2,774	3,071	3,089	2,268	5,412	4,641	4,021	3,883	3,349	3,281	5,125

* Rate Per 1,000 Inmates

** Statewide figures include California City (CAC)

This is the beta testing version of the CCHCS Dashboard. Please direct questions or feedback to QMstaff@cdcr.ca.gov

Report run: 7/8/2014 8:57:33 AM

HEALTHCARE SERVICES DASHBOARD

Salinas Valley State Prison (SVSP)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT																																																																																																								
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* Rate Per 1,000 Inmates

** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

California State Prison, Solano (SOL)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT				
ACCESS				Recent Qtr				6 Mth Trend				
Medical Services		SOL	Statewide	Asthma Care	91%	89%	82%	Appropriate Placement High Risk Patients		N/A	73%	
Dental Services		90%	87%	Therapeutic Anticoagulation	71%	75%	73%	High Risk Patient Care Plan				
Mental Health Services		95%	92%	Diabetes Care	75%	79%	76%	Follow-Up After MHCB/DSH Admission		67%	84%	
APPTS COMPLETED AS SCHEDULED				Prior Qtr				SOL				
Cancelled Due to Custody		0.2%	1.9%	HCV Treatment	79%	77%	90%	30-Day Community Hospital Readmission		10.2%	9.8%	
Seen as Scheduled		82%	84%	Utilization Specialty Services	92%	95%	91%	30-Day MHCB or DSH Readmission		27%	30%	
EFFECTIVE COMMUNICATION				Statewide				Statewide				
Effective Communication Provided		94%	91%	Colon Cancer Screening	93%	86%	92%	Potentially Avoidable Hospitalizations*		25.3	11.9	
MEDICATION MANAGEMENT				Current Yr				Continuity of Clinicians & Services				
MAPIP				Prior Yr				SOL				
Medication Continuity-Transfer		98%	82%	Flu Vaccination	96%	98%	90%	Primary Care Provider (PCP)		98%	88%	
Medication Non-Adherence Counseling		82%	76%	AVAILABILITY OF HEALTH INFORMATION				Statewide				
Medication Administration		74%	87%	Documents Scanned		60%	38%	Mental Health Primary Clinician		N/A	82%	
FORMULARY MANAGEMENT				Statewide				Resource Management				
Non-Formulary by Psychiatrists		1.4%	3.7%	Specialty Notes		63%	34%	Claims Processed		N/A	98%	
Non-Formulary by Medical Providers		5.5%	5.6%	Community Hospital Records		86%	56%	Specialty Teleservices		68%	73%	
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				APPEAL PROCESSING				Continuous Evaluation & Improvement				
	Actual	Authority	% of Auth	Statewide	6 Mth Trend				SOL			
Total Staffing FTE	280	294	95%	96%	Timely Appeals		100%	90%	QM & Patient Safety Program			
Medical FTE	14	14	101%	94%	MAJOR COSTS PER INMATE PER MONTH**				Statewide			
Nursing FTE	115	119	97%	105%	LABOR				Workload Per Day			
Pharmacy FTE	19	17	113%	107%	Medical Staff	YTD 13/14	FY 12/13	Statewide	Appointments per PCP		10.4	12.5
Dental Clinical FTE	23	23	100%	98%	Nursing Staff	\$98	\$104	\$88	Appointments per PCRN		6.6	6.4
Mental Health Clinical FTE	33	40	84%	85%	Pharmacy Staff	\$275	\$245	\$399	Encounters per Primary MH Clinician		7.3	9.5
Clinical Support FTE	10	9	107%	82%	Dental Clinical Staff	\$42	\$44	\$32	Encounters per Psychiatrist		10.6	9.5
Administrative Support FTE	66	73	90%	85%	Mental Health Clinical Staff	\$77	\$73	\$79	Other Trends			
	6 Mth Trend	Actual	SOL	Statewide	Clinical Support Staff	\$129	\$114	\$167	Hospital Admissions*		7.7	5.6
Total Actual FTE		280	100%	100%	Administrative Support Staff	\$15	\$17	\$22	Emergency Department Visits*		24	25
Civil Service FTE		260	93%	91%		\$84	\$84	\$101	Specialty Care Referrals*		58	35
Overtime FTE		8	3.0%	5.6%	NON LABOR				Prescriptions Per Inmate		4.2	3.2
Registry FTE		12	4.2%	4.0%	Hospital	YTD 13/14	FY 12/13	Statewide	Diagnostics Per Inmate		1.2	0.9
					Hospital	\$193	\$125	\$99	Appeals Received*		32	34
					Emergency Department	\$7	\$5	\$6	Prison Population Capacity		154%	139%
					Specialty	\$43	\$46	\$26				
					Medications	\$111	\$112	\$90				
					Diagnostics	\$19	\$21	\$17				

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Sierra Conservation Center (SCC)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT																																																																																																								
ACCESS Medical Services: SCC: 95% Statewide: 87% Dental Services: SCC: 94% Statewide: 92% Mental Health Services: SCC: 97% Statewide: 86%				Recent Qtr Prior Qtr Statewide Asthma Care: 92% 91% 82% Therapeutic Anticoagulation: 100% 100% 73% Diabetes Care: 69% 74% 76% HCV Treatment: 100% 88% 90% Utilization Specialty Services: 94% 95% 91% Colon Cancer Screening: 93% 60% 92% Breast Cancer Screening: N/A N/A 88% Diagnostic Monitoring: 92% 74% 71% Polypharmacy Medication Review: - - - Flu Vaccination: Current Yr 97% Prior Yr 55% Statewide 90%				6 Mth Trend SCC Statewide Appropriate Placement High Risk Patients: N/A 73% High Risk Patient Care Plan: Follow-Up After MHCB/DSH Admission: 100% 84% 30-Day Community Hospital Readmission: 4.7% 9.8% 30-Day MHCB or DSH Readmission: - 30% Potentially Avoidable Hospitalizations*: 0.8 11.9																																																																																																								
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* Rate Per 1,000 Inmates
 ** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Substance Abuse Treatment Facility (SATF)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT				
ACCESS				Recent Qtr				6 Mth Trend				
	6 Mth Trend	SATF	Statewide		Prior Qtr	Statewide		SATF	Statewide			
Medical Services		86%	87%	Asthma Care	89%	90%	82%	Appropriate Placement High Risk Patients	N/A	73%		
Dental Services		94%	92%	Therapeutic Anticoagulation	64%	73%	73%	High Risk Patient Care Plan				
Mental Health Services		80%	86%	Diabetes Care	78%	76%	76%	Follow-Up After MHCB/DSH Admission		90%	84%	
APPTS COMPLETED AS SCHEDULED				Current Yr				Continuity of Clinicians & Services				
					Prior Yr	Statewide			6 Mth Trend	SATF	Statewide	
Cancelled Due to Custody		0.7%	1.9%	HCV Treatment	94%	74%	90%	30-Day Community Hospital Readmission		10.4%	9.8%	
Seen as Scheduled		80%	84%	Utilization Specialty Services	93%	89%	91%	30-Day MHCB or DSH Readmission		30%	30%	
EFFECTIVE COMMUNICATION				Current Yr				Continuity of Clinicians & Services				
					Prior Yr	Statewide			6 Mth Trend	SATF	Statewide	
Effective Communication Provided		97%	91%	Colon Cancer Screening	94%	93%	92%	Potentially Avoidable Hospitalizations*		18.3	11.9	
MEDICATION MANAGEMENT				Current Yr				Continuity of Clinicians & Services				
					Prior Yr	Statewide			6 Mth Trend	SATF	Statewide	
MAPIP				Current Yr				Continuity of Clinicians & Services				
					Prior Yr	Statewide			6 Mth Trend	SATF	Statewide	
Medication Continuity-Transfer		98%	82%	Flu Vaccination	98%	97%	90%	Primary Care Provider (PCP)		94%	88%	
Medication Non-Adherence Counseling		45%	76%	AVAILABILITY OF HEALTH INFORMATION				Resource Management				
Medication Administration		74%	87%						6 Mth Trend	SATF	Statewide	
FORMULARY MANAGEMENT				6 Mth Trend				Resource Management				
					SATF	Statewide			6 Mth Trend	SATF	Statewide	
Non-Formulary by Psychiatrists		3.1%	3.7%	Documents Scanned		21%	38%	Claims Processed		N/A	98%	
Non-Formulary by Medical Providers		5.1%	5.6%	Specialty Notes		64%	34%	Specialty Teleservices		88%	73%	
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				6 Mth Trend				Resource Management				
					SATF	Statewide			6 Mth Trend	SATF	Statewide	
	Actual	Authority	% of Auth	Statewide	APPEAL PROCESSING				Continuous Evaluation & Improvement			
Total Staffing FTE	418	459	91%	96%					6 Mth Trend	SATF	Statewide	
Medical FTE	15	17	90%	94%	6 Mth Trend				Continuous Evaluation & Improvement			
Nursing FTE	206	196	105%	105%					6 Mth Trend	SATF	Statewide	
Pharmacy FTE	20	19	107%	107%	6 Mth Trend				Continuous Evaluation & Improvement			
Dental Clinical FTE	31	34	91%	98%					6 Mth Trend	SATF	Statewide	
Mental Health Clinical FTE	56	72	77%	85%	6 Mth Trend				Continuous Evaluation & Improvement			
Clinical Support FTE	15	22	68%	82%					6 Mth Trend	SATF	Statewide	
Administrative Support FTE	75	100	75%	85%	6 Mth Trend				Continuous Evaluation & Improvement			
	Actual	SATF	Statewide	MAJOR COSTS PER INMATE PER MONTH**				Continuous Evaluation & Improvement				
Total Actual FTE	418	100%	100%						6 Mth Trend	SATF	Statewide	
Civil Service FTE	379	91%	91%	LABOR				Continuous Evaluation & Improvement				
Overtime FTE	16	3.7%	5.6%		YTD 13/14	FY 12/13	Statewide		6 Mth Trend	SATF	Statewide	
Registry FTE	24	5.7%	4.0%	Medical Staff	\$63	\$61	\$88	QM & Patient Safety Program				
				Nursing Staff	\$307	\$289	\$399	Health Care Index				
				Pharmacy Staff	\$29	\$25	\$32	WORKLOAD PER DAY				
				Dental Clinical Staff	\$65	\$63	\$79		6 Mth Trend	SATF	Statewide	
				Mental Health Clinical Staff	\$120	\$130	\$167	Appointments per PCP		17.5	12.5	
				Clinical Support Staff	\$17	\$19	\$22	Appointments per PCRN		7.2	6.4	
				Administrative Support Staff	\$71	\$65	\$101	Encounters per Primary MH Clinician		12.1	9.5	
				NON LABOR				OTHER TRENDS				
					YTD 13/14	FY 12/13	Statewide		6 Mth Trend	SATF	Statewide	
				Hospital	\$143	\$137	\$99	Encounters per Psychiatrist		8.9	9.5	
				Emergency Department	\$7	\$6	\$6	Hospital Admissions*		5.4	5.6	
				Specialty	\$39	\$39	\$26	Emergency Department Visits*		19	25	
				Medications	\$96	\$95	\$90	Specialty Care Referrals*		17	35	
				Diagnostics	\$13	\$14	\$17	Prescriptions Per Inmate		3.7	3.2	
								Diagnostics Per Inmate		0.5	0.9	
								Appeals Received*		62	34	
								Prison Population Capacity		158%	139%	

* Rate Per 1,000 Inmates

** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

California State Prison, Sacramento (SAC)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT				
ACCESS				Recent Qtr				6 Mth Trend				
	6 Mth Trend	SAC	Statewide		Prior Qtr	Statewide		SAC	Statewide			
Medical Services		85%	87%	Asthma Care	91%	82%	Appropriate Placement High Risk Patients	N/A	73%			
Dental Services		92%	92%	Therapeutic Anticoagulation	64%	73%	High Risk Patient Care Plan					
Mental Health Services		80%	86%	Diabetes Care	74%	76%	Follow-Up After MHCB/DSH Admission		73%	84%		
APPTS COMPLETED AS SCHEDULED				Current Yr				6 Mth Trend				
					Prior Yr	Statewide						
Cancelled Due to Custody		1.9%	1.9%	HCV Treatment	88%	90%	30-Day Community Hospital Readmission		5.6%	9.8%		
Seen as Scheduled		92%	84%	Utilization Specialty Services	85%	91%	30-Day MHCB or DSH Readmission		35%	30%		
EFFECTIVE COMMUNICATION				Current Yr				6 Mth Trend				
					Prior Yr	Statewide						
Effective Communication Provided		82%	91%	Colon Cancer Screening	100%	92%	Potentially Avoidable Hospitalizations*		17.7	11.9		
MEDICATION MANAGEMENT				Current Yr				6 Mth Trend				
					Prior Yr	Statewide	CONTINUITY OF CLINICIANS & SERVICES					
MAPIP	6 Mth Trend	SAC	Statewide	Flu Vaccination	100%	90%	Primary Care Provider (PCP)		93%	88%		
Medication Continuity-Transfer		96%	82%	AVAILABILITY OF HEALTH INFORMATION				Mental Health Primary Clinician		84%	82%	
Medication Non-Adherence Counseling		94%	76%		6 Mth Trend	SAC	Statewide	Psychiatrist		86%	80%	
Medication Administration		97%	87%	Documents Scanned		24%	38%	RESOURCE MANAGEMENT				
FORMULARY MANAGEMENT				Specialty Notes		15%	34%	Claims Processed		N/A	98%	
				Community Hospital Records		73%	56%	Specialty Teleservices		65%	73%	
Non-Formulary by Psychiatrists		6.8%	3.7%	APPEAL PROCESSING				Health Care Staff Training				
Non-Formulary by Medical Providers		6.7%	5.6%		6 Mth Trend	SAC	Statewide	CONTINUOUS EVALUATION & IMPROVEMENT				
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				Timely Appeals		99%	90%	QM & Patient Safety Program				
	Actual	Authority	% of Auth	Statewide	MAJOR COSTS PER INMATE PER MONTH**				Health Care Index			
Total Staffing FTE	498	489	102%	96%	LABOR	YTD 13/14	FY 12/13	Statewide	WORKLOAD PER DAY			
Medical FTE	9	11	83%	94%	Medical Staff	\$114	\$116	\$88		6 Mth Trend	SAC	Statewide
Nursing FTE	236	203	116%	105%	Nursing Staff	\$1,039	\$837	\$399	Appointments per PCP		10.4	12.5
Pharmacy FTE	15	11	132%	107%	Pharmacy Staff	\$50	\$48	\$32	Appointments per PCRN		6.7	6.4
Dental Clinical FTE	18	18	101%	98%	Dental Clinical Staff	\$111	\$90	\$79	Encounters per Primary MH Clinician		8.5	9.5
Mental Health Clinical FTE	121	124	98%	85%	Mental Health Clinical Staff	\$770	\$602	\$167	Encounters per Psychiatrist		9.1	9.5
Clinical Support FTE	29	33	86%	82%	Clinical Support Staff	\$104	\$64	\$22	OTHER TRENDS			
Administrative Support FTE	71	89	79%	85%	Administrative Support Staff	\$174	\$149	\$101		6 Mth Trend	SAC	Statewide
	6 Mth Trend	Actual	SAC	Statewide	NON LABOR	YTD 13/14	FY 12/13	Statewide	Hospital Admissions*		6.2	5.6
Total Actual FTE		498	100%	100%	Hospital	\$136	\$126	\$99	Emergency Department Visits*		44	25
Civil Service FTE		422	85%	91%	Emergency Department	\$8	\$6	\$6	Specialty Care Referrals*		19	35
Overtime FTE		35	7.0%	5.6%	Specialty	\$15	\$15	\$26	Prescriptions Per Inmate		5.6	3.2
Registry FTE		41	8.3%	4.0%	Medications	\$140	\$179	\$90	Diagnostics Per Inmate		0.9	0.9
					Diagnostics	\$16	\$15	\$17	Appeals Received*		51	34
									Prison Population Capacity		124%	139%

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Richard J. Donovan Correctional Facility (RJD)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT			CARE MANAGEMENT					
ACCESS					Recent Qtr	Prior Qtr	Statewide		6 Mth Trend	RJD	Statewide	
Medical Services		77%	87%	Asthma Care	86%	89%	82%	Appropriate Placement High Risk Patients		N/A	73%	
Dental Services		97%	92%	Therapeutic Anticoagulation	75%	62%	73%	High Risk Patient Care Plan				
Mental Health Services		90%	86%	Diabetes Care	77%	72%	76%	Follow-Up After MHCB/DSH Admission		90%	84%	
APPTS COMPLETED AS SCHEDULED				HCV Treatment	87%	89%	90%	30-Day Community Hospital Readmission		16.5%	9.8%	
Cancelled Due to Custody		2.9%	1.9%	Utilization Specialty Services	95%	93%	91%	30-Day MHCB or DSH Readmission		29%	30%	
Seen as Scheduled		79%	84%	Colon Cancer Screening	80%	83%	92%	Potentially Avoidable Hospitalizations*		29.6	11.9	
EFFECTIVE COMMUNICATION				Breast Cancer Screening	N/A	N/A	88%	CONTINUITY OF CLINICIANS & SERVICES				
Effective Communication Provided		96%	91%	Diagnostic Monitoring	83%	81%	71%	Primary Care Provider (PCP)		89%	88%	
MEDICATION MANAGEMENT				Polypharmacy Medication Review				Mental Health Primary Clinician		81%	82%	
MAPIP				Flu Vaccination	Current Yr	Prior Yr	Statewide	Psychiatrist		69%	80%	
Medication Continuity-Transfer		34%	82%	AVAILABILITY OF HEALTH INFORMATION				RESOURCE MANAGEMENT				
Medication Non-Adherence Counseling		44%	76%		6 Mth Trend	RJD	Statewide	Claims Processed		N/A	98%	
Medication Administration		53%	87%	Documents Scanned		66%	38%	Specialty Teleservices		94%	73%	
FORMULARY MANAGEMENT				Specialty Notes		29%	34%	Health Care Staff Training				
Non-Formulary by Psychiatrists		2.0%	3.7%	Community Hospital Records		36%	56%	CONTINUOUS EVALUATION & IMPROVEMENT				
Non-Formulary by Medical Providers		6.5%	5.6%	APPEAL PROCESSING					6 Mth Trend	RJD	Statewide	
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				Timely Appeals		77%	90%	QM & Patient Safety Program				
	Actual	Authority	% of Auth	Statewide	MAJOR COSTS PER INMATE PER MONTH**			Health Care Index				
Total Staffing FTE	480	444	108%	96%	LABOR	YTD 13/14	FY 12/13	Statewide	WORKLOAD PER DAY			
Medical FTE	15	14	105%	94%	Medical Staff	\$145	\$115	\$88		6 Mth Trend	RJD	Statewide
Nursing FTE	218	178	123%	105%	Nursing Staff	\$564	\$452	\$399	Appointments per PCP		12.2	12.5
Pharmacy FTE	21	16	132%	107%	Pharmacy Staff	\$51	\$38	\$32	Appointments per PCRN		6.7	6.4
Dental Clinical FTE	25	25	100%	98%	Dental Clinical Staff	\$95	\$81	\$79	Encounters per Primary MH Clinician		9.3	9.5
Mental Health Clinical FTE	92	92	100%	85%	Mental Health Clinical Staff	\$410	\$356	\$167	Encounters per Psychiatrist		9.8	9.5
Clinical Support FTE	25	25	101%	82%	Clinical Support Staff	\$53	\$39	\$22	OTHER TRENDS			
Administrative Support FTE	84	94	89%	85%	Administrative Support Staff	\$137	\$117	\$101		6 Mth Trend	RJD	Statewide
	6 Mth Trend	Actual	RJD	Statewide	NON LABOR	YTD 13/14	FY 12/13	Statewide	Hospital Admissions*		11.7	5.6
Total Actual FTE		480	100%	100%	Hospital	\$238	\$192	\$99	Emergency Department Visits*		43	25
Civil Service FTE		415	87%	91%	Emergency Department	\$8	\$6	\$6	Specialty Care Referrals*		74	35
Overtime FTE		26	5.3%	5.6%	Specialty	\$50	\$46	\$26	Prescriptions Per Inmate		6.0	3.2
Registry FTE		39	8.1%	4.0%	Medications	\$238	\$188	\$90	Diagnostics Per Inmate		1.4	0.9
					Diagnostics	\$26	\$24	\$17	Appeals Received*		81	34
									Prison Population Capacity		140%	139%

* Rate Per 1,000 Inmates

** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Pleasant Valley State Prison (PVSP)

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HEALTHCARE SERVICES DASHBOARD

Pelican Bay State Prison (PBSP)

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* Rate Per 1,000 Inmates

** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Kern Valley State Prison (KVSP)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT					CARE MANAGEMENT				
ACCESS					Recent Qtr					6 Mth Trend				
Medical Services		KVSP	Statewide	Asthma Care	85%	Prior Qtr	82%	Appropriate Placement High Risk Patients		N/A	73%			
Dental Services		96%	87%	Therapeutic Anticoagulation	50%	89%	73%	High Risk Patient Care Plan						
Mental Health Services		95%	92%	Diabetes Care	75%	80%	76%	Follow-Up After MHCB/DSH Admission		92%	84%			
APPTS COMPLETED AS SCHEDULED					Current Yr					6 Mth Trend				
Cancelled Due to Custody		1.2%	1.9%	HCV Treatment	100%	100%	90%	30-Day Community Hospital Readmission		8.4%	9.8%			
Seen as Scheduled		85%	84%	Utilization Specialty Services	96%	99%	91%	30-Day MHCB or DSH Readmission		38%	30%			
EFFECTIVE COMMUNICATION					Prior Yr					6 Mth Trend				
Effective Communication Provided		90%	91%	Colon Cancer Screening	89%	78%	92%	Potentially Avoidable Hospitalizations*		11.9	11.9			
MEDICATION MANAGEMENT					Statewide					CONTINUITY OF CLINICIANS & SERVICES				
MAPIP					Current Yr					6 Mth Trend				
Medication Continuity-Transfer		76%	82%	Breast Cancer Screening	N/A	N/A	88%	Primary Care Provider (PCP)		93%	88%			
Medication Non-Adherence Counseling		87%	76%	Diagnostic Monitoring	75%	78%	71%	Mental Health Primary Clinician		90%	82%			
Medication Administration		90%	87%	Polypharmacy Medication Review				Psychiatrist		67%	80%			
FORMULARY MANAGEMENT					Flu Vaccination					RESOURCE MANAGEMENT				
Non-Formulary by Psychiatrists		8.4%	3.7%	Flu Vaccination	98%	100%	90%	6 Mth Trend						
Non-Formulary by Medical Providers		6.9%	5.6%	AVAILABILITY OF HEALTH INFORMATION					6 Mth Trend					
STAFFING IN FULL TIME EQUIVALENTS (FTE)**					6 Mth Trend					6 Mth Trend				
	Actual	Authority	% of Auth	Statewide	Documents Scanned					6 Mth Trend				
Total Staffing FTE	287	304	94%	96%						41%				
Medical FTE	11	13	89%	94%	Specialty Notes					53%				
Nursing FTE	121	117	103%	105%						34%				
Pharmacy FTE	11	11	98%	107%	Community Hospital Records					30%				
Dental Clinical FTE	25	25	102%	98%						56%				
Mental Health Clinical FTE	39	46	86%	85%	APPEAL PROCESSING					CONTINUOUS EVALUATION & IMPROVEMENT				
Clinical Support FTE	10	12	81%	82%	Timely Appeals					6 Mth Trend				
Administrative Support FTE	70	80	87%	85%						100%				
6 Mth Trend					MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend				
	Actual	KVSP	Statewide	LABOR					6 Mth Trend					
Total Actual FTE		287	100%	100%	YTD 13/14					6 Mth Trend				
Civil Service FTE		257	90%	91%	FY 12/13					6 Mth Trend				
Overtime FTE		15	5.4%	5.6%	\$76					6 Mth Trend				
Registry FTE		14	4.9%	4.0%	\$74					6 Mth Trend				
6 Mth Trend					Statewide					6 Mth Trend				
	Actual	KVSP	Statewide	Medical Staff					6 Mth Trend					
Total Actual FTE		287	100%	100%	\$307					6 Mth Trend				
Civil Service FTE		257	90%	91%	\$309					6 Mth Trend				
Overtime FTE		15	5.4%	5.6%	\$32					6 Mth Trend				
Registry FTE		14	4.9%	4.0%	\$32					6 Mth Trend				
6 Mth Trend					Statewide					6 Mth Trend				
	Actual	KVSP	Statewide	Nursing Staff					6 Mth Trend					
Total Actual FTE		287	100%	100%	\$307					6 Mth Trend				
Civil Service FTE		257	90%	91%	\$309					6 Mth Trend				
Overtime FTE		15	5.4%	5.6%	\$32					6 Mth Trend				
Registry FTE		14	4.9%	4.0%	\$32					6 Mth Trend				
6 Mth Trend					Statewide					6 Mth Trend				
	Actual	KVSP	Statewide	Pharmacy Staff					6 Mth Trend					
Total Actual FTE		287	100%	100%	\$27					6 Mth Trend				
Civil Service FTE		257	90%	91%	\$22					6 Mth Trend				
Overtime FTE		15	5.4%	5.6%	\$32					6 Mth Trend				
Registry FTE		14	4.9%	4.0%	\$32					6 Mth Trend				
6 Mth Trend					Statewide					6 Mth Trend				
	Actual	KVSP	Statewide	Dental Clinical Staff					6 Mth Trend					
Total Actual FTE		287	100%	100%	\$81					6 Mth Trend				
Civil Service FTE		257	90%	91%	\$74					6 Mth Trend				
Overtime FTE		15	5.4%	5.6%	\$79					6 Mth Trend				
Registry FTE		14	4.9%	4.0%	\$167					6 Mth Trend				
6 Mth Trend					Statewide					6 Mth Trend				
	Actual	KVSP	Statewide	Mental Health Clinical Staff					6 Mth Trend					
Total Actual FTE		287	100%	100%	\$149					6 Mth Trend				
Civil Service FTE		257	90%	91%	\$153					6 Mth Trend				
Overtime FTE		15	5.4%	5.6%	\$22					6 Mth Trend				
Registry FTE		14	4.9%	4.0%	\$22					6 Mth Trend				
6 Mth Trend					Statewide					6 Mth Trend				
	Actual	KVSP	Statewide	Clinical Support Staff					6 Mth Trend					
Total Actual FTE		287	100%	100%	\$14					6 Mth Trend				
Civil Service FTE		257	90%	91%	\$15					6 Mth Trend				
Overtime FTE		15	5.4%	5.6%	\$22					6 Mth Trend				
Registry FTE		14	4.9%	4.0%	\$22					6 Mth Trend				
6 Mth Trend					Statewide					6 Mth Trend				
	Actual	KVSP	Statewide	Administrative Support Staff					6 Mth Trend					
Total Actual FTE		287	100%	100%	\$104					6 Mth Trend				
Civil Service FTE		257	90%	91%	\$101					6 Mth Trend				
Overtime FTE		15	5.4%	5.6%	\$101					6 Mth Trend				
Registry FTE		14	4.9%	4.0%	\$101					6 Mth Trend				
6 Mth Trend					Statewide					6 Mth Trend				
	Actual	KVSP	Statewide	LABOR					6 Mth Trend					
Total Actual FTE		287	100%	100%	YTD 13/14					6 Mth Trend				
Civil Service FTE		257	90%	91%	FY 12/13					6 Mth Trend				
Overtime FTE		15	5.4%	5.6%	\$106					6 Mth Trend				
Registry FTE		14	4.9%	4.0%	\$78					6 Mth Trend				
6 Mth Trend					Statewide					6 Mth Trend				
	Actual	KVSP	Statewide	Hospital					6 Mth Trend					
Total Actual FTE		287	100%	100%	\$106					6 Mth Trend				
Civil Service FTE		257	90%	91%	\$78					6 Mth Trend				
Overtime FTE		15	5.4%	5.6%	\$99					6 Mth Trend				
Registry FTE		14	4.9%	4.0%	\$6					6 Mth Trend				
6 Mth Trend					Statewide					6 Mth Trend				
	Actual	KVSP	Statewide	Emergency Department					6 Mth Trend					
Total Actual FTE		287	100%	100%	\$5					6 Mth Trend				
Civil Service FTE		257	90%	91%	\$9					6 Mth Trend				
Overtime FTE		15	5.4%	5.6%	\$26					6 Mth Trend				
Registry FTE		14	4.9%	4.0%	\$90					6 Mth Trend				
6 Mth Trend					Statewide					6 Mth Trend				
	Actual	KVSP	Statewide	Specialty					6 Mth Trend					
Total Actual FTE		287	100%	100%	\$18					6 Mth Trend				
Civil Service FTE		257	90%	91%	\$18					6 Mth Trend				
Overtime FTE		15	5.4%	5.6%	\$26					6 Mth Trend				
Registry FTE		14	4.9%	4.0%	\$90					6 Mth Trend				
6 Mth Trend					Statewide					6 Mth Trend				
	Actual	KVSP	Statewide	Medications					6 Mth Trend					
Total Actual FTE		287	100%	100%	\$36					6 Mth Trend				
Civil Service FTE		257	90%	91%	\$42					6 Mth Trend				
Overtime FTE		15	5.4%	5.6%	\$90					6 Mth Trend				
Registry FTE		14	4.9%	4.0%	\$17					6 Mth Trend				
6 Mth Trend					Statewide					6 Mth Trend				
	Actual	KVSP	Statewide	Diagnostics					6 Mth Trend					
Total Actual FTE		287	100%	100%	\$9					6 Mth Trend				
Civil Service FTE		257	90%	91%	\$11					6 Mth Trend				
Overtime FTE		15	5.4%	5.6%	\$17					6 Mth Trend				
Registry FTE		14	4.9%	4.0%	\$17					6 Mth Trend				
6 Mth Trend					Statewide					6 Mth Trend				
	Actual	KVSP	Statewide	OTHER TRENDS					6 Mth Trend					
Total Actual FTE		287	100%	100%	YTD 13/14					6 Mth Trend				
Civil Service FTE		257	90%	91%	FY 12/13					6 Mth Trend				
Overtime FTE		15	5.4%	5.6%	\$106					6 Mth Trend				
Registry FTE		14	4.9%	4.0%	\$78					6 Mth Trend				
6 Mth Trend					Statewide					6 Mth Trend				
	Actual	KVSP	Statewide	Hospital Admissions*					6 Mth Trend					
Total Actual FTE		287	100%	100%	\$106					6 Mth Trend				
Civil Service FTE		257	90%	91%	\$78					6 Mth Trend				
Overtime FTE		15	5.4%	5.6%	\$99					6 Mth Trend				
Registry FTE		14	4.9%	4.0%	\$6					6 Mth Trend				
6 Mth Trend					Statewide					6 Mth Trend				
	Actual	KVSP	Statewide	Emergency Department Visits*					6 Mth Trend					
Total Actual FTE		287	100%	100%	\$5					6 Mth Trend				
Civil Service FTE		257	90%	91%	\$9					6 Mth Trend				
Overtime FTE		15	5.4%	5.6%	\$26					6 Mth Trend				
Registry FTE		14	4.9%	4.0%	\$90					6 Mth Trend				
6 Mth Trend					Statewide					6 Mth Trend				
	Actual	KVSP	Statewide	Specialty Care Referrals*					6 Mth Trend					
Total Actual FTE		287	100%	100%	\$18					6 Mth Trend				
Civil Service FTE		257	90%	91%	\$18					6 Mth Trend				
Overtime FTE		15	5.4%	5.6%	\$26					6 Mth Trend				
Registry FTE		14	4.9%	4.0%	\$90					6 Mth Trend				
6 Mth Trend					Statewide					6 Mth Trend				

HEALTHCARE SERVICES DASHBOARD

Ironwood State Prison (ISP)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT				
ACCESS				Recent Qtr				6 Mth Trend				
Medical Services		ISP: 83%	Statewide: 87%	Asthma Care	97%	Prior Qtr: 94%	Statewide: 82%	Appropriate Placement High Risk Patients		ISP: N/A	Statewide: 73%	
Dental Services		94%	92%	Therapeutic Anticoagulation	100%	0%	73%	High Risk Patient Care Plan				
Mental Health Services		94%	86%	Diabetes Care	75%	75%	76%	Follow-Up After MHCB/DSH Admission		33%	84%	
APPTS COMPLETED AS SCHEDULED				Prior Qtr				Statewide				
Cancelled Due to Custody		0.8%	1.9%	HCV Treatment	57%	50%	90%	30-Day Community Hospital Readmission		2.0%	9.8%	
Seen as Scheduled		79%	84%	Utilization Specialty Services	100%	99%	91%	30-Day MHCB or DSH Readmission		-	30%	
EFFECTIVE COMMUNICATION				Current Yr				Prior Yr				
Effective Communication Provided		88%	91%	Colon Cancer Screening	91%	98%	92%	Potentially Avoidable Hospitalizations*		7.6	11.9	
MEDICATION MANAGEMENT				Statewide				CONTINUITY OF CLINICIANS & SERVICES				
MAPIP				Current Yr				Prior Yr				
Medication Continuity-Transfer		87%	82%	Flu Vaccination	100%	100%	90%	Primary Care Provider (PCP)		94%	88%	
Medication Non-Adherence Counseling		43%	76%	AVAILABILITY OF HEALTH INFORMATION				RESOURCE MANAGEMENT				
Medication Administration		87%	87%	6 Mth Trend				ISP				
FORMULARY MANAGEMENT				Statewide				Statewide				
Non-Formulary by Psychiatrists		0.0%	3.7%	Documents Scanned		24%	38%	Claims Processed		N/A	98%	
Non-Formulary by Medical Providers		2.0%	5.6%	Specialty Notes		54%	34%	Specialty Teleservices		99%	73%	
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				Statewide				CONTINUOUS EVALUATION & IMPROVEMENT				
	Actual	Authority	% of Auth	Statewide	APPEAL PROCESSING				6 Mth Trend			
Total Staffing FTE	162	179	91%	96%	6 Mth Trend				ISP			
Medical FTE	8	7	102%	94%	Statewide				Statewide			
Nursing FTE	78	74	105%	105%	MAJOR COSTS PER INMATE PER MONTH**				WORKLOAD PER DAY			
Pharmacy FTE	7	6	107%	107%	LABOR				6 Mth Trend			
Dental Clinical FTE	23	23	99%	98%	Medical Staff	YTD 13/14: \$70	FY 12/13: \$63	Statewide: \$88	Appointments per PCP		13.6	12.5
Mental Health Clinical FTE	5	6	83%	85%	Nursing Staff	\$260	\$250	\$399	Appointments per PCRN		5.3	6.4
Clinical Support FTE	4	4	100%	82%	Pharmacy Staff	\$18	\$14	\$32	Encounters per Primary MH Clinician		3.2	9.5
Administrative Support FTE	38	58	66%	85%	Dental Clinical Staff	\$83	\$71	\$79	Encounters per Psychiatrist		3.9	9.5
	6 Mth Trend	Actual	ISP	Statewide	Mental Health Clinical Staff	\$24	\$22	\$167	OTHER TRENDS			
Total Actual FTE		162	100%	100%	Clinical Support Staff	\$6	\$7	\$22	6 Mth Trend			
Civil Service FTE		150	92%	91%	Administrative Support Staff	\$85	\$81	\$101	Hospital Admissions*		3.9	5.6
Overtime FTE		8	4.8%	5.6%	NON LABOR				Emergency Department Visits*		39	25
Registry FTE		5	3.0%	4.0%	Hospital	YTD 13/14: \$28	FY 12/13: \$40	\$99	Specialty Care Referrals*		28	35
					Emergency Department	\$5	\$2	\$6	Prescriptions Per Inmate		1.4	3.2
					Specialty	\$21	\$24	\$26	Diagnostics Per Inmate		0.4	0.9
					Medications	\$22	\$31	\$90	Appeals Received*		16	34
					Diagnostics	\$9	\$12	\$17	Prison Population Capacity		139%	139%

* Rate Per 1,000 Inmates

** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

High Desert State Prison (HDSP)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT					CARE MANAGEMENT				
ACCESS					Recent Qtr					6 Mth Trend				
Medical Services		77%	87%	Asthma Care	89%	92%	82%	Appropriate Placement High Risk Patients		N/A	73%			
Dental Services		89%	92%	Therapeutic Anticoagulation	100%	100%	73%	High Risk Patient Care Plan						
Mental Health Services		81%	86%	Diabetes Care	73%	79%	76%	Follow-Up After MHCB/DSH Admission		81%	84%			
APPTS COMPLETED AS SCHEDULED					Prior Qtr					Statewide				
Cancelled Due to Custody		0.4%	1.9%	HCV Treatment	100%	100%	90%	30-Day Community Hospital Readmission		10.0%	9.8%			
Seen as Scheduled		84%	84%	Utilization Specialty Services	92%	92%	91%	30-Day MHCB or DSH Readmission		21%	30%			
EFFECTIVE COMMUNICATION					Current Yr					Statewide				
Effective Communication Provided		90%	91%	Colon Cancer Screening	85%	85%	92%	Potentially Avoidable Hospitalizations*		2.4	11.9			
MEDICATION MANAGEMENT					Prior Yr					Continuity of Clinicians & Services				
MAPIP					Statewide					6 Mth Trend				
Medication Continuity-Transfer		47%	82%	Flu Vaccination	100%	98%	90%	Primary Care Provider (PCP)		91%	88%			
Medication Non-Adherence Counseling		71%	76%	AVAILABILITY OF HEALTH INFORMATION					Mental Health Primary Clinician		N/A	82%		
Medication Administration		91%	87%	6 Mth Trend					Psychiatrist		N/A	80%		
FORMULARY MANAGEMENT					Statewide					Resource Management				
Non-Formulary by Psychiatrists		2.1%	3.7%	Documents Scanned		25%	38%	Claims Processed		N/A	98%			
Non-Formulary by Medical Providers		3.9%	5.6%	Specialty Notes		34%	34%	Specialty Teleservices		66%	73%			
STAFFING IN FULL TIME EQUIVALENTS (FTE)**					Statewide					Continuity of Evaluation & Improvement				
	Actual	Authority	% of Auth	Statewide	6 Mth Trend					6 Mth Trend				
Total Staffing FTE	237	256	93%	96%	Community Hospital Records		33%	56%	Health Care Staff Training					
Medical FTE	10	11	91%	94%	APPEAL PROCESSING					6 Mth Trend				
Nursing FTE	115	109	106%	105%	Timely Appeals		98%	90%	6 Mth Trend					
Pharmacy FTE	8	8	102%	107%	MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend				
Dental Clinical FTE	24	23	103%	98%	LABOR					6 Mth Trend				
Mental Health Clinical FTE	19	28	68%	85%	Medical Staff	YTD 13/14	FY 12/13	Statewide	QM & Patient Safety Program					
Clinical Support FTE	5	6	79%	82%	Nursing Staff	\$80	\$67	\$88	Health Care Index					
Administrative Support FTE	56	71	80%	85%	Pharmacy Staff	\$358	\$327	\$399	Workload per Day					
					Dental Clinical Staff	\$18	\$18	\$32	Appointments per PCP		16.1	12.5		
					Mental Health Clinical Staff	\$81	\$73	\$79	Appointments per PCRN		5.2	6.4		
					Clinical Support Staff	\$59	\$74	\$167	Encounters per Primary MH Clinician		6.4	9.5		
					Administrative Support Staff	\$10	\$13	\$22	Encounters per Psychiatrist		7.3	9.5		
					Non-Labor	\$86	\$93	\$101	Other Trends					
					Hospital	YTD 13/14	FY 12/13	Statewide	Hospital Admissions*		2.1	5.6		
					Emergency Department	\$20	\$26	\$99	Emergency Department Visits*		11	25		
					Specialty	\$6	\$10	\$6	Specialty Care Referrals*		27	35		
					Medications	\$19	\$13	\$26	Prescriptions Per Inmate		1.8	3.2		
					Diagnostics	\$37	\$37	\$90	Diagnostics Per Inmate		0.7	0.9		
						\$8	\$12	\$17	Appeals Received*		31	34		
									Prison Population Capacity		142%	139%		

* Rate Per 1,000 Inmates

** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Folsom State Prison (FSP)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT				
ACCESS				Recent Qtr				6 Mth Trend				
	6 Mth Trend	FSP	Statewide	Recent Qtr	Prior Qtr	Statewide		6 Mth Trend	FSP	Statewide		
Medical Services		96%	87%	92%	96%	82%	Appropriate Placement High Risk Patients		N/A	73%		
Dental Services		93%	92%	75%	86%	73%	High Risk Patient Care Plan					
Mental Health Services		98%	86%	84%	88%	76%	Follow-Up After MHCB/DSH Admission		67%	84%		
APPTS COMPLETED AS SCHEDULED				Current Yr				Continuity of Clinicians & Services				
				Current Yr	Prior Yr	Statewide		6 Mth Trend	FSP	Statewide		
Cancelled Due to Custody		0.1%	1.9%	97%	98%	91%	Primary Care Provider (PCP)		97%	88%		
Seen as Scheduled		94%	84%	-	-	88%	Mental Health Primary Clinician		N/A	82%		
EFFECTIVE COMMUNICATION				Flu Vaccination				Psychiatrist				
				81%	66%	71%		6 Mth Trend	FSP	Statewide		
Effective Communication Provided		97%	91%	96%	100%	90%			N/A	80%		
MEDICATION MANAGEMENT				AVAILABILITY OF HEALTH INFORMATION				RESOURCE MANAGEMENT				
MAPIP				6 Mth Trend				6 Mth Trend				
	6 Mth Trend	FSP	Statewide		6 Mth Trend	FSP	Statewide		6 Mth Trend	FSP	Statewide	
Medication Continuity-Transfer		97%	82%	Documents Scanned		83%	38%	Claims Processed		N/A	98%	
Medication Non-Adherence Counseling		99%	76%	Specialty Notes		33%	34%	Specialty Teleservices		71%	73%	
Medication Administration		95%	87%	Community Hospital Records		100%	56%	Health Care Staff Training				
FORMULARY MANAGEMENT				APPEAL PROCESSING				CONTINUOUS EVALUATION & IMPROVEMENT				
					6 Mth Trend	FSP	Statewide		6 Mth Trend	FSP	Statewide	
Non-Formulary by Psychiatrists		2.0%	3.7%	Timely Appeals		100%	90%	QM & Patient Safety Program				
Non-Formulary by Medical Providers		4.0%	5.6%	MAJOR COSTS PER INMATE PER MONTH**				WORKLOAD PER DAY				
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				LABOR				6 Mth Trend				
	Actual	Authority	% of Auth	Statewide	YTD 13/14	FY 12/13	Statewide		6 Mth Trend	FSP	Statewide	
Total Staffing FTE	183	212	87%	96%	Medical Staff	\$78	\$89	\$88	Appointments per PCP		10.2	12.5
Medical FTE	10	10	104%	94%	Nursing Staff	\$244	\$235	\$399	Appointments per PCRN		6.5	6.4
Nursing FTE	82	84	98%	105%	Pharmacy Staff	\$25	\$22	\$32	Encounters per Primary MH Clinician		7.6	9.5
Pharmacy FTE	9	10	97%	107%	Dental Clinical Staff	\$77	\$85	\$79	Encounters per Psychiatrist		9.3	9.5
Dental Clinical FTE	21	21	100%	98%	Mental Health Clinical Staff	\$59	\$66	\$167	OTHER TRENDS			
Mental Health Clinical FTE	13	21	62%	85%	Clinical Support Staff	\$5	\$7	\$22		6 Mth Trend	FSP	Statewide
Clinical Support FTE	3	4	72%	82%	Administrative Support Staff	\$75	\$81	\$101	Hospital Admissions*		2.7	5.6
Administrative Support FTE	45	63	71%	85%	NON LABOR				Emergency Department Visits*		12	25
	6 Mth Trend	Actual	FSP	Statewide	YTD 13/14	FY 12/13	Statewide	Specialty Care Referrals*		25	35	
Total Actual FTE		183	100%	100%	Hospital	\$78	\$49	\$99	Prescriptions Per Inmate		2.5	3.2
Civil Service FTE		175	96%	91%	Emergency Department	\$2	\$2	\$6	Diagnostics Per Inmate		0.7	0.9
Overtime FTE		7	4.0%	5.6%	Specialty	\$12	\$12	\$26	Appeals Received*		21	34
Registry FTE		1	0.5%	4.0%	Medications	\$46	\$35	\$90	Prison Population Capacity		121%	139%
					Diagnostics	\$12	\$10	\$17				

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Deuel Vocational Institution (DVI)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT							
ACCESS				Recent Qtr				6 Mth Trend							
Medical Services		DVI: 64%	Statewide: 87%	Asthma Care	93%	Prior Qtr: 94%	Statewide: 82%	Appropriate Placement High Risk Patients		DVI: N/A	Statewide: 73%				
Dental Services		87%	92%	Therapeutic Anticoagulation	100%	100%	73%	High Risk Patient Care Plan							
Mental Health Services		98%	86%	Diabetes Care	73%	67%	76%	Follow-Up After MHCB/DSH Admission		91%	84%				
APPTS COMPLETED AS SCHEDULED				Prior Qtr				Statewide							
Cancelled Due to Custody		0.8%	1.9%	HCV Treatment	50%	67%	90%	30-Day Community Hospital Readmission		10.0%	9.8%				
Seen as Scheduled		90%	84%	Utilization Specialty Services	94%	96%	91%	30-Day MHCB or DSH Readmission		-	30%				
EFFECTIVE COMMUNICATION				Current Yr				Statewide							
Effective Communication Provided		75%	91%	Colon Cancer Screening	94%	79%	92%	Potentially Avoidable Hospitalizations*		7.0	11.9				
MEDICATION MANAGEMENT				Prior Yr				Statewide							
MAPIP				Current Yr				Statewide							
Medication Continuity-Transfer		86%	82%	Flu Vaccination	99%	40%	90%	CONTINUITY OF CLINICIANS & SERVICES							
Medication Non-Adherence Counseling		78%	76%	Availability of Health Information				6 Mth Trend							
Medication Administration		98%	87%	Documents Scanned		DVI: 10%	Statewide: 38%	Primary Care Provider (PCP)		99%	88%				
FORMULARY MANAGEMENT				Statewide				Resource Management							
Non-Formulary by Psychiatrists		3.4%	3.7%	Specialty Notes		6%	34%	Claims Processed		N/A	98%				
Non-Formulary by Medical Providers		4.5%	5.6%	Community Hospital Records		14%	56%	Specialty Teleservices		73%	73%				
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				APPEAL PROCESSING				CONTINUOUS EVALUATION & IMPROVEMENT							
Actual				6 Mth Trend				6 Mth Trend							
Authority				DVI				DVI							
% of Auth				Statewide				Statewide							
Total Staffing FTE	222	236	94%	96%	Timely Appeals		98%	90%	QM & Patient Safety Program						
Medical FTE	10	10	100%	94%	MAJOR COSTS PER INMATE PER MONTH**				Health Care Index						
Nursing FTE	103	105	98%	105%	LABOR				WORKLOAD PER DAY						
Pharmacy FTE	8	7	109%	107%	Medical Staff	YTD 13/14: \$97	FY 12/13: \$141	Statewide: \$88	Appointments per PCP		15.1	12.5			
Dental Clinical FTE	14	17	82%	98%	Nursing Staff	\$356	\$408	\$399	Appointments per PCRN		7.1	6.4			
Mental Health Clinical FTE	28	29	97%	85%	Pharmacy Staff	\$27	\$36	\$32	Encounters per Primary MH Clinician		8.8	9.5			
Clinical Support FTE	5	5	98%	82%	Dental Clinical Staff	\$76	\$85	\$79	Encounters per Psychiatrist		11.8	9.5			
Administrative Support FTE	55	64	86%	85%	Mental Health Clinical Staff	\$148	\$169	\$167	OTHER TRENDS						
6 Mth Trend				YTD 13/14				6 Mth Trend							
Actual				FY 12/13				DVI							
DVI				Statewide				Statewide							
Total Actual FTE		222	100%	100%	Hospital	\$113	\$88	\$99	Hospital Admissions*		6.6	5.6			
Civil Service FTE		212	96%	91%	Emergency Department	\$5	\$3	\$6	Emergency Department Visits*		28	25			
Overtime FTE		6	2.7%	5.6%	Specialty	\$20	\$14	\$26	Specialty Care Referrals*		43	35			
Registry FTE		4	1.7%	4.0%	Medications	\$90	\$76	\$90	Prescriptions Per Inmate		2.7	3.2			
				Diagnosics				Diagnosics Per Inmate							
				\$19				\$25				\$17			
								Appeals Received*				Prison Population Capacity			
								57				34			
								162%				139%			

* Rate Per 1,000 Inmates

** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Chuckawalla Valley State Prison (CVSP)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT				
ACCESS				Recent Qtr				6 Mth Trend				
Medical Services		CVSP 85%	Statewide 87%	Asthma Care	91%	Prior Qtr 92%	Statewide 82%	Appropriate Placement High Risk Patients		CVSP N/A	Statewide 73%	
Dental Services		87%	92%	Therapeutic Anticoagulation	100%	100%	73%	High Risk Patient Care Plan		-	84%	
Mental Health Services		97%	86%	Diabetes Care	79%	81%	76%	Follow-Up After MHCB/DSH Admission		2.6%	9.8%	
APPTS COMPLETED AS SCHEDULED				Prior Qtr				CVSP				
Cancelled Due to Custody		0.1%	1.9%	HCV Treatment	88%	75%	90%	30-Day Community Hospital Readmission		-	30%	
Seen as Scheduled		85%	84%	Utilization Specialty Services	95%	96%	91%	30-Day MHCB or DSH Readmission		4.8	11.9	
EFFECTIVE COMMUNICATION				Statewide				CONTINUITY OF CLINICIANS & SERVICES				
Effective Communication Provided		96%	91%	Colon Cancer Screening	100%	100%	92%	Primary Care Provider (PCP)		92%	88%	
MEDICATION MANAGEMENT				Current Yr				CVSP				
MAPIP				Prior Yr				Statewide				
Medication Continuity-Transfer		99%	82%	Flu Vaccination	99%	100%	90%	Mental Health Primary Clinician		N/A	82%	
Medication Non-Adherence Counseling		94%	76%	AVAILABILITY OF HEALTH INFORMATION				Resource Management				
Medication Administration		97%	87%	6 Mth Trend				CVSP				
FORMULARY MANAGEMENT				Statewide				6 Mth Trend				
Non-Formulary by Psychiatrists		0.0%	3.7%	Documents Scanned		32%	38%	Claims Processed		N/A	98%	
Non-Formulary by Medical Providers		2.1%	5.6%	Specialty Notes		30%	34%	Specialty Teleservices		95%	73%	
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				APPEAL PROCESSING				CONTINUOUS EVALUATION & IMPROVEMENT				
Actual				6 Mth Trend				CVSP				
Authority				Statewide				6 Mth Trend				
% of Auth				CVSP				Statewide				
Statewide				MAJOR COSTS PER INMATE PER MONTH**				WORKLOAD PER DAY				
Total Staffing FTE	137	156	88%	96%	LABOR				6 Mth Trend			
Medical FTE	5	7	77%	94%	YTD 13/14				CVSP			
Nursing FTE	60	62	97%	105%	FY 12/13				Statewide			
Pharmacy FTE	5	5	99%	107%	Medical Staff	\$60	\$59	\$88	Appointments per PCP		16.3	12.5
Dental Clinical FTE	19	19	100%	98%	Nursing Staff	\$239	\$234	\$399	Appointments per PCRN		5.3	6.4
Mental Health Clinical FTE	4	6	67%	85%	Pharmacy Staff	\$13	\$12	\$32	Encounters per Primary MH Clinician		3.9	9.5
Clinical Support FTE	4	4	100%	82%	Dental Clinical Staff	\$88	\$78	\$79	Encounters per Psychiatrist		3.4	9.5
Administrative Support FTE	40	53	75%	85%	Mental Health Clinical Staff	\$27	\$21	\$167	OTHER TRENDS			
6 Mth Trend				NON LABOR				6 Mth Trend				
Actual				YTD 13/14				CVSP				
CVSP				FY 12/13				Statewide				
Statewide				LABOR				6 Mth Trend				
Total Actual FTE		137	100%	100%	Hospital	\$48	\$46	\$99	Hospital Admissions*		2.1	5.6
Civil Service FTE		126	92%	91%	Emergency Department	\$5	\$5	\$6	Emergency Department Visits*		39	25
Overtime FTE		6	4.2%	5.6%	Specialty	\$23	\$19	\$26	Specialty Care Referrals*		44	35
Registry FTE		5	3.4%	4.0%	Medications	\$25	\$19	\$90	Prescriptions Per Inmate		2.1	3.2
6 Mth Trend				LABOR				6 Mth Trend				
Actual				YTD 13/14				CVSP				
CVSP				FY 12/13				Statewide				
Statewide				LABOR				6 Mth Trend				
Total Actual FTE		137	100%	100%	Diagnosics	\$10	\$10	\$17	Diagnosics Per Inmate		0.6	0.9
Civil Service FTE		126	92%	91%	LABOR				6 Mth Trend			
Overtime FTE		6	4.2%	5.6%	Hospital	\$48	\$46	\$99	Appeals Received*		18	34
Registry FTE		5	3.4%	4.0%	Emergency Department	\$5	\$5	\$6	Prison Population Capacity		139%	139%
6 Mth Trend				NON LABOR				6 Mth Trend				
Actual				YTD 13/14				CVSP				
CVSP				FY 12/13				Statewide				
Statewide				LABOR				6 Mth Trend				

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

California Rehabilitation Center (CRC)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT				
ACCESS				Recent Qtr				6 Mth Trend				
Medical Services		CRC: 96%	Statewide: 87%	Asthma Care	88%	Prior Qtr: 89%	Statewide: 82%	Appropriate Placement High Risk Patients		CRC: N/A	Statewide: 73%	
Dental Services		CRC: 91%	Statewide: 92%	Therapeutic Anticoagulation	100%	Prior Qtr: 100%	Statewide: 73%	High Risk Patient Care Plan		CRC: -	Statewide: -	
Mental Health Services		CRC: 95%	Statewide: 86%	Diabetes Care	80%	Prior Qtr: 79%	Statewide: 76%	Follow-Up After MHCB/DSH Admission		CRC: 100%	Statewide: 84%	
APPTS COMPLETED AS SCHEDULED				Prior Qtr				CRC				
Cancelled Due to Custody		CRC: 0.1%	Statewide: 1.9%	HCV Treatment	90%	Prior Qtr: 99%	Statewide: 90%	30-Day Community Hospital Readmission		CRC: 1.7%	Statewide: 9.8%	
Seen as Scheduled		CRC: 90%	Statewide: 84%	Utilization Specialty Services	92%	Prior Qtr: 86%	Statewide: 91%	30-Day MHCB or DSH Readmission		CRC: -	Statewide: 30%	
EFFECTIVE COMMUNICATION				Current Yr				Statewide				
Effective Communication Provided		CRC: 94%	Statewide: 91%	Colon Cancer Screening	97%	Prior Yr: 99%	Statewide: 92%	Potentially Avoidable Hospitalizations*		CRC: 7.1	Statewide: 11.9	
MEDICATION MANAGEMENT				Polypharmacy Medication Review				CONTINUITY OF CLINICIANS & SERVICES				
MAPIP				Flu Vaccination				6 Mth Trend				
Medication Continuity-Transfer		CRC: 96%	Statewide: 82%	Flu Vaccination	100%	Prior Yr: 100%	Statewide: 90%	Primary Care Provider (PCP)		CRC: 95%	Statewide: 88%	
Medication Non-Adherence Counseling		CRC: 66%	Statewide: 76%	AVAILABILITY OF HEALTH INFORMATION				RESOURCE MANAGEMENT				
Medication Administration		CRC: 92%	Statewide: 87%	6 Mth Trend				6 Mth Trend				
FORMULARY MANAGEMENT				Documents Scanned				Claims Processed				
Non-Formulary by Psychiatrists		CRC: 1.0%	Statewide: 3.7%	Specialty Notes		CRC: 69%	Statewide: 38%	Specialty Teleservices		CRC: 69%	Statewide: 73%	
Non-Formulary by Medical Providers		CRC: 2.2%	Statewide: 5.6%	Community Hospital Records		CRC: 35%	Statewide: 34%	Health Care Staff Training		CRC: N/A	Statewide: 98%	
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				APPEAL PROCESSING				CONTINUOUS EVALUATION & IMPROVEMENT				
Actual				6 Mth Trend				6 Mth Trend				
Total Staffing FTE	194	Authority: 207	% of Auth: 94%	Statewide: 96%	Timely Appeals		CRC: 98%	Statewide: 90%	QM & Patient Safety Program		CRC: -	Statewide: -
Medical FTE	9	Authority: 10	% of Auth: 91%	Statewide: 94%	MAJOR COSTS PER INMATE PER MONTH**				WORKLOAD PER DAY			
Nursing FTE	73	Authority: 73	% of Auth: 100%	Statewide: 105%	LABOR				6 Mth Trend			
Pharmacy FTE	11	Authority: 10	% of Auth: 111%	Statewide: 107%	Medical Staff	YTD 13/14: \$83	FY 12/13: \$83	Statewide: \$88	Appointments per PCP		CRC: 11.8	Statewide: 12.5
Dental Clinical FTE	22	Authority: 23	% of Auth: 96%	Statewide: 98%	Nursing Staff	\$233	\$243	\$399	Appointments per PCRN		CRC: 6.2	Statewide: 6.4
Mental Health Clinical FTE	21	Authority: 24	% of Auth: 87%	Statewide: 85%	Pharmacy Staff	\$27	\$25	\$32	Encounters per Primary MH Clinician		CRC: 5.9	Statewide: 9.5
Clinical Support FTE	4	Authority: 7	% of Auth: 61%	Statewide: 82%	Dental Clinical Staff	\$87	\$79	\$79	Encounters per Psychiatrist		CRC: 12.7	Statewide: 9.5
Administrative Support FTE	55	Authority: 60	% of Auth: 91%	Statewide: 85%	Mental Health Clinical Staff	\$94	\$80	\$167	OTHER TRENDS			
6 Mth Trend				YTD 13/14				6 Mth Trend				
Total Actual FTE		Actual: 194	CRC: 100%	Statewide: 100%	Administrative Support Staff	\$88	\$78	\$101	Hospital Admissions*		CRC: 6.2	Statewide: 5.6
Civil Service FTE		Actual: 186	CRC: 96%	Statewide: 91%	NON LABOR				Emergency Department Visits*		CRC: 49	Statewide: 25
Overtime FTE		Actual: 5	CRC: 2.5%	Statewide: 5.6%	Hospital	\$49	\$63	\$99	Specialty Care Referrals*		CRC: 22	Statewide: 35
Registry FTE		Actual: 4	CRC: 1.9%	Statewide: 4.0%	Emergency Department	\$7	\$4	\$6	Prescriptions Per Inmate		CRC: 3.0	Statewide: 3.2
				Specialty				Diagnostics Per Inmate				
				Medications				Appeals Received*				
				Diagnosics				Prison Population Capacity				
				YTD 12/13				YTD 13/14				
				\$13				28				
				\$67				117%				
				\$12				139%				

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

California State Prison, Corcoran (COR)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT					CARE MANAGEMENT				
ACCESS					Recent Qtr					6 Mth Trend				
Medical Services		COR	Statewide	Asthma Care	89%	Prior Qtr	Statewide	Appropriate Placement High Risk Patients		COR	Statewide			
Dental Services		87%	87%	Therapeutic Anticoagulation	71%	88%	82%	High Risk Patient Care Plan		N/A	73%			
Mental Health Services		63%	86%	Diabetes Care	75%	79%	76%	Follow-Up After MHCB/DSH Admission		81%	84%			
APPTS COMPLETED AS SCHEDULED					Current Yr					6 Mth Trend				
Cancelled Due to Custody		10.1%	1.9%	HCV Treatment	77%	70%	90%	30-Day Community Hospital Readmission		15.6%	9.8%			
Seen as Scheduled		69%	84%	Utilization Specialty Services	96%	94%	91%	30-Day MHCB or DSH Readmission		33%	30%			
EFFECTIVE COMMUNICATION					Prior Yr					6 Mth Trend				
Effective Communication Provided		88%	91%	Colon Cancer Screening	92%	85%	92%	Potentially Avoidable Hospitalizations*		18.9	11.9			
MEDICATION MANAGEMENT					Statewide					CONTINUITY OF CLINICIANS & SERVICES				
MAPIP					Current Yr					6 Mth Trend				
Medication Continuity-Transfer		99%	82%	Breast Cancer Screening	N/A	N/A	88%	Primary Care Provider (PCP)		91%	88%			
Medication Non-Adherence Counseling		58%	76%	Diagnostic Monitoring	32%	32%	71%	Mental Health Primary Clinician		81%	82%			
Medication Administration		100%	87%	Polypharmacy Medication Review				Psychiatrist		97%	80%			
FORMULARY MANAGEMENT					Statewide					RESOURCE MANAGEMENT				
Non-Formulary by Psychiatrists		3.1%	3.7%	Flu Vaccination	98%	97%	90%	6 Mth Trend						
Non-Formulary by Medical Providers		5.9%	5.6%	AVAILABILITY OF HEALTH INFORMATION					6 Mth Trend					
STAFFING IN FULL TIME EQUIVALENTS (FTE)**					6 Mth Trend					6 Mth Trend				
	Actual	Authority	% of Auth	Statewide	6 Mth Trend					6 Mth Trend				
Total Staffing FTE	515	531	97%	96%										
Medical FTE	13	16	81%	94%										
Nursing FTE	290	274	106%	105%										
Pharmacy FTE	17	14	119%	107%	APPEAL PROCESSING					6 Mth Trend				
Dental Clinical FTE	26	29	90%	98%	6 Mth Trend					6 Mth Trend				
Mental Health Clinical FTE	64	74	86%	85%	6 Mth Trend					6 Mth Trend				
Clinical Support FTE	16	23	72%	82%	6 Mth Trend					6 Mth Trend				
Administrative Support FTE	90	102	88%	85%	6 Mth Trend					6 Mth Trend				
MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend					6 Mth Trend				
	Actual	Authority	% of Auth	Statewide	6 Mth Trend					6 Mth Trend				
Total Actual FTE	515	531	100%	100%										
Civil Service FTE	450	450	88%	91%	LABOR					6 Mth Trend				
Overtime FTE	40	40	7.7%	5.6%	YTD 13/14					6 Mth Trend				
Registry FTE	25	25	5.0%	4.0%	FY 12/13					6 Mth Trend				
OTHER TRENDS					6 Mth Trend					6 Mth Trend				
LABOR					6 Mth Trend					6 Mth Trend				
YTD 13/14					6 Mth Trend					6 Mth Trend				
FY 12/13					6 Mth Trend					6 Mth Trend				
Statewide					6 Mth Trend					6 Mth Trend				
Hospital	\$121	\$101	\$99	\$99										
Emergency Department	\$3	\$3	\$6	\$6										
Specialty	\$28	\$25	\$26	\$26										
Medications	\$81	\$91	\$90	\$90										
Diagnostics	\$9	\$11	\$17	\$17										
NON LABOR					6 Mth Trend					6 Mth Trend				
YTD 13/14					6 Mth Trend					6 Mth Trend				
FY 12/13					6 Mth Trend					6 Mth Trend				
Statewide					6 Mth Trend					6 Mth Trend				
Hospital Admissions*	8.7	8.7	5.6	5.6										
Emergency Department Visits*	11	11	25	25										
Specialty Care Referrals*	35	35	35	35	6 Mth Trend					6 Mth Trend				
Prescriptions Per Inmate	3.0	3.0	3.2	3.2	6 Mth Trend					6 Mth Trend				
Diagnostics Per Inmate	0.3	0.3	0.9	0.9	6 Mth Trend					6 Mth Trend				
Appeals Received*	65	65	34	34	6 Mth Trend					6 Mth Trend				
Prison Population Capacity	139%	139%	139%	139%	6 Mth Trend					6 Mth Trend				

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

California Medical Facility (CMF)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT				
ACCESS				Recent Qtr				6 Mth Trend				
Medical Services		CMF 97%	Statewide 87%	Asthma Care	72%	68%	82%	Appropriate Placement High Risk Patients		N/A	73%	
Dental Services		91%	92%	Therapeutic Anticoagulation	71%	71%	73%	High Risk Patient Care Plan				
Mental Health Services		93%	86%	Diabetes Care	73%	75%	76%	Follow-Up After MHCB/DSH Admission		95%	84%	
APPTS COMPLETED AS SCHEDULED				Prior Qtr				CMF				
Cancelled Due to Custody		0.8%	1.9%	HCV Treatment	97%	97%	90%	30-Day Community Hospital Readmission		18.8%	9.8%	
Seen as Scheduled		92%	84%	Utilization Specialty Services	87%	85%	91%	30-Day MHCB or DSH Readmission		44%	30%	
EFFECTIVE COMMUNICATION				Statewide				Statewide				
Effective Communication Provided		98%	91%	Colon Cancer Screening	99%	97%	92%	Potentially Avoidable Hospitalizations*		42.4	11.9	
MEDICATION MANAGEMENT				Current Yr				Continuity of Clinicians & Services				
MAPIP				Prior Yr				Primary Care Provider (PCP)				
Medication Continuity-Transfer		94%	82%	Flu Vaccination	94%	100%	90%	Mental Health Primary Clinician		83%	82%	
Medication Non-Adherence Counseling		76%	76%	AVAILABILITY OF HEALTH INFORMATION				Psychiatrist		78%	80%	
Medication Administration		98%	87%	6 Mth Trend				RESOURCE MANAGEMENT				
FORMULARY MANAGEMENT				CMF				6 Mth Trend				
Non-Formulary by Psychiatrists		6.8%	3.7%	Documents Scanned		40%	38%	Claims Processed		N/A	98%	
Non-Formulary by Medical Providers		8.4%	5.6%	Specialty Notes		61%	34%	Specialty Teleservices		50%	73%	
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				Statewide				Health Care Staff Training				
	Actual	Authority	% of Auth	Statewide	APPEAL PROCESSING				CONTINUOUS EVALUATION & IMPROVEMENT			
Total Staffing FTE	599	668	90%	96%	6 Mth Trend				6 Mth Trend			
Medical FTE	19	21	93%	94%	Timely Appeals		100%	90%	QM & Patient Safety Program			
Nursing FTE	294	353	83%	105%	MAJOR COSTS PER INMATE PER MONTH**				Health Care Index			
Pharmacy FTE	34	27	125%	107%	LABOR				WORKLOAD PER DAY			
Dental Clinical FTE	16	18	89%	98%	Medical Staff	YTD 13/14	FY 12/13	Statewide	Appointments per PCP		11.8	12.5
Mental Health Clinical FTE	80	80	100%	85%	Nursing Staff	\$281	\$304	\$88	Appointments per PCRN		13.9	6.4
Clinical Support FTE	31	39	81%	82%	Pharmacy Staff	\$1,346	\$1,328	\$399	Encounters per Primary MH Clinician		11.4	9.5
Administrative Support FTE	124	130	96%	85%	Dental Clinical Staff	\$143	\$122	\$32	Encounters per Psychiatrist		8.7	9.5
6 Mth Trend				CMF				Statewide				
Total Actual FTE		599	100%	100%	Mental Health Clinical Staff	\$96	\$84	\$79	OTHER TRENDS			
Civil Service FTE		567	95%	91%	Clinical Support Staff	\$565	\$514	\$167	Hospital Admissions*		11.1	5.6
Overtime FTE		21	3.5%	5.6%	Administrative Support Staff	\$101	\$102	\$22	Emergency Department Visits*		25	25
Registry FTE		11	1.8%	4.0%	NON LABOR				Specialty Care Referrals*		60	35
Actual				YTD 13/14				FY 12/13				
CMF				Statewide				Statewide				
Total Actual FTE	599	100%	100%	Hospital	\$483	\$436	\$99	Prescriptions Per Inmate		7.5	3.2	
Civil Service FTE	567	95%	91%	Emergency Department	\$8	\$7	\$6	Diagnostics Per Inmate		2.1	0.9	
Overtime FTE	21	3.5%	5.6%	Specialty	\$107	\$54	\$26	Appeals Received*		52	34	
Registry FTE	11	1.8%	4.0%	Medications	\$391	\$395	\$90	Prison Population Capacity		88%	139%	
Statewide				YTD 13/14				FY 12/13				
CMF				Statewide				Statewide				
Total Actual FTE	599	100%	100%	Diagnosics	\$35	\$40	\$17					

* Rate Per 1,000 Inmates

** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

California Men's Colony (CMC)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT											
ACCESS				Recent Qtr				6 Mth Trend											
Medical Services		CMC	Statewide	Asthma Care	91%	Prior Qtr	82%	Appropriate Placement High Risk Patients		N/A	73%								
Dental Services		70%	87%	Therapeutic Anticoagulation	72%	57%	73%	High Risk Patient Care Plan											
Mental Health Services		86%	92%	Diabetes Care	76%	80%	76%	Follow-Up After MHCB/DSH Admission		97%	84%								
APPTS COMPLETED AS SCHEDULED				Current Yr				6 Mth Trend											
Cancelled Due to Custody		2.0%	1.9%	HCV Treatment	98%	95%	90%	30-Day Community Hospital Readmission		6.1%	9.8%								
Seen as Scheduled		84%	84%	Utilization Specialty Services	89%	90%	91%	30-Day MHCB or DSH Readmission		27%	30%								
EFFECTIVE COMMUNICATION				Prior Yr				6 Mth Trend											
Effective Communication Provided		90%	91%	Colon Cancer Screening	100%	100%	92%	Potentially Avoidable Hospitalizations*		9.7	11.9								
MEDICATION MANAGEMENT				Statewide				CONTINUITY OF CLINICIANS & SERVICES											
MAPIP				Flu Vaccination				Primary Care Provider (PCP)											
Medication Continuity-Transfer		66%	82%	98%	100%	90%	Mental Health Primary Clinician		83%	88%									
Medication Non-Adherence Counseling		83%	76%	AVAILABILITY OF HEALTH INFORMATION				Psychiatrist											
Medication Administration		83%	87%	6 Mth Trend				6 Mth Trend											
FORMULARY MANAGEMENT				Documents Scanned				Claims Processed											
Non-Formulary by Psychiatrists		8.4%	3.7%	Specialty Notes		52%	38%	Specialty Teleservices		16%	73%								
Non-Formulary by Medical Providers		5.9%	5.6%	Community Hospital Records		65%	34%	Health Care Staff Training											
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				APPEAL PROCESSING				CONTINUOUS EVALUATION & IMPROVEMENT											
Actual				Timely Appeals				QM & Patient Safety Program											
Total Staffing FTE	567	Authority	635	89%	96%		95%	90%	Health Care Index										
Medical FTE	18	% of Auth	89%	94%	MAJOR COSTS PER INMATE PER MONTH**				WORKLOAD PER DAY										
Nursing FTE	265	310	86%	105%	LABOR				6 Mth Trend										
Pharmacy FTE	23	21	113%	107%	Medical Staff	YTD 13/14	FY 12/13	Statewide	Appointments per PCP		10.6	12.5							
Dental Clinical FTE	26	28	93%	98%	Nursing Staff	\$125	\$104	\$88	Appointments per PCRN		6.8	6.4							
Mental Health Clinical FTE	96	102	93%	85%	Pharmacy Staff	\$535	\$507	\$399	Encounters per Primary MH Clinician		13.9	9.5							
Clinical Support FTE	26	34	77%	82%	Dental Clinical Staff	\$42	\$33	\$32	Encounters per Psychiatrist		10.8	9.5							
Administrative Support FTE	113	121	93%	85%	Mental Health Clinical Staff	\$79	\$71	\$79	OTHER TRENDS										
6 Mth Trend				Actual				CMC				Statewide							
Total Actual FTE		567	100%	100%	Clinical Support Staff	YTD 13/14	FY 12/13	Statewide	Hospital Admissions*		4.6	5.6							
Civil Service FTE		544	96%	91%	Administrative Support Staff	\$312	\$258	\$167	Emergency Department Visits*		26	25							
Overtime FTE		17	3.0%	5.6%	Hospital	\$40	\$38	\$22	Specialty Care Referrals*		62	35							
Registry FTE		6	1.0%	4.0%	Emergency Department	\$122	\$103	\$101	Prescriptions Per Inmate		6.1	3.2							
				NON LABOR				YTD 13/14				FY 12/13				Statewide			
				Hospital				\$76				\$77				\$99			
				Emergency Department				\$5				\$3				\$6			
				Specialty				\$33				\$33				\$26			
				Medications				\$174				\$153				\$90			
				Diagnostics				\$21				\$21				\$17			
				Hospital Admissions*								4.6				5.6			
				Emergency Department Visits*								26				25			
				Specialty Care Referrals*								62				35			
				Prescriptions Per Inmate								6.1				3.2			
				Diagnostics Per Inmate								1.1				0.9			
				Appeals Received*								25				34			
				Prison Population Capacity								113%				139%			

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

California Health Care Facility (CHCF)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT																																																																																																								
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HEALTHCARE SERVICES DASHBOARD

California State Prison, Centinela (CEN)

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* Rate Per 1,000 Inmates

** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Central California Women's Facility (CCWF)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT					CARE MANAGEMENT				
ACCESS					Recent Qtr					6 Mth Trend				
Medical Services		63%	87%	Asthma Care	90%	88%	82%	Appropriate Placement High Risk Patients		N/A	73%			
Dental Services		88%	92%	Therapeutic Anticoagulation	71%	80%	73%	High Risk Patient Care Plan						
Mental Health Services		95%	86%	Diabetes Care	78%	77%	76%	Follow-Up After MHCB/DSH Admission		100%	84%			
APPTS COMPLETED AS SCHEDULED					Prior Qtr					CCWF				
Cancelled Due to Custody		1.1%	1.9%	HCV Treatment	94%	94%	90%	30-Day Community Hospital Readmission		5.8%	9.8%			
Seen as Scheduled		77%	84%	Utilization Specialty Services	86%	91%	91%	30-Day MHCB or DSH Readmission		21%	30%			
EFFECTIVE COMMUNICATION					Statewide					Statewide				
Effective Communication Provided		80%	91%	Colon Cancer Screening	96%	94%	92%	Potentially Avoidable Hospitalizations*		8.0	11.9			
MEDICATION MANAGEMENT					Current Yr					CONTINUITY OF CLINICIANS & SERVICES				
MAPIP					Prior Yr					6 Mth Trend				
Medication Continuity-Transfer		64%	82%	Breast Cancer Screening	82%	91%	88%	Primary Care Provider (PCP)		90%	88%			
Medication Non-Adherence Counseling		45%	76%	Diagnostic Monitoring	64%	64%	71%	Mental Health Primary Clinician		64%	82%			
Medication Administration		79%	87%	Polypharmacy Medication Review				Psychiatrist		82%	80%			
FORMULARY MANAGEMENT					Flu Vaccination					RESOURCE MANAGEMENT				
Non-Formulary by Psychiatrists		6.1%	3.7%	Flu Vaccination	85%	100%	90%	6 Mth Trend						
Non-Formulary by Medical Providers		7.0%	5.6%	AVAILABILITY OF HEALTH INFORMATION					CCWF					
STAFFING IN FULL TIME EQUIVALENTS (FTE)**					6 Mth Trend					Statewide				
	Actual	Authority	% of Auth	Statewide	Documents Scanned					6 Mth Trend				
Total Staffing FTE	316	330	96%	96%	Specialty Notes					CCWF				
Medical FTE	13	14	96%	94%	Community Hospital Records					Statewide				
Nursing FTE	143	132	109%	105%	APPEAL PROCESSING					6 Mth Trend				
Pharmacy FTE	18	19	97%	107%	Timely Appeals					CCWF				
Dental Clinical FTE	23	23	100%	98%	MAJOR COSTS PER INMATE PER MONTH**					Statewide				
Mental Health Clinical FTE	43	52	82%	85%	LABOR					6 Mth Trend				
Clinical Support FTE	11	14	77%	82%	Medical Staff					CCWF				
Administrative Support FTE	66	78	84%	85%	Nursing Staff					Statewide				
	Actual	CCWF	Statewide	Pharmacy Staff					6 Mth Trend					
Total Actual FTE	316	100%	100%	Dental Clinical Staff					CCWF					
Civil Service FTE	303	96%	91%	Mental Health Clinical Staff					Statewide					
Overtime FTE	10	3.1%	5.6%	Clinical Support Staff					6 Mth Trend					
Registry FTE	3	1.0%	4.0%	Administrative Support Staff					CCWF					
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					Statewide					Statewide				
					YTD 13/14					6 Mth Trend				
					FY 12/13					CCWF				
					Statewide					Statewide				
					YTD 13/14					6 Mth Trend				
					FY 12/13					CCWF				
					Statewide					Statewide				
					YTD 13/14					6 Mth Trend				
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					FY 12/13					CCWF				
					Statewide					Statewide				
					YTD 13/14					6 Mth Trend				
					FY 12/13					CCWF				
					Statewide					Statewide				
					YTD 13/14					6 Mth Trend				
					FY 12/13					CCWF				
					Statewide					Statewide				
					Y									

HEALTHCARE SERVICES DASHBOARD

California Correctional Institution (CCI)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT					CARE MANAGEMENT							
ACCESS					Recent Qtr					6 Mth Trend							
Medical Services		CCI	Statewide	Asthma Care	91%	Prior Qtr	89%	Statewide	82%	Appropriate Placement High Risk Patients		CCI	N/A	Statewide	73%		
Dental Services		96%	87%	Therapeutic Anticoagulation	75%	67%	73%	High Risk Patient Care Plan									
Mental Health Services		94%	92%	Diabetes Care	81%	79%	76%	Follow-Up After MHCB/DSH Admission		100%	84%	30-Day Community Hospital Readmission		6.9%	9.8%		
APPTS COMPLETED AS SCHEDULED					Current Yr					6 Mth Trend							
Cancelled Due to Custody		0.1%	1.9%	HCV Treatment	99%	79%	90%	30-Day MHCB or DSH Readmission		-	30%	Potentially Avoidable Hospitalizations*		4.4	11.9		
Seen as Scheduled		88%	84%	Utilization Specialty Services	80%	86%	91%										
EFFECTIVE COMMUNICATION					Prior Yr					CONTINUITY OF CLINICIANS & SERVICES							
Effective Communication Provided		94%	91%	Colon Cancer Screening	99%	99%	92%	Primary Care Provider (PCP)		97%	88%	Mental Health Primary Clinician		N/A	82%		
MEDICATION MANAGEMENT					Statewide					Psychiatrist							
MAPIP					6 Mth Trend					Resource Management							
Medication Continuity-Transfer		97%	82%	Flu Vaccination	100%	99%	90%	Claims Processed		N/A	98%	Specialty Teleservices		71%	73%		
Medication Non-Adherence Counseling		91%	76%	AVAILABILITY OF HEALTH INFORMATION					CONTINUOUS EVALUATION & IMPROVEMENT								
Medication Administration		95%	87%	Documents Scanned		67%	38%	QM & Patient Safety Program				Health Care Index					
FORMULARY MANAGEMENT					6 Mth Trend					WORKLOAD PER DAY							
Non-Formulary by Psychiatrists		2.3%	3.7%	Specialty Notes		35%	34%	Appointments per PCP		13.0	12.5	Appointments per PCRN		4.6	6.4		
Non-Formulary by Medical Providers		6.1%	5.6%	Community Hospital Records		53%	56%	Encounters per Primary MH Clinician		8.4	9.5	Encounters per Psychiatrist		12.4	9.5		
STAFFING IN FULL TIME EQUIVALENTS (FTE)**					APPEAL PROCESSING					OTHER TRENDS							
	Actual	Authority	% of Auth	Statewide	Timely Appeals		100%	90%	Hospital Admissions*		3.8	5.6	Emergency Department Visits*		7	25	
Total Staffing FTE	288	296	97%	96%	MAJOR COSTS PER INMATE PER MONTH**					Specialty Care Referrals*		15	35	Prescriptions Per Inmate		2.3	3.2
Medical FTE	9	12	76%	94%	LABOR	YTD 13/14	FY 12/13	Statewide	Diagnosics Per Inmate		0.6	0.9	Appeals Received*		21	34	
Nursing FTE	127	119	106%	105%	Medical Staff	\$57	\$69	\$88	Prison Population Capacity		159%	139%					
Pharmacy FTE	20	15	132%	107%	Nursing Staff	\$270	\$251	\$399									
Dental Clinical FTE	28	28	100%	98%	Pharmacy Staff	\$27	\$25	\$32									
Mental Health Clinical FTE	33	39	84%	85%	Dental Clinical Staff	\$76	\$70	\$79									
Clinical Support FTE	10	13	77%	82%	Mental Health Clinical Staff	\$99	\$94	\$167									
Administrative Support FTE	61	70	87%	85%	Clinical Support Staff	\$12	\$11	\$22									
	6 Mth Trend	Actual	CCI	Statewide	Administrative Support Staff	\$66	\$67	\$101									
Total Actual FTE		288	100%	100%	NON LABOR	YTD 13/14	FY 12/13	Statewide									
Civil Service FTE		265	92%	91%	Hospital	\$44	\$47	\$99									
Overtime FTE		14	4.7%	5.6%	Emergency Department	\$3	\$3	\$6									
Registry FTE		9	3.0%	4.0%	Specialty	\$16	\$18	\$26									
					Medications	\$40	\$33	\$90									
					Diagnosics	\$10	\$11	\$17									

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

California Correctional Center (CCC)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT																												
ACCESS				Recent Qtr				6 Mth Trend																												
Medical Services		CCC	Statewide	Asthma Care	94%	Prior Qtr	95%	Statewide	82%	Appropriate Placement High Risk Patients		CCC	Statewide																							
Dental Services		91%	87%	Therapeutic Anticoagulation	-	-	-	73%	N/A	73%	High Risk Patient Care Plan		-	84%																						
Mental Health Services		86%	92%	Diabetes Care	73%	76%	76%	90%	90%	Follow-Up After MHCB/DSH Admission		-	84%																							
APPTS COMPLETED AS SCHEDULED				Current Yr				6 Mth Trend																												
Cancelled Due to Custody		0.3%	1.9%	HCV Treatment	100%	50%	90%	91%	30-Day Community Hospital Readmission		0.0%	9.8%																								
Seen as Scheduled		92%	84%	Utilization Specialty Services	85%	89%	91%	91%	30-Day MHCB or DSH Readmission		-	30%																								
EFFECTIVE COMMUNICATION				Prior Yr				6 Mth Trend																												
Effective Communication Provided		96%	91%	Colon Cancer Screening	81%	93%	92%	88%	Potentially Avoidable Hospitalizations*		2.4	11.9																								
MEDICATION MANAGEMENT				Statewide				CONTINUITY OF CLINICIANS & SERVICES																												
MAPIP				Current Yr				6 Mth Trend																												
Medication Continuity-Transfer		94%	82%	Flu Vaccination	42%	95%	90%	84%	88%	Primary Care Provider (PCP)		N/A	82%																							
Medication Non-Adherence Counseling		-	76%	AVAILABILITY OF HEALTH INFORMATION				6 Mth Trend																												
Medication Administration		92%	87%	6 Mth Trend				CCC				Statewide																								
FORMULARY MANAGEMENT				Documents Scanned				6 Mth Trend				CCC				Statewide																				
Non-Formulary by Psychiatrists		0.0%	3.7%	Specialty Notes		48%	38%	25%	34%	25%	56%	RESOURCE MANAGEMENT																								
Non-Formulary by Medical Providers		4.7%	5.6%	Community Hospital Records		25%	56%	6 Mth Trend				CCC				Statewide																				
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				APPEAL PROCESSING				6 Mth Trend				CCC				Statewide																				
Actual				Authority				% of Auth				Statewide				Claims Processed				6 Mth Trend				CCC				Statewide								
Total Staffing FTE	155	171	91%	96%	Timely Appeals				6 Mth Trend				88%				90%				Specialty Teleservices				6 Mth Trend				59%				73%			
Medical FTE	7	9	87%	94%	MAJOR COSTS PER INMATE PER MONTH**				6 Mth Trend				CCC				Statewide																			
Nursing FTE	74	72	102%	105%	LABOR				YTD 13/14				FY 12/13				Statewide																			
Pharmacy FTE	5	6	80%	107%	Medical Staff				\$35				\$40				\$88																			
Dental Clinical FTE	26	25	102%	98%	Nursing Staff				\$151				\$162				\$399																			
Mental Health Clinical FTE	4	6	67%	85%	Pharmacy Staff				\$9				\$10				\$32																			
Clinical Support FTE	4	4	100%	82%	Dental Clinical Staff				\$64				\$67				\$79																			
Administrative Support FTE	35	50	71%	85%	Mental Health Clinical Staff				\$7				\$5				\$167																			
6 Mth Trend				Actual				CCC				Statewide				NON LABOR				YTD 13/14				FY 12/13				Statewide								
Total Actual FTE		155	100%	100%	Hospital				\$20				\$18				\$99																			
Civil Service FTE		143	92%	91%	Emergency Department				\$6				\$5				\$6																			
Overtime FTE		9	6.0%	5.6%	Specialty				\$11				\$8				\$26																			
Registry FTE		3	1.8%	4.0%	Medications				\$15				\$15				\$90																			
6 Mth Trend				CCC				Statewide				Diagnosics				\$7				\$9				\$17												
6 Mth Trend				CCC				Statewide				Continuity of Clinicians & Services				6 Mth Trend				CCC				Statewide												
6 Mth Trend				CCC				Statewide				Resource Management				6 Mth Trend				CCC				Statewide												
6 Mth Trend				CCC				Statewide				Continuous Evaluation & Improvement				6 Mth Trend				CCC				Statewide												
6 Mth Trend				CCC				Statewide				Workload Per Day				6 Mth Trend				CCC				Statewide												
6 Mth Trend				CCC				Statewide				Other Trends				6 Mth Trend				CCC				Statewide												
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6 Mth Trend				CCC				Statewide				Workload Per Day				6 Mth Trend				CCC				Statewide												

HEALTHCARE SERVICES DASHBOARD

Calipatria State Prison (CAL)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT								
ACCESS				Recent Qtr				6 Mth Trend								
Medical Services		CAL	Statewide	Asthma Care	91%	Prior Qtr	86%	Statewide	82%	Appropriate Placement High Risk Patients		N/A	73%			
Dental Services		85%	87%	Therapeutic Anticoagulation	-	-	73%	High Risk Patient Care Plan								
Mental Health Services		98%	86%	Diabetes Care	84%	95%	76%	Follow-Up After MHCB/DSH Admission		-	84%	30-Day Community Hospital Readmission		4.9%	9.8%	
APPTS COMPLETED AS SCHEDULED				Current Yr				Continuity of Clinicians & Services								
Cancelled Due to Custody		1.7%	1.9%	Utilization Specialty Services	99%	98%	91%	Primary Care Provider (PCP)		82%	88%	Mental Health Primary Clinician		N/A	82%	
Seen as Scheduled		73%	84%	Colon Cancer Screening	99%	98%	92%	Psychiatrist		N/A	80%					
EFFECTIVE COMMUNICATION				Prior Yr				Resource Management								
Effective Communication Provided		92%	91%	Diagnostic Monitoring	N/A	N/A	88%	Claims Processed		N/A	98%	Specialty Teleservices		81%	73%	
MEDICATION MANAGEMENT				Statewide				Continuous Evaluation & Improvement								
MAPIP				Timely Appeals				Workload Per Day								
Medication Continuity-Transfer		91%	82%	Flu Vaccination	89%	97%	90%	QM & Patient Safety Program				Appointments per PCP		11.1	12.5	
Medication Non-Adherence Counseling		100%	76%	Availability of Health Information				Other Trends								
Medication Administration		100%	87%	Documents Scanned		63%	38%	Hospital Admissions*		4.6	5.6	Appointments per PCRN		7.8	6.4	
FORMULARY MANAGEMENT				Appeal Processing				Staffing in Full Time Equivalents (FTE)**								
Non-Formulary by Psychiatrists		0.0%	3.7%	Specialty Notes		42%	34%	Total Staffing FTE	Actual	Authority	% of Auth	Statewide	Encounters per Primary MH Clinician		3.0	9.5
Non-Formulary by Medical Providers		2.1%	5.6%	Community Hospital Records		53%	56%	Medical FTE	200	197	102%	96%	Encounters per Psychiatrist		4.5	9.5
Major Costs per Inmate per Month**				Staffing in Full Time Equivalents (FTE)**				Healthcare Services Dashboard								
LABOR				YTD 13/14				Healthcare Services Dashboard								
Medical Staff				Medical Staff	\$60	FY 12/13	\$61	Statewide	\$88	Healthcare Services Dashboard						
Nursing Staff				Nursing Staff	\$233	\$247	\$399	Healthcare Services Dashboard								
Pharmacy Staff				Pharmacy Staff	\$14	\$17	\$32	Healthcare Services Dashboard								
Dental Clinical Staff				Dental Clinical Staff	\$74	\$77	\$79	Healthcare Services Dashboard								
Mental Health Clinical Staff				Mental Health Clinical Staff	\$30	\$19	\$167	Healthcare Services Dashboard								
Clinical Support Staff				Clinical Support Staff	\$6	\$7	\$22	Healthcare Services Dashboard								
Administrative Support Staff				Administrative Support Staff	\$79	\$78	\$101	Healthcare Services Dashboard								
NON LABOR				YTD 13/14				Healthcare Services Dashboard								
Hospital				Hospital	\$42	\$40	\$99	Healthcare Services Dashboard								
Emergency Department				Emergency Department	\$9	\$7	\$6	Healthcare Services Dashboard								
Specialty				Specialty	\$16	\$19	\$26	Healthcare Services Dashboard								
Medications				Medications	\$20	\$20	\$90	Healthcare Services Dashboard								
Diagnostics				Diagnostics	\$10	\$10	\$17	Healthcare Services Dashboard								

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Avenal State Prison (ASP)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT																																																																																																								
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