



CALIFORNIA CORRECTIONAL HEALTH CARE SERVICES



CALIFORNIA MULTIPLE AWARD SCHEDULE (CMAS)

STATE OF CALIFORNIA
DEPARTMENT OF CORRECTIONS AND REHABILITATION

REQUEST FOR OFFER

LEVERAGED PROCUREMENT AGREEMENT
INFORMATION TECHNOLOGY CONSULTING SERVICES
NETWORK PROJECT MANAGER
RFO #11-072-ITS

October 10, 2011

The California Department of Corrections and Rehabilitation (CDCR), California Correctional Health Care Services (CCHCS), is requesting offers for a Network Project Manager (PM) to provide all project management services for CCHCS' network activities.

Contractor will report to CCHCS' Deputy Chief Information Officer (DCIO), Infrastructure, or designee(s). In submitting an offer vendor must comply with the instructions found herein.

The term of proposed Agreement is targeted for November 1, 2011, through October 31, 2012. CCHCS reserves the option to extend the Agreement for up to two (2) years at the same deliverable rate(s) and/or to add additional funds up to the maximum CMAS threshold. The contract award is subject to availability of funds approved for this purpose and renewal of the IT Consulting Services CMAS.

All offers must be signed by an authorized officer of the company or firm who has legal and binding authority. By submitting an offer, your firm agrees to the terms and conditions stated in this Request for Offer and in accordance with your authorized Leveraged Procurement Agreement (e.g. CMAS contract).

Offers are due by **4:00 p.m., Wednesday, October 19, 2011. Responses and any required copies must be submitted by electronic mail and clearly labeled to the department contact noted below.**

Department Contact:

California Correctional Health Care Services
Attention: CYNTHIA BASA
P.O. Box 4038
Sacramento, CA 95812-4038
(916) 324-8045
Cynthia.Basa@cdcr.ca.gov

RESPONSE GUIDELINES

This RFO, Offeror's response, the General Provisions – Information Technology (GSPD 401IT-CMAS, effective 08/2010), and applicable IT Services Special Provisions (i.e., model language) will be made part of the ordering department's Purchase Order and/or procurement contract file.

Offers must be submitted electronically to the departmental contact address noted on page 1. All pages of Offeror's response received prior to due date and time will be considered. CCHCS is not responsible for any e-mail loss and/or failure to receive an Offeror's response. CCHCS assumes no responsibility if Offeror cannot transmit their response electronically to the departmental e-mail address and/or if the entire response is not received prior to Request for Offer (RFO) due date.

The delivery of any offer via U.S. mail, private delivery service, and/or by personal service will not be accepted by CCHCS. In the event of such delivery, CCHCS may consider the offer as non-responsive.

Offers submitted in response to this RFO must include all of the following information:

1. Cover letter signed by the authorized officer of the company or firm who has legal and binding authority;
2. Full legal name of Offeror's organization or firm, mailing address, telephone and facsimile numbers;
3. Name, telephone number, and electronic mail (i.e., e-mail) address of Offeror's contact person;
4. Submission date of Offer;
5. A copy of Offeror's CMAS that includes the California Department of General Services (DGS) logo, CMAS number, term and DGS' signature approval;
6. Copy of Liability Insurance Certificate;

Offeror must provide CCHCS with a Certificate of Insurance showing that there is liability insurance currently in effect for Offeror of not less than \$1,000,000, per occurrence, for bodily injury and property damage liability combined. The Certificate of Insurance must include the following provisions:

- a. The insurer will not cancel the insured's coverage without 30 days prior written notice to the State;¹ and
- b. The State of California is included as additional insured.

7. Proof of Worker's Compensation Insurance;

Offeror shall provide CCHCS with a Certificate of Insurance showing that there is current workers' compensation insurance coverage for its employees who will be engaged in performance of the requested services. The Certificate of Insurance must include

¹ "Days" means calendar days unless otherwise specified.

provision that the insurer will not cancel the insured's coverage without 30 days prior written notice to the State.

8. Completed Rate Sheet (Exhibit B-1);

Exhibit B-1 (Rate Sheet) must provide: 1) consultant name; 2) consultant classification; 3) estimated performance hours per deliverable; 4) cost per deliverable; and 5) total cost. The ensuing Agreement will be invoiced and reimbursed on a deliverable basis (i.e., fixed-cost).

- a. An example of Offeror's proposed Rate Sheet (Exhibit B-1) has been included within RFO.

Any modifications to SOW of the ensuing Agreement will be defined, documented, and mutually agreed upon by Contractor and DCIO, or designee, and may be reimbursed on a time and materials rate or fixed-cost as proposed via work a authorization.

9. Offeror Declaration Form (GSPD-05-105);

Offerors must complete the Offeror Declaration and include it with response. When completing the declaration, Offerors must identify all subcontractors proposed for participation in the contract. Offerors awarded a contract are contractually obligated to use the subcontractors for requested services unless CCHCS agrees to a substitution via amendment to the Agreement.

The GSPD-05-105 can be found at <http://www.documents.dgs.ca.gov/pd/poliproc/MASTER-BidDeclar08-09.pdf#search=gspd%2005-105&view=FitH&pagemode=none>.

- a. At CCHCS' option prior to award, contractors maybe required to submit additional written clarifying information (e.g., STD. 843 – Disabled Veteran Business Enterprise Declaration, etc.). Failure to submit the requested information as specified may be grounds for rejection of offer.

10. Contractor's Small Business and/or Disabled Veteran's Business Enterprise Certification, if applicable;

11. Completed Payee Data Record (STD 204) - (Attachment A);

12. A detailed description of Contractor's approach for completing the services requested in Exhibit A (Statement of Work), Section C (Scope of Services) including, but not limited to, the functions, roles, and responsibilities of vendor personnel;

13. A description of Offeror's expertise and experience (e.g., type of services rendered, projects completed, etc.) performing IT consulting services as requested in Exhibit A (Statement of Work);

14. Three (3) customer references for Offeror to verify engagement(s) similar in scope as requested in Exhibit A (Statement of Work);

- a. Include a brief narrative of project description and Offeror's role for each reference provided.

- b. Customer references will be used to verify information provided by Offeror and/or consultant for selection purposes;

15. Resume(s) of Offeror's proposed personnel must include all of the following:

- a. All relevant technical experience for developing data reports;
- b. A start and end date for each job cited;
- c. Consultant's applicable qualifications and experience(s); and
- d. Three (3) customer references².

16. Other Requirements.

Offeror's proposed staff will be required to complete the following documents prior to award:

- a. Contractor Confidentiality Statement (Attachment B);

The Political Reform Act of 1974 (Government Code Sections 81000-91015) requires consultants to file a Contractor Confidentiality Statement certifying no personal or financial interest with the Network Project and related projects, and agreeing to keep all information concerning the project confidential.

- b. Non-Disclosure Agreement (Attachment C); and
- c. Statement of Economic Interests (Form 700) - (Attachment D).

Interested Offerors may submit questions and/or requests for clarification, via e-mail, to Cynthia.Basa@cdcr.ca.gov. CDCR responses to Offeror questions that provide new or additional information will be provided to all Offerors.

² Offerors are not precluded from using the same reference for proposed candidates.

KEY DATES

Event	Date	Time
Release of Request for Offer	10/10/2011	
Questions or Clarifications Submittal (latest date)	10/12/2011	4:00 p.m.
Offer Response Submission Due Date	10/19/2011	4:00 p.m.
Comparison of Offers and Interview(s), if warranted.	10/21/2011 to 10/25/2011	
Best Value Determination – Selection of Vendor	10/26/2011	4:00 p.m.
Proposed Contract Start Date ³	11/01/2011	

³ Date subject to change.

SELECTION PROCESS

All offers will be reviewed for responsiveness to requirements of the RFO. If a response is missing required information, it may be deemed non-responsive. Responsive offers will be scored on the “Best Value” criteria listed below. Further review is subject to CCHCS' discretion.

CCHCS' evaluation process is based on an industry best practice technique called progressive filtering. The process steps are as follows:

1. Review Offers for Administrative Criteria;
 - a. Responses are reviewed to ensure the submitted offer contains all administrative sections required for contract purposes (e.g. Cover Letter, Rate Sheet, Payee Data, etc.).
2. Evaluate Offers Based on Technical and Administrative Criteria;
 - a. Offers are scored against Technical and Administrative RFO requirements.
 - b. This step results in a Preliminary Technical Score and Preliminary Administrative Score.
3. Rank and Select Best Offers;
 - a. The Technical score (i.e., consultant qualifications, experience, etc.) and Administrative score are used to select the best two-to-four (2-4) offers.
4. Schedule and Perform Candidate Interviews (optional);
 - a. The candidate interviews are used to refine and validate assessed Technical and Administrative scores.
 - b. This step results in Final Technical and Administrative scores.
5. Review Offer's Proposed Cost; and
 - a. Lowest cost proposal will receive full cost points and each proposal with higher cost will receive a percentage of total points.
6. Determine Best Value.
 - a. Reference checks are performed at the discretion of the evaluation team. SB and/or DVBE status is verified on bidsync (www.bidsync.com).

Best Value Criteria	
Technical Criteria:	75 Points
1. At least five (5) years of increasingly responsible project management experience applying the principles, methods, techniques, and tools necessary to develop, schedule, coordinate, and manage projects and resources, including integration, scope, time, cost, quality, human resources, communications, risks, and procurement management;	0-10
2. At least three (3) years experience as a full-time project manager of one or more large and complex information technology (IT) projects;	0-10
3. At least one (1) year experience managing network infrastructure projects with a variety of stakeholders and multiple project dependencies;	0-10
4. Demonstrated leadership abilities and experience working with telecommunications and network services contractors and vendors;	0-10
5. Experience producing project-related documents for various groups of stakeholders to help communicate and resolve issues;	0-10
6. Demonstrated leadership abilities and experience working with State staff, management, and executives;	0-10
7. Knowledge of the State CALNET contract administration and procurement process for information technology goods and services.	0-5
8. Experience with projects supporting correctional healthcare environments and processes; and	0-5
9. Knowledge of State IT policy and governance processes.	0-5
Administrative Criteria:	40 Points
1. Completeness of response package;	0-15
2. Detailed resumes of proposed personnel describing detailed experience levels that support Statement of Work; and	0-15
3. Three (3) references for Offeror' and/or company and/or firm. ⁴	0-10
Cost:	35 Points
1. Lowest cost proposal will receive full cost points and each proposal with higher cost will receive a percentage of total points.	0-35

CCHCS reserves the sole right to reject any and all offers, and reissue this RFO. In the event CCHCS determines that the requested services would be best served by awarding multiple agreements for this RFO, CCHCS reserves the right to make this determination and negotiate with Offerors having “best value” to award more than one company and/or firm. The awarded Contractor will be obligated to provide services at the deliverable price (i.e., fixed cost) offered in Exhibit B-1 (Rate Sheet), which under no circumstances may exceed the CMAS dollar threshold.

⁴ Customer references must support consultative services offered.

EXHIBITS AND ATTACHMENTS:

- Exhibit A Statement of Work
- Exhibit B Budget Detail and Payment Provisions
- Exhibit B-1 Rate Sheet
- Exhibit C CCHCS Special Provisions
- Attachment 1 Cost Proposal Worksheet
- Attachment A Payee Data Record (STD 204)
- Attachment B Contractor Confidentiality Statement
- Attachment C Non-Disclosure Agreement
- Attachment D Statement of Economic Interests (Form 700)

EXHIBIT A STATEMENT OF WORK

A. BACKGROUND AND PURPOSE

The California Prison Health Care Receivership Corporation is a non-profit organization created to house activities of the Federal Receiver. United States District Court Judge, Thelton E. Henderson, established the Receivership as the result of a 2001 class action lawsuit (Plata v. Brown) brought against the State of California over the quality of medical care in the State's prison system.

All activities of the Receivership have one common purpose: to create a collaborative environment where custody and health care staff improve upon the quality of medical services in California prisons in order to meet constitutional standards while reducing avoidable morbidity and mortality. The Receiver has adopted six goals that are necessary for CDCR's health care program to rise to constitutionally acceptable and sustainable levels. The goals are: 1) ensure timely access to health care services; 2) establish a prison medical program addressing the full continuum of health care services; 3) recruit, train and retain a professional quality medical workforce; 4) implement a quality assurance and continuous improvement program; 5) establish medical support infrastructure; and 6) provide for necessary clinical, administrative and housing facilities.

The above goals encompass key aspects of CDCR's health care delivery system and the Receiver is undertaking a broad organizational change to improve its mental, dental and health care programs. One strategy to improve CDCR's overall health care program is to establish information technologies (IT) that support clinical services. As a result, California Correctional Health Care Services (CCHCS) has embarked on a number of IT projects as part of the Receiver's efforts in raising the level of health care of patient-inmates to constitutional standards. One such project is CCHCS' Network Project.

CCHCS has leveraged contracted engineering services with support of subcontractors to design and implement network infrastructure. CCHCS' network infrastructure and related projects provide a foundation for all CDCR health care programs that use IT applications. CCHCS has established two Tier-III Data Centers, a new Wide Area Network (WAN), based on multi-protocol label switching (MPLS) technology, and Local Area Network (LAN) infrastructure at twenty-eight (28) adult correctional institutions statewide.

Future CCHCS network infrastructure-related projects will:

- Design and implement a secure private network with scalability, resiliency, and management capabilities to enable business applications and communications tools, which enhance health care services at all thirty-three (33) adult institutional locations;
- Provide flexible secure network connection options that allow CCHCS staff statewide to work together on the same network connected via a centralized data center, and
- Allow health care end users to access CCHCS' network and clinical applications, hosted in the data center, to improve efficiencies in the delivery of health care at all thirty-three (33) adult institutions.

Prospective network infrastructure project milestones, which are targeted for completion by June 30, 2012, include all of the following:

1. Completion of Local Area Network (LAN) infrastructure construction to be fully operational for CCHCS' Managed Care program at five (5) adult correctional institutions (i.e., FSP, SAC, SAT, CIM and HDP);
2. End User Migration (EUM) project completion with physical connections of health care users' computers and printers to CCHCS' network at five (5) adult correctional institutions (i.e., FSP, SAC, SAT, CIM and HDP);
3. Completion of Electrical Load Analysis Study (ELAS) for thirteen (13) adult correctional institutions;
4. Completion of proposed Healthcare Electrical Remediation Project (HERP) design and engineering solution at thirty-two (32) adult correctional institutions;
5. Deployment of approved HERP remediation solution at thirty-three (33) adult correctional locations; and
6. Completion of project closeout document library including site exit baseline acknowledgment for thirty-three (33) institutions statewide.

Additionally, CCHCS plans to relocate its headquarters office with telecommunications infrastructure by April 30, 2012. Network infrastructure milestones related to the relocation include, but are not limited to, all of the following:

1. Completion of documented design and build-out of the Main Distribution Frame network for the new CCHCS headquarters building(s);
2. Healthcare user network migration completion and implementation of Voice over IP (VOIP) and Data at one (1) of CCHCS' new headquarters building; and
3. Healthcare user network migration completion and implementation of Voice over IP (VOIP) and Data at an additional headquarters building by August 31, 2012.

To accomplish project milestones on time, within budget, scope, and to the State's satisfaction, CCHCS seeks an experienced Network Project Manager (PM) to manage network infrastructure project-related activities including, but not limited to, network infrastructure deployment, end user migration, electrical load analysis, and remediation.

Contractor will report to CCHCS' Deputy Chief Information Officer (DCIO), Infrastructure, or designee(s).

B. CONTRACTOR QUALIFICATIONS

Consultants must meet the Mandatory Qualifications to be considered for award. Consultants will be evaluated on expertise and experience stated in the resume against the mandatory qualifications. At CCHCS' discretion, interviews may be a part of the selection process.

Mandatory Qualifications:

1. At least five (5) years of increasingly responsible project management experience applying the principles, methods, techniques, and tools necessary to develop, schedule, coordinate, and manage projects and resources, including integration,

scope, time, cost, quality, human resources, communications, risks, and procurement management;

2. At least three (3) years experience as a full-time project manager of one or more large and complex information technology (IT) projects;
3. At least one (1) year experience managing network infrastructure projects with a variety of stakeholders and multiple project dependencies;
4. Demonstrated leadership abilities and experience working with telecommunications and network services contractors and vendors;
5. Experience producing project-related documents for various groups of stakeholders to help communicate and resolve issues;
6. Demonstrated leadership abilities and experience working with State staff, management, and executives;
7. Knowledge of the State CALNET contract administration and procurement processes for information technology goods and services.
8. Experience with projects supporting correctional healthcare environments and processes; and
9. Knowledge of State IT policy and governance processes.

Desirable Qualifications:

1. PMP and/or other IT career certifications;
2. Understanding of State budget process;
3. Excellent verbal and written communication skills;
4. Experience with business reengineering projects; and
5. Ability to work in a team environment as well as independently.

C. SCOPE OF SERVICES

Contractor's consultant (i.e., Network PM) will be required to manage project scope, time, cost, quality, State and contracted resources, communications, risks and issues, and procurements throughout the project lifecycle, and across various project phases including planning, analysis, design, deployment, quality assurance, signoff, transition to operation and closing.

The Network PM will complete all of the following deliverables:

1. Establish Project Plans:

The Network PM will engage CCHCS' engineering contractors and CCHCS management to develop, review, and approve project plans.

The PM will reconfirm project scope and objectives to verify a common understanding of the network infrastructure project budget, anticipated timeline(s), and deliverables.

Specific Deliverables

- 1.1. Integrated project implementation plan for Local Area Network (LAN) construction.
- 1.2. Integrated project implementation plan for End-User Migration (EUM).
- 1.3. Integrated project plan for Electrical Load Analysis Study (ELAS) and Healthcare Electrical Mediation Project (HERP).
 - Each plan (i.e., 1.1, 1.2, and 1.3) must identify detailed tasks, estimated effort, timeframes, deliverables, and milestones to be performed by the State and contracted resources.
- 1.4. Integrated Project Spend Plan
 - The project spend plan will document planned monthly resources and equipment needs, and be aligned with approved budget baseline by using templates provided by CCHCS.
- 1.5. An Economic Analysis Workbook (EAW) for the End-User Migration (EUM) project and two (2) project briefing documents, if applicable.
 - The EAW will be updated, using templates provided by CCHCS to support CCHCS' project governance framework and the State's project budget process, if applicable.
- 1.6. Two (2) project briefing documents for EUM will be updated, using templates provided by CCHCS to support CCHCS' project governance framework and the State project budget process, if applicable.
- 1.7. A Project Management Plan for the Network Infrastructure project and related project management artifacts using templates provided by CCHCS.

2. Manage Execution of Project Plans:

The Network PM will facilitate project progress and assist in the identification and resolution of discrepancies.

Each project plan (i.e., LAN, EUM, ELAS, and HERP) will be administered and continually reviewed to ensure all deliverables are rendered according to CCHCS and contracted (engineering) suppliers' deliverable expectation documents.

- Network Infrastructure project financials, resources, and assets will be monitored on an ongoing basis.

For each plan (i.e., LAN, EUM, ELAS, and HERP), consultant shall manage execution of deliverables that include, but are not limited to, all of the following:

2.1. Manage Risks and Issues

1. Consultant will identify issues and risks, monitor issue and risk log(s), ensure prompt attention to and resolution of issues, and escalate issues, when necessary.
2. Consultant will log, track, and update risks and issues via CCHCS' Clarity Portfolio Management System (Clarity) in a timely fashion.
3. Consultant will develop issue, decision, and research papers to support CCHCS management's decision making process.

Specific Deliverables

- 2.1.1. Weekly written updates of risks and associated responses.
- 2.1.2. Weekly written updates of issues and resolutions.
- 2.1.3. Three (3) written analyses, as requested, to support CCHCS management's decision making process.

2.2. Measure and Evaluate Progress against Project Plans

1. Consultant will update project status via Clarity in a timely fashion and submit status reports on a regular basis.
2. Consultant will attend bi-weekly CCHCS IT infrastructure readiness meetings and bi-weekly CCHCS IT regional manager project status meetings, if necessary, to link Network Infrastructure project activities with multiple CCHCS projects.

Specific Deliverables

- 2.2.1. Documented weekly status reports (i.e., LAN, EUM, ELAS, and HERP) using templates provided by CCHCS.
- 2.2.2. Documented monthly status reports (i.e., LAN) using templates provided by CCHCS.
- 2.2.3. Documented monthly status reports (i.e., EUM) using templates provided by CCHCS.
- 2.2.4. Documented monthly status reports (i.e., ELAS and HERP) using templates provided by CCHCS.
- 2.2.5. Verbal briefings at the bi-weekly CCHCS IT infrastructure readiness meetings.
- 2.2.6. Verbal and written briefings at the bi-weekly CCHCS IT regional manager project status meetings, as requested. (i.e., 16 meetings, 0.5 hour each.).
- 2.2.7. Verbal and written briefings to CCHCS executives and/or IT managers as requested. (i.e., 24 meetings, 0.5 hour each.).

2.3. Manage Schedule and Timeline(s)

1. Consultant will coordinate the activities of multiple project teams. Consultant will identify and manage dependencies, resource requirements, and availability.
2. Consultant will collaborate and coordinate with other project managers activities related to CCHCS' network infrastructure.
3. Consultant will update the project schedule in MS Project templates provided by CCHCS and upload the project schedule to Clarity.
4. Consultant will present and participate in CCHCS' regional project status meetings to address schedule overlaps.

Specific Deliverable

2.3.1. Updated weekly project schedule for LAN construction.

2.3.2. Updated weekly project schedule for EUM.

2.3.3. Updated weekly project schedule for ELAS and HERP.

2.4. Manage Communications Between State and Outsourced Engineering Suppliers.

1. Consultant will act as a single point of contact between CCHCS engineering contractors, State personnel at institutions, CDCR's Facility Planning, Construction and Management Unit, CCHCS' Infrastructure Operations Management, CCHCS' PMO, Project Sponsors, and/or CCHCS' Chief Information Officer (CIO) regarding project-related matters.
2. Consultant will coordinate communications to provide engineering contractors with all project information, data, security clearance(s), building access, and support to fulfill their deliverables. This includes, but is not limited to, administrative activities to ensure that vendors obtain gate security clearance before site visits.
3. Consultant will act as a Subject Matter Expert (SME) to other projects for network infrastructure related matters and assist other project managers with logistics, plans, documentation, review of products, and other activities as directed by the DCIO, Infrastructure, or designee.
4. Consultant will plan, coordinate, and execute project communication activities to involve impacted stakeholders from both the State and contracted suppliers. Activities will include coordination and participation in off-site kickoff meetings, site survey walks, daily progress/coordination calls, quality assurance site walks, infrastructure portfolio project team meetings, information gatherings, fact-findings, working sessions, presentations, and other activities as requested by the DCIO, Infrastructure, or designee.

Specific Deliverables

2.4.1. Network construction daily progress and standup coordination phone conference meetings. (i.e., 15 minutes per phone conference, per day.).

2.4.2. Network construction site walks at seven (7) adult institutions statewide.

2.4.3. Verbal briefings provided in bi-weekly infrastructure portfolio project collaboration team meetings. (i.e., 24 discussions, 0.5 hour each.).

2.4.4. Verified site readiness cut-sheets and documentation for end user migration activities at five (5) adult institutions statewide.

2.4.5. Written Electrical Load Analysis Study (ELAS) project notification memos to thirteen (13) adult institutions statewide.

2.4.6. Healthcare Electrical Remediation Project (HERP) kickoff meetings/presentations at thirty (30) adult institutions statewide (i.e., 1 hour meeting/presentation per institution.).

2.5. Manage Site Infrastructure Work and Change Order Requests

1. Consultant will interface with CDCR Facility Planning, Construction and Management contacts, institutional medical staff, and CCHCS management to manage:
 - Infrastructure work and change order requests at individual sites;
 - Justifications and estimated costs within the project scope;
 - Schedules; and
 - Costs.
2. If applicable, the PM will participate and/or oversee infrastructure change management and control board activities in coordination with CDCR and CCHCS staff.

Specific Deliverables

- 2.5.1. Manage infrastructure site work and change order requests to ensure they are justified, quantified, documented, reviewed, evaluated, and formally tracked with decisions and audit trails placed in CCHCS' Network Infrastructure project SharePoint site. (i.e., not to exceed 30 requests.).
- 2.5.2. Consultant's in-person or teleconference call-in to attend change control management meetings (e.g., Agency Change Control Board [CCB] meeting, Agency Fiber Governance meeting, CCHCS Change Control meeting, etc.), if needed for project related CCB matters (i.e., 24 meetings, 0.5 hour each).

2.6. Adhere to CCHCS Portfolio Change Control Management

1. Consultant will address and document project change requests related to cost, schedule, and scope, and adhere to CCHCS' portfolio change control management framework, processes, and procedures.

Specific Deliverable

- 2.6.1. Document project change requests, in templates provided by CCHCS, for review and decision by CCHCS management (i.e., estimate 4 requests).

2.7. Manage Equipment Availability and Contract Services

1. Consultant will evaluate and identify equipment needs, request equipment, and coordinate equipment receiving, shipping, and staging at sites, as requested.
2. Consultant will assist in management and administration of applicable IT service contracts.
3. Consultant will provide recommendations to CCHCS management during review of project-related invoices, statements of work, and/or deliverable expectations/acceptance documents, as requested.

Specific Deliverables

- 2.7.1. Review of purchase requisition requests for network infrastructure equipment. (i.e., 33 requests).
- 2.7.2. Staging of deliveries for equipment in support of LAN network infrastructure deployment at five (5) adult correctional sites, including validation and verification of equipment receipts.
- 2.7.3. Review of usage, availability, work statements, and orders for CALNET telecommunication services (i.e., 33 CALNET orders).
- 2.7.4. Validation and review of contract engineering service invoices (i.e., 100 invoices).
- 2.7.5. Monthly update of contract service consumption tracking sheet with each contract's statement of work in support of invoice review.
- 2.7.6. Stage deliveries, validate, and verify equipment receipts for HERP solution deployment at thirty-three (33) adult correctional sites.

2.8. Manage Project Costs

- 1. The Network PM will work with project sponsors, CCHCS' PMO and Fiscal Management Office to manage project spend plan and monitor actual project costs within the approved budget.

Specific Deliverables

- 2.8.1. Approval and update of network infrastructure project spend plan using template provided by CCHCS.
- 2.8.2. Monthly review of project expenditure consumption reports (i.e., 8 reports) generated and provided by CCHCS.

2.9. Manage Deliverables from Outsourced Engineers

CCHCS has contracted for network infrastructure engineers to support the project and achieve project milestones by providing a series of deliverables.

Specific documented deliverables to be provided by contracted engineering services include, but are not limited to, all of the following:

- CCHCS end site network deployment full lifecycle processes, procedures, standards and definitions;
- Network project implementation plan;
- Network project schedule;
- Written weekly status reports;
- “As-Built” drawings for each site;
 - This document shows overall building plan including location of the Main Distribution Frame (MDF) and all drop locations, and drop numbers for Intermediate Distribution Frames (IDFs).
- Test plans and test results for all cables (i.e., fiber or copper) in the MDF or IDFs;

- Detailed Design Document for each site showing all network technical design details;
- A network drawing showing LAN-to-LAN connection design between CCHCS and CDCR networks;
- Bill of Materials containing a complete list of installed equipment with model, serial, and CCHCS asset tag numbers;
- List of network deviations encountered per institution that may or may not require later remediation;
 - Items that to be remediated will be determined by CCHCS after initial network build and management milestones have been achieved.
- Electrical Load Assessment Study (ELAS) that identifies potential or existing issues and impacts if electrical loads are added;
- Electrical remediation solution proposal design and engineering drawings per site;
- Accepted electrical remediation solution design and engineering drawings with complete site solution including bills of materials and estimated pricing; and
- Deployment of approved electrical remediation solutions for thirty-three (33) institutional sites statewide.

The Network PM will facilitate timely tracking, monitoring, and review of network deployment milestones and documented deliverables to ensure compliance with defined standards, requirements, and designs.

The PM will ensure that review comments and deviations are recorded, incorporated, and addressed as determined by the CCHCS management. For example, Consultant will ensure that copies of documented deliverables and all supporting materials are filed in the project library.

Specific Deliverables

- 2.9.1. Documented acknowledgement from authorized CCHCS management who receive said deliverables from outsourced engineers.
- 2.9.2. Copies of documented deliverables and all supporting materials are filed in the project library.

3. Support IT Network Project Transition to Program Maintenance and Operation

1. The Network PM will interface CCHCS' IT operations throughout various project life cycle activities.
2. The Consultant will work with contracted engineers and CCHCS' IT operations to develop processes for current breaks and fixes, and future moves-adds-and-changes.

Specific Deliverables

- 3.1. Documented and communicated process flow for current breaks and fixes.
- 3.2. Documented and communicated process flow, including use case scenarios, for future move-add-change requests.

4. Project Closure

1. The Network PM will facilitate project closure to ensure it ends in an organized manner and in accordance with CCHCS requirements.
2. As part of the project's closure, the Consultant will perform all of the following:
 - Verify and document site deployment activities, and obtain letter of completion certification;
 - Organize and update project documentation libraries;
 - Return contracted vendors' security badges;
 - Archive project files according to CCHCS requirements;
 - Review and address outstanding deviations, issues, and actions; and
 - Conduct project close meetings to review experiences and lessons learned.

Specific Deliverable

- 4.1. Completed project close out including closeout report in a template provided by the CCHCS.

5. Project Oversight

Specific Deliverable

- 5.1. Verbal project briefing and updated project report, in a template provided by CCHCS, for project oversight on a quarterly basis.

6. Support CCHCS Headquarters Relocation

1. Consultant will plan, manage execution of plan, and close infrastructure construction related activities that support CCHCS' headquarters relocation.
2. Headquarters migration tasks shall include all of the following:
 - Facilitate and document requirements analysis relative to project goals and issues;
 - Conduct and document a site analysis to determine what facilities network and telecommunications resources already exist;

- Provide a Bill of Materials to CCHCS management for network hardware requirements;
- Manage implementation of Voice over IP (VOIP) and Data at the two (2) new CCHCS Headquarters buildings; and
- Manage end user migration of users from CCHCS' current headquarters to new headquarters location.

Specific Deliverables

- 6.1. Documented network construction needs analysis.
- 6.2. Documented site analysis.
- 6.3. Documented project implementation plan provided to CCHCS' management with all objectives, scope, timeline, and cost approved by CCHCS.
- 6.4. Bill of Materials provided to CCHCS' management for project's network hardware requirements.
- 6.5. Documented design and completion of Main Distribution Frame (MDF) network build-out at CCHCS' new headquarter buildings.
- 6.6. Completion of Voice over IP (VOIP) and Data implementation at CCHCS' two (2) new headquarters buildings.
- 6.7. Completion of healthcare user's network migration from existing headquarters locations to CCHCS' two (2) new headquarters buildings.

D. DELIVERABLE ACCEPTANCE CRITERIA

1. All completed work shall be submitted to the CCHCS' DCIO, or designee, for review, approval or rejection.
 - A Deliverable Expectations Document and/or Deliverable Acceptance Document must be submitted by Contractor and approved by CCHCS' DCIO, or designee.
2. It is CCHCS' sole determination as to whether a deliverable has been successfully completed and is acceptable to CCHCS' DCIO, or designee.
 - CCHCS will review and validate deliverables prior to final acceptance.
 - If a deliverable is not accepted, the State shall provide the reason, in writing, within ten (10) business days of receipt of said deliverable.
3. All project documents, reports, recommendations, diagrams, and deliverables shall use standardized formats and templates provided by CCHCS.

4. All documents, analyses, reports, recommendations, white papers, and diagrams will be submitted to CCHCS' DCIO, or designee, and produced using the following tools:
 - Microsoft Word;
 - Microsoft PowerPoint;
 - Microsoft Visio;
 - Microsoft Excel; and
 - Microsoft Outlook.

E. ASSUMPTIONS AND CONSTRAINTS

1. Work hours for this Agreement must be consistent with CCHCS' normal business hours 8:00 a.m. to 5:00 p.m., Monday through Friday, excluding State holidays. No pay over the offered rate will be authorized for work performed outside of CCHCS' normal business hours.
2. Contractor shall ensure availability of staff to perform the requirements of the ensuing Agreement at all times during the period described in the preceding item 1 above.
3. The work location will be at 501 J Street, Sacramento, California, or at another designated location within the greater Sacramento area.
4. Any modifications to SOW of the ensuing Agreement will be defined, documented and mutually agreed upon by Contractor and CCHCS' CIO, or designee.
5. Services not specified in Scope may only be performed pursuant to a work authorization signed by CCHCS.
6. Contractor must submit, in advance, a resume of all personnel substitutions. All Contractor personnel substitutions must be approved by CCHCS CIO, or designee, prior to substituted personnel commencing work.
7. CCHCS, in its sole discretion, reserves the right to require Contractor to substitute personnel or cancel a consultant's performance of services at any time.
8. CCHCS reserves the right to renegotiate services deemed necessary to meet the needs of the project according to State priorities. CCHCS and Contractor shall mutually agree to all changes; and renegotiated services outside the scope of original contract may require control agency approval prior to commencement of work.
 - Work Authorization

Either party may at any time propose a change to Scope. If Contractor believes that such change will increase Contractor's costs or delay completion, the parties will negotiate in good faith to try to accommodate such requests. Contractor will price any additional fees, at CCHCS' option, based on time and material rate(s) or fixed cost. Contractor will disclose and explain to CCHCS its method of pricing a change order. At CCHCS' request, the parties will use project estimation tools to aid in determining pricing and to ensure that it is competitive in the marketplace. No change will be effective unless and until set forth in a written amendment to the Agreement, which is approved and signed by the parties. Any agreed upon modifications will be performed by Contractor in accordance with the amendment and Agreement provisions. Any failure to agree to a proposed change will not impair the enforceability of other Agreement terms or in Scope.

9. CCHCS and Contractor are mutually obligated to keep open channels of communications to ensure successful performance of the ensuing Agreement. Both parties are responsible for communicating any potential problem(s) or issue(s) to CCHCS' CIO, or designee, and the Contractor, respectively, within eight (8) hours of becoming aware of said problem(s).
10. Contractor certifies that it has appropriate systems and controls in place to ensure that State funds will not be used in performance of this Agreement for the acquisition, operation, or maintenance of computer software in violation of copyright laws.

F. CCHCS ROLES AND RESPONSIBILITIES

1. CCHCS will provide cubicle accommodations at 501 J Street, Sacramento, California or at another designated location in the greater Sacramento area. Accommodations may include a desk, telephone, computer hardware, and software necessary for performance of the work.
2. CCHCS will not provide consultant(s) with smart phones, cell phones, etc.
3. CCHCS will be responsible to monitor and review services as invoiced.
4. CCHCS will help resolve and escalate issues within the organization, as necessary.
5. CCHCS may provide Contractor access to applicable files, reports, contracts, documents, and other relevant information.
6. CCHCS will provide staff availability for consultation meetings.
7. Provision of clerical or other support services is strictly at the option of CCHCS. Contractor should assume that CCHCS will not provide any assistance of a clerical nature for documents or telephone support.

G. CONTRACTOR ROLES AND RESPONSIBILITIES

In addition to Scope of Services specified in Item C, above, Contractor is required to do all of the following:

1. Comply with CCHCS' policies and apply CCHCS project management guidelines and resources, as applicable.

These policies, guidelines, and resources are made available to contractors include, but are not limited to, all of the following:

- 24/7 internet access to the PMO Clarity Portfolio Management System;
- PMO Project Manager Orientation Binder;
- PMO Project Manager meetings; and
- PMO Bulletins.

2. Document and provide written records of project related topics including, but not limited to, facts, actions, and decisions for information gathering, fact-findings activities, working sessions, status reporting, presentations, and other activities, as required;
3. Provide day-to-day direction to CCHCS resources for deployment schedule coordination, design reviews, work authorization, site changes or deviations, site exit authorization, site closure signoff, and handoff coordination between project phase activities;

4. Support CCHCS' Federal Rural Health Care Program activities, as requested;
5. Comply with all applicable State and Agency policies and procedures, including those enumerated in Exhibit C (Special Provisions);
 - By accepting Agreement, Contractor (including personnel) acknowledges that he/she has read and agrees to the provisions of Exhibit C;
6. Return all State property including security badges, computer laptop, work products, etc., prior to termination of Agreement;
7. Be tested for Tuberculosis and certified to be free of tuberculosis on the TB Infectious Free Staff Certification in order to gain entrance to the Institutions;
8. Complete a Request for Gate Clearance Form, Application for Identification Card, and/or Emergency Notification form in order to gain entrance to the institutions;
9. Agree to abide by the Digest of Laws Related to Association with Prison Inmates; and
10. Perform any other duties as requested by CCHCS' CIO or designee.

H. PERIOD OF PERFORMANCE

The term of the proposed Agreement is targeted for November 1, 2011, through October 31, 2012. CCHCS reserves the option to extend the Agreement for up to two (2) year at the same deliverable rate and/or to add additional funds up to the maximum CMAS threshold.

At any time during the term of the ensuing Agreement CCHCS, in its sole discretion, may instruct Contractor to limit the amount of time being performed by the assigned consultant.

I. EVALUATION OF CONTRACTOR

The Deputy Chief Information Officer, Clinical Applications, or designee, will complete a written evaluation of Contractor's performance under the ensuing Agreement within sixty (60) days following the term end date. The evaluation shall be prepared on the Contract/Contractor Evaluation Form (STD 4) and maintained in the Agreement file for three (3) years. If Contractor's performance is deemed unsatisfactory, a copy of the evaluation shall be sent to the California Department of General Services (DGS), Office of Legal Services (OLS), within five (5) days, and to Contractor within fifteen (15) days, following completion of the evaluation.

"Days" means calendar days unless otherwise specified.

J. TERMINATION

Notwithstanding provisions #21, #22, and #23 of the State's General Provisions – IT (GSPD 401-IT-CMAS, effective 08/2010), CCHCS reserves the right to terminate the ensuing Agreement immediately with or without cause.

K. CCHCS CONTRACT MANAGER

DEPUTY CHIEF INFORMATION OFFICER
 Infrastructure
 California Correctional Health Care Services
 P.O. Box 4038
 Sacramento, California 95812-4038

EXHIBIT B
BUDGET DETAIL AND PAYMENT PROVISIONS

1. INVOICING AND PAYMENT

- A. For services satisfactorily rendered and upon receipt and approval of invoices, CCHCS agrees to pay Contractor on a deliverable basis (i.e., Fixed Price) in accordance with Exhibit B-1 (Rate Sheet).
- i. During execution of each task, which involves delivery of identified deliverables, and upon CCHCS' approval, Contractor may submit periodically to CCHCS invoices reflecting a pro-rata cost of the task based on the following:
- a. Number of work hours expended by Consultant in performance of each task divided by the number of work hours scheduled for the task, less a ten-percent (10%) withhold, less any amount(s) previously invoiced; and
- b. Signed acceptance of a Deliverable Expectations Document (DED) for task(s) performed by Contractor from CCHCS' CIO or designee, that clearly identifies stages of progress as reflected in written status reports submitted with invoices.
- ii. Upon completion of a deliverable in accordance with the acceptance criteria set forth in Exhibit A (Statement of Work), the full charge for such deliverable, less a ten-percent (10%) withhold and amount(s) previously invoiced to CCHCS, may be submitted for payment.
- a. A Deliverable Acceptance Document (DAD) must be approved by CCHCS' DCIO or designee, before approval of Contractor's invoice for payment.
- B. Contractor invoices shall not be submitted more frequently than monthly to the CCHCS.
- C. Invoices reflecting progress payments shall not exceed ninety percent (90%) of the total amount of this Agreement, with the balance to be invoiced upon successful completion of all deliverables.
- i. It is CCHCS' sole determination as to whether all deliverables haven been successfully completed and are acceptable to CCHCS.
- ii. Payment of Contractor's total 10% withhold is subject to completion of all deliverables and submittal of final written report to the satisfaction of CDCR.
- D. All invoices shall be submitted in triplicate on Contractor's letterhead and include the CCHCS Purchase Order and Agreement numbers, Consultant's name, task title, task and/or deliverable title, and invoice total.
- ii. Any invoices submitted without the above referenced information may be returned to Contractor for revision(s).

E. Contractor shall address and submit all invoices to:

IT ACQUISITIONS
Administrative Support Division
California Correctional Health Care Services
P.O. Box 4038
Sacramento, California, 95812-4038
ATTENTION: JOSIE PROVERBS

2. BUDGET CONTINGENCY CLAUSE

- a. It is mutually agreed that if the California State Budget Act for the current fiscal year and/or any subsequent fiscal years covered under this Agreement does not appropriate sufficient funds for the project, this Agreement shall be of no further force and effect. In this event, the State shall have no liability to pay any funds whatsoever to Contractor, or to furnish any other considerations under this Agreement and Contractor shall not be obligated to perform any provisions of the Agreement.
- b. If funding for purposes of this project is reduced or deleted for any fiscal year by the California State Budget Act, the State shall have the option to either cancel the Agreement with no liability occurring to the State, or offer an Agreement amendment to Contractor to reflect the reduced amount.

3. PROMPT PAYMENT CLAUSE

Payment will be made in accordance with, and within the time specified in, Government Code Chapter 4.5, commencing with Section 927. Payment to small/micro businesses shall be made in accordance with and within the time specified in Chapter 4.5, Government Code 927 et seq.

4. SUBCONTRACTOR

For all Agreements, with the exception of Interagency Agreements and other governmental entities/auxiliaries that are exempt from bidding, nothing contained in the Agreement, or otherwise, shall create any contractual relation between the State and any subcontractors, and no subcontract shall relieve Contractor of contractor's responsibilities and obligations hereunder. Contractor agrees to be as fully responsible to the State for the acts and omissions of its subcontractors and of persons either directly or indirectly employed by any of them as it is for the acts and omissions of persons directly employed by the Contractor. The Contractor's obligation to pay its subcontractors is an independent obligation from the State's obligation to make payments to the Contractor. As a result, the State shall have no obligation to pay or to enforce the payment of any moneys to any subcontractor.

5. TRAVEL AND MISCELLANEOUS EXPENSES

Travel outside the greater Sacramento metropolitan area will be necessary as CCHCS has correctional institutions and regional offices located throughout the State

Any reimbursable travel and/or other expenses must be approved in advance by CCHCS' PMO Director or designee and itemized in Contractor's invoice. Travel reimbursement may not exceed the rates, terms, and conditions that apply to comparable State

employees, in accordance with travel rules and regulations, as specified in California Code of Regulations (CCR), Title 2, Division 1, Chapter 3, and/or the California Department of Personnel Administration (DPA), Sections 599.619 through 599.631. Travel expenses shall be submitted on a State of California Travel Expense Claim, Std. 262, and are to be submitted with Contractor's monthly invoice for the applicable time period.

No travel or parking within the Sacramento metropolitan area will be paid. Only approved business travel originating at CCHCS' headquarters may be reimbursed. Travel to and from the consultant's home or business to the primary CCHCS project site is not reimbursable, unless otherwise expressly authorized by CCHCS.

For purposes of this RFO, there is no budget allotted for travel.

**EXHIBIT B-1
RATE SHEET⁵**

Contractor hereby agrees to provide all labor and transportation necessary to perform services in accordance with the Statement of Work and the Terms and Conditions of this Agreement.

This Agreement will be invoiced and reimbursed on a deliverable basis subject to completion, and approval by CCHCS' DCIO, or designee, of tasks or deliverables performed by Contractor.

Deliverables shall be reimbursed in accordance with contractors Attachment 1 (Cost Proposal Worksheet).

⁵ Contractor may customize Rate Sheet to correspond to Offer.

EXHIBIT C
CCHCS SPECIAL PROVISIONS

1. ACCOUNTING PRINCIPLES

The Contractor will adhere to generally accepted accounting principles as outlined by the American Institute of Certified Public Accountants. Dual compensation is not allowed; a Contractor cannot receive simultaneous compensation from two or more funding sources for the same services performed even though both funding sources could benefit.

2. SUBCONTRACTOR/CONSULTANT INFORMATION

Contractor is required to identify all subcontractors who will perform labor or render services in the performance of the Agreement. Additionally, the Contractor shall notify the CCHCS, DCIO, within ten (10) working days, of any changes to the subcontractor and/or consultant information.

3. EMPLOYMENT OF EX-OFFENDERS

a. Contractor cannot and will not either directly, or via a subcontracted consultant and/or firm, employ in connection with this Agreement:

- (1) Ex-Offenders on active parole or probation;
- (2) Ex-Offenders at any time if they are required to register as a sex offender pursuant to Penal Code Section 290 or if such ex-offender has an offense history involving a “violent felony” as defined in subparagraph (c) of Penal Code Section 667.5; or
- (3) Any ex-felon in a position which provides direct supervision of parolees.

b. Ex-Offenders who can provide written evidence of having satisfactorily completed parole or probation may be considered for employment by the Contractor subject to the following limitations:

- (1) Contractor shall obtain the prior written approval to employ any such ex-offender from the Authorized Administrator; and
- (2) Any ex-offender whose assigned duties are to involve administrative or policy decision-making; accounting, procurement, cashiering, auditing, or any other business-related administrative function shall be fully bonded to cover any potential loss to the State of California.

4. LICENSES AND PERMITS

The Contractor shall be an individual or firm licensed to do business in California and shall obtain at Contractor’s expense all license(s) and permit(s) required by law for accomplishing any work required in connection with this Agreement.

In the event any license(s) and/or permit(s) expire at any time during the term of this Agreement, Contractor agrees to provide the CCHCS with a copy of the renewed license(s) and/or permit(s) within thirty (30) days following the expiration date. In the event the

Contractor fails to keep in effect at all times all required license(s) and permit(s), the State may, in addition to any other remedies it may have, terminate this Agreement upon occurrence of such event.

5. CONFLICT OF INTEREST

The Contractor and their employees shall abide by the provisions of Government Code (GC) Sections 1090, 81000 et seq., 82000 et seq., 87100 et seq., and 87300 et seq., Public Contract Code (PCC) Sections 10335 et seq. and 10410 et seq., California Code of Regulations (CCR), Title 2, Section 18700 et seq. and Title 15, Section 3409, and the Department Operations Manual (DOM) Section 31100 et seq. regarding conflicts of interest.

a. Contractors and Their Employees

Consultant Contractors shall file a Statement of Economic Interests, Fair Political Practices Commission (FPPC) Form 700 prior to commencing services under the Agreement, annually during the life of the Agreement, and within thirty (30) days after the expiration of the Agreement. Other service Contractors and/or certain of their employees may be required to file a Form 700 if so requested by the CCHCS or whenever it appears that a conflict of interest may be at issue. Generally, service Contractors (other than consultant Contractors required to file as above) and their employees shall be required to file an FPPC Form 700 if one of the following exists:

- (1) The Agreement service has been identified by the CDCR as one where there is a greater likelihood that a conflict of interest may occur;
- (2) The Contractor and/or Contractor's employee(s), pursuant to the Agreement, makes or influences a governmental decision; or
- (3) The Contractor and/or Contractor's employee(s) serves in a staff capacity with the CDCR and in that capacity participates in making a governmental decision or performs the same or substantially all the same duties for the CDCR that would otherwise be performed by an individual holding a position specified in the CDCR's Conflict of Interest Code.

b. Current State Employees

- (1) No officer or employee shall engage in any employment, activity or enterprise from which the officer or employee receives compensation or has a financial interest and which is sponsored or funded by any state agency, unless the employment, activity or enterprise is required as a condition of regular state employment.
- (2) No officer or employee shall contract on his or her own behalf as an independent Contractor with any state agency to provide goods or services.
- (3) In addition to the above, CDCR officials and employees shall also avoid actions resulting in or creating an appearance of:
 - (a) Using an official position for private gain;

- (b) Giving preferential treatment to any particular person;
 - (c) Losing independence or impartiality;
 - (d) Making a decision outside of official channels; and
 - (e) Affecting adversely the confidence of the public or local officials in the integrity of the program.
- (4) Officers and employees of the Department must not solicit, accept or receive, directly or indirectly, any fee, commission, gratuity or gift from any person or business organization doing or seeking to do business with the State.

c. Former State Employees

- (1) For the two year (2-year) period from the date he or she left state employment, no former state officer or employee may enter into an Agreement in which he or she engaged in any of the negotiations, transactions, planning, arrangements or any part of the decision-making process relevant to the Agreement while employed in any capacity by any state agency.
- (2) For the twelve-month (12-month) period from the date he or she left state employment, no former state officer or employee may enter into an Agreement with any state agency if he or she was employed by that state agency in a policy-making position in the same general subject area as the proposed Agreement within the 12-month period prior to his or her leaving state service.

In addition to the above, the Contractor shall avoid any conflict of interest whatsoever with respect to any financial dealings, employment services, or opportunities offered to inmates or parolees. The Contractor shall not itself employ or offer to employ inmates or parolees either directly or indirectly through an affiliated company, person or business unless specifically authorized in writing by the CDCR. In addition, the Contractor shall not (either directly, or indirectly through an affiliated company, person or business) engage in financial dealings with inmates or parolees, except to the extent that such financial dealings create no actual or potential conflict of interest, are available on the same terms to the general public, and have been approved in advance in writing by the CDCR. For the purposes of this paragraph, "affiliated company, person or business" means any company, business, corporation, nonprofit corporation, partnership, limited partnership, sole proprietorship, or other person or business entity of any kind which has any ownership or control interest whatsoever in the Contractor, or which is wholly or partially owned (more than 5% ownership) or controlled (any percentage) by the Contractor or by the Contractor's owners, officers, principals, directors and/or shareholders, either directly or indirectly. "Affiliated companies, persons or businesses" include, but are not limited to, subsidiary, parent, or sister companies or corporations, and any company, corporation, nonprofit corporation, partnership, limited partnership, sole proprietorship, or other person or business entity of any kind that is wholly or partially owned or controlled, either directly or indirectly, by the Contractor or by the Contractor's owners, officers, principals, directors and/or shareholders.

The Contractor shall have a continuing duty to disclose to the State, in writing, all interests and activities that create an actual or potential conflict of interest in performance of the Agreement.

The Contractor shall have a continuing duty to keep the State timely and fully apprised in writing of any material changes in the Contractor's business structure and/or status. This includes any changes in business form, such as a change from sole proprietorship or partnership into a corporation or vice-versa; any changes in company ownership; any dissolution of the business; any change of the name of the business; any filing in bankruptcy; any revocation of corporate status by the Secretary of State; and any other material changes in the Contractor's business status or structure that could affect the performance of the Contractor's duties under the Agreement.

If the Contractor violates any provision of the above paragraphs, such action by the Contractor shall render this Agreement void.

Members of boards and commissions are exempt from this section if they do not receive payment other than payment for each meeting of the board or commission, payment for preparatory time and payment for per diem.

6. DISCLOSURE

Neither the State nor any State employee will be liable to the Contractor or its staff for injuries inflicted by inmates or parolees of the State. The State agrees to disclose to the Contractor any statement(s) known to State staff made by any inmate or parolee which indicates violence may result in any specific situation, and the same responsibility will be shared by the Contractor in disclosing such statement(s) to the State.

7. SECURITY CLEARANCE/FINGERPRINTING

The State reserves the right to conduct fingerprinting and/or security clearance through the California Department of Justice, Bureau of Criminal Identification and Information (BCII), prior to award and at any time during the term of the Agreement, in order to permit Contractor and/or Contractor's employees' access to State premises. The State further reserves the right to terminate the Agreement should a threat to security be determined.

8. NOTIFICATION OF PERSONNEL CHANGES

Contractor must notify the State, in writing, of any changes of those personnel allowed access to State premises for the purpose of providing services under this Agreement. In addition, Contractor must recover and return any State-issued identification card provided to Contractor's employee(s) upon their departure or termination.

9. NON ELIGIBLE ALIEN CERTIFICATION

By signing this Agreement Contractor certifies, under penalty of perjury, that Contractor, if a sole proprietor, is not a nonqualified alien as that term is defined by the United States Code (U.S.C.) Title 8, Chapter 14, Section 1621 et seq.

The following provisions apply to services provided on departmental and/or institution grounds:

10. BLOODBORNE PATHOGENS

Provider shall adhere to California Division of Occupational Safety and Health (CAL-OSHA) regulations and guidelines pertaining to bloodborne pathogens.

11. TUBERCULOSIS (TB) TESTING

In the event that the services required under this Agreement will be performed within a CDCR institution/parole office/community based program, prior to the performance of contracted duties, Contractors and their employees who are assigned to work with inmates/parolees on a regular basis shall be required to be examined or tested or medically evaluated for TB in an infectious or contagious stage, and at least once a year thereafter or more often as directed by CDCR. Regular contact is defined as having contact with inmates/parolees in confined quarters more than once a week.

Contractors and their employees shall be required to furnish to CDCR, at no cost to CDCR, a form CDCR 7336, "Employee Tuberculin Skin Test (TST) and Evaluation," prior to assuming their contracted duties and annually thereafter, showing that the Contractor and their employees have been examined and found free of TB in an infectious stage. The form CDCR 7336 will be provided by CDCR upon Contractor's request.

12. PRIMARY LAWS, RULES, AND REGULATIONS REGARDING CONDUCT AND ASSOCIATION WITH STATE PRISON INMATES

Individuals who are not employees of the California Department of Corrections and Rehabilitation (CDCR), but who are working in and around inmates who are incarcerated within California's institutions/facilities or camps, are to be apprised of the laws, rules and regulations governing conduct in associating with prison inmates. The following is a summation of pertinent information when non-departmental employees come in contact with prison inmates.

By signing this contract, the Contractor agrees that if the provisions of the contract require the Contractor to enter an institution/facility or camp, the Contractor and any employee(s) and/or subcontractor(s) shall be made aware of and shall abide by the following laws, rules and regulations governing conduct in associating with prison inmates:

- a. Persons who are not employed by CDCR, but are engaged in work at any institution/facility or camp must observe and abide by all laws, rules and regulations governing the conduct of their behavior in associating with prison inmates. Failure to comply with these guidelines may lead to expulsion from CDCR institutions/facilities or camps.

SOURCE: California Penal Code (PC) Sections 5054 and 5058; California Code of Regulations (CCR), Title 15, Sections 3285 and 3415

- b. CDCR does not recognize hostages for bargaining purposes. CDCR has a "NO HOSTAGE" policy and all prison inmates, visitors, and employees shall be made aware of this.

SOURCE: PC Sections 5054 and 5058; CCR, Title 15, Section 3304

- c. All persons entering onto institution/facility or camp grounds consent to search of their person, property or vehicle at any time. Refusal by individuals to submit to a search of their person, property, or vehicle may be cause for denial of access to the premises.

SOURCE: PC Sections 2601, 5054 and 5058; CCR, Title 15, Sections 3173, 3177, and 3288

- d. Persons normally permitted to enter an institution/facility or camp may be barred, for cause, by the CDCR Director, Warden, and/or Regional Parole Administrator.

SOURCE: PC Sections 5054 and 5058; CCR, Title 15, Section 3176 (a)

- e. It is illegal for an individual who has been previously convicted of a felony offense to enter into CDCR institutions/facilities or camps without the prior approval of the Warden. It is also illegal for an individual to enter onto these premises for unauthorized purposes or to refuse to leave said premises when requested to do so. Failure to comply with this provision could lead to prosecution.

SOURCE: PC Sections 602, 4570.5 and 4571; CCR, Title 15, Sections 3173 and 3289

- f. Encouraging and/or assisting prison inmates to escape are a crime. It is illegal to bring firearms, deadly weapons, explosives, tear gas, drugs or drug paraphernalia on CDCR institutions/facilities or camp premises. It is illegal to give prison inmates firearms, explosives, alcoholic beverages, narcotics, or any drug or drug paraphernalia, including cocaine or marijuana.

SOURCE: PC Sections 2772, 2790, 4533, 4535, 4550, 4573, 4573.5, 4573.6 and 4574

- g. It is illegal to give or take letters from inmates without the authorization of the Warden. It is also illegal to give or receive any type of gift and/or gratuities from prison inmates.

SOURCE: PC Sections 2540, 2541 and 4570; CCR, Title 15, Sections 3010, 3399, 3401, 3424 and 3425

- h. In an emergency situation the visiting program and other program activities may be suspended.

SOURCE: PC Section 2601; CCR, Title 15, Section 3383

- i. For security reasons, visitors must not wear clothing that in any way resembles state issued prison inmate clothing (blue denim shirts, blue denim pants).

SOURCE: CCR, Title 15, Section 3171 (b) (3)

- j. Interviews with SPECIFIC INMATES are not permitted. Conspiring with an inmate to circumvent policy and/or regulations constitutes a rule violation that may result in appropriate legal action.

SOURCE: CCR, Title 15, Sections 3261.5, 3315 (3) (W), and 3177

13. CLOTHING RESTRICTIONS

While on institution grounds, Contractor and all its agents, employees, and/or representatives shall be professionally and appropriately dressed in clothing distinct from that worn by inmates at the institution. Specifically, blue denim pants and blue chambray shirts, orange/red/yellow/white/chartreuse jumpsuits and/or yellow rainwear shall not be worn onto institution grounds, as this is inmate attire. The Contractor should contact the institution regarding clothing restrictions prior to requiring access to the institution to assure the Contractor and their employees are in compliance.

14. TOBACCO-FREE ENVIRONMENT

Pursuant to Penal Code Section 5030.1, the use of tobacco products by any person on the grounds of any institution or facility under the jurisdiction of the Department of Corrections and Rehabilitation is prohibited.

15. SECURITY REGULATIONS

- a. Unless otherwise directed by the entrance gate officer and/or Contract Manager, the Contractor, Contractor's employees and subcontractors shall enter the institution through the main entrance gate and park private and nonessential vehicles in the designated visitor's parking lot. Contractor, Contractor's employees and subcontractors shall remove the keys from the ignition when outside the vehicle and all unattended vehicles shall be locked and secured while on institution grounds.
- b. Any State- and Contractor-owned equipment used by the Contractor for the provision of contract services, shall be rendered temporarily inoperative by the Contractor when not in use, by locking or other means unless specified otherwise.
- c. In order to maintain institution safety and security, periodic fire prevention inspections and site searches may become necessary and Contractor must furnish keys to institutional authorities to access all locked areas on the worksite. The State shall in no way be responsible for Contractor's loss due to fire.
- d. Due to security procedures, the Contractor, Contractor's employees and subcontractors may be delayed at the institution vehicle/pedestrian gates and sally ports. Any loss of time checking in and out of the institution gates and sally ports shall be borne by the Contractor.
- e. Contractor, Contractor's employees and subcontractors shall observe all security rules and regulations and comply with all instructions given by institutional authorities.
- f. Electronic and communicative devices such as pagers, cell phones and cameras/microcameras are not permitted on institution grounds.
- g. Contractor, Contractor's employees and subcontractors shall not cause undue interference with the operations of the institution.
- h. No picketing is allowed on State property.

16. GATE CLEARANCE

Contractor and Contractor's employee(s) and/or subcontractors(s) must be cleared prior to providing services. The Contractor will be required to complete a Request for Gate Clearance for all persons entering the facility a minimum of ten (10) working days prior to commencement of service. The Request for Gate Clearance must include the person's name, social security number, valid state driver's license number or state identification card number and date of birth. Information shall be submitted to the Contract Liaison or his/her designee. CDCR uses the Request for Gate Clearance to run a California Law Enforcement Telecommunications System (CLETS) check. The check will include a California Department of Motor Vehicles check, Wants and Warrants check, and Criminal History check.

Gate clearance may be denied for the following reasons: Individual's presence in the institution presents a serious threat to security, individual has been charged with a serious crime committed on institution property, inadequate information is available to establish positive identity of prospective individual, and/or individual has deliberately falsified his/her identity.

All persons entering the facilities must have a valid state driver's license or photo identification card on their person.

17. BUSINESS ASSOCIATE AGREEMENT

The awarded Contractor will be required meet provisions of the Health Insurance Portability and Accountability Act of 1996, Pub. L. No. 104-191 ("HIPAA") and the regulations promulgated thereunder. The Business Associate Agreement can be located at the link below:

http://www.cdcr.ca.gov/Divisions_Boards/Plata/HIPPA_ExhibitG.html.

18. ELECTRONIC WASTE RECYCLING

The Provider certifies that it complies with the requirements of the Electronic Waste Recycling Act of 2003, Chapter 8.5, Part 3 of division 30, commencing with Section 42460 of the Public Resources Code, relating to hazardous and solid waste. Provider shall maintain documentation and provide reasonable access to its records and documents that evidence compliance. CCHCS electronic data stored upon any Provider device must be returned to the CCHCS immediately and the vendor must certify that CCHCS data is either removed from the Providers devices by degaussing or shredding per National Institute of Standards and Technology (NIST) Special Publication Series 800-88 and National Industrial Security Program (NISP) Operating Manual (DOD 5220.22-M) and Clearing and Sanitization Matrix (C&SM) based on NSA/CSS Policy Manual 9-12, "Storage Device Declassification Manual".

**ATTACHMENT A
PAYEE DATA RECORD (STD 204)**

The Payee Data Record (STD 204) can be located at the link below:

<http://www.documents.dgs.ca.gov/osp/pdf/std204.pdf>

**ATTACHMENT B
CONTRACTOR CONFIDENTIALITY STATEMENT**

I understand that Consultant can be categorized as a public official for purposes of adherence to Conflict of Interest laws and the filing of a Statement of Economic Interests (Form 700). I certify that I have read and understand Conflict of Interest provisions identified in the online presentation “Ethics Orientation for State Officials” sponsored by the State of California Department of Justice, Office of the Attorney General and the Fair Political Practices Commission located at <http://caag.state.ca.us/ethics/index.htm>.

I certify that I have no personal or financial interest and no present or past employment or activity which would be incompatible with my participation in any activity related to the planning or procurement processes for CCHCS Network Project Manager (RFO #11-072-ITS). For the duration of my involvement in this Project, I agree not to accept any gift, benefit, gratuity or consideration, or begin a personal or financial interest in a party who is offering, or associated with a business, on the Project.

I certify that I will keep confidential and secure and will not copy, give or otherwise disclose to any other party who has not signed a copy of this confidentiality Agreement, all information concerning the planning, processes, development or procedures of the Project and all bids, proposals, correspondence, etc. which I learn in the course of my duties on the Project. I understand that the information to be kept confidential includes, but is not limited to, specifications, administrative requirements, terms and conditions, any aspect of any supplier’s response or potential response to the solicitation, and includes concepts and discussions as well as written or electronic materials. I understand that if I leave this Project before it ends, I must still keep all Project information confidential. I understand that following completion of this project that I must still maintain confidentiality should the Project and/or my organization be subject to follow-on contracting criteria per Public Contract Code §10365.5. I agree to follow any instructions provided related to the Project regarding the confidentiality of Project information.

I fully understand that any unauthorized disclosure I make may be grounds for civil or criminal penalties and/or contract termination. I agree to advise the Director of the CCHCS Project Management Office immediately in the event that I either learn or have reason to believe that any person who has access to Project confidential information has or intends to disclose that information in violation of this Agreement. I also agree that any questions or inquiries from bidders, potential bidders or third parties shall not be answered by me and that I will direct them to CCHCS’ Project Management Office.

Signature: _____ Date: _____

Printed Name: _____ Title: _____

Organization: _____ Telephone Number: _____

Fax Number: _____

Email Address: _____

ATTACHMENT C
NON-DISCLOSURE AGREEMENT

I certify that I will hold in confidence all discussions, bids, proposals, correspondence, memoranda, working papers, procurement of goods and services, or any other information on any media, which has any bearing on or discloses any aspect of the Network Project Manager or related projects. Based on my involvement with CCHCS network projects, where applicable, I certify that I have no personal or financial interest and no present employment or activity, which would be incompatible with my participation in the discussions, review and or participation in the procurement process for the CCHCS network and related initiative(s)/procurement(s)/trainings thereof.

At all times during and after the process by which the California Correctional Health Care Services and/or the California Department of Corrections and Rehabilitation (CDCR) procures goods and services to create the Project, CCHCS' and/or CDCR's employees, CCHCS' prospective bidders, and/or CCHCS and/or CDCR's vendors will keep confidential, and will not disclose to any third party or use, such confidential information, except in the course of their employment by or contractual relationship with the Department, and for the benefit of CDCR. The parties will protect CCHCS' and/or CDCR's confidential information using the same degree of care, but no less than a reasonable degree of care, as such party uses to protect his/her/its own confidential information. The parties will carefully restrict access to CCHCS' confidential information, and they may disclose it only to their employees, contractors, and/or other State agencies that have a need to know it and are bound by obligations of confidentiality.

I certify that I am fully able to provide fair and impartial consideration and contribution to all aspects of this project in which I am directly involved. I fully understand that any such disclosure by an employee of the State of California may be considered as a basis for disciplinary action.

Signature: _____ Date: _____

Printed Name: _____

Title _____

Organization: _____

Telephone Number: _____

Fax Number: _____

Email Address: _____

ATTACHMENT D
STATEMENT OF ECONOMIC INTERESTS (FORM 700)

The Statement of Economic Interests (Form 700) can be located at the link below:

<http://www.fppc.ca.gov/forms/700-10-11/Form700-10-11.pdf>