

**Achieving a
Constitutional Level of Medical Care
in
California's Prisons**

**Federal Receiver's Turnaround Plan of Action
Monthly Report
November 2009**

November 30, 2009

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Introduction

This is the Receiver's November 2009 Monthly Report, consisting of monthly performance metrics related to the Turnaround Plan of Action (TPA). The Monthly Reports are intended to provide our stakeholders - including the Court, counsel, the public, CPHCS employees and other interested parties - with a timely update regarding TPA performance.

Unlike the Tri-Annual Reports, the Monthly Reports are limited to performance metrics. The narrative summaries detailing the progress of the individual initiatives of the TPA will be reserved for the Tri-Annual Reports. The performance metrics contained in the Monthly Reports will be "rolled-up" into the Receiver's Tri-Annual Reports, and each Monthly Report for the respective reporting period will be included as appendices to the Tri-Annual Reports and filed with the Court pursuant to the Receiver's reporting schedule.

An addendum to this monthly report is an update on Centralized Dictation and Transcription. The update includes Milestones, Utilization and Performance Data, Successes, Staffing, Space, Equipment, Interim Solution, Challenges and an Implementation Schedule.

The November 2009 Monthly Report includes performance metrics for the following TPA initiatives:

- GOAL 1** Objective 1.2 –Timely Access to Health Care Services

- GOAL 2** Objective 2.4 – Invoice Processing

- GOAL 3** Objective 3.1 – Vacancy and Turnover Rates for Physicians and Nurses

- GOAL 4** Objective 4.1 - Clinical Quality Measurement and Evaluation Program
Objective 4.3 – Medical Peer Review and Discipline
Objective 4.4 – Medical Oversight Program
Objective 4.5 – Inmate Health Care Appeals and Habeas Corpus Petitions

- GOAL 5** Objective 5.1 – Pharmacy Services

Note: The performance data utilized to compile this Monthly Report is assembled from a variety of sources. Over time, the quantity and quality of the metrics provided in the Monthly Reports and Tri-Annual Reports will improve as new measurement systems are implemented and necessary information technology systems are established in California's prisons.

GOAL 1

ENSURE TIMELY ACCESS TO HEALTH CARE SERVICES

Objective 1.2: Establish Staffing and Processes for Ensuring Health Care Access at Each Institution

Action 1.2.2: By July 2011, the Receiver will have fully implemented Health Care Access Units and developed health care access processes at all CDCR institutions.

Reporting/Responsible Division:

Custody Support Services Division, CPHCS

Performance Measure:

Delivery of patients to *scheduled* appointments. The report does not measure access to care for inmates who may need care but have not yet been scheduled for appointments.

Health care access by institution and statewide including:

- Number of ducats issued and add-on appointments; number of refusals; number of inmates seen and not seen including reasons the inmate was not seen; and number of inmates seen for on-site specialty care and off-site specialty care for Medical Services, Mental Health Services, Dental Services and Diagnostic/Specialty Services
- Volume and type of emergency services
- Volume and staffing for transportation
- Medical guarding staffing and volume
- Access Unit staffing

Note: Richard J. Donovan Correctional Facility, California State Prison, Solano, High Desert State Prison and Pelican Bay State Prison were the last institutions to go through the Preliminary Operational Review (staffing review), and none have received their full allocation of officers due to the State's current budget situation.

Graph/Table Display:

Refer to pages 7-22.

Results Explanation:

Refer to pages 4-6.

September Inmate Population (excludes out-of-state inmates):

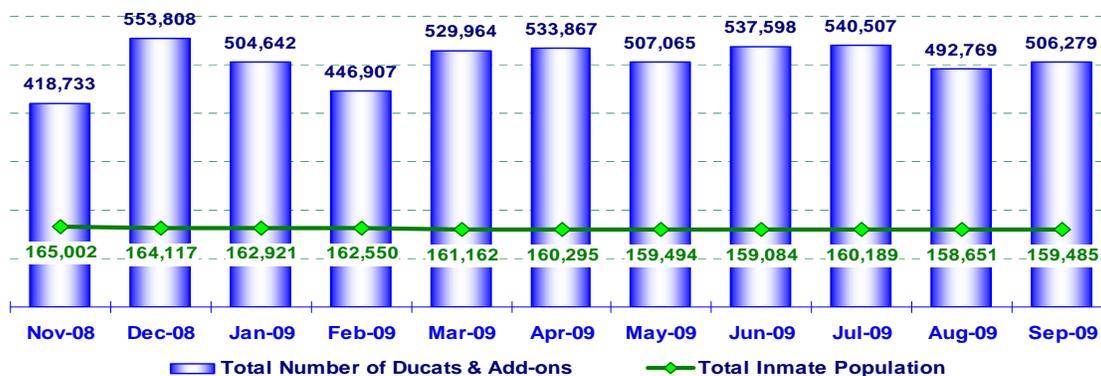
159,485

	Medical (% of Medical)	Mental Health (% of Mental Health)	Dental (% of Dental)	Diagnostic/Specialty (% of Diagnostic/Specialty)	TOTAL (% of Total)
Total Ducats & Add-ons:	213,521	137,740	52,953	102,065	506,279
Inmate Refusals:	5,254 (2.5%)	14,284 (10.4%)	2,167 (4.1%)	3,404 (3.3%)	25,109 (5.0%)
Inmates Seen:	190,958 (89.4%)	105,348 (76.5%)	45,082 (85.1%)	91,663 (89.8%)	433,051 (85.5%)
Inmates Not Seen:	17,260 (8.1%)	17,909 (13.0%)	5,663 (10.7%)	6,987 (6.8%)	47,819 (9.4%)
Not Seen Due to Custody:	2,122 (1.0%)	2,570 (1.9%)	654 (1.2%)	621 (0.6%)	5,967 (1.2%)
Not Seen Due to Provider:	10,517 (4.9%)	9,071 (6.6%)	3,348 (6.3%)	3,790 (3.7%)	26,726 (5.3%)
Not Seen Due to Other:	4,621 (2.2%)	6,268 (4.6%)	1,661 (3.1%)	2,576 (2.5%)	15,126 (3.0%)

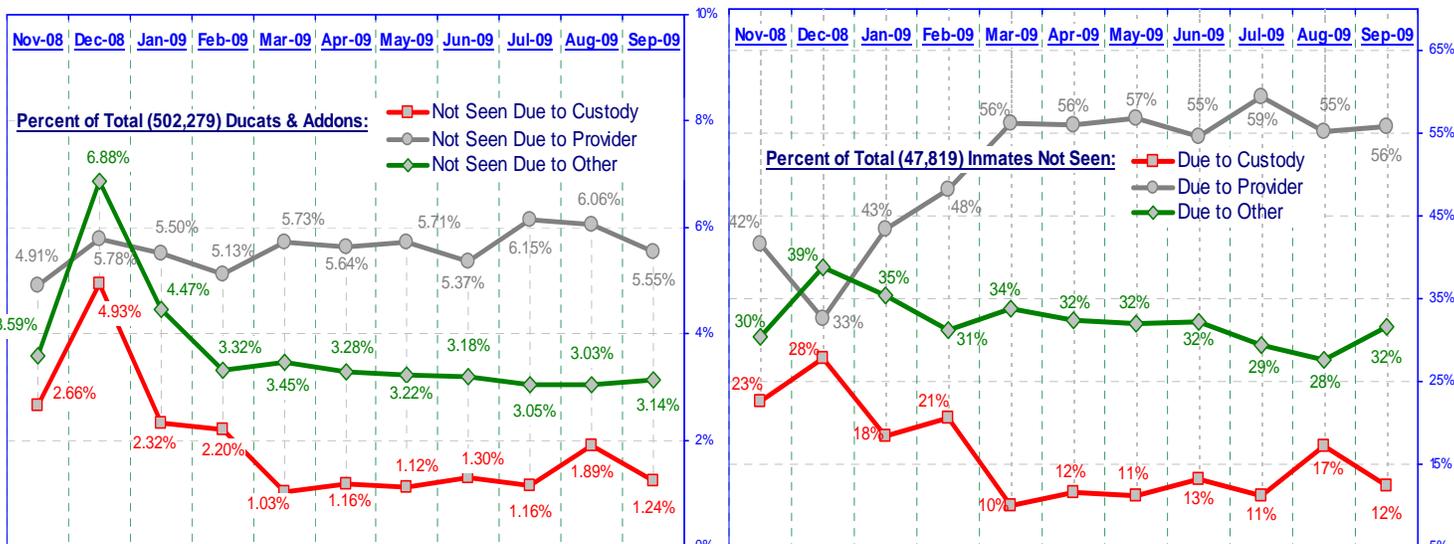
On-Site Specialty Care: 19,676 Off-Site Specialty Care: 7,225 Average Number of Inmates per Scheduled Transport: 2.26

Note: Outcome data should achieve the following balance: Ducats + Add-ons = Refusals + Seen + Not Seen. The totals above are for all 33 institutions, two of which did not achieve that balance for September. Corrections Services Division staff continues to work with institutions to improve accuracy.

Results Explanation

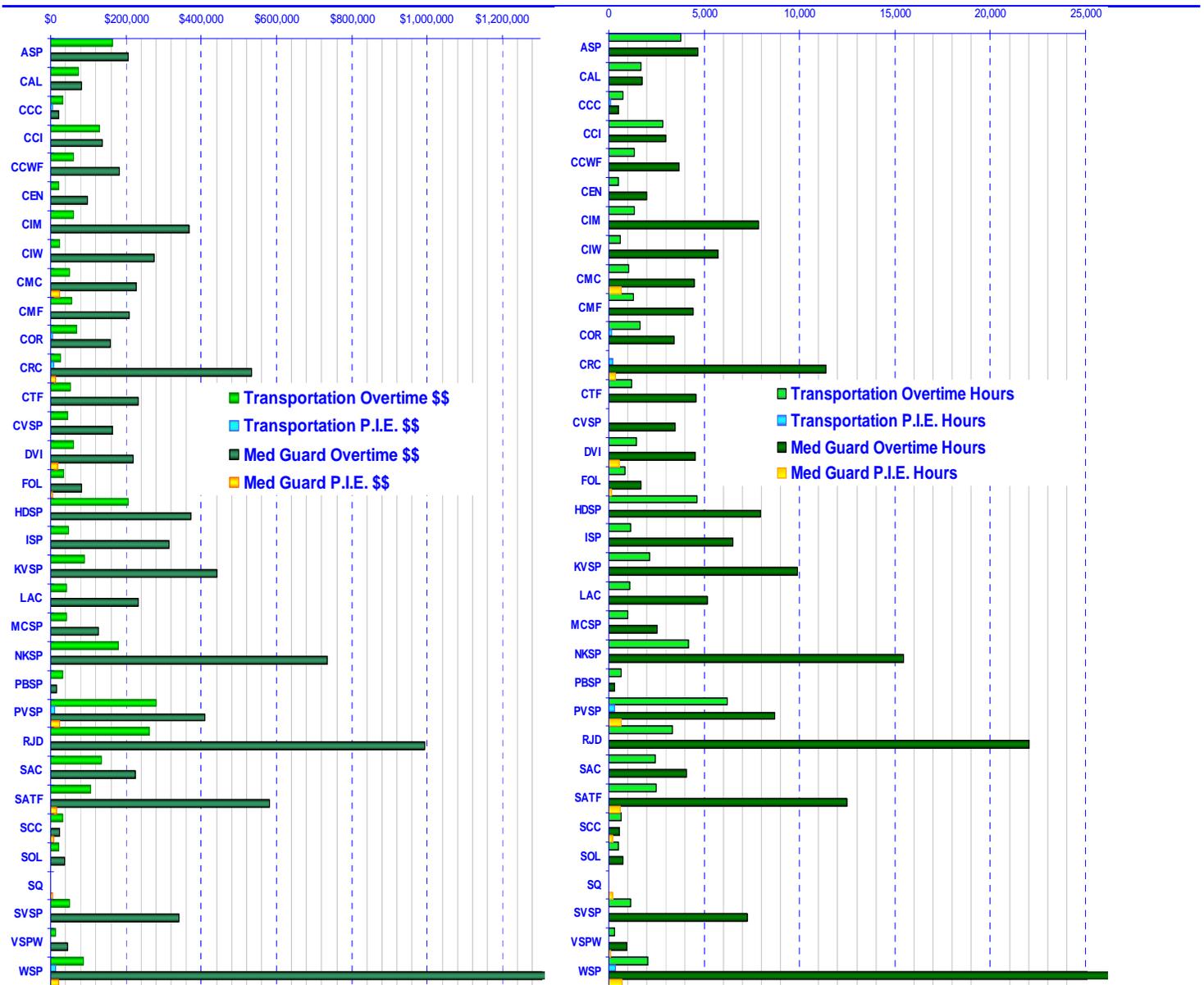


In September, institutions recorded a total of 506,279 ducats and add-ons (up from 492,769 in August). Of those, 433,051 were seen, 25,109 resulted in inmate refusals and 47,819 were categorized under *Inmates Not Seen* as follows: 5,967 for custody reasons, 26,726 for provider reasons, and 15,126 for other reasons.

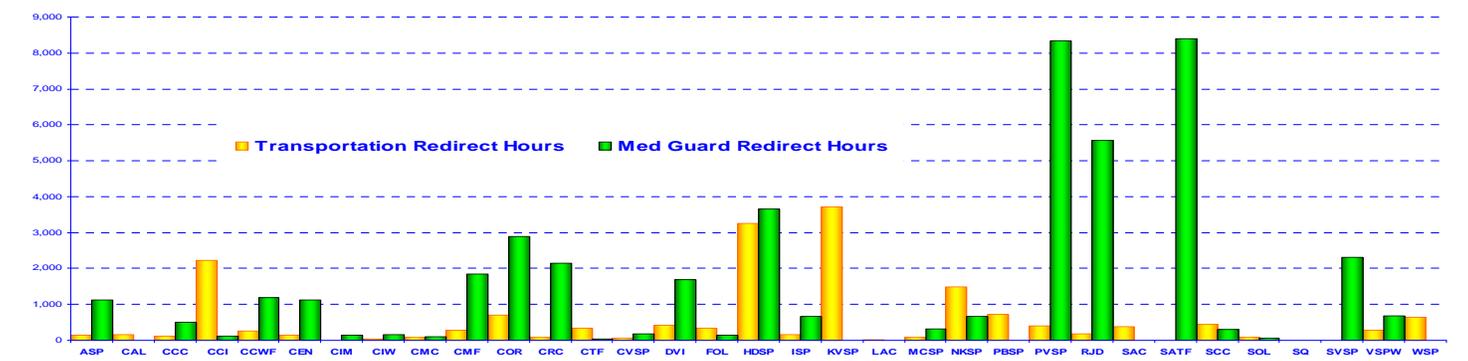


PPAS Timekeeper's Monthly Overtime & Expenditure Report Data

Beginning September 2009, institutions were instructed to include data from the Timekeeper's Monthly Overtime & Expenditure Report - Custody, which is based on actual dollars recorded in PPAS. For the purpose of the Health Care Access Quality Report (AQR), pay codes .08 for Transportation and code .16 for Medical Costs were included; these pay codes are attributed directly to the Receiver.



Transportation & Med Guard Redirect Hours



Comparative Performance Indicators

The intent of the Health AQR is to collect data regarding inmate/patient movement to/from health care services. The table of percentages at the top of Pages 1 and 2 of the AQR serve as a comparative performance reference. Below, the same tables are divided according to institution mission. The percentages in the table are indicative of the combined efforts of custody and clinical staff. The number of inmate refusals was subtracted from the total ducats and add-ons before these percentages were figured. All charts and data are based upon information provided by the institutions.

		Female Offenders		
Institutions		CCWF	CIW	VSPW
Over-all Percentage of Inmates Seen*		92%	92%	92%
Seen for Medical Services*		94%	95%	91%
Seen for Mental Health Services*		88%	86%	89%
Seen for Dental Services*		92%	91%	96%
Seen for Diagnostic/Specialty Services*		95%	96%	95%

		General Population Levels II & III								
Institutions		ASP	CCC	CRC	CVSP	CTF	FOL	ISP	SCC	SOL
Over-all Percentage of Inmates Seen*		89%	94%	97%	97%	95%	90%	90%	97%	94%
Seen for Medical Services*		88%	95%	98%	98%	98%	91%	91%	99%	95%
Seen for Mental Health Services*		87%	93%	95%	91%	91%	86%	83%	91%	89%
Seen for Dental Services*		88%	92%	97%	85%	90%	91%	84%	97%	95%
Seen for Diagnostic/Specialty Services*		93%	95%	96%	95%	96%	89%	90%	96%	96%

		General Population Levels III & IV						
Institutions		CAL	CEN	CMC	CMF	MCSP	PVSP	SATF
Over-all Percentage of Inmates Seen*		84%	94%	93%	94%	87%	90%	88%
Seen for Medical Services*		83%	95%	95%	97%	98%	89%	84%
Seen for Mental Health Services*		83%	91%	89%	80%	82%	92%	91%
Seen for Dental Services*		87%	90%	92%	86%	86%	89%	87%
Seen for Diagnostic/Specialty Services*		86%	90%	95%	94%	90%	92%	92%

		High Security						
Institutions		CCI	COR	HDSP	KVSP	PBSP	SAC	SVSP
Over-all Percentage of Inmates Seen*		94%	92%	88%	92%	90%	92%	77%
Seen for Medical Services*		97%	96%	90%	94%	94%	93%	87%
Seen for Mental Health Services*		91%	87%	90%	91%	87%	91%	68%
Seen for Dental Services*		92%	90%	89%	84%	84%	91%	90%
Seen for Diagnostic/Specialty Services*		88%	95%	79%	96%	95%	92%	90%

		Reception Centers						
Institutions		CIM	DVI	LAC	NKSP	RJD	SQ	WSP
Over-all Percentage of Inmates Seen*		83%	89%	78%	90%	85%	85%	90%
Seen for Medical Services*		82%	79%	78%	87%	92%	88%	88%
Seen for Mental Health Services*		78%	96%	63%	92%	79%	81%	85%
Seen for Dental Services*		84%	82%	80%	88%	87%	74%	95%
Seen for Diagnostic/Specialty Services*		90%	94%	81%	95%	91%	90%	95%

MONTHLY HEALTH CARE ACCESS QUALITY REPORT
September 2009

Institutions	ASP	CAL	CCC	CCI	CCWF	CEN	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FOL	HDSP	
Over-all Percentage of Inmates Seen*	89%	84%	94%	94%	92%	94%	83%	92%	93%	94%	92%	97%	95%	97%	89%	90%	88%	
Seen for Medical Services*	88%	83%	95%	97%	94%	95%	82%	95%	95%	97%	96%	98%	98%	98%	79%	91%	90%	
Seen for Mental Health Services*	87%	83%	93%	91%	88%	91%	78%	86%	89%	80%	87%	95%	91%	91%	96%	86%	90%	
Seen for Dental Services*	88%	87%	92%	92%	92%	90%	84%	91%	92%	86%	90%	97%	90%	85%	82%	91%	89%	
Seen for Diagnostic/Specialty Services*	93%	86%	95%	88%	95%	90%	90%	96%	95%	94%	95%	96%	96%	95%	94%	89%	79%	
*Excludes inmate refusals																		
<i>Note: The intent of this report is to collect data regarding inmate/patient movement to/from healthcare services. The percentages provided above are indicative of the combined efforts of custody and clinical staff and are based upon information provided by the institution.</i>																		
Inmate Population for the Month	6,316	4,296	5,648	5,732	3,891	4,584	4,798	2,648	6,446	2,852	5,280	4,281	5,637	3,464	3,877	3,998	4,504	
Total No. of Ducats Issued & Add-on Appts	14,966	7,596	7,262	11,883	25,115	14,623	16,844	16,250	16,944	16,577	18,125	11,726	18,057	21,678	18,716	7,945	12,996	
Total Inmate Refusals	224	582	55	530	2,833	503	702	537	365	347	1,776	99	65	139	433	342	608	
Total Inmates Seen	13,113	5,922	6,795	10,635	20,415	13,242	13,448	14,406	15,378	15,219	14,988	11,250	17,154	20,894	16,275	6,810	10,950	
Total Inmates Not Seen	1,629	1,092	412	718	1,867	878	2,694	1,307	1,201	1,011	1,361	377	838	645	2,008	793	1,438	
Not Seen Due to Custody	235	40	0	70	152	113	516	90	25	33	3	10	6	0	676	71	289	
Not Seen Due to Provider	1,083	807	248	423	760	454	1,361	712	672	609	1,003	294	579	380	712	509	758	
Not Seen Due to Other	311	245	164	225	955	311	817	505	504	369	355	73	253	265	620	213	391	
Average Inmates per Scheduled Transport	3.12	1.70	1.70	3.32	2.42	1.51	4.81	4.30	1.63	1.52	3.76	4.69	2.91	2.02	1.88	1.83	1.55	
Inmates Seen for On-Site Specialty Care	1,208	0	248	283	929	793	458	595	672	1,331	792	858	860	321	700	459	286	
Inmates Seen for Off-Site Specialty Care	524	100	142	193	264	138	276	119	400	232	161	313	305	294	123	109	226	

PPAS - Timekeeper's Monthly Overtime & Expenditure Report

Medical Trans Inmate - Code .16

Overtime Hours	3,756	1,693	742	2,841	1,329	509	1,319	594	1,032	1,286	1,650	57	1,187	41	1,440	865	4,623
Overtime Dollars	163,883	74,403	32,998	129,826	61,436	21,312	61,949	24,469	49,000	54,182	68,953	25,576	51,961	44,525	61,469	35,490	204,993
Permanent Intermittent Employee (P.I.E) Hours	16	12	121	1	0	0	2	0	37	0	170	217	0	10	0	8	0
P.I.E. Dollars	528	438	4,133	35	0	0	42	0	1,527	0	5,637	7,504	0	346	0	239	0

Medical Costs - Code .08

Overtime Hours	4,663	1,758	473	2,999	3,687	2,004	7,848	5,710	4,467	4,415	3,421	11,368	4,555	3,455	4,525	1,685	7,950
Overtime Dollars	206,945	80,668	20,488	136,968	181,408	97,189	366,133	273,762	228,186	210,033	158,550	533,286	232,939	164,537	219,320	82,002	372,314
P.I.E. Hours	56	8	20	24	16	0	9	16	636	19	0	355	0	0	554	159	0
P.I.E. Dollars	1,744	277	692	723	553	0	221	553	22,467	541	0	12,270	0	0	18,057	4,056	0

Redirected Staff Hours

Transportation	132	168	130	2,231	267	132	0	40	89	272	699	80	341	65	416	344	3,264
Medical Guarding	1,126	8	502	118	1,193	1,126	134	155	95	1,848	2,897	2,152	43	180	1,696	144	3,664

Note: The figures above are representative of data submitted by the institutions based on pay codes .08 and .16, which are billed directly to the Reciever.

MONTHLY HEALTH CARE ACCESS QUALITY REPORT
September 2009

Institutions	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSPW	WSP	Totals
Over-all Percentage of Inmates Seen*	90%	92%	78%	87%	90%	90%	90%	85%	92%	88%	97%	94%	85%	77%	92%	90%	90%
Seen for Medical Services*	91%	94%	78%	98%	87%	94%	89%	92%	93%	84%	99%	95%	88%	87%	91%	88%	92%
Seen for Mental Health Services*	83%	91%	63%	82%	92%	87%	92%	79%	91%	91%	91%	89%	81%	68%	89%	85%	85%
Seen for Dental Services*	84%	84%	80%	86%	88%	84%	89%	87%	91%	87%	97%	95%	74%	90%	96%	95%	89%
Seen for Diagnostic/Specialty Services*	90%	96%	81%	90%	95%	95%	92%	91%	92%	92%	96%	96%	90%	90%	95%	95%	93%
<i>*Excludes inmate refusals</i>																	
<i>Note: The intent of this report is to collect data regarding inmate/patient movement to/from healthcare services. The percentages provided above are indicative of the combined efforts of custody and clinical staff and are based upon information provided by the institution.</i>																	
Inmate Population for the Month	4,139	4,704	4,732	3,759	5,454	3,206	4,934	4,690	2,905	6,886	5,559	5,010	5,194	3,696	3,864	5,876	159,485
Total No. of Ducats Issued & Add-on Appts	10,514	11,634	16,742	27,029	21,716	9,743	12,103	16,406	11,544	16,453	12,880	10,862	16,455	18,176	18,058	18,661	506,279
Total Inmate Refusals	350	691	947	1,516	570	928	565	1,464	1,634	408	244	237	1,343	3,122	275	675	25,109
Total Inmates Seen	9,128	10,116	12,255	22,227	18,977	7,913	10,435	12,766	9,095	14,056	12,210	10,001	12,838	11,608	16,338	16,194	433,051
Total Inmates Not Seen	1,036	827	3,439	3,286	2,169	902	1,103	2,176	815	1,989	426	624	2,274	3,446	1,445	1,593	47,819
Not Seen Due to Custody	174	31	430	228	75	25	85	650	2	134	10	38	527	1,051	54	124	5,967
Not Seen Due to Provider	430	444	2,438	1,670	1,291	613	665	788	557	1,259	247	369	967	1,599	822	1,203	26,726
Not Seen Due to Other	432	352	571	1,388	803	264	353	738	256	596	169	217	780	796	569	266	15,126
Average Inmates per Scheduled Transport	2.14	2.88	2.45	1.29	1.77	1.41	1.61	1.08	1.26	2.41	2.56	2.19	1.51	2.17	1.41	1.67	2.26
Inmates Seen for On-Site Specialty Care	422	744	376	652	454	90	545	307	297	1,148	331	1,251	617	468	252	929	19,676
Inmates Seen for Off-Site Specialty Care	223	208	136	176	286	63	125	285	240	209	98	469	234	163	240	151	7,225
PPAS - Timekeeper's Monthly Overtime & Expenditure Re																	
Medical Trans Inmate - Code .16																	
Overtime Hours	1,136	2,138	1,111	996	4,187	637	6,198	3,324	2,442	2,493	651	490	0	1,140	320	2,019	54,246
Overtime Dollars	48,662	89,275	43,550	42,220	179,485	30,768	279,247	261,335	134,324	105,089	30,882	21,924	0	50,815	13,430	88,103	\$2,585,532
Permanent Intermittent Employee (P.I.E) Hours	0	0	9	12	57	0	293	0	8	12	73	0	12	4	34	370	1,481
P.I.E. Dollars	0	0	202	411	1,905	0	9,904	0	284	324	2,524	0	415	161	1,182	12,510	\$50,252
Medical Costs - Code .08																	
Overtime Hours	6,522	9,895	5,148	2,550	15,450	316	8,708	21,996	4,064	12,458	537	754	0	7,270	929	28,718	200,298
Overtime Dollars	315,113	440,163	233,456	126,599	733,393	16,832	409,312	992,752	223,493	581,008	22,605	36,138	0	341,766	43,925	1,309,887	\$9,391,169
P.I.E. Hours	0	48	8	41	16	8	668	0	0	582	216	0	186	40	94	683	4,461
P.I.E. Dollars	0	1,070	181	1,349	553	277	22,692	0	0	17,110	7,404	0	6,214	1,400	3,025	22,237	\$145,668
Redirected Staff Hours																	
Transportation	154	3,713	24	73	1,479	725	398	176	391	8	440	88	0	0	276	653	17,267
Medical Guarding	672	0	0	330	662	0	8,336	5,560	0	8,406	304	64	0	2,315	684	0	44,413

Note: The figures above are representative of data submitted by the institutions based on pay codes .08 and .16, which are billed directly to the Reciever.

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September 2009

Medical Services	ASP	CAL	CCC	CCI	CCWF	CEN	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FOL	HDSP
1 Medical Ducats	4,930	3,153	2,408	5,563	6,280	6,270	4,776	3,226	3,625	6,965	6,204	3,092	6,397	1,575	5,886	3,214	4,417
1(a) Primary Care Provider Ducats	3,443	1,517	1,820	3,958	3,590	1,525	2,694	1,280	1,818	2,656	2,674	1,903	2,398	1,414	3,088	1,783	1,528
1(b) RN Ducats	1,487	1,636	588	1,605	2,690	4,745	2,082	1,946	1,807	4,309	3,530	1,189	3,999	161	2,798	1,431	2,889
2 Add-on Appointments	654	357	1,493	709	492	3,491	506	2,600	393	383	795	722	4,145	16,802	21	196	4,080
3 Inmate Refusals	37	141	18	145	140	192	65	9	45	102	592	47	3	57	145	166	333
4 Inmates Seen	4,868	2,795	3,678	5,938	6,250	9,131	4,269	5,544	3,779	7,060	6,120	3,700	10,277	17,977	4,576	2,964	7,309
5 Not Seen Due to Custody	141	15	0	27	26	44	199	28	2	3	0	0	0	0	412	17	222
5(a) Lack of officers	0	0	0	0	0	0	3	0	2	0	0	0	0	0	14	0	63
5(b) Modified program in effect	140	8	0	25	8	26	196	0	0	2	0	0	0	0	393	17	147
5(c) Not enough holding space	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5	0	9
5(d) Lack of intra-facility transport	0	0	0	0	0	3	0	0	0	0	0	0	0	0	0	0	0
5(e) Other reason	1	7	0	2	18	15	0	28	0	1	0	0	0	0	0	0	3
6 Not Seen Due to Provider	403	451	135	79	231	211	484	122	128	138	194	56	176	204	491	206	432
6(a) Line not completed	176	117	0	26	52	59	184	0	0	14	1	0	27	26	397	20	156
6(b) Scheduling error	76	146	97	30	65	61	78	2	83	6	55	2	49	39	1	26	98
6(c) Provider cancelled	128	141	18	3	105	87	187	120	44	81	135	54	91	138	93	160	92
6(d) Lack of inmate-patient preparation	0	3	10	0	0	3	1	0	0	0	0	0	0	1	0	0	1
6(e) Medically restricted movement	23	0	9	0	3	0	34	0	1	0	3	0	7	0	0	0	0
6(f) Other reason	0	44	1	20	6	1	0	0	0	37	0	0	2	0	0	0	85
7 Not Seen Due to Other	135	108	70	83	125	183	265	123	64	45	93	11	86	139	283	57	201
7(a) Inmate paroled or transferred	35	14	10	57	34	35	83	19	25	21	26	4	44	39	73	15	51
7(b) Inmate received conflicting ducats	10	12	7	8	19	41	46	1	9	3	11	1	9	6	21	8	30
7(c) Unit Health Record unavailable	3	39	5	2	2	0	0	1	0	0	4	0	5	12	3	5	21
7(d) Inmate moved to another facility	39	13	37	0	38	48	97	25	15	0	29	4	16	10	49	22	16
7(e) Inmate at hospital/in-patient area of prison	43	6	10	3	26	2	13	31	3	19	18	1	12	68	8	5	23
7(f) Inmate out to court	5	1	1	0	2	1	3	4	1	2	5	0	0	2	6	1	3
7(g) Other reason	0	23	0	13	4	56	23	42	11	0	0	1	0	2	123	1	57
8 Total Inmates of Seen	679	574	205	189	382	438	948	273	194	186	287	67	262	343	1,186	280	855
9 Medical 7362s	2,571	2,229	748	3,156	2,675	1,626	2,401	3,306	1,311	811	3,634	1,184	2,408	1,695	2,301	1,077	3,319

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Medical Services	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSPW	WSP	TOTAL
1 Medical Ducats	6,638	3,252	9,470	2,619	10,871	3,141	4,259	4,262	3,129	5,826	3,152	3,740	5,803	3,607	5,704	5,033	158,487
1(a) Primary Care Provider Ducats	1,237	1,408	2,473	1,483	1,446	623	2,723	1,382	1,594	3,158	1,668	2,189	2,417	1,591	3,797	1,685	69,963
1(b) RN Ducats	5,401	1,844	6,997	1,136	9,425	2,518	1,536	2,880	1,535	2,668	1,484	1,551	3,386	2,016	1,907	3,348	88,524
2 Add-on Appointments	705	199	1,611	4,660	1,445	72	553	544	275	833	3,166	91	189	455	729	1,668	55,034
3 Inmate Refusals	164	183	697	212	303	143	147	108	274	151	47	78	127	176	132	75	5,254
4 Inmates Seen	6,554	3,086	8,118	6,923	10,451	2,883	4,161	4,318	2,899	5,441	6,211	3,567	5,183	3,381	5,718	5,829	190,958
5 Not Seen Due to Custody	106	18	267	13	53	1	50	113	0	104	3	16	145	41	11	45	2,122
5(a) Lack of officers	0	0	0	0	0	0	0	0	0	0	0	0	1	4	37	0	124
5(b) Modified program in effect	76	18	225	0	51	0	50	113	0	104	0	15	34	0	0	16	1,664
5(c) Not enough holding space	0	0	0	0	0	0	0	0	0	0	0	0	0	3	0	0	17
5(d) Lack of intra-facility transport	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3
5(e) Other reason	30	0	42	13	2	1	0	0	0	0	3	0	107	1	11	29	314
6 Not Seen Due to Provider	198	96	1,570	104	941	159	376	135	151	716	17	118	306	403	415	671	10,517
6(a) Line not completed	75	8	2	18	626	41	173	57	4	392	0	0	164	138	31	261	3,245
6(b) Scheduling error	71	12	1,006	4	187	28	65	9	39	185	1	9	46	64	74	0	2,714
6(c) Provider cancelled	22	76	556	40	100	70	134	61	108	139	16	98	96	193	308	385	4,079
6(d) Lack of inmate-patient preparation	13	0	0	0	15	1	0	0	0	0	0	6	0	4	2	24	84
6(e) Medically restricted movement	0	0	4	12	13	0	0	0	0	0	0	5	0	0	0	1	115
6(f) Other reason	17	0	2	30	0	19	4	8	0	0	0	0	0	4	0	0	280
7 Not Seen Due to Other	321	68	380	27	568	27	78	132	80	247	40	52	231	61	157	81	4,621
7(a) Inmate paroled or transferred	21	9	180	9	156	2	37	69	2	80	7	8	98	31	41	0	1,335
7(b) Inmate received conflicting ducats	6	12	11	2	38	17	5	7	27	11	8	3	31	7	18	15	460
7(c) Unit Health Record unavailable	38	0	26	3	148	0	3	2	6	85	1	4	10	2	4	12	446
7(d) Inmate moved to another facility	40	17	100	11	165	5	16	23	18	14	17	22	57	9	44	50	1,066
7(e) Inmate at hospital/in-patient area of prison	23	7	43	2	50	1	11	11	25	48	4	11	22	11	20	0	580
7(f) Inmate out to court	3	0	4	0	3	1	2	3	1	4	2	1	10	1	9	0	81
7(g) Other reason	190	23	16	0	8	1	4	17	1	5	1	3	3	0	21	4	653
8 Total Inmates of Seen	625	182	2,217	144	1,562	187	504	380	231	1,067	60	186	682	505	583	797	17,260
9 Medical 7362s	2,033	2,889	1,117	1,537	921	864	2,045	0	1,374	2,128	931	3,395	1,418	898	3,814	644	62,460

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Mental Health Services	ASP	CAL	CCC	CCI	CCWF	CEN	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FOL	HDSP
10 Mental Health Ducats	2,151	440	208	2,129	11,988	1,016	4,951	5,446	6,050	1,798	5,492	2,500	1,880	361	3,861	1,840	1,406
11 Add-on Appointments	874	6	18	166	0	234	284	777	0	24	764	25	72	32	1,430	60	57
12 Unducated EOP Clinical Encounters	0	0	0	0	0	0	306	0	0	0	7,439	0	0	0	810	0	0
13 Inmate Refusals	2	38	1	251	2,622	86	517	495	136	14	668	1	2	4	23	42	89
14 Inmates Seen	2,622	337	209	1,850	8,254	1,060	3,673	4,935	5,268	1,448	4,839	2,407	1,774	354	5,081	1,602	1,241
15 Not Seen Due to Custody	5	4	0	14	107	45	189	50	16	28	3	0	2	0	15	11	1
15(a) Lack of officers	0	0	0	0	0	0	64	0	0	0	0	0	0	0	0	0	0
15(b) Modified program in effect	5	0	0	8	107	44	125	0	16	3	3	0	0	0	15	11	1
15(c) Not enough holding space	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
15(d) Lack of intra-facility transport	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
15(e) Other reason:	0	4	0	6	0	1	0	50	0	25	0	0	2	0	0	0	0
16 Not Seen Due to Provider	366	36	12	129	274	26	608	523	299	142	607	105	135	19	49	168	88
16(a) Line not completed.	78	1	0	18	0	4	58	0	0	3	0	0	2	0	38	0	2
16(b) Scheduling error.	77	8	6	13	0	20	45	65	12	3	80	1	17	6	0	49	10
16(c) Provider cancelled.	194	20	4	74	0	2	433	410	287	135	524	100	116	13	11	118	76
16(d) Medically restricted movement.	14	0	2	1	0	0	53	0	0	1	3	4	0	0	0	0	0
16(e) Other reason	3	7	0	23	274	0	19	48	0	0	0	0	0	0	0	1	0
17 Not Seen Due to Other	30	31	4	51	731	33	248	220	331	190	139	12	39	16	123	77	44
17(a) Inmate paroled or transferred	6	13	1	33	56	17	45	62	33	1	20	5	28	5	70	12	18
17(b) Inmate received conflicting ducats	1	3	2	9	216	6	40	25	17	3	46	2	1	1	0	6	7
17(c) Unit Health Record unavailable	1	3	1	3	13	0	0	0	15	0	0	0	0	1	0	0	0
17(d) Inmate moved to another facility	3	4	0	0	113	8	57	36	9	0	23	0	5	3	9	56	4
17(e) Inmate at hospital/in-patient area of hospital	18	6	0	3	24	1	90	74	91	0	42	4	3	4	20	1	6
17(f) Inmate out to court	0	0	0	1	0	1	2	14	0	0	8	0	1	2	13	0	0
17(g) Other reason	1	2	0	2	309	0	14	9	166	186	0	1	1	0	11	2	9
18 Total Inmates Not Seen	401	71	16	194	1,112	104	1,045	793	646	360	749	117	176	35	187	256	133
19 Mental Health 7362s	0	69	0	187	579	24	174	719	52	557	376	285	100	11	181	154	387

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Mental Health Services	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSPW	WSP	TOTAL
10 Mental Health Ducats	316	3,683	1,232	15,329	2,118	4,891	2,405	8,052	5,053	3,061	2,845	2,416	5,203	10,284	4,904	2,892	128,201
11 Add-on Appointments	160	95	2	512	16	14	269	97	273	271	21	0	6	648	585	1,747	9,539
12 Unducated EOP Clinical Encounters	0	0	3,904	0	0	2,752	0	0	130	0	0	25	0	0	0	1,137	16,503
13 Inmate Refusals	54	291	25	1,157	18	718	49	1,257	1,116	60	160	95	1,108	2,707	82	396	14,284
14 Inmates Seen	350	3,161	756	11,980	1,948	3,633	2,423	5,468	3,842	2,967	2,471	2,075	3,317	5,578	4,824	3,601	105,348
15 Not Seen Due to Custody	2	5	62	191	8	15	8	472	2	28	6	17	179	995	36	54	2,570
15(a) Lack of officers	0	0	0	0	0	0	0	0	0	0	0	2	7	0	0	0	73
15(b) Modified program in effect	2	5	62	27	7	0	6	427	2	17	6	15	68	796	30	31	1,839
15(c) Not enough holding space	0	0	0	3	0	0	0	45	0	0	0	0	4	1	0	0	53
15(d) Lack of intra-facility transport	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
15(e) Other reason:	0	0	0	161	1	15	2	0	0	11	0	0	100	198	6	23	605
16 Not Seen Due to Provider	43	190	361	1,208	113	319	29	557	260	183	165	167	273	1,024	290	303	9,071
16(a) Line not completed.	24	2	53	6	0	2	14	54	1	15	0	0	58	31	1	64	529
16(b) Scheduling error.	5	11	134	85	17	11	9	60	31	38	18	28	41	451	21	0	1,372
16(c) Provider cancelled.	14	165	174	969	92	222	2	442	188	130	147	134	146	531	251	232	6,356
16(d) Medically restricted movement.	0	12	0	67	4	0	0	1	8	0	0	5	0	11	17	0	203
16(e) Other reason	0	0	0	81	0	84	4	0	32	0	0	0	28	0	0	7	611
17 Not Seen Due to Other	27	131	30	1,305	47	220	165	395	106	94	64	62	332	628	257	86	6,268
17(a) Inmate paroled or transferred	25	7	12	85	13	8	22	86	10	34	18	9	99	32	51	0	936
17(b) Inmate received conflicting ducats	0	29	3	163	6	21	43	45	37	8	21	8	78	22	81	13	963
17(c) Unit Health Record unavailable	0	0	0	0	0	0	35	10	0	6	1	16	0	0	16	0	121
17(d) Inmate moved to another facility	0	43	11	275	18	33	39	33	19	14	9	10	42	22	32	16	946
17(e) Inmate at hospital/in-patient area of hospital	2	28	3	107	1	56	5	15	36	23	4	17	79	9	22	0	794
17(f) Inmate out to court	0	0	0	10	0	1	0	4	3	4	1	1	8	11	5	0	90
17(g) Other reason	0	24	1	665	9	101	21	202	1	5	10	1	26	532	50	57	2,418
18 Total Inmates Not Seen	72	326	453	2,704	168	554	202	1,424	368	305	235	246	784	2,647	583	443	17,909
19 Mental Health 7362s	32	454	0	270	136	70	306	0	119	152	48	0	685	45	274	540	6,986

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Dental Services	ASP	CAL	CCC	CCI	CCWF	CEN	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FOL	HDSP
20 Dental Ducats	1,979	1,221	1,269	1,387	2,040	1,614	1,535	1,625	1,476	732	2,349	1,479	2,666	1,156	1,976	1,103	1,406
21 Add-on Appointments	71	33	81	23	101	42	47	30	339	56	34	42	106	216	15	50	47
22 Inmate Refusals	77	97	10	47	38	128	23	2	126	41	243	1	11	59	94	59	52
23 Inmates Seen	1,732	1,010	1,237	1,252	1,933	1,371	1,315	1,509	1,562	640	1,918	1,470	2,479	1,121	1,565	995	1,253
24 Not Seen Due to Custody	17	7	0	24	19	17	30	4	6	0	0	9	4	0	167	29	24
24(a) Lack of officers	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1
24(b) Modified program in effect	15	7	0	18	6	13	30	0	0	0	0	9	0	0	166	29	22
24(c) Not enough holding space	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
24(d) Lack of intra-facility transport	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
24(e) Other reason	2	0	0	6	13	4	0	4	6	0	0	0	4	0	0	0	0
25 Not Seen Due to Provider	146	105	64	61	117	102	135	56	79	91	126	24	181	104	76	43	83
25(a) Unable to complete line	17	63	0	15	3	45	35	0	0	12	1	0	63	2	39	5	14
25(b) Scheduling error	26	6	40	10	17	28	18	4	53	4	37	0	45	36	0	11	14
25(c) Provider cancelled	69	24	8	14	93	27	75	52	26	67	81	16	73	50	37	25	47
25(d) Lack of inmate-patient preparation	0	1	1	0	0	2	0	0	0	0	0	0	0	4	0	0	1
25(e) Medically restricted movement	34	0	9	12	2	0	6	0	0	5	7	8	0	12	0	0	2
25(f) Other reason	0	11	6	10	2	0	1	0	0	3	0	0	0	0	0	2	5
26 Not Seen Due to Other	78	35	39	26	34	38	79	84	42	16	96	17	97	88	89	27	41
26(a) Inmate paroled or transferred	11	5	2	13	10	6	18	24	27	1	14	6	56	14	21	7	15
26(b) Inmate received conflicting ducats	0	3	1	2	5	4	7	3	1	3	11	0	2	5	13	5	3
26(c) Unit Health Record unavailable	4	3	4	1	0	5	0	0	0	0	55	0	4	14	0	0	3
26(d) Inmate moved to another facility	29	8	26	4	10	9	30	26	1	2	6	4	26	8	4	12	7
26(e) Inmate at hospital/in-patient area of prison	12	0	4	0	5	0	6	13	2	7	6	6	6	3	1	2	3
26(f) Inmate out to court	0	3	0	1	0	2	0	2	0	0	4	1	1	4	1	0	0
26(g) Other reason	22	13	2	5	4	12	18	16	11	3	0	0	2	40	49	1	10
27 Total Inmates Not Seen	241	147	103	111	170	157	244	144	127	107	222	50	282	192	332	99	148
28 Dental 7362s	339	816	249	435	457	188	580	313	385	774	447	195	251	232	209	383	370

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Dental Services	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSPW	WSP	TOTAL
20 Dental Ducats	1,261	1,186	1,816	1,524	1,504	803	1,816	1,364	838	1,930	2,162	1,139	1,818	1,383	1,834	1,305	50,696
21 Add-on Appointments	68	16	95	28	69	14	105	45	19	112	16	71	39	39	111	77	2,257
22 Inmate Refusals	54	78	89	85	113	45	160	23	115	60	30	18	29	66	26	68	2,167
23 Inmates Seen	1,067	941	1,450	1,259	1,283	650	1,573	1,200	676	1,724	2,082	1,133	1,358	1,224	1,846	1,254	45,082
24 Not Seen Due to Custody	38	0	47	7	3	8	10	13	0	2	1	5	151	1	4	7	654
24(a) Lack of officers	0	0	0	0	0	0	0	0	0	0	0	0	3	0	0	0	5
24(b) Modified program in effect	32	0	45	0	3	0	6	8	0	2	0	5	34	0	3	5	458
24(c) Not enough holding space	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
24(d) Lack of intra-facility transport	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
24(e) Other reason	6	0	2	7	0	8	4	5	0	0	1	0	114	1	1	2	190
25 Not Seen Due to Provider	115	132	198	177	105	100	141	56	42	175	28	29	278	105	32	42	3,348
25(a) Unable to complete line	47	71	1	12	26	45	19	3	4	97	2	4	201	14	8	16	884
25(b) Scheduling error	19	13	169	5	19	8	35	11	4	43	3	5	6	22	1	0	712
25(c) Provider cancelled	9	46	22	102	44	23	86	26	20	33	22	17	71	66	18	11	1,400
25(d) Lack of inmate-patient preparation	8	0	0	0	2	1	0	0	1	2	0	0	0	0	1	7	31
25(e) Medically restricted movement	1	2	0	41	14	0	1	0	3	0	0	3	0	3	3	8	176
25(f) Other reason	31	0	6	17	0	23	0	16	10	0	1	0	0	0	1	0	145
26 Not Seen Due to Other	55	51	86	24	69	14	37	117	24	81	37	25	41	26	37	11	1,661
26(a) Inmate paroled or transferred	13	2	38	2	21	4	9	68	3	16	9	3	14	13	7	0	472
26(b) Inmate received conflicting ducats	9	8	2	2	5	6	5	1	7	9	6	6	8	6	4	3	155
26(c) Unit Health Record unavailable	9	17	0	5	9	0	1	4	4	22	1	7	0	1	4	1	178
26(d) Inmate moved to another facility	5	8	28	15	30	0	13	12	7	6	16	7	9	3	7	5	383
26(e) Inmate at hospital/in-patient area of prison	8	7	8	0	2	1	6	2	3	10	0	2	2	2	9	0	138
26(f) Inmate out to court	0	0	1	0	0	0	2	0	0	2	1	0	3	1	1	0	30
26(g) Other reason	11	9	9	0	2	3	1	30	0	16	4	0	5	0	5	2	305
27 Total Inmates Not Seen	208	183	331	208	177	122	188	186	66	258	66	59	470	132	73	60	5,663
28 Dental 7362s	274	478	523	244	604	169	380	0	615	1,812	274	389	516	260	481	642	14,284

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Diagnostic/Specialty Services	ASP	CAL	CCC	CCI	CCWF	CEN	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FOL	HDSP
29 Diagnostic/Specialty Ducats	4,136	2,291	1,384	1,725	3,897	1,645	4,372	2,375	4,623	5,927	2,147	3,722	2,704	1,449	5,358	1,415	1,441
30 Add-on Appointments	171	95	401	181	317	311	373	171	438	692	340	144	87	87	169	67	142
31 Inmate Refusals	108	306	26	87	33	97	97	31	58	190	273	50	49	19	171	75	134
32 Inmates Seen	3,891	1,780	1,671	1,595	3,978	1,680	4,191	2,418	4,769	6,071	2,111	3,673	2,624	1,442	5,053	1,249	1,147
33 Not Seen Due to Custody	72	14	0	5	0	7	98	8	1	2	0	1	0	0	82	14	42
33(a) Lack of officers	0	0	0	0	0	0	0	0	0	0	0	0	0	0	11	0	5
33(b) Modified program in effect	72	13	0	4	0	0	81	0	0	2	0	1	0	0	69	14	26
33(c) Not enough holding space	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	11
33(d) Lack of intra-facility transport	0	0	0	1	0	1	7	0	0	0	0	0	0	0	0	0	0
33(e) Other reason	0	1	0	0	0	6	10	8	1	0	0	0	0	0	2	0	0
34 Not Seen Due to Provider	168	215	37	154	138	115	134	11	166	238	76	109	87	53	96	92	155
34(a) Line not completed	7	19	0	16	29	27	0	0	0	15	0	0	25	0	63	0	15
34(b) Scheduling error	10	41	30	40	44	14	23	0	81	28	4	0	16	7	0	10	18
34(c) Clinician cancelled	72	141	0	19	55	58	79	11	72	129	66	73	40	9	33	77	68
34(d) Lack of inmate-patient preparation	0	4	3	28	0	2	5	0	0	55	4	0	0	1	0	0	1
34(e) Medically restricted movement	75	0	4	46	0	0	27	0	0	10	2	36	6	33	0	0	0
34(f) Other reason	4	10	0	5	10	14	0	0	13	1	0	0	0	3	0	5	53
35 Not Seen Due to Other	68	71	51	65	65	57	225	78	67	118	27	33	31	22	125	52	105
35(a) Inmate paroled or transferred	15	11	13	34	13	17	51	36	31	16	8	10	13	4	68	8	35
35(b) Inmate received conflicting ducats	4	5	1	8	28	8	31	0	15	12	2	0	2	1	6	0	17
35(c) Unit Health Record unavailable	2	12	2	1	0	1	1	0	0	0	0	0	0	2	0	0	0
35(d) Inmate moved to another facility	15	9	13	6	3	12	78	11	1	1	1	2	5	1	20	1	8
35(e) Inmate at hospital/in-patient area of prison	24	13	8	0	17	1	11	19	5	84	14	20	9	11	3	2	6
35(f) Inmate out to court	4	5	1	1	2	2	3	7	1	1	2	0	0	2	4	0	2
35(g) Inmate non-compliant for procedure (i.e. NPO)	0	13	12	3	2	6	27	1	9	0	0	0	1	1	10	40	5
35(h) Other reason	4	3	1	12	0	10	23	4	5	4	0	1	1	0	14	1	32
36 Total Inmates Not Seen	308	300	88	224	203	179	457	97	234	358	103	143	118	75	303	158	302
37 Diagnostic/Specialty 7362s	619	438	378	462	1,207	363	161	379	3,635	222	454	435	533	248	314	153	485

MONTHLY HEALTH CARE ACCESS QUALITY REPORT
September 2009

Diagnostic/Specialty Services	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSPW	WSP	TOTAL
29 Diagnostic/Specialty Ducats	1,232	3,191	2,369	2,121	5,495	797	2,471	2,019	1,713	4,117	1,299	3,334	3,117	1,661	3,380	3,412	92,339
30 Add-on Appointments	134	12	147	236	198	11	225	23	244	303	219	71	280	99	811	2,527	9,726
31 Inmate Refusals	78	139	136	62	136	22	209	76	129	137	7	46	79	173	35	136	3,404
32 Inmates Seen	1,157	2,928	1,931	2,065	5,295	747	2,278	1,780	1,678	3,924	1,446	3,226	2,980	1,425	3,950	5,510	91,663
33 Not Seen Due to Custody	28	8	54	17	11	1	17	52	0	0	0	0	52	14	3	18	621
33(a) Lack of officers	5	0	0	0	0	0	0	1	0	0	0	0	4	8	0	0	34
33(b) Modified program in effect	0	8	54	0	11	0	15	34	0	0	0	0	4	4	0	15	427
33(c) Not enough holding space	17	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	28
33(d) Lack of intra-facility transport	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	9
33(e) Other reason	6	0	0	17	0	1	2	17	0	0	0	0	44	2	3	3	123
34 Not Seen Due to Provider	74	26	309	181	132	35	119	40	104	185	37	55	110	67	85	187	3,790
34(a) Line not completed	21	2	0	34	27	0	10	14	0	24	0	2	30	8	25	4	417
34(b) Scheduling error	4	9	123	47	14	4	21	3	5	53	1	2	15	5	11	0	683
34(c) Clinician cancelled	48	14	181	73	76	13	88	23	98	105	36	49	65	33	48	164	2,116
34(d) Lack of inmate-patient preparation	0	0	5	3	1	10	0	0	0	3	0	0	0	1	0	13	139
34(e) Medically restricted movement	0	1	0	4	14	0	0	0	0	0	0	2	0	1	1	4	266
34(f) Other reason	1	0	0	20	0	8	0	0	1	0	0	0	0	19	0	2	169
35 Not Seen Due to Other	29	102	75	32	119	3	73	94	46	174	28	78	176	81	118	88	2,576
35(a) Inmate paroled or transferred	3	5	30	7	69	2	36	38	11	39	4	4	72	21	23	0	747
35(b) Inmate received conflicting ducats	0	8	4	0	6	0	4	6	7	5	5	4	9	8	11	15	232
35(c) Unit Health Record unavailable	0	0	0	0	8	0	1	10	0	14	0	0	1	3	0	0	58
35(d) Inmate moved to another facility	3	7	13	11	5	0	10	0	11	18	13	16	14	3	11	26	348
35(e) Inmate at hospital/in-patient area of prison	7	21	17	2	16	0	9	5	8	77	2	34	20	8	22	0	495
35(f) Inmate out to court	1	0	1	1	1	0	1	2	0	4	0	4	5	0	7	0	64
35(g) Inmate non-compliant for procedure (i.e. NPO)	7	37	8	10	12	0	9	2	5	13	3	16	49	0	20	20	341
35(h) Other reason	8	24	2	1	2	1	3	31	4	4	1	0	6	38	24	27	291
36 Total Inmates Not Seen	131	136	438	230	262	39	209	186	150	359	65	133	338	162	206	293	6,987
37 Diagnostic/Specialty 7362s	378	356	367	209	679	0	782	0	70	520	47	662	530	705	355	455	16,601

MONTHLY HEALTH CARE ACCESS QUALITY REPORT
September 2009

Emergency Services	ASP	CAL	CCC	CCI	CCWF	CEN	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FOL	HDSP
38 TTA Encounters	493	92	74	32	618	17	377	851	146	194	448	88	602	47	653	687	175
38(a) First Watch	58	4	11	5	112	1	65	73	21	36	49	11	40	9	49	17	17
38(b) Second Watch	174	54	29	16	212	12	139	424	74	73	162	42	345	26	305	385	64
38(c) Third Watch	261	34	34	11	294	4	173	354	51	85	237	35	217	12	299	285	94
38a Code II Transports Off-site	35	14	23	14	31	10	48	11	11	21	18	32	26	4	39	4	20
38/a(a) First Watch	1	1	5	4	5	0	9	1	0	4	2	3	5	5	5	0	3
38/a(b) Second Watch	16	5	10	8	7	8	15	3	10	2	3	14	12	10	15	3	8
38/a(c) Third Watch	18	8	8	2	19	2	24	7	1	15	13	0	9	4	19	1	9
38b Code III Transports Off-site	16	1	0	4	13	1	3	2	6	27	0	1	1	0	5	7	5
38/b(a) First Watch	0	0	0	0	1	0	0	0	2	1	0	0	0	0	1	1	1
38/b(b) Second Watch	9	1	0	2	4	0	2	2	1	15	0	0	0	1	2	3	3
38/b(c) Third Watch	7	0	0	2	8	1	1	0	3	11	0	0	1	0	2	3	1
38c Unsched. State Vehicle Transports Off-site	5	12	1	14	30	6	12	21	10	5	15	30	22	3	23	21	3
38/c(a) First Watch	2	1	1	1	9	1	8	7	0	1	1	1	1	0	5	0	2
38/c(b) Second Watch	0	5	0	6	8	4	2	8	5	1	9	10	13	3	10	11	0
38/c(c) Third Watch	3	6	0	7	13	1	2	6	5	3	5	0	8	3	8	10	1
38d Other (i.e. Infirmary, Housing Unit)	437	65	50	0	544	0	314	817	119	141	415	25	553	5	586	655	147

MONTHLY HEALTH CARE ACCESS QUALITY REPORT
September 2009

Emergency Services	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSPW	WSP	TOTAL
38 TTA Encounters	355	664	241	541	1,523	54	249	938	698	332	543	477	938	252	747	227	14,373
38(a) First Watch	59	80	1	40	46	11	6	105	100	34	0	177	185	85	43	30	1,580
38(b) Second Watch	207	287	130	292	709	24	104	435	308	83	228	226	185	66	376	108	6,304
38(c) Third Watch	89	297	110	209	768	19	139	398	290	215	315	74	389	101	328	108	6,329
38a Code II Transports Off-site	0	43	30	19	43	6	15	31	23	49	2	18	14	14	15	61	744
38/a(a) First Watch	0	5	0	1	17	2	0	4	3	11	0	3	3	4	3	13	122
38/a(b) Second Watch	0	16	24	10	19	1	7	5	11	11	0	6	16	2	4	19	300
38/a(c) Third Watch	0	22	6	8	7	3	8	22	9	27	2	9	14	8	8	29	341
38b Code III Transports Off-site	20	13	6	0	3	5	5	2	2	22	0	25	6	0	1	14	216
38/b(a) First Watch	2	1	0	0	0	3	0	0	0	1	0	0	0	0	0	4	18
38/b(b) Second Watch	10	4	6	0	2	0	1	0	1	13	0	15	4	0	0	4	105
38/b(c) Third Watch	8	8	0	0	1	2	4	2	1	8	0	10	2	0	1	6	93
38c Unsched. State Vehicle Transports Off-site	10	15	12	10	37	0	65	35	28	27	5	1	22	34	17	16	567
38/c(a) First Watch	0	1	0	0	4	0	0	3	4	2	0	0	2	7	1	1	66
38/c(b) Second Watch	5	6	9	3	13	0	24	12	19	2	3	0	8	4	10	8	221
38/c(c) Third Watch	5	8	3	7	20	0	41	20	5	23	2	1	12	23	6	7	264
38d Other (i.e. Infirmary, Housing Unit)	325	593	193	512	1,440	43	164	870	645	234	536	433	877	204	714	136	12,792

MONTHLY HEALTH CARE ACCESS QUALITY REPORT
September 2009

Transportation	ASP	CAL	CCC	CCI	CCWF	CEN	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FOL	HDSP
39 Scheduled Transports	230	120	97	128	173	88	357	64	348	254	210	71	141	160	221	108	235
40 Unscheduled Transports	144	3	3	0	0	25	53	55	8	54	0	115	73	25	15	18	16
41 Inmates Transported	755	163	156	282	372	144	1,761	330	482	380	455	448	442	326	240	181	355
42 Budgeted Posts	24	11	12	11	13	16	31	16	24	17	15	10	25	21	15	11	7
43 Redirected Staff Hours	169	168	130	2,231	267	132	0	40	89	272	699	80	341	65	416	344	3,264
44 PPAS Timekeepers Rpt. - Med Trans - Code .16																	
44(a) Overtime Hours	3,756	1,693	742	2,841	1,329	509	1,319	594	1,032	1,286	1,650	57	1,187	41	1,440	865	4,623
44(c) Overtime Dollars	163,883	74,403	32,998	129,826	61,436	21,312	61,949	24,469	49,000	54,182	68,953	25,576	51,961	44,525	61,469	35,490	204,993
44(d) P.I.E. Hours	16	12	121	1	0	0	2	0	37	0	170	217	0	10	0	8	0
44(e) P.I.E. Dollars	528	438	4,133	35	0	0	42	0	1,527	0	5,637	7,504	0	346	0	239	0
Med Guarding	ASP	CAL	CCC	CCI	CCWF	CEN	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FOL	HDSP
45 Budgeted Posts	34	0	0	0	0	0	4	8	2	81	0	3	0	0	15	0	3
45(a) First Watch	10	0	0	0	0	0	1	2	0	24	0	0	0	0	4	0	0
45(b) Second Watch	12	0	0	0	0	0	2	4	2	30	0	3	0	0	6	0	3
45(c) Third Watch	12	0	0	0	0	0	1	2	0	27	0	0	0	0	5	0	0
46 Redirected Staff Hours	342	8	502	118	1,193	1,126	134	155	95	1,848	2,897	2,152	43	24	1,696	144	3,664
46(a) First Watch	32	0	165	64	259	320	40	28	0	688	752	528	2	0	504	0	1,637
46(b) Second Watch	142	0	220	22	362	416	24	103	76	688	1,522	856	40	156	664	144	1,993
46(c) Third Watch	168	8	117	32	572	390	70	24	19	472	623	0	1	24	528	0	34
47 PPAS Timekeepers Rpt. - P.I.E. - Code .08																	
47(a) Overtime Hours	4,663	1,758	473	2,999	3,687	2,004	7,848	5,710	4,467	4,415	3,421	11,368	4,555	3,455	4,525	1,685	7,950
47(b) Overtime Dollars	206,945	80,668	20,488	136,968	181,408	97,189	366,133	273,762	228,186	210,033	158,550	533,286	232,939	164,537	219,320	82,002	372,314
47(c) P.I.E. Hours	56	8	20	24	16	0	9	16	636	19	0	355	0	0	554	159	0
47(d) P.I.E. Dollars	1,744	277	692	723	553	0	221	553	22,467	541	0	12,270	0	0	18,057	4,056	0

MONTHLY HEALTH CARE ACCESS QUALITY REPORT
September 2009

Transportation	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSPW	WSP	TOTAL
39 Scheduled Transports	140	208	177	237	196	83	108	306	210	176	73	290	269	206	205	234	6,123
40 Unscheduled Transports	27	34	25	2	23	0	86	72	52	129	39	1	11	10	39	39	1,196
41 Inmates Transported	282	411	309	283	359	83	244	364	291	438	218	550	347	316	244	294	12,305
42 Budgeted Posts	13	16	6	22	13	14	13	20	0	41	3	8	20	22	10	16	516
43 Redirected Staff Hours	154	3,713	24	73	1,479	458	398	176	391	8	440	88	0	0	276	653	17,036
44 PPAS Timekeepers Rpt. - Med Trans - Code .16																	
44(a) Overtime Hours	1,136	2,138	1,111	996	4,187	637	6,198	3,324	2,442	2,493	651	490	0	1,140	320	2,019	54,246
44(c) Overtime Dollars	48,662	89,275	43,550	42,220	179,485	30,768	279,247	261,335	134,324	105,089	30,882	21,924	0	50,815	13,430	88,103	2,585,532
44(d) P.I.E. Hours	0	0	9	12	57	0	293	0	8	12	73	0	12	4	34	370	1,481
44(e) P.I.E. Dollars	0	0	202	411	1,905	0	9,904	0	284	324	2,524	0	415	161	1,182	12,510	50,252
Med Guarding																	
45 Budgeted Posts	4	0	0	0	0	72	3	26	0	0	0	0	42	1	17	36	351
45(a) First Watch	0	0	0	0	0	3	1	4	0	0	0	0	14	1	4	8	76
45(b) Second Watch	2	0	0	0	0	58	1	16	0	0	0	0	14	0	7	16	176
45(c) Third Watch	2	0	0	0	0	11	1	6	0	0	0	0	14	0	6	12	99
46 Redirected Staff Hours	672	0	0	330	662	725	8,336	5,560	0	8,406	304	64	0	2,315	684	0	44,198
46(a) First Watch	168	0	0	192	144	240	2,640	1,448	0	3,466	104	16	0	1,096	136	0	14,669
46(b) Second Watch	410	0	0	90	443	253	2,920	1,544	0	2,617	128	48	0	1,056	154	0	17,090
46(c) Third Watch	94	0	0	48	75	232	2,776	2,568	0	2,323	72	0	0	163	394	0	11,826
47 PPAS Timekeepers Rpt. - P.I.E. - Code .08																	
47(a) Overtime Hours	6,522	9,895	5,148	2,550	15,450	316	8,708	21,996	4,064	12,458	537	754	0	7,270	929	28,718	200,298
47(b) Overtime Dollars	315,113	440,163	233,456	126,599	733,393	16,832	409,312	992,752	223,493	581,008	22,605	36,138	0	341,766	43,925	1,309,887	9,391,169
47(c) P.I.E. Hours	0	48	8	41	16	8	668	0	0	582	216	0	186	40	94	683	4,461
47(d) P.I.E. Dollars	0	1,070	181	1,349	553	277	22,692	0	0	17,110	7,404	0	6,214	1,400	3,025	22,237	145,668

MONTHLY HEALTH CARE ACCESS QUALITY REPORT
September 2009

Health Care Access Unit (HCAU)	ASP	CAL	CCC	CCI	CCWF	CEN	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FOL	HDSP
48 Budgeted Borrectional Officer Posts for the Institution	826	659	423	1,155	536	420	970	411	858	731	1,161	324	803	139	393	542	467
48(a) First Watch	140	76	63	184	109	60	192	68	140	129	162	69	119	80	59	75	65
48(b) Second Watch	428	376	225	662	256	223	476	209	387	355	626	144	414	188	198	291	249
48(c) Third Watch	258	207	135	309	171	137	302	134	331	247	373	111	270	139	136	176	153
49 Vacant Correctional Officer Posts for the Institution	17	27	24	106	6	0	42	8	32	0	27	0	117	39	0	37	0
49(a) First Watch	5	0	0	6	0	0	10	0	13	0	3	0	8	8	0	5	0
49(b) Second Watch	5	27	24	77	4	0	10	8	1	0	12	0	80	8	0	21	0
49(c) Third Watch	7	0	0	23	2	0	21	0	18	0	12	0	29	19	0	11	0
50 Budgeted Correctional Officer Posts assigned to HCAU	120	57	40	58	90	50	103	91	37	174	204	32	65	50	53	45	29
50(a) First Watch	16	4	3	0	0	3	10	12	2	40	12	1	4	4	6	1	1
50(b) Second Watch	76	35	28	55	46	40	70	49	26	82	156	20	48	37	32	36	22
50(c) Third Watch	28	18	9	3	44	7	23	30	9	52	36	11	13	9	15	8	6
51 Vacant Correctional Officer Posts assigned to HCAU	5	4	0	7	0	0	4	0	0	0	27	0	1	2	0	0	0
51(a) First Watch	2	0	0	0	0	0	1	0	0	0	3	0	0	1	0	0	0
51(b) Second Watch	1	3	0	7	0	0	3	0	0	0	12	0	1	1	0	0	0
51(c) Third Watch	2	1	0	0	0	0	0	0	0	0	12	0	0	0	0	0	0
52 PY Value of All Budgeted Health Care Operations Division Custody Posts	206.25	82.08	57.38	108.00	105.94	70.76	189.00	179.20	49.06	198.00	258.00	59.48	54.26	73.70	99.10	71.20	25.66

MONTHLY HEALTH CARE ACCESS QUALITY REPORT
September 2009

Health Care Access Unit (HCAU)	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSPW	WSP
48 Budgeted Borrectional Officer Posts for the Institution	410	609	830	374	797	555	569	740	556	1,039	420	376	1,016	843	476	539
48(a) First Watch	56	86	122	58	126	83	84	123	71	151	70	59	152	125	54	92
48(b) Second Watch	214	328	480	190	442	315	300	398	321	579	211	188	587	477	260	279
48(c) Third Watch	140	195	228	126	229	157	185	219	164	309	139	129	277	241	162	168
49 Vacant Correctional Officer Posts for the Institution	62	63	2	0	0	100	16	0	0	35	0	0	95	85	3	20
49(a) First Watch	0	4	1	0	0	0	3	0	0	0	0	0	0	14	0	0
49(b) Second Watch	47	9	1	0	0	62	8	0	0	35	0	0	95	25	0	20
49(c) Third Watch	15	50	0	0	0	38	5	0	0	0	0	0	0	46	3	0
50 Budgeted Correctional Officer Posts assigned to HCAU	66	62	111	85	35	0	54	93	100	77	36	33	129	96	65	51
50(a) First Watch	5	2	1	0	2	0	3	5	5	3	3	1	20	4	7	3
50(b) Second Watch	44	48	87	60	19	0	39	77	74	45	22	28	83	77	38	42
50(c) Third Watch	17	12	23	23	14	0	12	11	21	29	11	4	26	15	20	6
51 Vacant Correctional Officer Posts assigned to HCAU	3	1	0	0	0	0	2	0	0	0	0	0	0	3	0	0
51(a) First Watch	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
51(b) Second Watch	1	1	0	0	0	0	1	0	0	0	0	0	0	1	0	0
51(c) Third Watch	2	0	0	0	0	0	1	0	0	0	0	0	0	2	0	0
52 PY Value of All Budgeted Health Care Operations Division Custody Posts	76.62	80.00	111.08	130.43	71.93	139.55	93.14	131.63	173.00	142.38	58.92	42.87	211.76	153.38	112.56	177.23

GOAL 2

**ESTABLISH A PRISON MEDICAL
PROGRAM ADDRESSING THE FULL
CONTINUUM OF HEALTH CARE
SERVICES**

Objective 2.4: Improve the Provision of Specialty Care and Hospitalization to Reduce Avoidable Morbidity and Mortality.

Action 2.4.3: By July 2009, ensure specialty care and hospital providers' invoices are processed in a timely manner.

Reporting/Responsible Division:

Healthcare Invoice, Data and Provider Services Branch, CPHCS

Performance Measure:

Average days to process invoices.

Results Explanation:

During this reporting timeframe, the number of invoices processed per day has increased. This has resulted in a decrease in the number of invoices waiting to be processed. With that, we expect to see a decrease in overall days to process in the first quarter of 2010.

The full transition of claims submitted on industry standard forms (hospital, physician, and ambulance) to the Third Party Administrator began on October 5, 2009 for dates of service September 1, 2009 forward. The electronic interface between the Third Party Administrator, Business Information System and the State Controllers Office is successful and working smoothly. The average days to process for the Third Party Administrator claims will be at 30 days by December 31, 2009.

The eligibility interface between the Third Party Administrator and the Offender Based Information System is expected to go live by December 31, 2009. This will reduce the Third Party Administrator processing time by several days. Additionally, a Provider Web Portal, that will allow providers to access their explanation of benefits information directly, will be available by December 31, 2009. This will help reduce operations workload further by shifting payment inquiry research to providers through this portal.

GOAL 3

RECRUIT, TRAIN, AND RETAIN A PROFESSIONAL QUALITY MEDICAL CARE WORKFORCE

Objective 3.1: Recruit Physicians and Nurses to Fill Ninety Percent of Established Positions.

Action 3.1.1: By January 2009, fill 90% of nursing positions.

Action 3.1.2: By January 2009, fill 90% of physician positions.

Reporting/Responsible Division:

Human Resources, CPHCS

Medical Policy and Program Compliance Branch, CPHCS

Performance Measure:

Percentage of statewide nursing and physician positions filled by institution and statewide.

Turnover of statewide nursing and physician positions.

Statewide vacancy / registry totals for nursing and physician positions under each of the following nine components:

- Total Authorized Positions
- Total Established Positions
- Total Filled Positions
- 918 Blanket Positions
- Temporary Help Positions
- Overtime
- Registry Positions
- Total Position Usage
- Positions Utilized Above/Below Authority

Graph/Table Display:

The Human Resources' Recruitment and Retention Report for September 2009 follows on pages 28-68.

The Plata Vacancy / Registry Report: Nursing for July 2009 can be found on page 69.

The Plata Vacancy / Registry Report: Primary Care for July 2009 can be found on page 70.

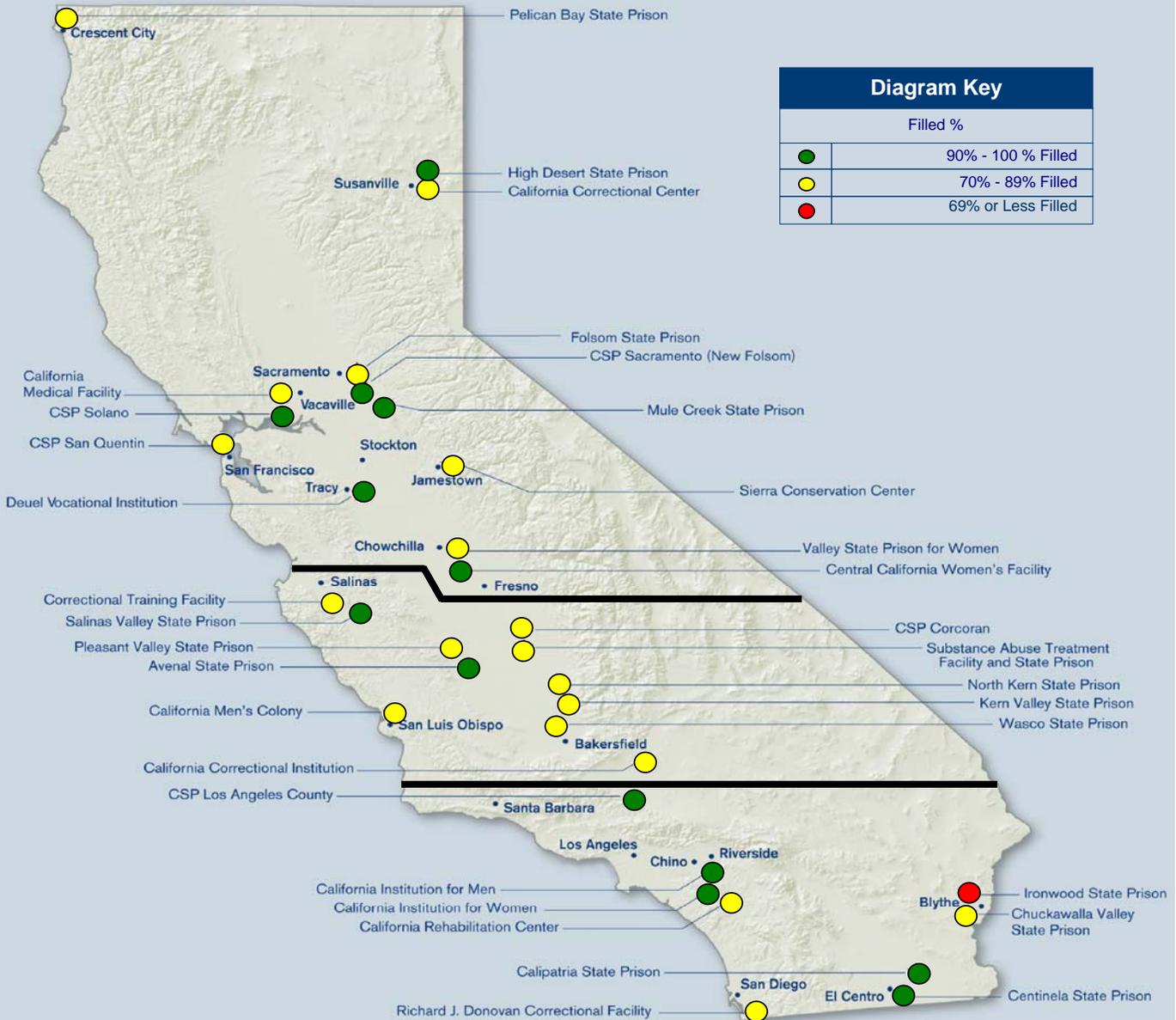
Results Explanation:

The State graphics separately display the percentage of statewide nursing and physician positions filled, the turnover rate, and a combination of filled and turnover rates. The reports concerning the percentage of positions filled are based on the percentage of positions approved for the State's Fiscal Year 2009-10 budget. The reports do not reflect additional positions that may be needed and have not yet received budget approval.

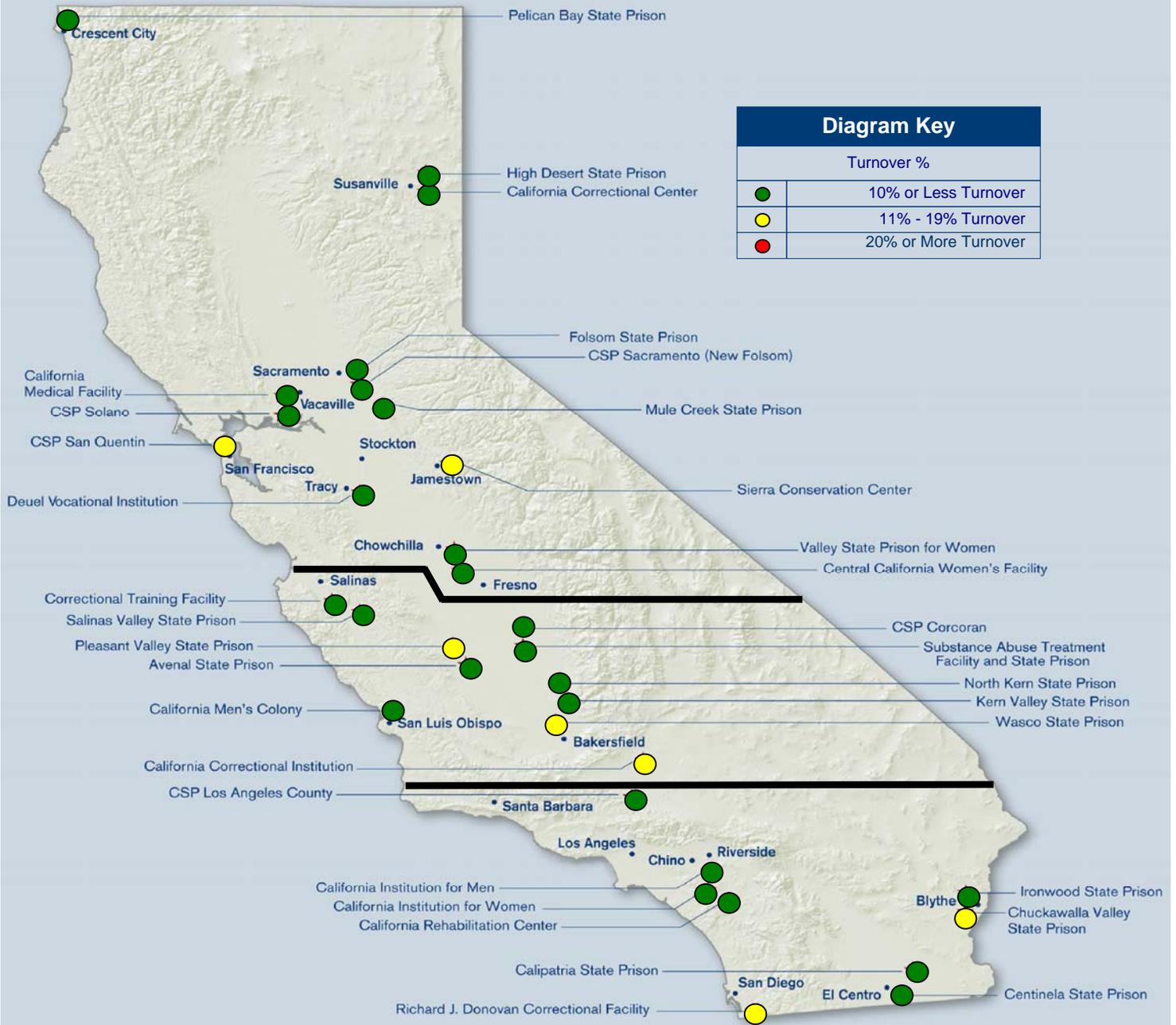
The State graphics represent an average of all six State nursing classifications (Supervising Registered Nurse III, Supervising Registered Nurse II, Registered Nurse, Licensed Vocational Nurse, Certified Nurse Assistant, and Psychiatric Technician) and an average of all three State physician classifications (Chief Medical Officer, Chief Physician and Surgeon, and Physician and Surgeon) respectively.

The Registry reports display data from all thirty-three institutions for six State nursing classifications (Nurse Practitioner, Supervising Registered Nurse III, Supervising Registered Nurse II, Supervising Registered Nurse I, Registered Nurse, Licensed Vocational Nurse) and four State physician classifications (Chief Medical Officer, Chief Physician and Surgeon, Physician and Surgeon, and Physician Assistant) respectively.

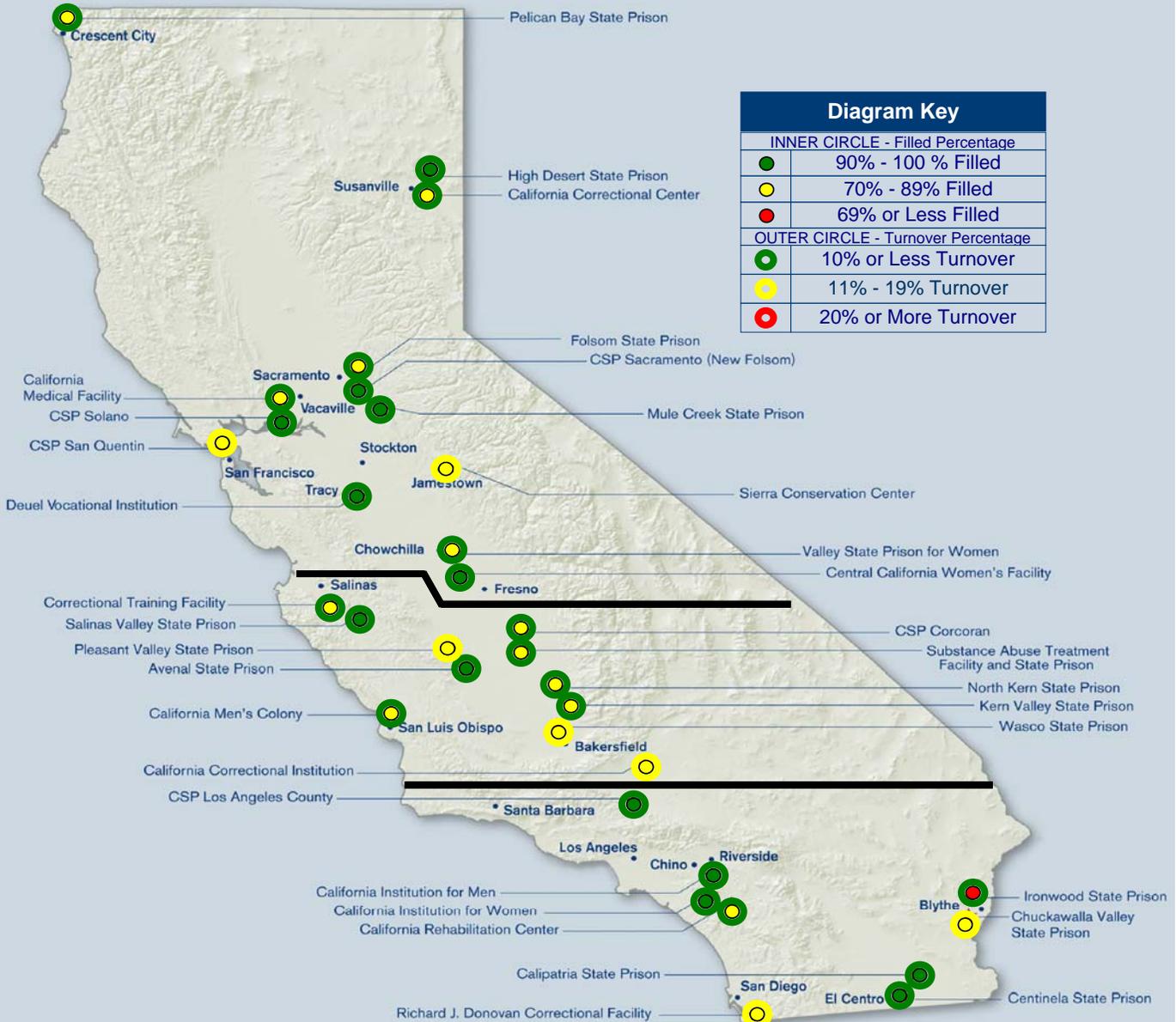
Nursing Filled Percentage (as of September 2009)



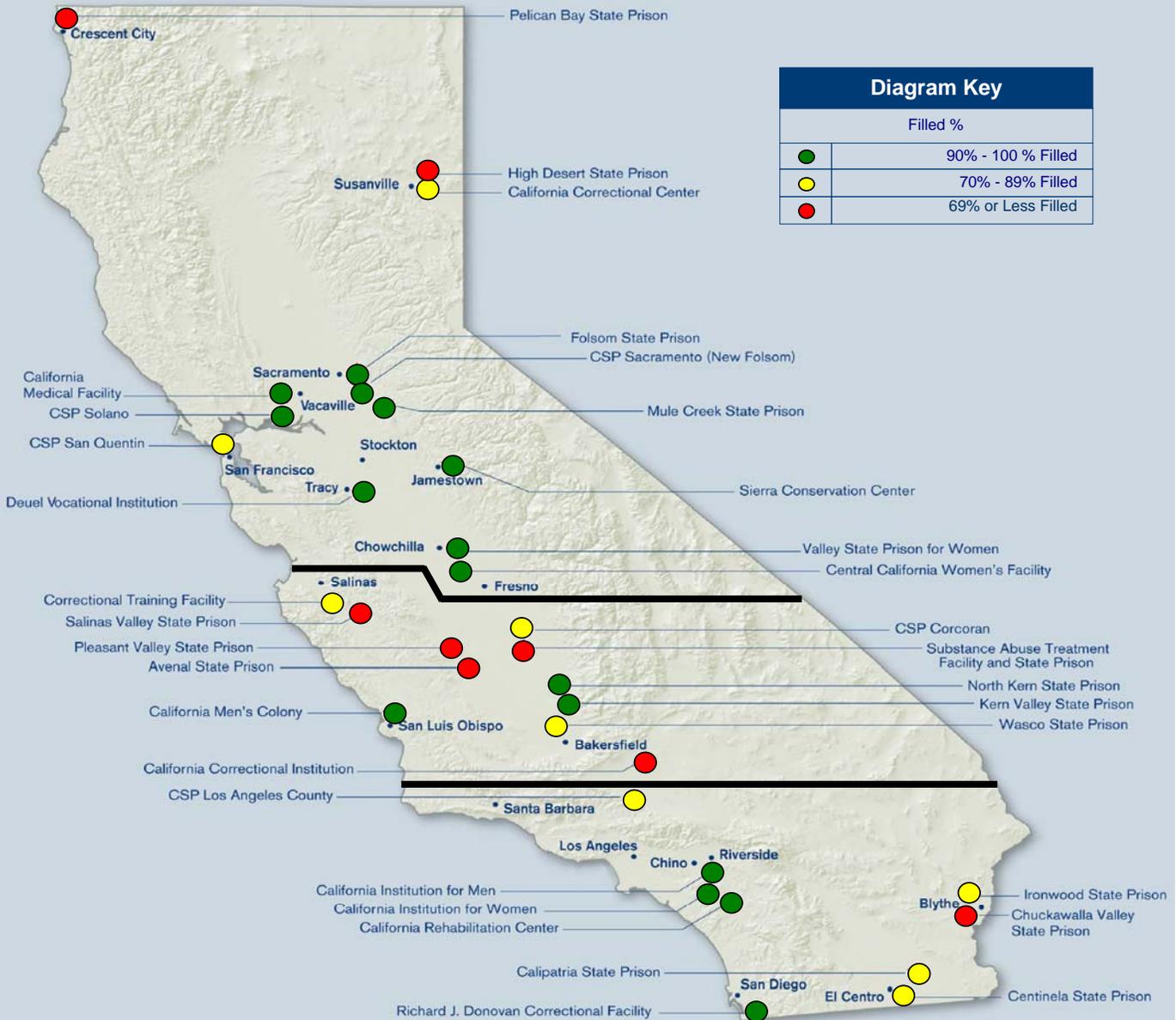
Nursing Turnover Rate (as of September 2009)



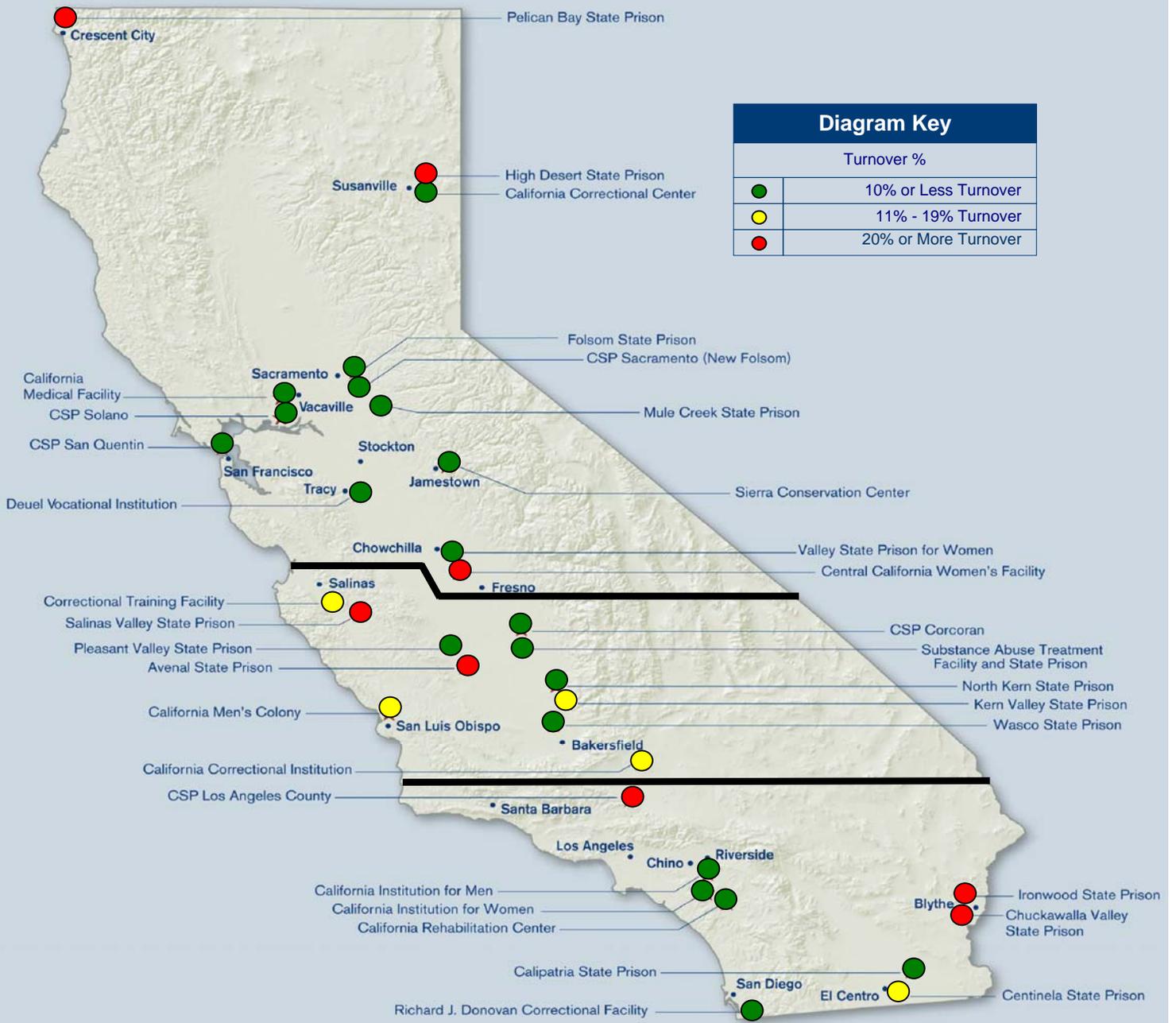
Nursing Filled Percentage and Turnover Rate (as of September 2009)



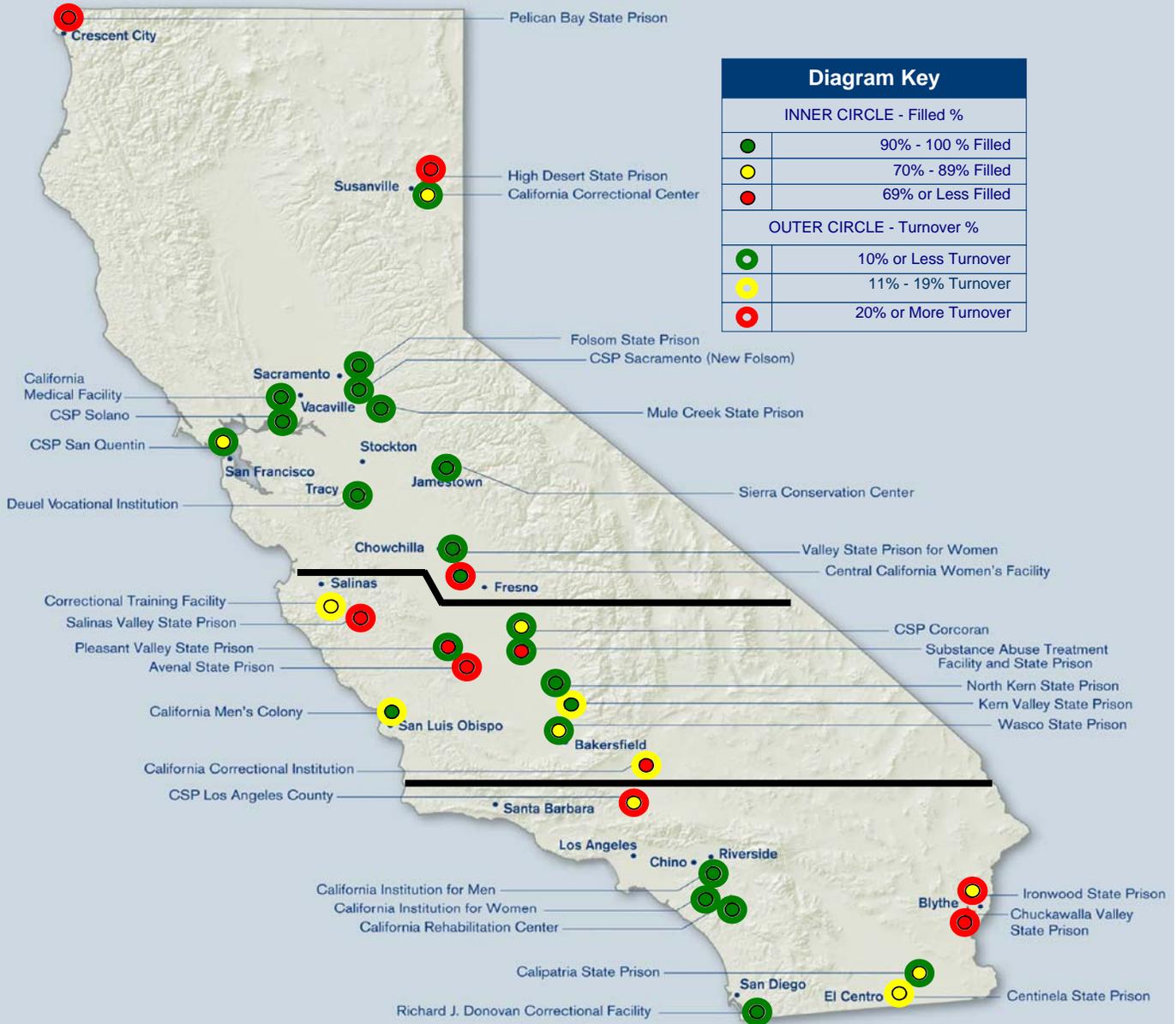
Physicians Filled Percentage (as of September 2009)



Physicians Turnover Rate (as of September 2009)



Physicians Filled Percentage and Turnover Rate (as of September 2009)



HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

SEPTEMBER 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

**Total Sheet For All
Institutions and
Headquarters**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 9/1/2009 - 9/30/2009	Year To Date Appointments 10/1/2008 - 9/30/2009	Separations 9/1/2009 - 9/30/2009	Year To Date Separations 10/1/2008 - 9/30/2009	Rate (Percentage) 10/1/2008 - 9/30/2009	Positions Filled in the Blanket*
PHYSICIANS										
CMO	49.0	45.0	4.0	92%	0.0	3.0	1.0	6.0	13%	2.0
Chief P&S	35.0	25.0	10.0	71%	0.0	5.0	0.0	3.0	12%	0.0
Phys & Surgeon	317.9	276.0	41.9	87%	6.0	70.0	0.0	19.0	7%	45.0
TOTAL PHYSICIANS	401.9	346.0	55.9	86.09%	6.0	78.0	1.0	28.0	8.09%	47.0
MID-LEVELS										
PA	25.5	20.0	5.5	78%	0.0	3.0	0.0	1.0	5%	1.0
NP	52.9	41.0	11.9	78%	0.0	2.0	0.0	1.0	2%	3.0
TOTAL MID-LEVELS	78.4	61.0	17.4	77.81%	0.0	5.0	0.0	2.0	3.28%	4.0
NURSING										
SRN III	55.0	50.0	5.0	91%	0.0	4.0	0.0	2.0	4%	1.0
SRN II	388.2	318.0	70.2	82%	5.0	95.0	5.0	36.0	11%	5.0
RN	1702.9	1522.0	180.9	89%	9.0	258.0	14.0	110.0	7%	95.0
LVN	1135.5	982.0	153.5	86%	8.0	166.0	11.0	98.0	10%	61.0
CNA	37.1	32.0	5.1	86%	0.0	13.0	0.0	1.0	3%	21.0
Psych Tech	556.1	487.0	69.1	88%	3.0	88.0	2.0	23.0	5%	6.0
TOTAL NURSING	3874.8	3391.0	483.8	87.51%	25.0	624.0	32.0	270.0	7.96%	189.0
PHARMACY										
Pharmacist II	35.0	22.0	13.0	63%	1.0	9.0	0.0	3.0	14%	0.0
Pharmacist I	103.7	80.0	23.7	77%	0.0	20.0	0.0	6.0	8%	14.0
Pharmacist Tech	140.0	130.0	10.0	93%	3.0	49.0	1.0	9.0	7%	94.0
TOTAL PHARMACY	278.7	232.0	46.7	83.24%	4.0	78.0	1.0	18.0	7.76%	108.0

* Blanket positions include the following: Temporary Help, Retired Annuitants, Unauthorized Positions, and Long Term Sick.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

SEPTEMBER 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

Avenal State Prison

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 9/1/2009 - 9/30/2009	Year To Date Appointments 10/1/2008 - 9/30/2009	Separations 9/1/2009 - 9/30/2009	Year To Date Separations 10/1/2008 - 9/30/2009	Year To Date Turnover Rate (Percentage) 10/1/2008 - 9/30/2009	Positions Filled in the Blanket*
PHYSICIANS										
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Chief P&S	1.0	0.0	1.0	0%	0.0	0.0	0.0	1.0		0.0
Phys & Surgeon	7.0	4.0	3.0	57%	0.0	4.0	0.0	1.0	25%	3.0
TOTAL PHYSICIANS	9.0	5.0	4.0	55.56%	0.0	4.0	0.0	2.0	40.00%	3.0
MID-LEVELS										
PA	3.0	2.0	1.0	67%	0.0	1.0	0.0	0.0	0%	0.0
NP	2.0	0.0	2.0	0%	0.0	0.0	0.0	0.0		0.0
TOTAL MID-LEVELS	5.0	2.0	3.0	40.00%	0.0	1.0	0.0	0.0	0.00%	0.0
NURSING										
SRN III	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%	0.0
SRN II	9.5	9.0	0.5	95%	0.0	1.0	0.0	0.0	0%	0.0
RN	52.7	51.0	1.7	97%	0.0	13.0	0.0	1.0	2%	5.0
LVN	30.8	26.0	4.8	84%	0.0	22.0	0.0	2.0	8%	3.0
CNA	3.0	3.0	0.0	100%	0.0	1.0	0.0	1.0	33%	0.0
Psych Tech	11.0	9.0	2.0	82%	0.0	2.0	0.0	0.0	0%	0.0
TOTAL NURSING	108.0	99.0	9.0	91.67%	0.0	40.0	0.0	4.0	4.04%	8.0
PHARMACY										
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Pharmacist I	3.0	2.0	1.0	67%	0.0	1.0	0.0	0.0	0%	0.0
Pharmacist Tech	4.1	4.0	0.1	98%	0.0	6.0	0.0	1.0	25%	3.0
TOTAL PHARMACY	8.1	7.0	1.1	86.42%	0	7.0	0	1.0	14.29%	3.0

* Blanket positions include the following: Temporary Help, Retired Annuitants, Unauthorized Positions, and Long Term Sick.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

SEPTEMBER 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

Calipatria State Prison

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 9/1/2009 - 9/30/2009	Year To Date Appointments 10/1/2008 - 9/30/2009	Separations 9/1/2009 - 9/30/2009	Year To Date Separations 10/1/2008 - 9/30/2009	Year To Date Turnover Rate (Percentage) 10/1/2008 - 9/30/2009	Positions Filled in the Blanket*
PHYSICIANS										
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Chief P&S	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0		0.0
Phys & Surgeon	5.5	5.0	0.5	91%	0.0	3.0	0.0	0.0	0%	1.0
TOTAL PHYSICIANS	7.5	6.0	1.5	80.00%	0.0	3.0	0.0	0.0	0.00%	1.0
MID-LEVELS										
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
NP	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
TOTAL MID-LEVELS	1.0	1.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%	0.0
NURSING										
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
SRN II	11.5	11.0	0.5	96%	0.0	3.0	0.0	0.0	0%	0.0
RN	28.2	26.0	2.2	92%	0.0	5.0	0.0	0.0	0%	3.0
LVN	26.7	24.0	2.7	90%	1.0	13.0	0.0	2.0	8%	0.0
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
Psych Tech	9.5	9.0	0.5	95%	0.0	2.0	0.0	1.0	11%	0.0
TOTAL NURSING	76.9	71.0	5.9	92.33%	1.0	23.0	0.0	3.0	4.23%	3.0
PHARMACY										
Pharmacist II	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0		0.0
Pharmacist I	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0		0.0
Pharmacist Tech	1.3	2.0	(0.7)	154%	0.0	1.0	0.0	0.0	0%	1.0
TOTAL PHARMACY	3.3	2.0	1.3	60.61%	0	1.0	0	0.0	0.00%	1.0

* Blanket positions include the following: Temporary Help, Retired Annuitants, Unauthorized Positions, and Long Term Sick.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

SEPTEMBER 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

**California Correctional
Center**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 9/1/2009 - 9/30/2009	Year To Date Appointments 10/1/2008 - 9/30/2009	Separations 9/1/2009 - 9/30/2009	Year To Date Separations 10/1/2008 - 9/30/2009	Year To Date Turnover Rate (Percentage) 10/1/2008 - 9/30/2009	Positions Filled in the Blanket*
PHYSICIANS										
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Phys & Surgeon	4.0	3.0	1.0	75%	0.0	0.0	0.0	0.0	0%	0.0
TOTAL PHYSICIANS	6.0	5.0	1.0	83.33%	0.0	0.0	0.0	0.0	0.00%	0.0
MID-LEVELS										
PA	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
NP	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
TOTAL MID-LEVELS	2.0	2.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%	0.0
NURSING										
SRN III	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0		0.0
SRN II	11.5	8.0	3.5	70%	0.0	1.0	0.0	0.0	0%	0.0
RN	22.3	22.0	0.3	99%	0.0	2.0	0.0	2.0	9%	0.0
LVN	22.3	21.0	1.3	94%	0.0	2.0	0.0	0.0	0%	3.0
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
Psych Tech	4.3	4.0	0.3	93%	0.0	1.0	0.0	1.0	25%	0.0
TOTAL NURSING	61.4	55.0	6.4	89.58%	0.0	6.0	0.0	3.0	5.45%	3.0
PHARMACY										
Pharmacist II	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0		0.0
Pharmacist I	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
Pharmacist Tech	2.4	2.0	0.4	83%	1.0	1.0	0.0	0.0	0%	2.0
TOTAL PHARMACY	3.4	2.0	1.4	58.82%	1	1.0	0	0.0	0.00%	2.0

* Blanket positions include the following: Temporary Help, Retired Annuitants, Unauthorized Positions, and Long Term Sick.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

SEPTEMBER 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

**California Correctional
Institution**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 9/1/2009 - 9/30/2009	Year To Date Appointments 10/1/2008 - 9/30/2009	Separations 9/1/2009 - 9/30/2009	Year To Date Separations 10/1/2008 - 9/30/2009	Year To Date Turnover Rate (Percentage) 10/1/2008 - 9/30/2009	Positions Filled in the Blanket*
PHYSICIANS										
CMO	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%	0.0
Chief P&S	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%	0.0
Phys & Surgeon	9.0	4.0	5.0	44%	0.0	1.0	0.0	1.0	25%	0.0
TOTAL PHYSICIANS	11.0	6.0	5.0	54.55%	0.0	3.0	0.0	1.0	16.67%	0.0
MID-LEVELS										
PA	1.0	0.0	1.0	0%	0.0	0.0	0.0	1.0		0.0
NP	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
TOTAL MID-LEVELS	1.0	0.0	1.0	0.00%	0.0	0.0	0.0	1.0		0.0
NURSING										
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
SRN II	11.5	10.0	1.5	87%	1.0	7.0	0.0	1.0	10%	1.0
RN	45.8	40.0	5.8	87%	0.0	14.0	0.0	6.0	15%	8.0
LVN	34.4	29.0	5.4	84%	0.0	2.0	0.0	4.0	14%	5.0
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
Psych Tech	15.5	12.0	3.5	77%	0.0	1.0	0.0	1.0	8%	0.0
TOTAL NURSING	108.2	92.0	16.2	85.03%	1.0	24.0	0.0	12.0	13.04%	14.0
PHARMACY										
Pharmacist II	1.0	0.0	1.0	0%	0.0	1.0	0.0	1.0		0.0
Pharmacist I	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%	1.0
Pharmacist Tech	5.0	5.0	0.0	100%	0.0	0.0	0.0	0.0	0%	2.0
TOTAL PHARMACY	8.0	7.0	1.0	87.50%	0.0	1.0	0.0	1.0	14.29%	3.0

* Blanket positions include the following: Temporary Help, Retired Annuitants, Unauthorized Positions, and Long Term Sick.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

SEPTEMBER 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

**Central California
Women's Facility**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 9/1/2009 - 9/30/2009	Year To Date Appointments 10/1/2008 - 9/30/2009	Separations 9/1/2009 - 9/30/2009	Year To Date Separations 10/1/2008 - 9/30/2009	Year To Date Turnover Rate (Percentage) 10/1/2008 - 9/30/2009	Positions Filled in the Blanket*
PHYSICIANS										
CMO	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%	0.0
Chief P&S	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%	0.0
Phys & Surgeon	10.5	11.0	(0.5)	105%	1.0	8.0	0.0	4.0	36%	0.0
TOTAL PHYSICIANS	12.5	13.0	(0.5)	104.00%	1.0	10.0	0.0	4.0	30.77%	0.0
MID-LEVELS										
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
NP	2.0	2.0	0.0	100%	0.0	1.0	0.0	0.0	0%	0.0
TOTAL MID-LEVELS	2.0	2.0	0.0	100.00%	0.0	1.0	0.0	0.0	0.00%	0.0
NURSING										
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
SRN II	11.5	10.0	1.5	87%	0.0	1.0	0.0	1.0	10%	0.0
RN	45.3	43.0	2.3	95%	0.0	6.0	0.0	2.0	5%	2.0
LVN	43.1	40.0	3.1	93%	0.0	5.0	0.0	0.0	0%	2.0
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
Psych Tech	9.0	8.0	1.0	89%	0.0	0.0	0.0	0.0	0%	0.0
TOTAL NURSING	109.9	102.0	7.9	92.81%	0.0	12.0	0.0	3.0	2.94%	4.0
PHARMACY										
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Pharmacist I	2.1	1.0	1.1	48%	0.0	0.0	0.0	0.0	0%	1.0
Pharmacist Tech	3.0	3.0	0.0	100%	0.0	8.0	0.0	0.0	0%	8.0
TOTAL PHARMACY	6.1	5.0	1.1	81.97%	0.0	8.0	0.0	0.0	0.00%	9.0

* Blanket positions include the following: Temporary Help, Retired Annuitants, Unauthorized Positions, and Long Term Sick.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

SEPTEMBER 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

Centinela State Prison

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 9/1/2009 - 9/30/2009	Year To Date Appointments 10/1/2008 - 9/30/2009	Separations 9/1/2009 - 9/30/2009	Year To Date Separations 10/1/2008 - 9/30/2009	Year To Date Turnover Rate (Percentage) 10/1/2008 - 9/30/2009	Positions Filled in the Blanket*
PHYSICIANS										
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Chief P&S	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0		0.0
Phys & Surgeon	6.0	5.0	1.0	83%	0.0	1.0	0.0	1.0	20%	1.0
TOTAL PHYSICIANS	8.0	6.0	2.0	75.00%	0.0	1.0	0.0	1.0	16.67%	1.0
MID-LEVELS										
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
NP	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
TOTAL MID-LEVELS	1.0	1.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%	0.0
NURSING										
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
SRN II	11.5	9.0	2.5	78%	0.0	2.0	0.0	0.0	0%	0.0
RN	24.2	24.0	0.2	99%	0.0	2.0	0.0	1.0	4%	1.0
LVN	31.9	30.0	1.9	94%	0.0	6.0	0.0	1.0	3%	1.0
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
Psych Tech	6.0	6.0	0.0	100%	0.0	2.0	0.0	0.0	0%	0.0
TOTAL NURSING	74.6	70.0	4.6	93.83%	0.0	12.0	0.0	2.0	2.86%	2.0
PHARMACY										
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Pharmacist I	3.0	2.0	1.0	67%	0.0	1.0	0.0	0.0	0%	0.0
Pharmacist Tech	2.9	3.0	(0.1)	103%	0.0	0.0	0.0	0.0	0%	1.0
TOTAL PHARMACY	6.9	6.0	0.9	86.96%	0.0	1.0	0.0	0.0	0.00%	1.0

* Blanket positions include the following: Temporary Help, Retired Annuitants, Unauthorized Positions, and Long Term Sick.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

SEPTEMBER 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

**California Institution for
Men**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 9/1/2009 - 9/30/2009	Year To Date Appointments 10/1/2008 - 9/30/2009	Separations 9/1/2009 - 9/30/2009	Year To Date Separations 10/1/2008 - 9/30/2009	Year To Date Turnover Rate (Percentage) 10/1/2008 - 9/30/2009	Positions Filled in the Blanket*
PHYSICIANS										
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Phys & Surgeon	15.5	16.0	(0.5)	103%	0.0	2.0	0.0	0.0	0%	1.0
TOTAL PHYSICIANS	17.5	18.0	(0.5)	102.86%	0.0	2.0	0.0	0.0	0.00%	1.0
MID-LEVELS										
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
NP	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
TOTAL MID-LEVELS	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
NURSING										
SRN III	4.0	4.0	0.0	100%	0.0	1.0	0.0	0.0	0%	0.0
SRN II	16.0	16.0	0.0	100%	0.0	1.0	0.0	0.0	0%	0.0
RN	104.9	95.0	9.9	91%	0.0	15.0	1.0	10.0	11%	0.0
LVN	84.4	77.0	7.4	91%	0.0	5.0	1.0	2.0	3%	0.0
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
Psych Tech	13.5	14.0	(0.5)	104%	0.0	4.0	0.0	1.0	7%	0.0
TOTAL NURSING	222.8	206.0	16.8	92.46%	0.0	26.0	2.0	13.0	6.31%	0.0
PHARMACY										
Pharmacist II	1.0	0.0	1.0	0%	0.0	0.0	0.0	1.0		0.0
Pharmacist I	7.0	7.0	0.0	100%	0.0	1.0	0.0	0.0	0%	1.0
Pharmacist Tech	8.5	8.0	0.5	94%	0.0	3.0	0.0	0.0	0%	2.0
TOTAL PHARMACY	16.5	15.0	1.5	90.91%	0.0	4.0	0.0	1.0	6.67%	3.0

* Blanket positions include the following: Temporary Help, Retired Annuitants, Unauthorized Positions, and Long Term Sick.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

SEPTEMBER 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

**California Institution for
Women**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 9/1/2009 - 9/30/2009	Year To Date Appointments 10/1/2008 - 9/30/2009	Separations 9/1/2009 - 9/30/2009	Year To Date Separations 10/1/2008 - 9/30/2009	Year To Date Turnover Rate (Percentage) 10/1/2008 - 9/30/2009	Positions Filled in the Blanket*
PHYSICIANS										
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Chief P&S	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%	0.0
Phys & Surgeon	6.0	6.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
TOTAL PHYSICIANS	8.0	8.0	0.0	100.00%	0.0	1.0	0.0	0.0	0.00%	0.0
MID-LEVELS										
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
NP	3.0	3.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
TOTAL MID-LEVELS	3.0	3.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%	0.0
NURSING										
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
SRN II	11.5	10.0	1.5	87%	0.0	4.0	0.0	1.0	10%	0.0
RN	44.8	40.0	4.8	89%	0.0	7.0	0.0	4.0	10%	0.0
LVN	16.0	15.0	1.0	94%	0.0	0.0	0.0	0.0	0%	0.0
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
Psych Tech	13.9	14.0	(0.1)	101%	0.0	0.0	0.0	0.0	0%	3.0
TOTAL NURSING	87.2	80.0	7.2	91.74%	0.0	11.0	0.0	5.0	6.25%	3.0
PHARMACY										
Pharmacist II	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%	0.0
Pharmacist I	5.0	5.0	0.0	100%	0.0	0.0	0.0	1.0	20%	0.0
Pharmacist Tech	0.0	0.0	0.0		0.0	3.0	0.0	0.0		3.0
TOTAL PHARMACY	6.0	6.0	0.0	100.00%	0.0	4.0	0.0	1.0	16.67%	3.0

* Blanket positions include the following: Temporary Help, Retired Annuitants, Unauthorized Positions, and Long Term Sick.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

SEPTEMBER 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

California Men's Colony

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 9/1/2009 - 9/30/2009	Year To Date Appointments 10/1/2008 - 9/30/2009	Separations 9/1/2009 - 9/30/2009	Year To Date Separations 10/1/2008 - 9/30/2009	Year To Date Turnover Rate (Percentage) 10/1/2008 - 9/30/2009	Positions Filled in the Blanket*
PHYSICIANS										
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Phys & Surgeon	16.5	17.0	(0.5)	103%	0.0	4.0	0.0	3.0	18%	1.0
TOTAL PHYSICIANS	18.5	19.0	(0.5)	102.70%	0.0	4.0	0.0	3.0	15.79%	1.0
MID-LEVELS										
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
NP	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
TOTAL MID-LEVELS	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
NURSING										
SRN III	4.0	4.0	0.0	100%	0.0	0.0	0.0	1.0	25%	0.0
SRN II	14.0	12.0	2.0	86%	1.0	3.0	1.0	2.0	17%	0.0
RN	114.9	92.0	22.9	80%	0.0	7.0	4.0	10.0	11%	7.0
LVN	47.1	37.0	10.1	79%	0.0	17.0	1.0	2.0	5%	0.0
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
Psych Tech	34.9	28.0	6.9	80%	0.0	6.0	0.0	1.0	4%	0.0
TOTAL NURSING	214.9	173.0	41.9	80.50%	1.0	33.0	6.0	16.0	9.25%	7.0
PHARMACY										
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Pharmacist I	4.0	4.0	0.0	100%	0.0	2.0	0.0	1.0	25%	0.0
Pharmacist Tech	8.0	5.0	3.0	63%	0.0	0.0	0.0	0.0	0%	3.0
TOTAL PHARMACY	13.0	10.0	3.0	76.92%	0.0	2.0	0.0	1.0	10.00%	3.0

* Blanket positions include the following: Temporary Help, Retired Annuitants, Unauthorized Positions, and Long Term Sick.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

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*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

**California Medical
Facility**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 9/1/2009 - 9/30/2009	Year To Date Appointments 10/1/2008 - 9/30/2009	Separations 9/1/2009 - 9/30/2009	Year To Date Separations 10/1/2008 - 9/30/2009	Year To Date Turnover Rate (Percentage) 10/1/2008 - 9/30/2009	Positions Filled in the Blanket*
PHYSICIANS										
CMO	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Chief P&S	2.0	1.0	1.0	50%	0.0	0.0	0.0	0.0	0%	0.0
Phys & Surgeon	18.0	18.0	0.0	100%	0.0	1.0	0.0	2.0	11%	1.0
TOTAL PHYSICIANS	22.0	21.0	1.0	95.45%	0.0	1.0	0.0	2.0	9.52%	1.0
MID-LEVELS										
PA	4.0	4.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
NP	3.0	3.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
TOTAL MID-LEVELS	7.0	7.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%	0.0
NURSING										
SRN III	8.0	5.0	3.0	63%	0.0	1.0	0.0	0.0	0%	0.0
SRN II	19.6	17.0	2.6	87%	0.0	5.0	0.0	2.0	12%	0.0
RN	158.5	139.0	19.5	88%	0.0	21.0	3.0	12.0	9%	11.0
LVN	47.2	39.0	8.2	83%	0.0	8.0	0.0	4.0	10%	0.0
CNA	21.0	18.0	3.0	86%	0.0	11.0	0.0	0.0	0%	3.0
Psych Tech	51.0	34.0	17.0	67%	0.0	4.0	1.0	1.0	3%	0.0
TOTAL NURSING	305.3	252.0	53.3	82.54%	0.0	50.0	4.0	19.0	7.54%	14.0
PHARMACY										
Pharmacist II	2.0	1.0	1.0	50%	0.0	0.0	0.0	0.0	0%	0.0
Pharmacist I	12.5	5.0	7.5	40%	0.0	1.0	0.0	1.0	20%	1.0
Pharmacist Tech	14.0	12.0	2.0	86%	0.0	3.0	0.0	1.0	8%	2.0
TOTAL PHARMACY	28.5	18.0	10.5	63.16%	0.0	4.0	0.0	2.0	11.11%	3.0

* Blanket positions include the following: Temporary Help, Retired Annuitants, Unauthorized Positions, and Long Term Sick.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

SEPTEMBER 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

**California State Prison -
Corcoran**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 9/1/2009 - 9/30/2009	Year To Date Appointments 10/1/2008 - 9/30/2009	Separations 9/1/2009 - 9/30/2009	Year To Date Separations 10/1/2008 - 9/30/2009	Year To Date Turnover Rate (Percentage) 10/1/2008 - 9/30/2009	Positions Filled in the Blanket*
PHYSICIANS										
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Phys & Surgeon	12.5	10.0	2.5	80%	1.0	3.0	0.0	0.0	0%	3.0
TOTAL PHYSICIANS	14.5	12.0	2.5	82.76%	1.0	3.0	0.0	0.0	0.00%	3.0
MID-LEVELS										
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
NP	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
TOTAL MID-LEVELS	1.0	1.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%	0.0
NURSING										
SRN III	4.0	4.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
SRN II	15.0	13.0	2.0	87%	0.0	3.0	0.0	2.0	15%	0.0
RN	117.5	102.0	15.5	87%	0.0	14.0	0.0	2.0	2%	1.0
LVN	47.5	41.0	6.5	86%	0.0	5.0	1.0	4.0	10%	2.0
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
Psych Tech	38.6	36.0	2.6	93%	0.0	1.0	0.0	0.0	0%	0.0
TOTAL NURSING	222.6	196.0	26.6	88.05%	0.0	23.0	1.0	8.0	4.08%	3.0
PHARMACY										
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Pharmacist I	5.1	5.0	0.1	98%	0.0	0.0	0.0	0.0	0%	0.0
Pharmacist Tech	7.1	6.0	1.1	85%	0.0	7.0	0.0	0.0	0%	2.0
TOTAL PHARMACY	13.2	12.0	1.2	90.91%	0.0	7.0	0.0	0.0	0.00%	2.0

* Blanket positions include the following: Temporary Help, Retired Annuitants, Unauthorized Positions, and Long Term Sick.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

SEPTEMBER 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

**California Rehabilitation
Center**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 9/1/2009 - 9/30/2009	Year To Date Appointments 10/1/2008 - 9/30/2009	Separations 9/1/2009 - 9/30/2009	Year To Date Separations 10/1/2008 - 9/30/2009	Year To Date Turnover Rate (Percentage) 10/1/2008 - 9/30/2009	Positions Filled in the Blanket*
PHYSICIANS										
CMO	1.0	0.0	1.0	0%	0.0	0.0	1.0	1.0		0.0
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Phys & Surgeon	9.0	9.0	0.0	100%	0.0	1.0	0.0	0.0	0%	0.0
TOTAL PHYSICIANS	11.0	10.0	1.0	90.91%	0.0	1.0	1.0	1.0	10.00%	0.0
MID-LEVELS										
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
NP	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
TOTAL MID-LEVELS	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
NURSING										
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
SRN II	11.5	10.0	1.5	87%	0.0	1.0	1.0	1.0	10%	0.0
RN	27.8	24.0	3.8	86%	0.0	4.0	0.0	2.0	8%	7.0
LVN	22.7	20.0	2.7	88%	1.0	1.0	0.0	1.0	5%	3.0
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
Psych Tech	3.0	3.0	0.0	100%	0.0	1.0	0.0	0.0	0%	0.0
TOTAL NURSING	66.0	58.0	8.0	87.88%	1.0	7.0	1.0	4.0	6.90%	10.0
PHARMACY										
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Pharmacist I	2.0	2.0	0.0	100%	0.0	3.0	0.0	1.0	50%	2.0
Pharmacist Tech	2.3	3.0	(0.7)	130%	0.0	0.0	0.0	0.0	0%	1.0
TOTAL PHARMACY	5.3	6.0	(0.7)	113.21%	0.0	3.0	0.0	1.0	16.67%	3.0

* Blanket positions include the following: Temporary Help, Retired Annuitants, Unauthorized Positions, and Long Term Sick.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

SEPTEMBER 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

**Correctional Training
Facility**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 9/1/2009 - 9/30/2009	Year To Date Appointments 10/1/2008 - 9/30/2009	Separations 9/1/2009 - 9/30/2009	Year To Date Separations 10/1/2008 - 9/30/2009	Year To Date Turnover Rate (Percentage) 10/1/2008 - 9/30/2009	Positions Filled in the Blanket*
PHYSICIANS										
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Phys & Surgeon	11.0	9.0	2.0	82%	1.0	5.0	0.0	2.0	22%	3.0
TOTAL PHYSICIANS	13.0	11.0	2.0	84.62%	1.0	5.0	0.0	2.0	18.18%	3.0
MID-LEVELS										
PA	2.0	1.0	1.0	50%	0.0	1.0	0.0	0.0	0%	1.0
NP	1.0	0.0	1.0	0%	0.0	0.0	0.0	1.0		0.0
TOTAL MID-LEVELS	3.0	1.0	2.0	33.33%	0.0	1.0	0.0	1.0	100.00%	1.0
NURSING										
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
SRN II	11.5	5.0	6.5	43%	0.0	2.0	0.0	0.0	0%	0.0
RN	42.1	36.0	6.1	86%	1.0	14.0	1.0	1.0	3%	3.0
LVN	40.2	31.0	9.2	77%	0.0	13.0	1.0	3.0	10%	1.0
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
Psych Tech	10.1	10.0	0.1	99%	0.0	1.0	0.0	0.0	0%	0.0
TOTAL NURSING	104.9	83.0	21.9	79.12%	1.0	30.0	2.0	4.0	4.82%	4.0
PHARMACY										
Pharmacist II	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0		0.0
Pharmacist I	3.0	3.0	0.0	100%	0.0	0.0	0.0	0.0	0%	1.0
Pharmacist Tech	3.2	3.0	0.2	94%	0.0	4.0	0.0	0.0	0%	4.0
TOTAL PHARMACY	7.2	6.0	1.2	83.33%	0.0	4.0	0.0	0.0	0.00%	5.0

* Blanket positions include the following: Temporary Help, Retired Annuitants, Unauthorized Positions, and Long Term Sick.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

SEPTEMBER 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

**Chuckawalla Valley State
Prison**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 9/1/2009 - 9/30/2009	Year To Date Appointments 10/1/2008 - 9/30/2009	Separations 9/1/2009 - 9/30/2009	Year To Date Separations 10/1/2008 - 9/30/2009	Year To Date Turnover Rate (Percentage) 10/1/2008 - 9/30/2009	Positions Filled in the Blanket*
PHYSICIANS										
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Chief P&S	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0		0.0
Phys & Surgeon	4.0	2.0	2.0	50%	0.0	3.0	0.0	1.0	50%	0.0
TOTAL PHYSICIANS	6.0	3.0	3.0	50.00%	0.0	3.0	0.0	1.0	33.33%	0.0
MID-LEVELS										
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
NP	3.0	2.0	1.0	67%	0.0	0.0	0.0	0.0	0%	0.0
TOTAL MID-LEVELS	3.0	2.0	1.0	66.67%	0.0	0.0	0.0	0.0	0.00%	0.0
NURSING										
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
SRN II	11.5	6.0	5.5	52%	0.0	3.0	1.0	1.0	17%	0.0
RN	27.1	22.0	5.1	81%	0.0	10.0	0.0	3.0	14%	0.0
LVN	18.0	14.0	4.0	78%	0.0	1.0	1.0	1.0	7%	1.0
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
Psych Tech	5.5	5.0	0.5	91%	0.0	2.0	0.0	0.0	0%	0.0
TOTAL NURSING	63.1	48.0	15.1	76.07%	0.0	16.0	2.0	5.0	10.42%	1.0
PHARMACY										
Pharmacist II	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0		0.0
Pharmacist I	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
Pharmacist Tech	2.0	2.0	0.0	100%	0.0	1.0	0.0	0.0	0%	0.0
TOTAL PHARMACY	3.0	2.0	1.0	66.67%	0.0	1.0	0.0	0.0	0.00%	0.0

* Blanket positions include the following: Temporary Help, Retired Annuitants, Unauthorized Positions, and Long Term Sick.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

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*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

**Deuel Vocational
Institution**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 9/1/2009 - 9/30/2009	Year To Date Appointments 10/1/2008 - 9/30/2009	Separations 9/1/2009 - 9/30/2009	Year To Date Separations 10/1/2008 - 9/30/2009	Year To Date Turnover Rate (Percentage) 10/1/2008 - 9/30/2009	Positions Filled in the Blanket*
PHYSICIANS										
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	1.0
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Phys & Surgeon	8.0	8.0	0.0	100%	1.0	1.0	0.0	0.0	0%	0.0
TOTAL PHYSICIANS	10.0	10.0	0.0	100.00%	1.0	1.0	0.0	0.0	0.00%	1.0
MID-LEVELS										
PA	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
NP	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
TOTAL MID-LEVELS	2.0	2.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%	0.0
NURSING										
SRN III	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%	0.0
SRN II	11.5	11.0	0.5	96%	0.0	1.0	0.0	1.0	9%	0.0
RN	52.2	48.0	4.2	92%	0.0	4.0	0.0	0.0	0%	4.0
LVN	36.0	32.0	4.0	89%	1.0	4.0	0.0	1.0	3%	5.0
CNA	5.0	4.0	1.0	80%	0.0	0.0	0.0	0.0	0%	10.0
Psych Tech	14.0	15.0	(1.0)	107%	0.0	2.0	0.0	1.0	7%	0.0
TOTAL NURSING	119.7	111.0	8.7	92.73%	1.0	12.0	0.0	3.0	2.70%	19.0
PHARMACY										
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Pharmacist I	1.0	4.0	(3.0)	400%	0.0	1.0	0.0	0.0	0%	1.0
Pharmacist Tech	3.0	5.0	(2.0)	167%	0.0	2.0	0.0	0.0	0%	2.0
TOTAL PHARMACY	5.0	10.0	(5.0)	200.00%	0.0	3.0	0.0	0.0	0.00%	3.0

* Blanket positions include the following: Temporary Help, Retired Annuitants, Unauthorized Positions, and Long Term Sick.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

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*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

Folsom State Prison

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 9/1/2009 - 9/30/2009	Year To Date Appointments 10/1/2008 - 9/30/2009	Separations 9/1/2009 - 9/30/2009	Year To Date Separations 10/1/2008 - 9/30/2009	Year To Date Turnover Rate (Percentage) 10/1/2008 - 9/30/2009	Positions Filled in the Blanket*
PHYSICIANS										
CMO	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Phys & Surgeon	7.0	7.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
TOTAL PHYSICIANS	8.0	8.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%	0.0
MID-LEVELS										
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
NP	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
TOTAL MID-LEVELS	2.0	2.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%	0.0
NURSING										
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
SRN II	6.8	6.0	0.8	88%	0.0	2.0	0.0	0.0	0%	0.0
RN	20.6	19.0	1.6	92%	0.0	6.0	0.0	0.0	0%	2.0
LVN	22.9	19.0	3.9	83%	0.0	4.0	0.0	1.0	5%	1.0
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
Psych Tech	6.0	6.0	0.0	100%	0.0	2.0	0.0	0.0	0%	0.0
TOTAL NURSING	57.3	51.0	6.3	89.01%	0.0	14.0	0.0	1.0	1.96%	3.0
PHARMACY										
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Pharmacist I	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%	0.0
Pharmacist Tech	2.2	3.0	(0.8)	136%	0.0	0.0	0.0	0.0	0%	3.0
TOTAL PHARMACY	4.2	5.0	(0.8)	119.05%	0.0	1.0	0.0	0.0	0.00%	3.0

* Blanket positions include the following: Temporary Help, Retired Annuitants, Unauthorized Positions, and Long Term Sick.

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*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

High Desert State Prison

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 9/1/2009 - 9/30/2009	Year To Date Appointments 10/1/2008 - 9/30/2009	Separations 9/1/2009 - 9/30/2009	Year To Date Separations 10/1/2008 - 9/30/2009	Year To Date Turnover Rate (Percentage) 10/1/2008 - 9/30/2009	Positions Filled in the Blanket*
PHYSICIANS										
CMO	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%	0.0
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Phys & Surgeon	5.0	2.0	3.0	40%	0.0	2.0	0.0	1.0	50%	0.0
TOTAL PHYSICIANS	7.0	4.0	3.0	57.14%	0.0	3.0	0.0	1.0	25.00%	0.0
MID-LEVELS										
PA	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0		0.0
NP	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
TOTAL MID-LEVELS	3.0	2.0	1.0	66.67%	0.0	0.0	0.0	0.0	0.00%	0.0
NURSING										
SRN III	1.0	2.0	(1.0)	200%	0.0	0.0	0.0	0.0	0%	0.0
SRN II	11.5	9.0	2.5	78%	0.0	4.0	0.0	0.0	0%	0.0
RN	30.3	39.0	(8.7)	129%	2.0	20.0	0.0	3.0	8%	12.0
LVN	27.1	26.0	1.1	96%	0.0	9.0	0.0	1.0	4%	5.0
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
Psych Tech	9.0	9.0	0.0	100%	0.0	5.0	0.0	4.0	44%	0.0
TOTAL NURSING	78.9	85.0	(6.1)	107.73%	2.0	38.0	0.0	8.0	9.41%	17.0
PHARMACY										
Pharmacist II	1.0	0.0	1.0	0%	0.0	1.0	0.0	2.0		0.0
Pharmacist I	2.0	0.0	2.0	0%	0.0	0.0	0.0	1.0		0.0
Pharmacist Tech	3.0	2.0	1.0	67%	0.0	2.0	1.0	2.0	100%	1.0
TOTAL PHARMACY	6.0	2.0	4.0	33.33%	0.0	3.0	1.0	5.0	250.00%	1.0

* Blanket positions include the following: Temporary Help, Retired Annuitants, Unauthorized Positions, and Long Term Sick.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

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*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

Ironwood State Prison

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 9/1/2009 - 9/30/2009	Year To Date Appointments 10/1/2008 - 9/30/2009	Separations 9/1/2009 - 9/30/2009	Year To Date Separations 10/1/2008 - 9/30/2009	Year To Date Turnover Rate (Percentage) 10/1/2008 - 9/30/2009	Positions Filled in the Blanket*
PHYSICIANS										
CMO	0.0	0.0	0.0		0.0	0.0	0.0	1.0		0.0
Chief P&S	1.0	0.0	1.0	0%	0.0	0.0	0.0	1.0		0.0
Phys & Surgeon	5.0	5.0	0.0	100%	0.0	1.0	0.0	0.0	0%	0.0
TOTAL PHYSICIANS	6.0	5.0	1.0	83.33%	0.0	1.0	0.0	2.0	40.00%	0.0
MID-LEVELS										
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
NP	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
TOTAL MID-LEVELS	1.0	1.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%	0.0
NURSING										
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
SRN II	13.5	8.0	5.5	59%	0.0	4.0	0.0	0.0	0%	1.0
RN	39.1	28.0	11.1	72%	0.0	13.0	1.0	2.0	7%	2.0
LVN	27.1	24.0	3.1	89%	0.0	2.0	0.0	2.0	8%	1.0
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
Psych Tech	5.2	3.0	2.2	58%	0.0	2.0	0.0	0.0	0%	0.0
TOTAL NURSING	85.9	64.0	21.9	74.51%	0.0	21.0	1.0	4.0	6.25%	4.0
PHARMACY										
Pharmacist II	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0		0.0
Pharmacist I	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Pharmacist Tech	3.4	3.0	0.4	88%	0.0	5.0	0.0	0.0	0%	1.0
TOTAL PHARMACY	5.4	4.0	1.4	74.07%	0.0	5.0	0.0	0.0	0.00%	1.0

* Blanket positions include the following: Temporary Help, Retired Annuitants, Unauthorized Positions, and Long Term Sick.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

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*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

Kern Valley State Prison

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 9/1/2009 - 9/30/2009	Year To Date Appointments 10/1/2008 - 9/30/2009	Separations 9/1/2009 - 9/30/2009	Year To Date Separations 10/1/2008 - 9/30/2009	Year To Date Turnover Rate (Percentage) 10/1/2008 - 9/30/2009	Positions Filled in the Blanket*
PHYSICIANS										
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Phys & Surgeon	7.0	7.0	0.0	100%	0.0	1.0	0.0	1.0	14%	4.0
TOTAL PHYSICIANS	9.0	9.0	0.0	100.00%	0.0	1.0	0.0	1.0	11.11%	4.0
MID-LEVELS										
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
NP	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
TOTAL MID-LEVELS	1.0	1.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%	0.0
NURSING										
SRN III	1.0	1.0	0.0	100%	0.0	1.0	0.0	1.0	100%	0.0
SRN II	11.5	8.0	3.5	70%	1.0	4.0	0.0	1.0	13%	0.0
RN	37.4	31.0	6.4	83%	0.0	0.0	0.0	0.0	0%	2.0
LVN	30.3	28.0	2.3	92%	0.0	0.0	0.0	1.0	4%	0.0
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
Psych Tech	12.6	13.0	(0.4)	103%	0.0	3.0	0.0	0.0	0%	0.0
TOTAL NURSING	92.8	81.0	11.8	87.28%	1.0	8.0	0.0	3.0	3.70%	2.0
PHARMACY										
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Pharmacist I	3.0	2.0	1.0	67%	0.0	0.0	0.0	1.0	50%	0.0
Pharmacist Tech	6.8	6.0	0.8	88%	0.0	0.0	0.0	0.0	0%	0.0
TOTAL PHARMACY	10.8	9.0	1.8	83.33%	0.0	0.0	0.0	1.0	11.11%	0.0

* Blanket positions include the following: Temporary Help, Retired Annuitants, Unauthorized Positions, and Long Term Sick.

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**California State Prison -
Los Angeles County**

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 9/1/2009 - 9/30/2009	Year To Date Appointments 10/1/2008 - 9/30/2009	Separations 9/1/2009 - 9/30/2009	Year To Date Separations 10/1/2008 - 9/30/2009	Year To Date Turnover Rate (Percentage) 10/1/2008 - 9/30/2009	Positions Filled in the Blanket*
PHYSICIANS										
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Chief P&S	1.0	0.0	1.0	0%	0.0	1.0	0.0	1.0		0.0
Phys & Surgeon	6.0	6.0	0.0	100%	0.0	1.0	0.0	1.0	17%	0.0
TOTAL PHYSICIANS	8.0	7.0	1.0	87.50%	0.0	2.0	0.0	2.0	28.57%	0.0
MID-LEVELS										
PA	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
NP	2.0	1.0	1.0	50%	0.0	0.0	0.0	0.0	0%	0.0
TOTAL MID-LEVELS	4.0	3.0	1.0	75.00%	0.0	0.0	0.0	0.0	0.00%	0.0
NURSING										
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
SRN II	11.5	9.0	2.5	78%	0.0	6.0	1.0	3.0	33%	1.0
RN	47.4	50.0	(2.6)	105%	2.0	11.0	0.0	4.0	8%	4.0
LVN	42.6	36.0	6.6	85%	0.0	6.0	0.0	3.0	8%	0.0
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
Psych Tech	21.5	21.0	0.5	98%	0.0	7.0	0.0	1.0	5%	1.0
TOTAL NURSING	124.0	117.0	7.0	94.35%	2.0	30.0	1.0	11.0	9.40%	6.0
PHARMACY										
Pharmacist II	1.0	0.0	1.0	0%	0.0	1.0	0.0	0.0		0.0
Pharmacist I	4.0	3.0	1.0	75%	0.0	3.0	0.0	0.0	0%	1.0
Pharmacist Tech	2.3	1.0	1.3	43%	0.0	3.0	0.0	0.0	0%	5.0
TOTAL PHARMACY	7.3	4.0	3.3	54.79%	0.0	7.0	0.0	0.0	0.00%	6.0

* Blanket positions include the following: Temporary Help, Retired Annuitants, Unauthorized Positions, and Long Term Sick.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

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*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

Mule Creek State Prison

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 9/1/2009 - 9/30/2009	Year To Date Appointments 10/1/2008 - 9/30/2009	Separations 9/1/2009 - 9/30/2009	Year To Date Separations 10/1/2008 - 9/30/2009	Year To Date Turnover Rate (Percentage) 10/1/2008 - 9/30/2009	Positions Filled in the Blanket*
PHYSICIANS										
CMO/RME	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%	0.0
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Phys & Surgeon	6.0	6.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
TOTAL PHYSICIANS	8.0	8.0	0.0	100.00%	0.0	1.0	0.0	0.0	0.00%	0.0
MID-LEVELS										
PA	1.5	2.0	(0.5)	133%	0.0	0.0	0.0	0.0	0%	0.0
NP	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
TOTAL MID-LEVELS	1.5	2.0	(0.5)	133.33%	0.0	0.0	0.0	0.0	0.00%	0.0
NURSING										
SRN III	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
SRN II	10.9	11.0	(0.1)	101%	0.0	6.0	0.0	0.0	0%	0.0
RN	35.8	36.0	(0.2)	101%	1.0	9.0	0.0	0.0	0%	3.0
LVN	24.3	22.0	2.3	91%	0.0	3.0	0.0	2.0	9%	1.0
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
Psych Tech	26.0	26.0	0.0	100%	0.0	3.0	0.0	2.0	8%	1.0
TOTAL NURSING	99.0	97.0	2.0	97.98%	1.0	21.0	0.0	4.0	4.12%	5.0
PHARMACY										
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Pharmacist I	5.0	4.0	1.0	80%	0.0	1.0	0.0	0.0	0%	0.0
Pharmacist Tech	6.0	6.0	0.0	100%	0.0	1.0	0.0	0.0	0%	4.0
TOTAL PHARMACY	12.0	11.0	1.0	91.67%	0.0	2.0	0.0	0.0	0.00%	4.0

* Blanket positions include the following: Temporary Help, Retired Annuitants, Unauthorized Positions, and Long Term Sick.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

SEPTEMBER 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

North Kern State Prison

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 9/1/2009 - 9/30/2009	Year To Date Appointments 10/1/2008 - 9/30/2009	Separations 9/1/2009 - 9/30/2009	Year To Date Separations 10/1/2008 - 9/30/2009	Year To Date Turnover Rate (Percentage) 10/1/2008 - 9/30/2009	Positions Filled in the Blanket*
PHYSICIANS										
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Chief P&S	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0		0.0
Phys & Surgeon	15.0	15.0	0.0	100%	0.0	8.0	0.0	0.0	0%	11.0
TOTAL PHYSICIANS	17.0	16.0	1.0	94.12%	0.0	8.0	0.0	0.0	0.00%	11.0
MID-LEVELS										
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
NP	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
TOTAL MID-LEVELS	1.0	1.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%	0.0
NURSING										
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	1.0
SRN II	11.5	9.0	2.5	78%	0.0	3.0	0.0	0.0	0%	0.0
RN	47.6	39.0	8.6	82%	0.0	6.0	1.0	4.0	10%	1.0
LVN	43.0	31.0	12.0	72%	0.0	14.0	0.0	4.0	13%	0.0
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
Psych Tech	7.3	7.0	0.3	96%	0.0	2.0	0.0	0.0	0%	0.0
TOTAL NURSING	110.4	87.0	23.4	78.80%	0.0	25.0	1.0	8.0	9.20%	2.0
PHARMACY										
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Pharmacist I	3.0	0.0	3.0	0%	0.0	0.0	0.0	1.0		0.0
Pharmacist Tech	6.6	4.0	2.6	61%	0.0	2.0	0.0	0.0	0%	5.0
TOTAL PHARMACY	10.6	5.0	5.6	47.17%	0.0	2.0	0.0	1.0	20.00%	5.0

* Blanket positions include the following: Temporary Help, Retired Annuitants, Unauthorized Positions, and Long Term Sick.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

SEPTEMBER 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

Pelican Bay State Prison

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 9/1/2009 - 9/30/2009	Year To Date Appointments 10/1/2008 - 9/30/2009	Separations 9/1/2009 - 9/30/2009	Year To Date Separations 10/1/2008 - 9/30/2009	Year To Date Turnover Rate (Percentage) 10/1/2008 - 9/30/2009	Positions Filled in the Blanket*
PHYSICIANS										
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Chief P&S	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0		0.0
Phys & Surgeon	4.0	2.0	2.0	50%	0.0	3.0	0.0	1.0	50%	0.0
TOTAL PHYSICIANS	6.0	3.0	3.0	50.00%	0.0	3.0	0.0	1.0	33.33%	0.0
MID-LEVELS										
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
NP	3.0	2.0	1.0	67%	0.0	1.0	0.0	0.0	0%	3.0
TOTAL MID-LEVELS	3.0	2.0	1.0	66.67%	0.0	1.0	0.0	0.0	0.00%	3.0
NURSING										
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
SRN II	11.5	11.0	0.5	96%	0.0	4.0	0.0	1.0	9%	0.0
RN	52.4	47.0	5.4	90%	0.0	14.0	0.0	2.0	4%	0.0
LVN	24.7	21.0	3.7	85%	0.0	6.0	1.0	3.0	14%	2.0
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
Psych Tech	31.5	24.0	7.5	76%	1.0	7.0	0.0	3.0	13%	0.0
TOTAL NURSING	121.1	104.0	17.1	85.88%	1.0	31.0	1.0	9.0	8.65%	2.0
PHARMACY										
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Pharmacist I	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%	1.0
Pharmacist Tech	3.0	3.0	0.0	100%	0.0	0.0	0.0	0.0	0%	2.0
TOTAL PHARMACY	6.0	6.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%	3.0

* Blanket positions include the following: Temporary Help, Retired Annuitants, Unauthorized Positions, and Long Term Sick.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

SEPTEMBER 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

**Pleasant Valley State
Prison**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 9/1/2009 - 9/30/2009	Year To Date Appointments 10/1/2008 - 9/30/2009	Separations 9/1/2009 - 9/30/2009	Year To Date Separations 10/1/2008 - 9/30/2009	Year To Date Turnover Rate (Percentage) 10/1/2008 - 9/30/2009	Positions Filled in the Blanket*
PHYSICIANS										
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Chief P&S	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%	0.0
Phys & Surgeon	8.0	1.0	7.0	13%	0.0	3.0	0.0	0.0	0%	0.0
TOTAL PHYSICIANS	10.0	3.0	7.0	30.00%	0.0	4.0	0.0	0.0	0.00%	0.0
MID-LEVELS										
PA	2.0	0.0	2.0	0%	0.0	0.0	0.0	0.0		0.0
NP	3.9	1.0	2.9	26%	0.0	0.0	0.0	0.0	0%	0.0
TOTAL MID-LEVELS	5.9	1.0	4.9	16.95%	0.0	0.0	0.0	0.0	0.00%	0.0
NURSING										
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
SRN II	11.5	6.0	5.5	52%	0.0	1.0	0.0	0.0	0%	0.0
RN	28.9	22.0	6.9	76%	0.0	7.0	1.0	5.0	23%	1.0
LVN	38.6	31.0	7.6	80%	1.0	16.0	1.0	3.0	10%	0.0
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
Psych Tech	8.0	5.0	3.0	63%	0.0	0.0	0.0	0.0	0%	0.0
TOTAL NURSING	88.0	65.0	23.0	73.86%	1.0	24.0	2.0	8.0	12.31%	1.0
PHARMACY										
Pharmacist II	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0		0.0
Pharmacist I	3.0	3.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Pharmacist Tech	2.5	2.0	0.5	80%	0.0	5.0	0.0	1.0	50%	4.0
TOTAL PHARMACY	6.5	5.0	1.5	76.92%	0.0	5.0	0.0	1.0	20.00%	4.0

* Blanket positions include the following: Temporary Help, Retired Annuitants, Unauthorized Positions, and Long Term Sick.

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**Richard J. Donovan
Correctional Facility**

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 9/1/2009 - 9/30/2009	Year To Date Appointments 10/1/2008 - 9/30/2009	Separations 9/1/2009 - 9/30/2009	Year To Date Separations 10/1/2008 - 9/30/2009	Year To Date Turnover Rate (Percentage) 10/1/2008 - 9/30/2009	Positions Filled in the Blanket*
PHYSICIANS										
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Phys & Surgeon	10.5	10.0	0.5	95%	0.0	2.0	0.0	0.0	0%	1.0
TOTAL PHYSICIANS	12.5	12.0	0.5	96.00%	0.0	2.0	0.0	0.0	0.00%	1.0
MID-LEVELS										
PA	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
NP	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
TOTAL MID-LEVELS	3.0	3.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%	0.0
NURSING										
SRN III	1.0	0.0	1.0	0%	0.0	0.0	0.0	1.0		0.0
SRN II	8.5	11.0	(2.5)	129%	0.0	4.0	0.0	0.0	0%	0.0
RN	48.4	44.0	4.4	91%	0.0	13.0	0.0	5.0	11%	0.0
LVN	50.6	40.0	10.6	79%	0.0	31.0	1.0	6.0	15%	0.0
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
Psych Tech	22.0	17.0	5.0	77%	0.0	17.0	1.0	4.0	24%	0.0
TOTAL NURSING	130.5	112.0	18.5	85.82%	0.0	65.0	2.0	16.0	14.29%	0.0
PHARMACY										
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Pharmacist I	4.0	3.0	1.0	75%	0.0	3.0	0.0	0.0	0%	4.0
Pharmacist Tech	5.5	3.0	2.5	55%	0.0	0.0	0.0	0.0	0%	3.0
TOTAL PHARMACY	10.5	7.0	3.5	66.67%	0.0	3.0	0.0	0.0	0.00%	7.0

* Blanket positions include the following: Temporary Help, Retired Annuitants, Unauthorized Positions, and Long Term Sick.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

SEPTEMBER 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

**California State Prison -
Sacramento**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 9/1/2009 - 9/30/2009	Year To Date Appointments 10/1/2008 - 9/30/2009	Separations 9/1/2009 - 9/30/2009	Year To Date Separations 10/1/2008 - 9/30/2009	Year To Date Turnover Rate (Percentage) 10/1/2008 - 9/30/2009	Positions Filled in the Blanket*
PHYSICIANS										
CMO/RME	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Phys & Surgeon	7.0	7.0	0.0	100%	0.0	1.0	0.0	0.0	0%	0.0
TOTAL PHYSICIANS	9.0	9.0	0.0	100.00%	0.0	1.0	0.0	0.0	0.00%	0.0
MID-LEVELS										
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
NP	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
TOTAL MID-LEVELS	2.0	2.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%	0.0
NURSING										
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
SRN II	11.5	11.0	0.5	96%	0.0	2.0	0.0	0.0	0%	0.0
RN	68.7	68.0	0.7	99%	2.0	12.0	0.0	3.0	4%	1.0
LVN	25.0	20.0	5.0	80%	0.0	7.0	0.0	7.0	35%	2.0
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
Psych Tech	73.7	72.0	1.7	98%	1.0	19.0	0.0	5.0	7%	0.0
TOTAL NURSING	179.9	172.0	7.9	95.61%	3.0	40.0	0.0	15.0	8.72%	3.0
PHARMACY										
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Pharmacist I	4.0	4.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Pharmacist Tech	6.0	6.0	0.0	100%	0.0	2.0	0.0	0.0	0%	2.0
TOTAL PHARMACY	11.0	11.0	0.0	100.00%	0.0	2.0	0.0	0.0	0.00%	2.0

* Blanket positions include the following: Temporary Help, Retired Annuitants, Unauthorized Positions, and Long Term Sick.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

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**Substance Abuse
Treatment Facility**

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 9/1/2009 - 9/30/2009	Year To Date Appointments 10/1/2008 - 9/30/2009	Separations 9/1/2009 - 9/30/2009	Year To Date Separations 10/1/2008 - 9/30/2009	Year To Date Turnover Rate (Percentage) 10/1/2008 - 9/30/2009	Positions Filled in the Blanket*
PHYSICIANS										
CMO	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%	0.0
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Phys & Surgeon	11.0	6.0	5.0	55%	1.0	3.0	0.0	0.0	0%	6.0
TOTAL PHYSICIANS	13.0	8.0	5.0	61.54%	1.0	4.0	0.0	0.0	0.00%	6.0
MID-LEVELS										
PA	2.0	0.0	2.0	0%	0.0	0.0	0.0	0.0		0.0
NP	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
TOTAL MID-LEVELS	2.0	0.0	2.0	0.00%	0.0	0.0	0.0	0.0		0.0
NURSING										
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
SRN II	11.5	9.0	2.5	78%	0.0	4.0	0.0	0.0	0%	0.0
RN	52.0	45.0	7.0	87%	0.0	9.0	0.0	3.0	7%	6.0
LVN	41.1	35.0	6.1	85%	0.0	8.0	0.0	6.0	17%	15.0
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		8.0
Psych Tech	11.5	10.0	1.5	87%	0.0	1.0	0.0	0.0	0%	0.0
TOTAL NURSING	117.1	100.0	17.1	85.40%	0.0	22.0	0.0	9.0	9.00%	29.0
PHARMACY										
Pharmacist II	1.0	1.0	0.0	100%	1.0	1.0	0.0	0.0	0%	0.0
Pharmacist I	3.0	4.0	(1.0)	133%	0.0	1.0	0.0	0.0	0%	0.0
Pharmacist Tech	4.0	7.0	(3.0)	175%	0.0	0.0	0.0	0.0	0%	2.0
TOTAL PHARMACY	8.0	12.0	(4.0)	150.00%	1.0	2.0	0.0	0.0	0.00%	2.0

* Blanket positions include the following: Temporary Help, Retired Annuitants, Unauthorized Positions, and Long Term Sick.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

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*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

**Sierra Conservation
Center**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 9/1/2009 - 9/30/2009	Year To Date Appointments 10/1/2008 - 9/30/2009	Separations 9/1/2009 - 9/30/2009	Year To Date Separations 10/1/2008 - 9/30/2009	Year To Date Turnover Rate (Percentage) 10/1/2008 - 9/30/2009	Positions Filled in the Blanket*
PHYSICIANS										
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Phys & Surgeon	5.0	5.0	0.0	100%	0.0	2.0	0.0	0.0	0%	1.0
TOTAL PHYSICIANS	7.0	7.0	0.0	100.00%	0.0	2.0	0.0	0.0	0.00%	1.0
MID-LEVELS										
PA	2.0	2.0	0.0	100%	0.0	1.0	0.0	0.0	0%	0.0
NP	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
TOTAL MID-LEVELS	2.0	2.0	0.0	100.00%	0.0	1.0	0.0	0.0	0.00%	0.0
NURSING										
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
SRN II	9.9	5.0	4.9	51%	2.0	4.0	1.0	2.0	40%	0.0
RN	22.0	18.0	4.0	82%	0.0	9.0	0.0	0.0	0%	3.0
LVN	18.5	17.0	1.5	92%	0.0	11.0	1.0	2.0	12%	2.0
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
Psych Tech	10.1	7.0	3.1	69%	0.0	2.0	0.0	1.0	14%	0.0
TOTAL NURSING	61.5	48.0	13.5	78.05%	2.0	26.0	2.0	5.0	10.42%	5.0
PHARMACY										
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Pharmacist I	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Pharmacist Tech	1.3	1.0	0.3	77%	0.0	0.0	0.0	0.0	0%	2.0
TOTAL PHARMACY	3.3	3.0	0.3	90.91%	0.0	0.0	0.0	0.0	0.00%	2.0

* Blanket positions include the following: Temporary Help, Retired Annuitants, Unauthorized Positions, and Long Term Sick.

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*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

**California State Prison -
Solano**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 9/1/2009 - 9/30/2009	Year To Date Appointments 10/1/2008 - 9/30/2009	Separations 9/1/2009 - 9/30/2009	Year To Date Separations 10/1/2008 - 9/30/2009	Year To Date Turnover Rate (Percentage) 10/1/2008 - 9/30/2009	Positions Filled in the Blanket*
PHYSICIANS										
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Phys & Surgeon	8.0	8.0	0.0	100%	1.0	1.0	0.0	1.0	13%	0.0
TOTAL PHYSICIANS	10.0	10.0	0.0	100.00%	1.0	1.0	0.0	1.0	10.00%	0.0
MID-LEVELS										
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
NP	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
TOTAL MID-LEVELS	1.0	1.0	0.0	100.00%	0.0	0.0	0.0	0.0	0.00%	0.0
NURSING										
SRN III	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%	0.0
SRN II	11.5	7.0	4.5	61%	0.0	3.0	0.0	2.0	29%	0.0
RN	37.6	38.0	(0.4)	101%	1.0	10.0	0.0	2.0	5%	0.0
LVN	33.2	32.0	1.2	96%	0.0	8.0	0.0	4.0	13%	2.0
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
Psych Tech	10.5	9.0	1.5	86%	1.0	2.0	0.0	0.0	0%	0.0
TOTAL NURSING	93.8	87.0	6.8	92.75%	2.0	24.0	0.0	8.0	9.20%	2.0
PHARMACY										
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Pharmacist I	3.0	1.0	2.0	33%	0.0	0.0	0.0	0.0	0%	0.0
Pharmacist Tech	5.0	9.0	(4.0)	180%	2.0	8.0	0.0	1.0	11%	0.0
TOTAL PHARMACY	9.0	11.0	(2.0)	122.22%	2.0	8.0	0.0	1.0	9.09%	0.0

* Blanket positions include the following: Temporary Help, Retired Annuitants, Unauthorized Positions, and Long Term Sick.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

SEPTEMBER 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

**California State Prison -
San Quentin**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 9/1/2009 - 9/30/2009	Year To Date Appointments 10/1/2008 - 9/30/2009	Separations 9/1/2009 - 9/30/2009	Year To Date Separations 10/1/2008 - 9/30/2009	Year To Date Turnover Rate (Percentage) 10/1/2008 - 9/30/2009	Positions Filled in the Blanket*
PHYSICIANS										
CMO/RME	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Phys & Surgeon	13.9	12.0	1.9	86%	0.0	4.0	0.0	0.0	0%	1.0
TOTAL PHYSICIANS	15.9	14.0	1.9	88.05%	0.0	4.0	0.0	0.0	0.00%	1.0
MID-LEVELS										
PA	0.0	2.0	(2.0)		0.0	0.0	0.0	0.0	0%	0.0
NP	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
TOTAL MID-LEVELS	1.0	3.0	(2.0)	300.00%	0.0	0.0	0.0	0.0	0.00%	0.0
NURSING										
SRN III	2.0	1.0	1.0	50%	0.0	1.0	0.0	0.0	0%	0.0
SRN II	10.5	11.0	(0.5)	105%	0.0	2.0	0.0	1.0	9%	1.0
RN	42.4	35.0	7.4	83%	0.0	5.0	0.0	3.0	9%	1.0
LVN	56.0	51.0	5.0	91%	4.0	12.0	0.0	7.0	14%	0.0
CNA	8.1	7.0	1.1	86%	0.0	1.0	0.0	1.0	14%	0.0
Psych Tech	15.6	13.0	2.6	83%	0.0	4.0	0.0	0.0	0%	0.0
TOTAL NURSING	134.6	118.0	16.6	87.67%	4.0	25.0	0.0	12.0	10.17%	2.0
PHARMACY										
Pharmacist II	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%	0.0
Pharmacist I	3.0	3.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Pharmacist Tech	4.8	5.0	(0.2)	104%	0.0	5.0	0.0	0.0	0%	4.0
TOTAL PHARMACY	8.8	9.0	(0.2)	102.27%	0.0	6.0	0.0	0.0	0.00%	4.0

* Blanket positions include the following: Temporary Help, Retired Annuitants, Unauthorized Positions, and Long Term Sick.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

SEPTEMBER 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

**Salinas Valley State
Prison**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 9/1/2009 - 9/30/2009	Year To Date Appointments 10/1/2008 - 9/30/2009	Separations 9/1/2009 - 9/30/2009	Year To Date Separations 10/1/2008 - 9/30/2009	Year To Date Turnover Rate (Percentage) 10/1/2008 - 9/30/2009	Positions Filled in the Blanket*
PHYSICIANS										
CMO	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0		0.0
Chief P&S	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0		0.0
Phys & Surgeon	8.0	6.0	2.0	75%	0.0	2.0	0.0	2.0	33%	1.0
TOTAL PHYSICIANS	10.0	6.0	4.0	60.00%	0.0	2.0	0.0	2.0	33.33%	1.0
MID-LEVELS										
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
NP	2.0	1.0	1.0	50%	0.0	0.0	0.0	1.0	100%	0.0
TOTAL MID-LEVELS	2.0	1.0	1.0	50.00%	0.0	0.0	0.0	1.0	100.00%	0.0
NURSING										
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
SRN II	11.5	9.0	2.5	78%	0.0	5.0	0.0	1.0	11%	0.0
RN	46.2	43.0	3.2	93%	0.0	7.0	0.0	5.0	12%	1.0
LVN	19.5	19.0	0.5	97%	0.0	3.0	0.0	1.0	5%	4.0
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
Psych Tech	23.0	21.0	2.0	91%	0.0	2.0	0.0	0.0	0%	1.0
TOTAL NURSING	101.2	93.0	8.2	91.90%	0.0	17.0	0.0	7.0	7.53%	6.0
PHARMACY										
Pharmacist II	2.0	1.0	1.0	50%	0.0	0.0	0.0	0.0	0%	0.0
Pharmacist I	3.0	1.0	2.0	33%	0.0	0.0	0.0	0.0	0%	0.0
Pharmacist Tech	6.0	2.0	4.0	33%	0.0	3.0	0.0	0.0	0%	10.0
TOTAL PHARMACY	11.0	4.0	7.0	36.36%	0.0	3.0	0.0	0.0	0.00%	10.0

* Blanket positions include the following: Temporary Help, Retired Annuitants, Unauthorized Positions, and Long Term Sick.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

SEPTEMBER 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

**Valley State Prison for
Women**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 9/1/2009 - 9/30/2009	Year To Date Appointments 10/1/2008 - 9/30/2009	Separations 9/1/2009 - 9/30/2009	Year To Date Separations 10/1/2008 - 9/30/2009	Year To Date Turnover Rate (Percentage) 10/1/2008 - 9/30/2009	Positions Filled in the Blanket*
PHYSICIANS										
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Chief P&S	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%	0.0
Phys & Surgeon	11.0	10.0	1.0	91%	0.0	1.0	0.0	0.0	0%	6.0
TOTAL PHYSICIANS	13.0	12.0	1.0	92.31%	0.0	2.0	0.0	0.0	0.00%	6.0
MID-LEVELS										
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
NP	5.0	4.0	1.0	80%	0.0	0.0	0.0	0.0	0%	0.0
TOTAL MID-LEVELS	5.0	4.0	1.0	80.00%	0.0	0.0	0.0	0.0	0.00%	0.0
NURSING										
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
SRN II	11.5	9.0	2.5	78%	0.0	5.0	0.0	0.0	0%	0.0
RN	38.7	30.0	8.7	78%	0.0	6.0	0.0	2.0	7%	4.0
LVN	26.6	25.0	1.6	94%	0.0	4.0	0.0	2.0	8%	0.0
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
Psych Tech	15.8	11.0	4.8	70%	0.0	2.0	0.0	1.0	9%	0.0
TOTAL NURSING	93.6	76.0	17.6	81.20%	0.0	17.0	0.0	5.0	6.58%	4.0
PHARMACY										
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Pharmacist I	4.0	2.0	2.0	50%	0.0	0.0	0.0	0.0	0%	0.0
Pharmacist Tech	1.0	1.0	0.0	100%	0.0	7.0	0.0	0.0	0%	8.0
TOTAL PHARMACY	6.0	4.0	2.0	66.67%	0.0	7.0	0.0	0.0	0.00%	8.0

* Blanket positions include the following: Temporary Help, Retired Annuitants, Unauthorized Positions, and Long Term Sick.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

SEPTEMBER 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

**Wasco State Prison
Reception Center**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 9/1/2009 - 9/30/2009	Year To Date Appointments 10/1/2008 - 9/30/2009	Separations 9/1/2009 - 9/30/2009	Year To Date Separations 10/1/2008 - 9/30/2009	Year To Date Turnover Rate (Percentage) 10/1/2008 - 9/30/2009	Positions Filled in the Blanket*
PHYSICIANS										
CMO	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0		0.0
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
Phys & Surgeon	7.0	6.0	1.0	86%	0.0	0.0	0.0	0.0	0%	0.0
TOTAL PHYSICIANS	9.0	7.0	2.0	77.78%	0.0	0.0	0.0	0.0	0.00%	0.0
MID-LEVELS										
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
NP	4.0	3.0	1.0	75%	0.0	0.0	0.0	0.0	0%	0.0
TOTAL MID-LEVELS	4.0	3.0	1.0	75.00%	0.0	0.0	0.0	0.0	0.00%	0.0
NURSING										
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
SRN II	11.5	10.0	1.5	87%	0.0	3.0	0.0	0.0	0%	1.0
RN	50.1	39.0	11.1	78%	0.0	18.0	2.0	11.0	28%	0.0
LVN	36.1	29.0	7.1	80%	0.0	10.0	2.0	5.0	17%	0.0
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
Psych Tech	7.0	6.0	1.0	86%	0.0	1.0	0.0	0.0	0%	0.0
TOTAL NURSING	105.7	85.0	20.7	80.42%	0.0	32.0	4.0	16.0	18.82%	1.0
PHARMACY										
Pharmacist II	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0		0.0
Pharmacist I	4.0	3.0	1.0	75%	0.0	2.0	0.0	2.0	67%	0.0
Pharmacist Tech	3.8	3.0	0.8	79%	0.0	3.0	0.0	1.0	33%	2.0
TOTAL PHARMACY	8.8	6.0	2.8	68.18%	0.0	5.0	0.0	3.0	50.00%	2.0

* Blanket positions include the following: Temporary Help, Retired Annuitants, Unauthorized Positions, and Long Term Sick.

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

SEPTEMBER 2009

(Data source -- Budget Authority and

State Controller's Office Employment History Records)

Plata Headquarters

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 9/1/2009 - 9/30/2009	Year To Date Appointments 10/1/2008 - 9/30/2009	Separations 9/1/2009 - 9/30/2009	Year To Date Separations 10/1/2008 - 9/30/2009	Year To Date Turnover Rate (Percentage) 10/1/2008 - 9/30/2009	Positions Filled in the Blanket*
PHYSICIANS										
CMO/RME	17.0	16.0	1.0	94%	0.0	0.0	0.0	0.0	0%	1.0
Chief P&S	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%	0.0
Phys & Surgeon	31.0	28.0	3.0	90%	0.0	3.0	0.0	1.0	4%	0.0
TOTAL PHYSICIANS	49.0	45.0	4.0	91.84%	0.0	4.0	0.0	1.0	2.22%	1.0
MID-LEVELS										
PA	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
NP	2.0	2.0	0.0	100%	0.0	1.0	0.0	0.0	0%	0.0
TOTAL MID-LEVELS	3.0	3.0	0.0	100.00%	0.0	1.0	0.0	0.0	0.00%	0.0
NURSING										
SRN III	4.0	4.0	0.0	100%	0.0	0.0	0.0	0.0	0%	0.0
SRN II	1.0	2.0	(1.0)	200%	0.0	0.0	0.0	0.0	0%	0.0
RN	49.0	47.0	2.0	96%	0.0	6.0	0.0	0.0	0%	0.0
LVN	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
Psych Tech	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
TOTAL NURSING	54.0	53.0	1.0	98.15%	0.0	6.0	0.0	0.0	0.00%	0.0
PHARMACY										
Pharmacist II	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
Pharmacist I	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
Pharmacist Tech	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0
TOTAL PHARMACY	0.0	0.0	0.0		0.0	0.0	0.0	0.0		0.0

* Blanket positions include the following: Temporary Help, Retired Annuitants, Unauthorized Positions, and Long Term Sick.

POLICY AND PROGRAM COMPLIANCE BRANCH
PROGRAM COMPLIANCE SECTION

Plata Vacancy/Registry Report: Nursing
July 2009

Class Code	Institution	Class	<div style="display: flex; justify-content: space-between;"> <div style="width: 10%;">Total Authorized Positions</div> <div style="width: 10%;">Total Established Positions March 09 Vacancy Rept.</div> <div style="width: 10%;">Total Filled Positions March 09</div> <div style="width: 10%;">918 Blanket Positions (As of 3/31/09)</div> <div style="width: 10%;">Temp Help Pos (FTE) (As of 3/31/09)</div> <div style="width: 10%;">Overtime (FTE) (As of 3/31/09)</div> <div style="width: 10%;">Registry Positions (FTE) (As of March 09)</div> <div style="width: 10%;">Total Position Usage Position Usage Above / Below Authority</div> </div>									Comments:
			A	B	C	D	E	F	G	H	I	
										C+D+E+ F+G=H	A-H=I	
Totals												
9319	SRN III - Medical		46.0	47.0	41.0	3.0	0.0	0.0	0.0	44.0	2.0	
9318	SRN II - Medical		350.2	352.4	266.1	1.2	0.0	8.6	0.0	276.0	74.2	
9317	SRN I - Medical		1.0	1.0	1.0	0.0	0.0	1.5	0.0	2.5	(1.5)	
Total Supervision - Medical			397.2	400.4	308.1	4.2	0.0	10.1	0.0	322.4	74.8	
9275	RN - Medical		1347.4	1394.0	1195.5	27.1	19.1	144.9	70.3	1456.7	(109.3)	
8274	LVN - Medical		1134.5	1144.9	987.6	29.1	13.0	173.4	356.3	1559.4	(424.9)	
Total Rank & File- Nursing - Medical			2481.9	2538.9	2183.1	56.2	32.0	318.3	426.5	3016.1	(534.2)	
Grand Totals			2879.1	2939.4	2491.2	60.4	32.0	328.4	426.5	3338.5	(459.4)	

POLICY AND PROGRAM COMPLIANCE BRANCH
PROGRAM COMPLIANCE SECTION

Plata Vacancy/Registry Report: Primary Care Providers
July 2009

Class Code	Institution	Class	<div style="display: flex; justify-content: space-between;"> <div style="width: 15%; transform: rotate(-45deg);">Total Authorized Positions</div> <div style="width: 15%; transform: rotate(-45deg);">Total Established Positions March 09 Vacancy Rept.</div> <div style="width: 15%; transform: rotate(-45deg);">Total Filled Positions May 09 Vacancies</div> <div style="width: 15%; transform: rotate(-45deg);">918 Blanket Positions (As of 5/31/09)</div> <div style="width: 15%; transform: rotate(-45deg);">Temp Help Pos (FTE) (As of 5/31/09)</div> <div style="width: 15%; transform: rotate(-45deg);">Overtime (FTE) (As of 5/31/09)</div> <div style="width: 15%; transform: rotate(-45deg);">Registry Positions (FTE) (As of May 09)</div> <div style="width: 15%; transform: rotate(-45deg);">Total Position Usage</div> <div style="width: 15%; transform: rotate(-45deg);">Position Usage Above / Below Authority</div> </div>									Comments:
			A	B	C	D	E	F	G	H	I	
										C+D+E+ F+G=H	A-H=I	
Totals												
7547	CMO		32.0	34.0	26.0	1.0	0.0	0.0	0.0	27.0	5.0	
9267	Chief P&S		34.0	34.0	23.0	0.0	0.0	0.0	0.0	23.0	11.0	
Total Management			66.0	68.0	49.0	1.0	0.0	0.0	0.0	50.0	16.0	
9269	P&S-CF		92.9	96.0	85.0	3.0	0.2	0.2	0.0	88.4	4.5	
9263	P&S-IM/FP		194.0	190.0	141.0	2.0	0.1	0.0	56.2	199.2	(5.2)	
8016	PA		24.5	27.0	17.0	1.0	0.0	0.1	21.8	39.9	(15.4)	
9278	NP		50.9	54.7	40.0	1.0	0.0	2.3	11.6	54.8	(3.9)	
Total Primary Care Providers			362.3	367.7	283.0	7.0	0.2	2.5	89.6	382.4	(20.1)	
Grand Totals			428.3	435.7	332.0	8.0	0.2	2.5	89.6	432.4	(4.1)	

GOAL 4

IMPLEMENT QUALITY IMPROVEMENT PROGRAMS

Objective 4.1: Establish Clinical Quality Measurement and Evaluation Program.

Action 4.1.2: By July 2009, working with the Office of the Inspector General to establish an audit program focused on compliance with Plata requirements.

Reporting/Responsible Division:

Medical Policy and Program Compliance Branch, CPHCS

Performance Measure:

Based on requirements of the *Plata* Stipulated Agreement, an overall institution score as well as separate scores for each of the following twenty components of medical delivery is generated:

- Chronic Care
- Clinical Services
- Health Screening
- Specialty Services
- Urgent Services
- Emergency Services
- Prenatal Care/Childbirth/Post-delivery
- Diagnostic Services
- Access to healthcare information
- Outpatient Housing Unit
- Internal Reviews
- Inmate Transfers
- Clinical Operations
- Preventive Services
- Pharmacy Services
- Other Services
- Inmate Hunger Strikes
- Chemical Agent Contraindications
- Staffing levels and training
- Nursing Policy

Graph/Table Display:

Refer to page 73.

CPHCS Summary of OIG Audit Results

	Statewide Average	CSP - Sacramento September 2008	California Medical Facility October 2008	R.J. Donovan Correctional Facility November 2008	Centinela State Prison December 2008	Deuel Vocational Institution January 2009	Central California Institution February 2009	California Women's Facility February 2009	Sierra Men's Colony March 2009	CSP - Los Angeles County April 2009	Pleasant Valley State Prison April 2009	California State Prison May 2009	California Correctional Institution June 2009	California Rehabilitation Center
Overall Score	71.1%	65.2%	72.4%	68.0%	74.4%	72.6%	77.9%	71.3%	76.1%	71.7%	64.5%	64.3%	74.3%	
Chronic Care	67.6%	62.7%	83.6%	48.8%	80.9%	73.5%	73.2%	57.3%	75.0%	70.1%	56.9%	61.8%	67.1%	
Clinical Services	69.5%	67.0%	87.1%	67.2%	80.1%	72.8%	74.1%	74.2%	71.1%	65.5%	46.7%	57.4%	70.2%	
Health Screening	74.2%	76.4%	86.8%	68.0%	77.8%	74.3%	84.3%	73.2%	61.0%	68.8%	67.1%	78.3%	74.2%	
Specialty Services	58.5%	47.4%	42.6%	62.3%	59.6%	53.4%	52.6%	63.4%	73.1%	70.3%	60.6%	57.3%	59.2%	
Urgent Services	81.6%	82.5%	79.1%	73.2%	80.2%	77.5%	89.4%	83.7%	89.1%	80.2%	80.5%	82.7%	81.2%	
Emergency Services	76.3%	47.5%	72.1%	89.7%	76.7%	71.0%	80.1%	85.5%	75.9%	84.0%	82.8%	77.9%	72.9%	
Prenatal Care/Childbirth/Post-delivery	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
Diagnostic Services	69.1%	68.1%	72.2%	64.0%	74.4%	73.7%	83.8%	70.0%	85.7%	54.0%	64.6%	60.4%	58.5%	
Access to healthcare information	60.5%	39.2%	58.8%	44.1%	82.4%	58.8%	53.9%	39.2%	82.4%	72.5%	62.7%	54.9%	77.5%	
Outpatient Housing Unit	77.9%	75.6%	85.5%	n/a	n/a	82.8%	n/a	n/a	75.2%	n/a	n/a	73.3%	74.8%	
Internal Reviews	76.3%	70.4%	68.8%	100.0%	60.8%	93.3%	97.9%	70.4%	60.4%	73.0%	70.5%	60.0%	90.5%	
Inmate Transfers	83.5%	75.3%	50.0%	89.5%	100.0%	78.9%	100.0%	94.2%	95.3%	100.0%	76.0%	43.2%	100.0%	
Clinic Operations	88.1%	91.0%	82.8%	94.9%	81.8%	87.9%	85.9%	84.8%	87.9%	90.0%	92.7%	90.6%	86.4%	
Preventive Services	34.7%	32.1%	43.7%	24.0%	19.0%	21.7%	58.7%	53.0%	28.0%	20.0%	27.3%	7.3%	82.0%	
Pharmacy Services	83.2%	74.5%	75.9%	93.3%	57.8%	92.0%	92.0%	90.8%	90.8%	100.0%	72.4%	79.3%	79.3%	
Other Services	88.5%	90.6%	100.0%	100.0%	100.0%	100.0%	100.0%	90.9%	55.0%	100.0%	70.0%	85.0%	70.0%	
Inmate Hunger Strikes	42.2%	10.5%	31.6%	10.5%	31.6%	n/a	100.0%	71.1%	n/a	42.1%	36.8%	45.8%	n/a	
Chemical Agent Contraindications	87.3%	100.0%	86.8%	94.1%	89.4%	89.4%	64.7%	100.0%	100.0%	90.6%	66.3%	66.3%	100.0%	
Staffing levels and training	92.9%	95.0%	95.0%	100.0%	100.0%	95.0%	85.0%	100.0%	100.0%	90.0%	80.0%	90.0%	85.0%	
Nursing Policy	72.1%	78.6%	35.7%	88.6%	71.4%	35.7%	100.0%	78.6%	94.3%	57.1%	100.0%	50.0%	75.7%	

Legend:

Low Adherence to Policies & Procedures	< 75%
Moderate Adherence to Policies & Procedures	75% - 85%
High Adherence to Policies & Procedures	> 85%

The Office of the Inspector General ("OIG") audits encompass 20 components of medical delivery and comprise up to 162 questions. The questions are weighted based on their importance to the delivery of medical care to inmates. The percentages reported above represent the percentage of total weighted points possible for each of the 20 components. The OIG does not intend to determine the percentage score needed by an institution to meet constitutional standards.

Updated on 10/15/09

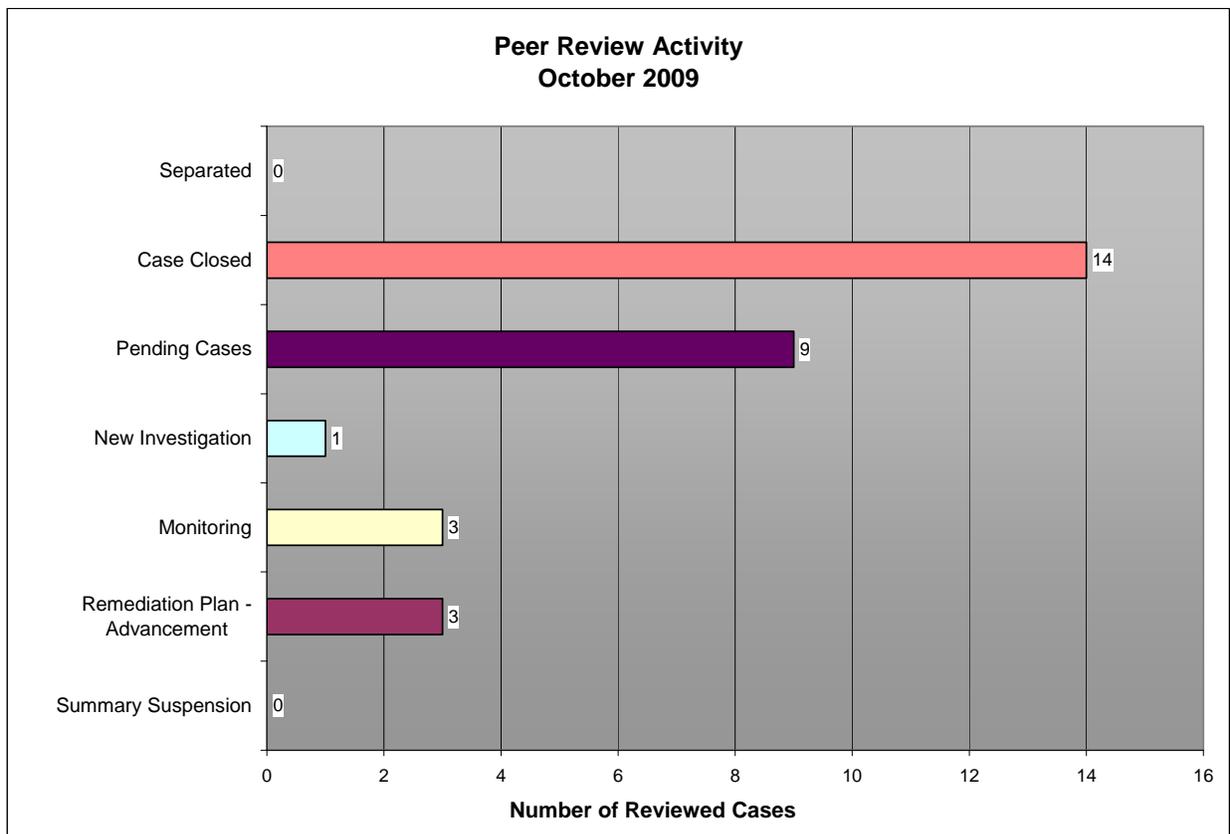
Objective 4.3: Establish Medical Peer Review and Discipline Process to Ensure Quality of Care.

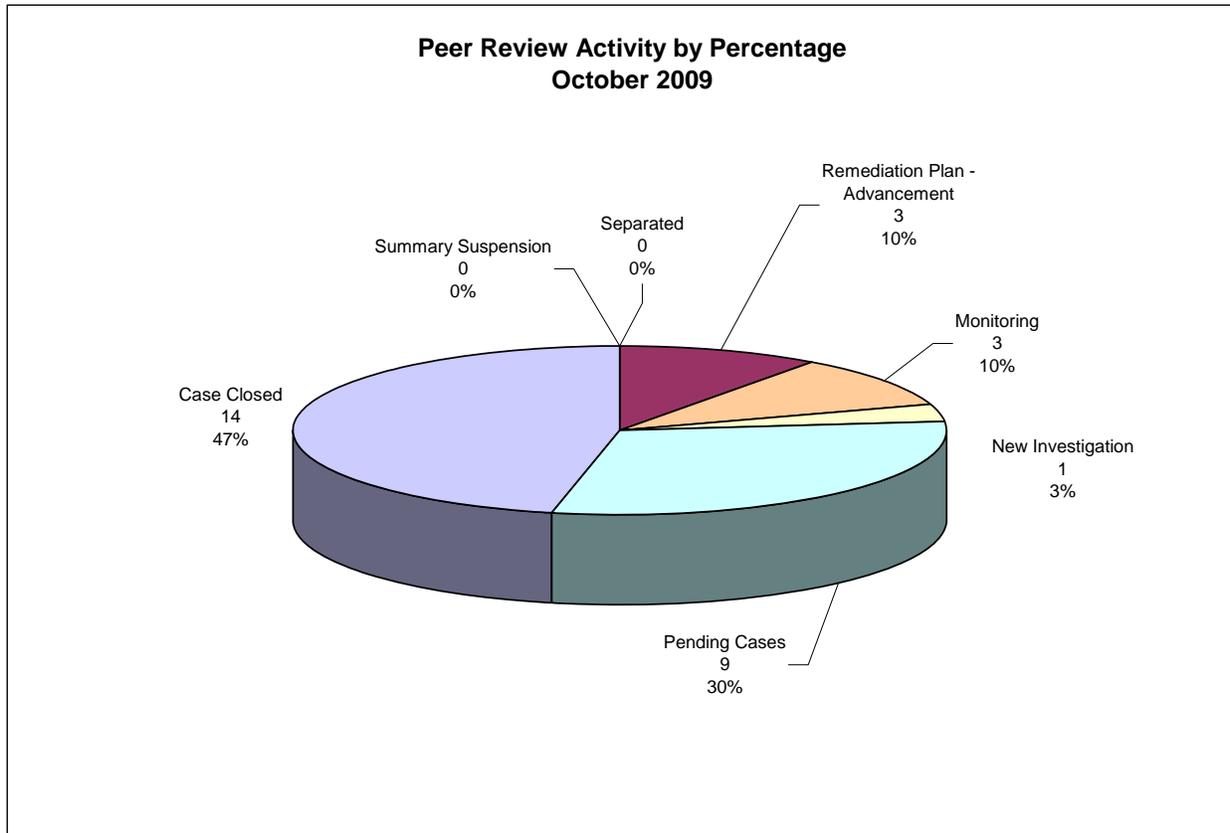
Action 4.3.1: By July 2008, working with the State Personnel Board and other departments that provide direct medical services, establish an effective Peer Review and Discipline Process to improve the quality of care.

Reporting/Responsible Division:
Clinical Practice Review Section, CPHCS

Performance Measure:
Disposition of referrals to the Professional Practice Executive Committee (PPEC) and Peer Review Subcommittees (PRSC).

Graph/Table Display:





Results Explanation:

The data represented pertains to physicians and surgeons and mid-level providers.

“Separated” status refers to employees that separate from State service after a peer review investigation is initiated by PPEC.

“Case closed” is defined as physicians or mid-level providers that are deemed to be practicing at an appropriate standard of care after conclusion of a peer review investigation.

“New Investigation” is when PPEC opens a new case/investigation.

“Monitoring” is issued by the Governing Body/PPEC to monitor a corrective action plan for a physician or mid-level provider.

“Remediation Plan Advancement” is when the provider has complied with a portion of the remediation agreement and will not move the next phase of the agreement.

“Summary Suspension” is defined as suspending the privileges of a physician or mid-level provider by Governing Body/PPEC and the provider is not allowed to continue their clinical duties.

Objective 4.4: Establish Medical Oversight Unit to Control and Monitor Medical Employee Investigations.

Action 4.4.1: By January 2009, fully staff and complete the implementation of a Medical Oversight Unit to control and monitor medical employee investigations.

Reporting/Responsible Division:

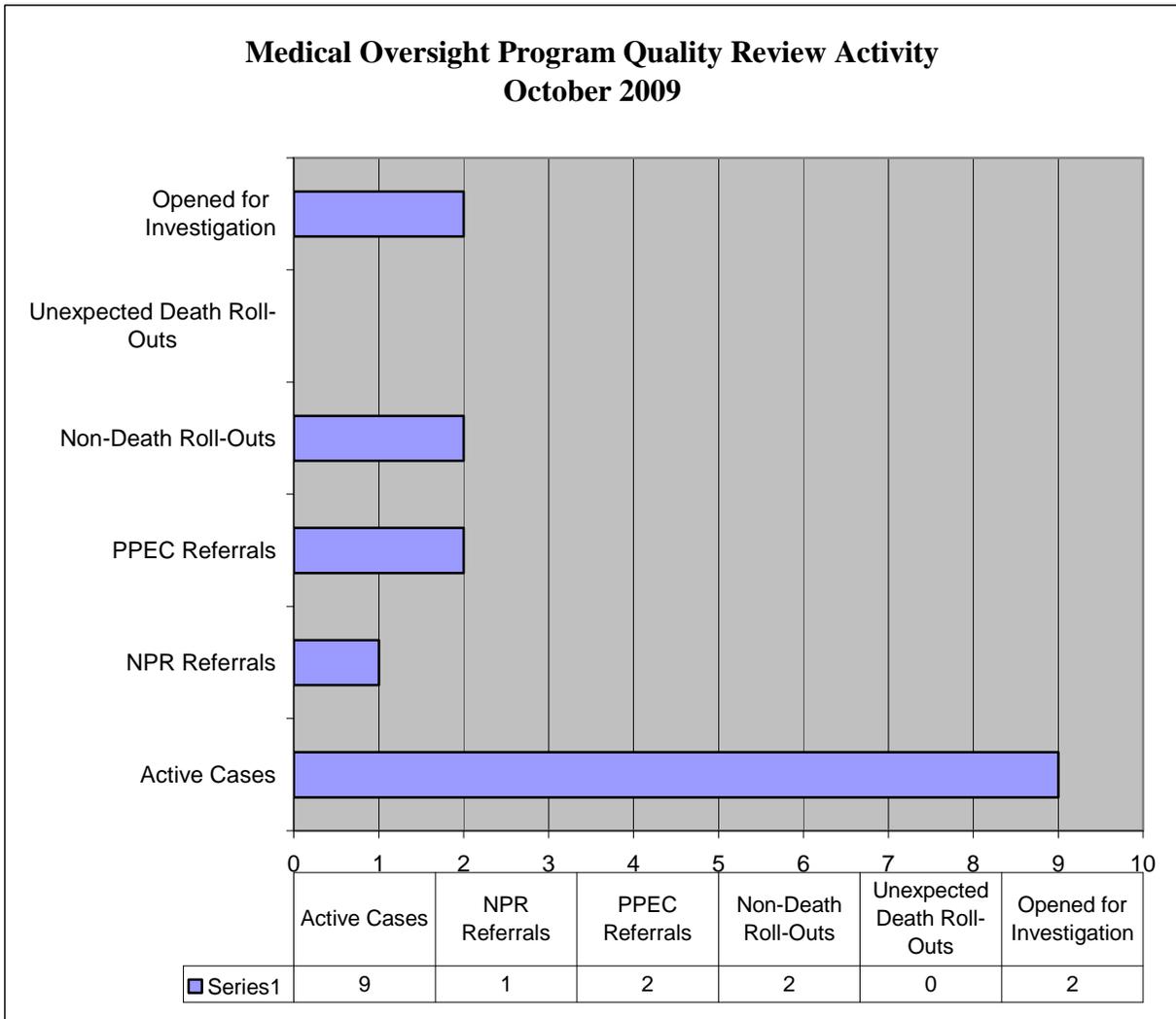
Clinical Operations Support Branch, CPHCS

Performance Measure:

Medical Oversight Program (MOP) activity and case disposition.

Outcome following MOP roll-outs.

Graph/Table Display:



Results Explanation:

“Active Case” is any case currently under inquiry by the MOP (i.e. under preparation for Medical Intake or in the investigative process).

“NPR Referral” is made when the Medical Intake Unit suspects substandard clinical practices by a nurse and refers the case to the Nursing Practice Review Program.

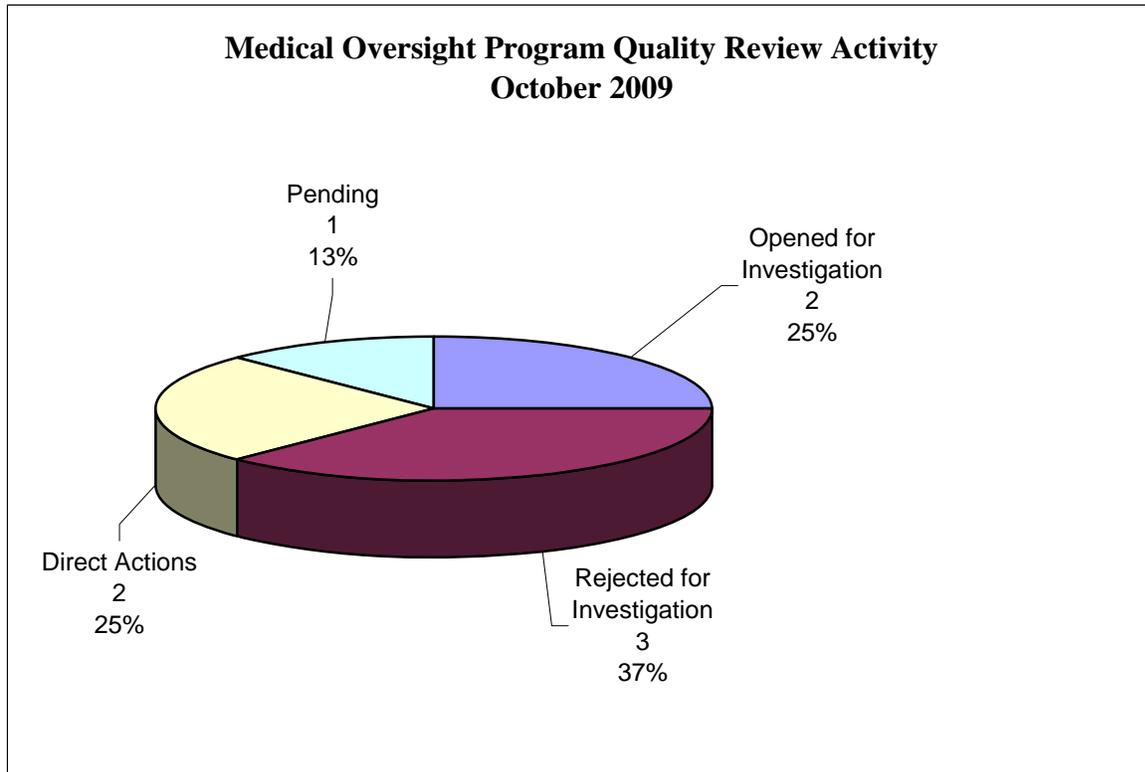
“PPEC Referral” is made when the Medical Intake Unit suspects substandard clinical practices or clinical misconduct by a physician or mid-level provider and refers the case to the PPEC.

“Non-death Roll-Outs” are defined as any act that may cause imminent danger to the patient-inmate (e.g. disruptive conduct, unethical conduct, substandard competencies, fail to perform standards of care).

“Unexpected Death Roll-Outs” are cases when a patient-inmate is one of the following: 40-years old or less and has had no history of a chronic medical condition; was seen two or more times in the TTA within the last week of life, submitted two or more request for services in the last week of life. “Unexpected death cases” also include cases where possible inappropriate, absent or untimely care is suspected; death is directly attributed to asthma or a seizure condition; the patient-inmate returned from an off-site emergency room visit or acute care inpatient stay within 14 days prior to death; or a medication error is suspected.

“Opened for Investigation” are formal investigations conducted by MOP.

Graph/Table Display:



Results Explanation:

“Opened for Investigation” is a formal investigation conducted by MOP.

“Rejected for Investigation” is when a MOP inquiry does not result in a formal investigation being opened (e.g. due to insufficient facts to support an investigation).

“Direct Actions” are when a request for investigation is referred back to the hiring authority (health care manager) for employee remedial training, counseling, a letter of instruction, or adverse action for general administrative corrective purposes (e.g. attendance).

“Pending” is when a case is awaiting an investigatory assignment prior to Medical Inquiry Panel review.

Objective 4.5: Establish a Health Care Appeals Process, Correspondence Control and Habeas Corpus Petitions Initiative.

Action 4.5.1: By July 2008, centralize management over all health care patient-inmate appeals, correspondence and habeas corpus petitions

Reporting/Responsible Division:

Controlled Correspondence and Litigation Support Unit, CPHCS

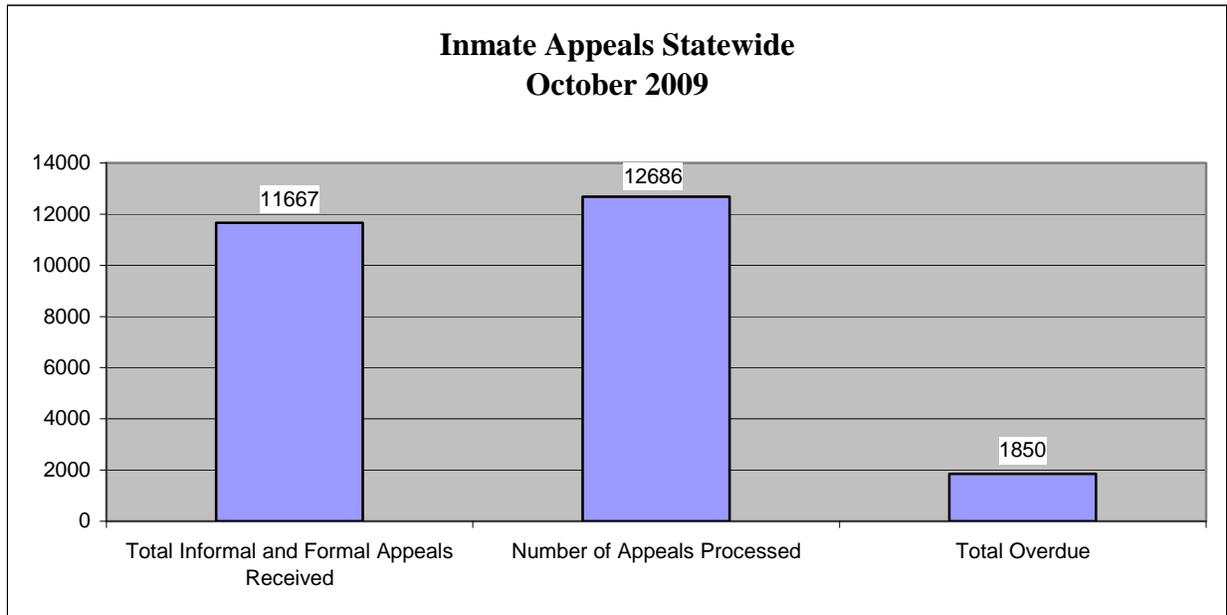
Performance Indicators:

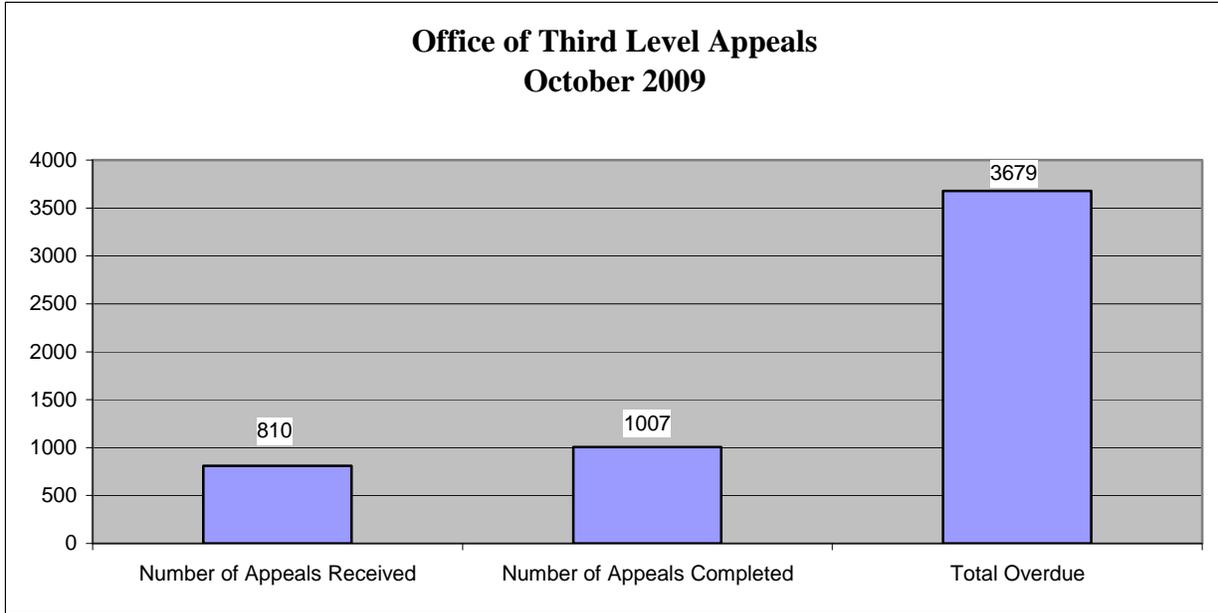
Number of inmate appeals received statewide, number of appeals processed, and total number of responses overdue.

Number of appeals received in the Office of Third Level Appeals, number of third level appeals completed, and total number of third level appeal responses overdue.

Writ of Habeas Corpus activity and petition disposition.

Graph/Table Display:

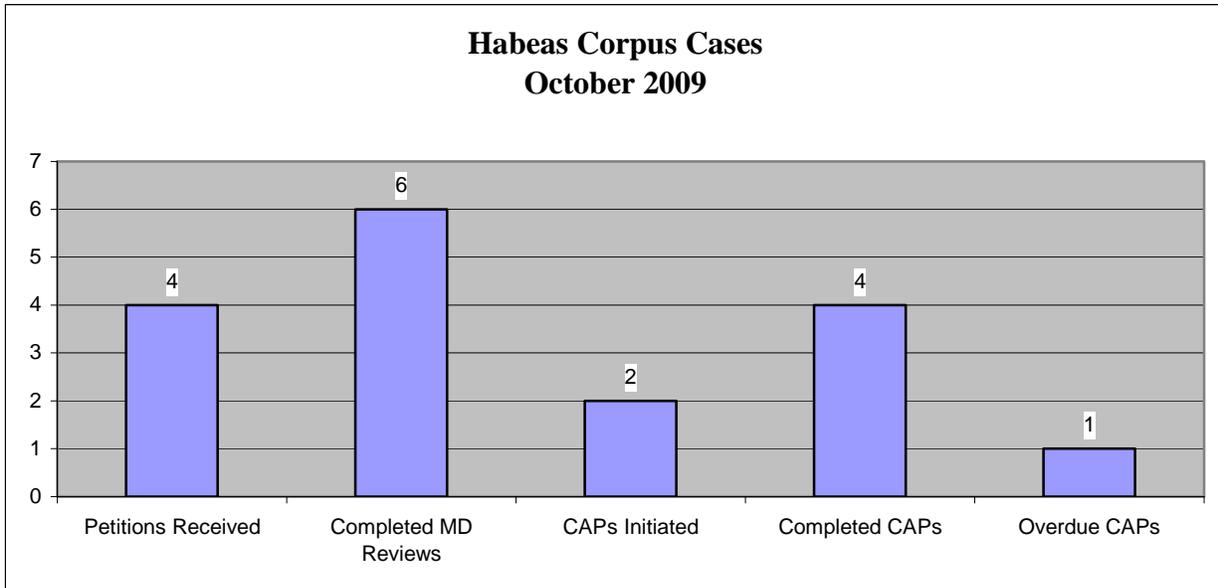




Results Explanation:

In any effective appeals/grievance system, the number of appeals received may remain at a high level over a period of time despite other factors (e.g. system improvements), as the complainants are aware that issues will be resolved effectively and timely.

To address the current backlog, staff have developed and implemented an action plan which includes the redirection of staff from other areas to assist in the reviews, voluntary overtime for staff, the fast-tracking of non-clinical appeals, and the use of strike teams at problematic institutions. In the past two months, the backlog has begun to decrease.



Results Explanation:

A “CAP” is a corrective action plan.

GOAL 5

ESTABLISH MEDICAL SUPPORT INFRASTRUCTURE

Objective 5.1: Establish a Comprehensive, Safe and Efficient Pharmacy Program.

Action 5.1.1: Continue developing the drug formulary for the most commonly prescribed medications.

Reporting/Responsible Division:

Maxor Pharmacy Services

Performance Indicators:

Cumulative and Targeted cost avoidance by month.

Formulary and non-Formulary purchases per patient-inmate per month.

Average number of utilizing patient-inmates per month and drug costs per patient-inmate per month.

Psychiatric and Non-Psychiatric Medication Costs Per Inmate

Percentage of Monthly Drug Costs Psychiatric v. Non-Psychiatric Medications

Graph/Table Display:

Refer to pages 83-89.

Results Explanation:

Maxor began managing pharmacy purchasing in April and May 2007.

Cost savings/cost avoidance is calculated by comparing actual wholesaler purchases to prior historical trend line. The prior historical trend line is also based on wholesaler purchases.

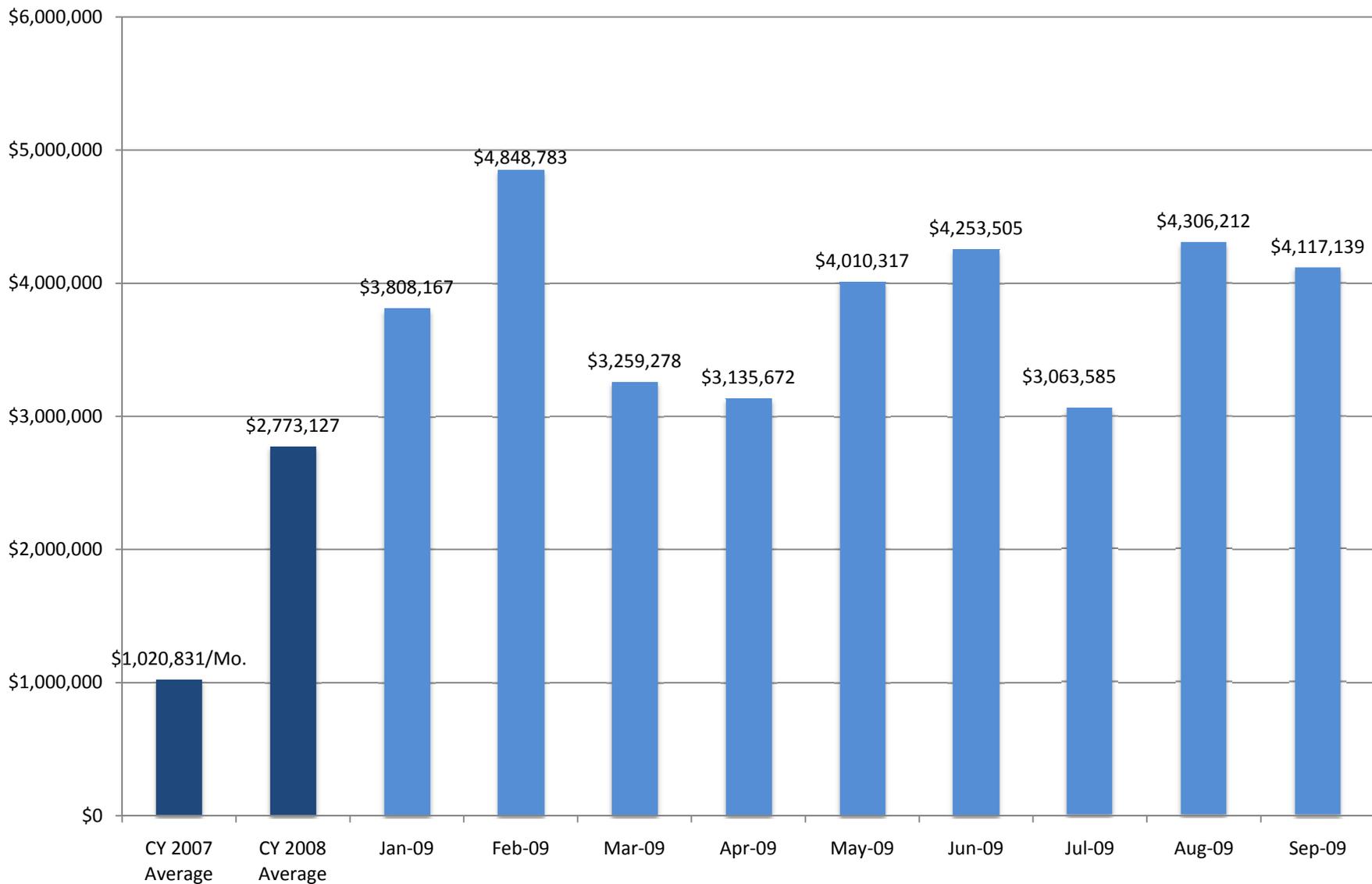
Targeted contract savings displays specific Pharmacy & Therapeutics Committee initiatives targeting particular drugs or drug classes. Savings are calculated by comparing purchases using the actual targeted contract rate to the pre-targeted contract rate.

Formulary and non-formulary costs are based on total purchases divided by number of utilizing patient-inmates.

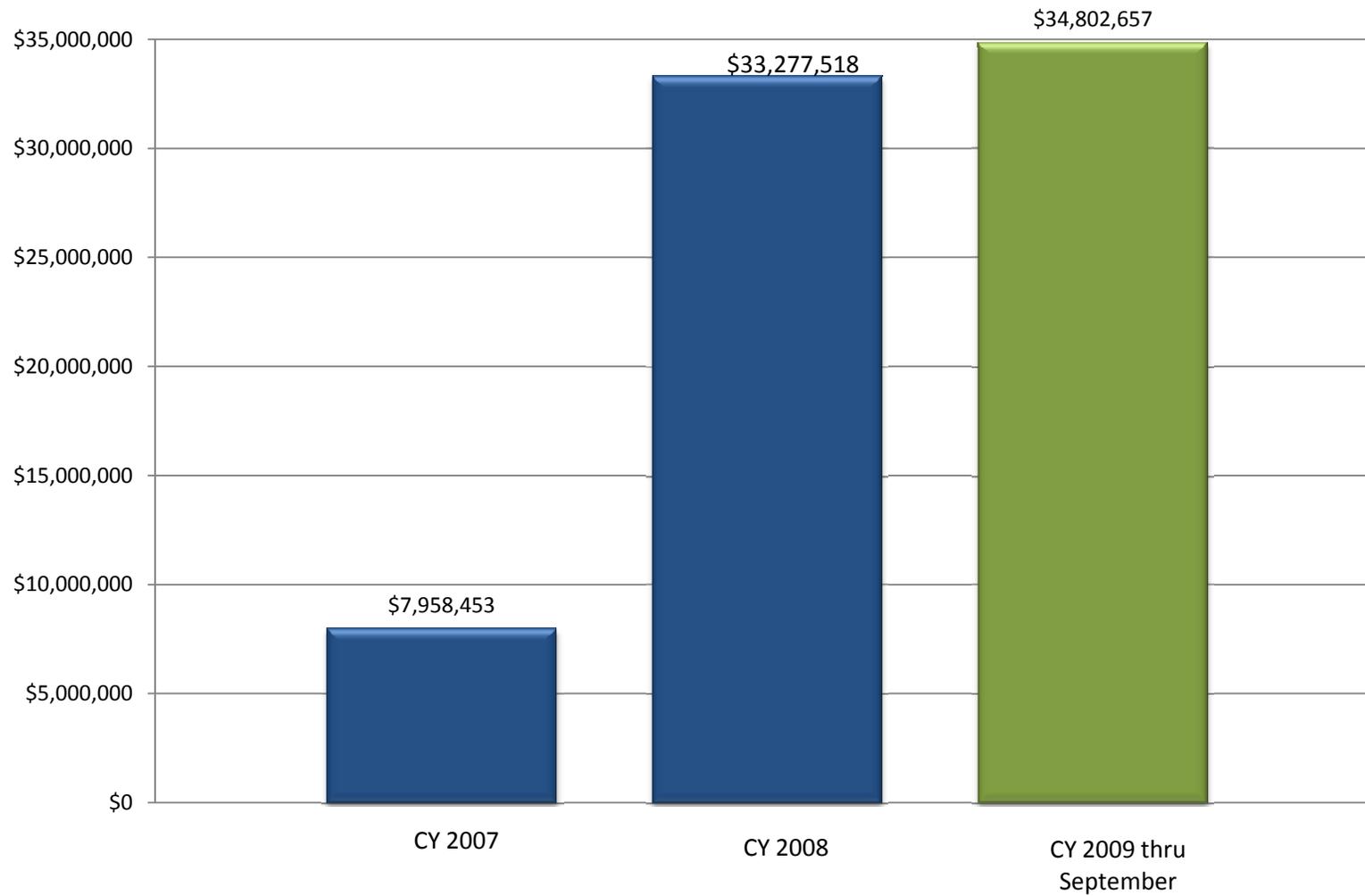
Drug costs per patient-inmate per month are based on total wholesaler drug purchases divided by the total number of utilizing patient-inmates. Utilizing patient-inmates represent the number of unique patient-inmates receiving drugs during the month.

Psychiatric and non-psychiatric drug costs are extracted from the pharmaceutical wholesaler purchase database on a monthly basis, and reflect actual costs incurred by drug category. Psychiatric medications include all major psych categories such as antidepressants, mood stabilizers and antipsychotics, but do not include adjuvants sometimes used in psych such as Benadryl.

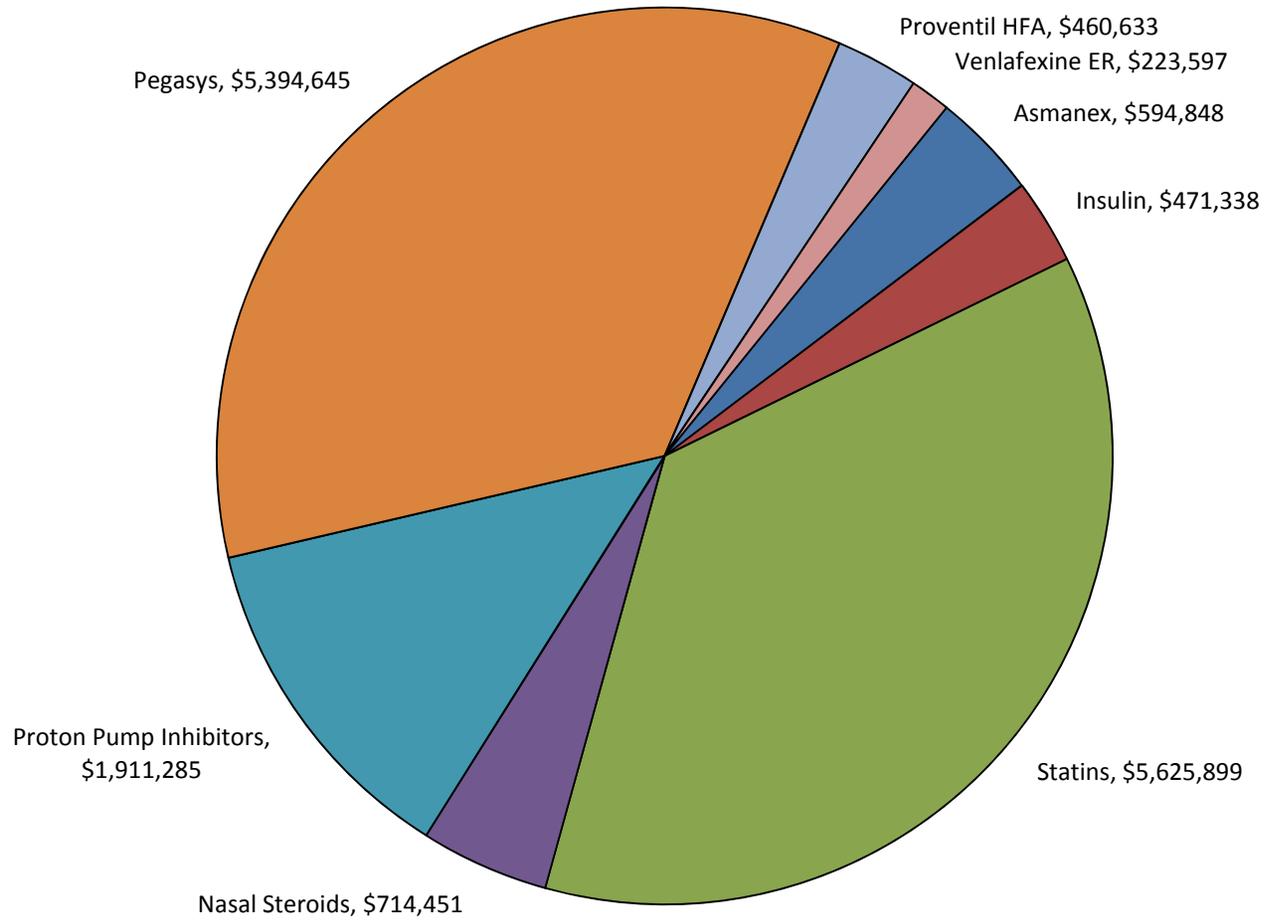
Pharmacy Cost Savings/ Cost Avoidance by Month



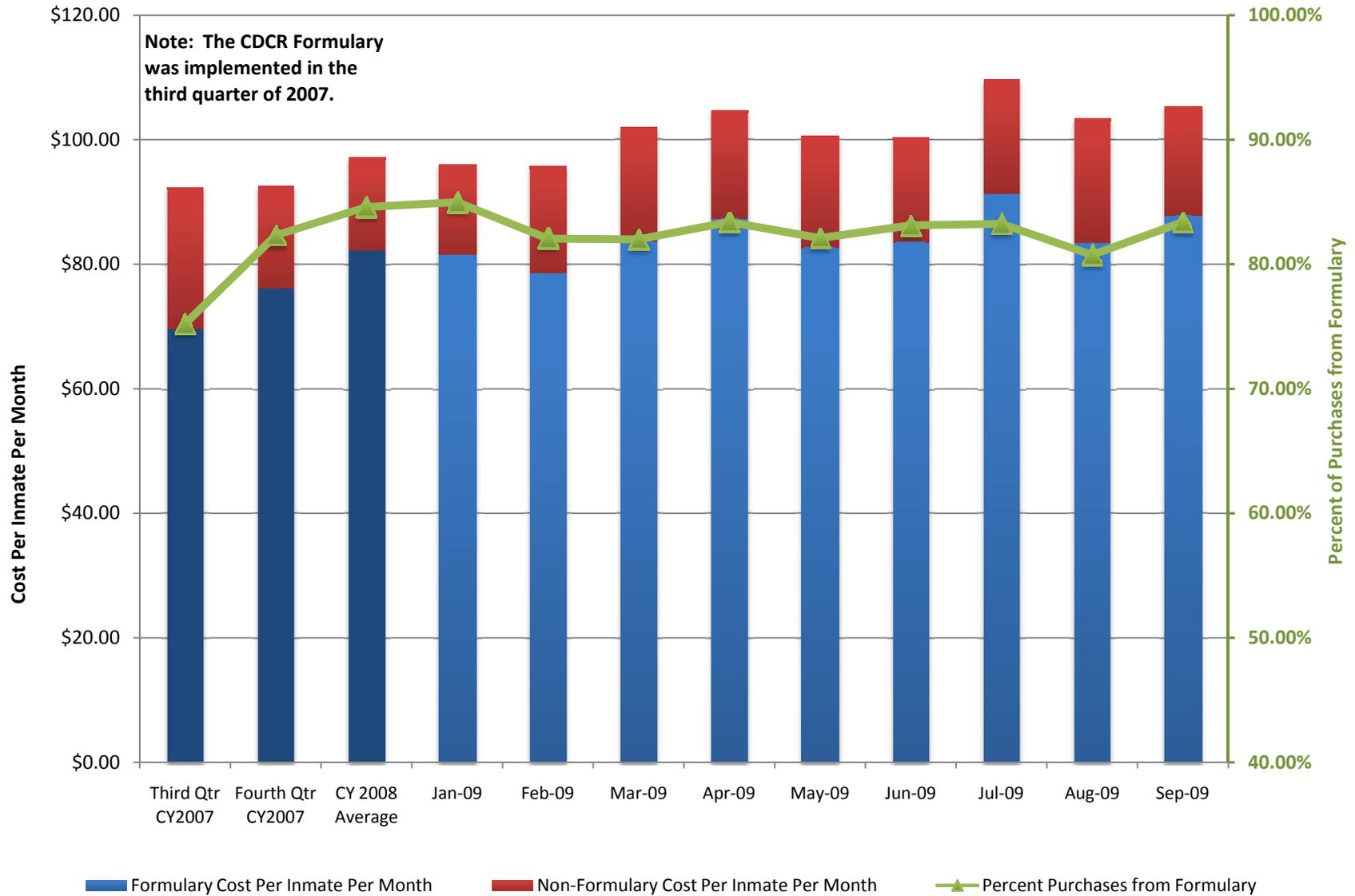
Cumulative Pharmacy Cost Savings/Cost Avoidance Year to Date 2009: **\$34,802,657**



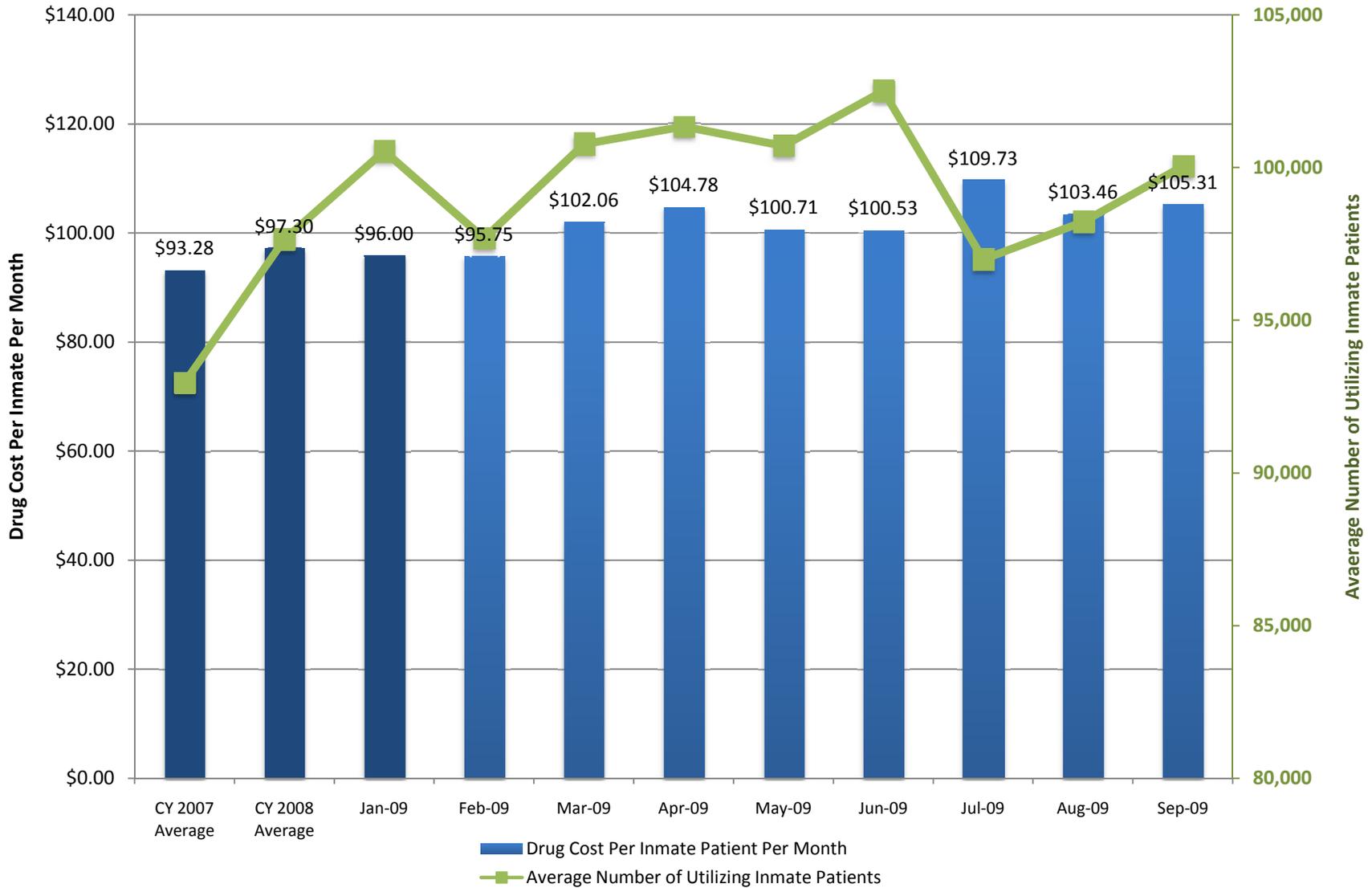
**Jan 2009 -Sep 2009 Targeted Contract Savings
Total= \$15,396,696**



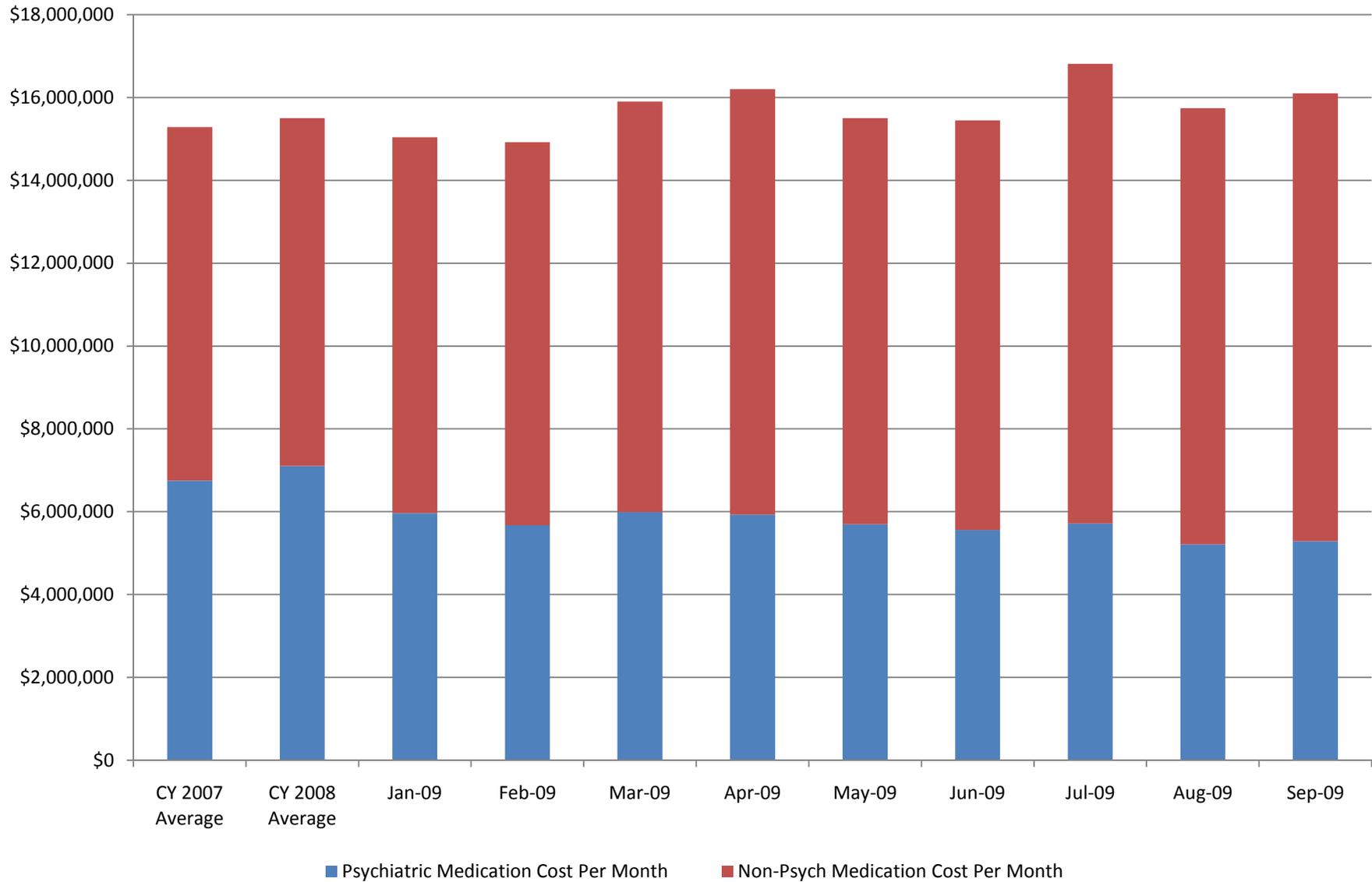
Formulary and Non-Formulary Purchases Per Inmate Per Month



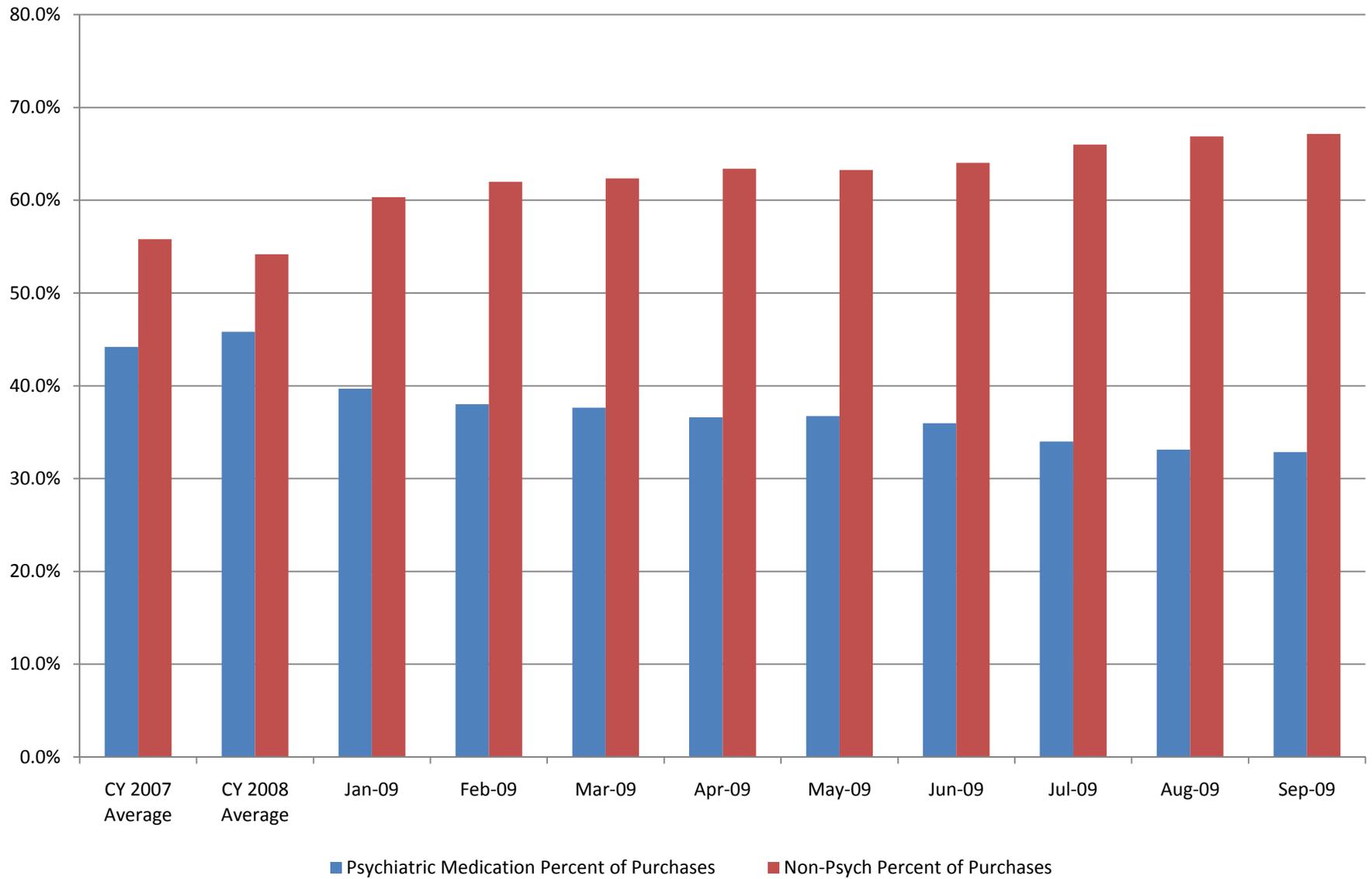
Average Number of Utilizing Inmate Patients and Drug Cost Per Inmate Per Month



Psychiatric and Non-Psychiatric Medication Costs Per Month



Percentage of Monthly Drug Costs Psychiatric v. Non-Psychiatric Medications



Objective 5.1: Establish a Comprehensive, Safe and Efficient Pharmacy Program.

Action 5.1.2: By June 2009, improve pharmacy policies and practices at each institution and complete the rollout of the GuardianRx system.

Reporting/Responsible Division:

Maxor Pharmacy Services

Performance Indicators:

Pharmacy inspection passage rate.

Average number of prescriptions processed per facility per month.

Average number of prescriptions processed per day by Pharmacists and Pharmacy Technicians.

Graph/Table Display:

Refer to pages 91-93.

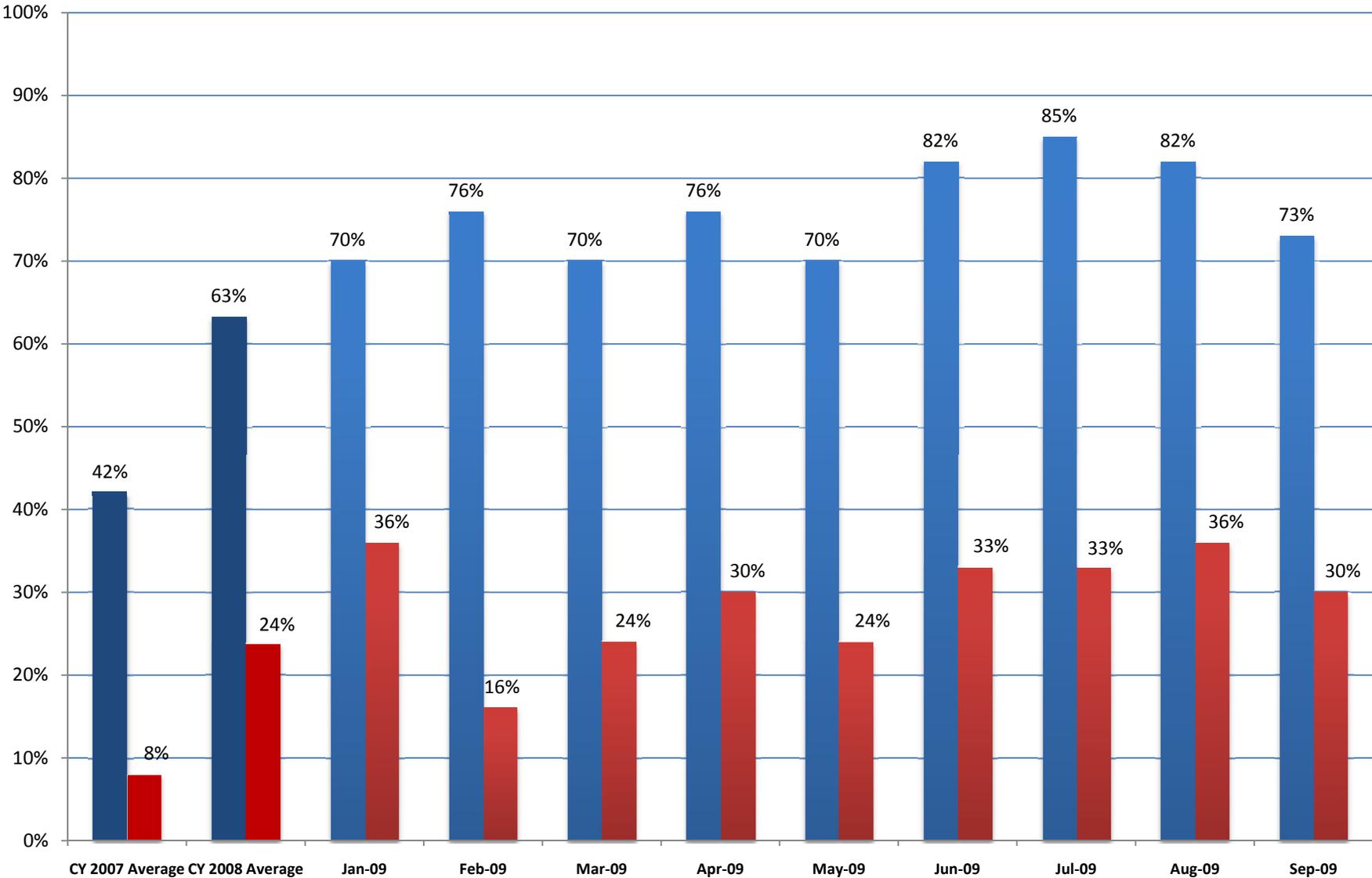
Results Explanation:

Pharmacy areas and non-pharmacy areas (e.g. medication administration areas) used for medication management are inspected. Facility inspections are validated by independent Maxor assessment when status changes from fail to pass.

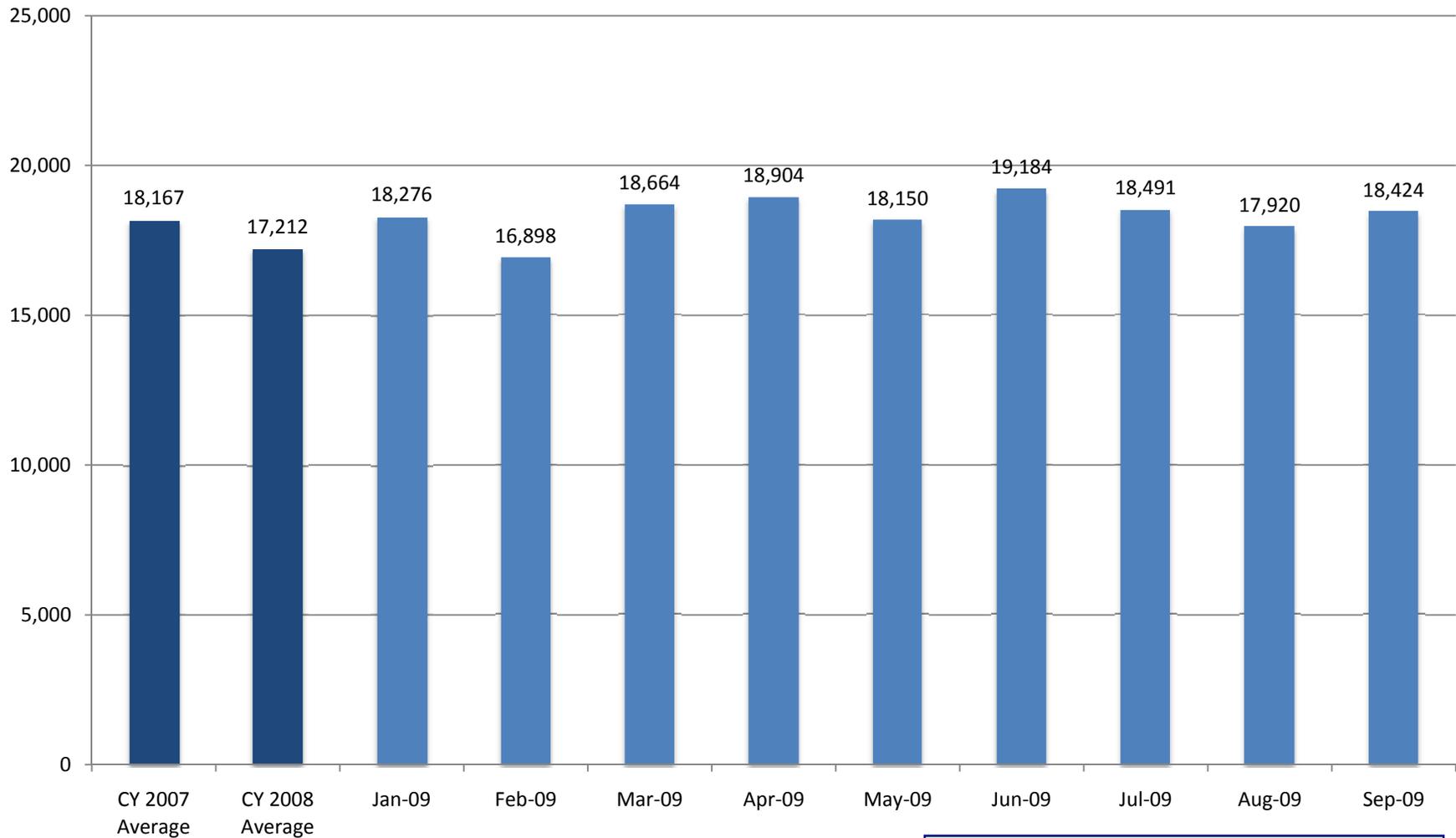
Average numbers of prescriptions processed are calculated using basic productivity workload data.

Percentage Passing or Passing with Concerns Monthly Pharmacy Inspections

■ Pharmacy Areas ■ Non-Pharmacy Areas

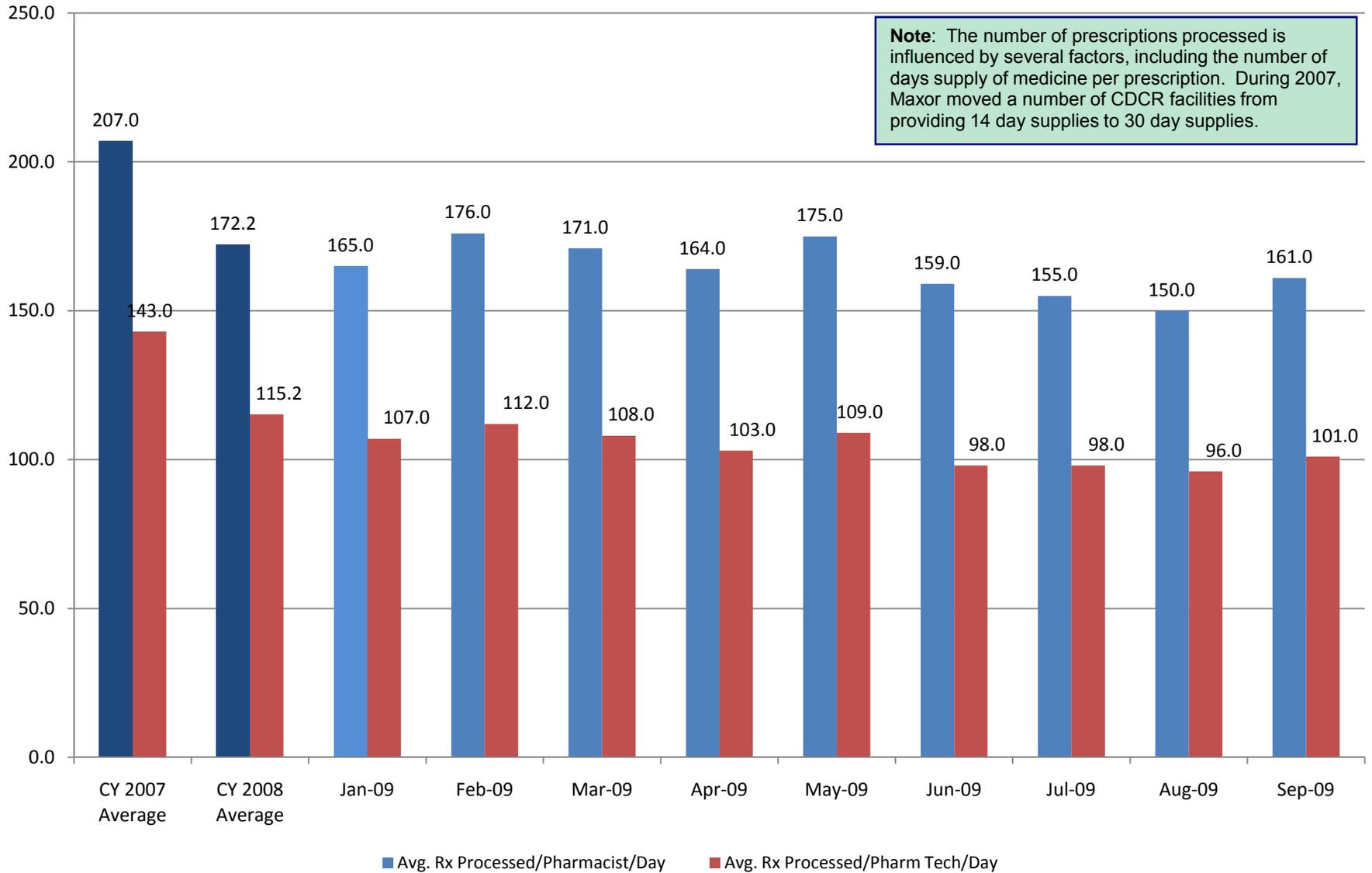


Average Number of Prescriptions Processed Per Facility Per Month



Note: The number of prescriptions processed is influenced by several factors, including the number of days supply of medicines per prescription. During 2007, Maxor moved a number of CDCR facilities from providing 14 day supplies to 30 day supplies.

Average Number of Prescriptions Processed Per Day Pharmacists and Pharmacy Technicians



ADDENDUM I

Refer to pages 95-96.

PRISON HEALTH CARE SERVICES

ALLIED HEALTH SERVICES DIVISION



**Centralized Dictation and Transcription Update
October 1, 2009**

Milestones

- Centralized dictation and transcription services have been successfully rolled out to Valley State Prison for Women (VSPW), Central California Women's Facility (CCWF) and Los Angeles County State Prison (LAC).
- In September 2009, the Transcription Unit moved to a permanent location at Depot Park.
- Wasco and North Kern State Prisons will go-live in November and December of 2009.
- Beginning in January 2010, two institutions per month will go-live with completion of all 33 institutions by June 2011 (refer Implementation Schedule below.)

Utilization and Performance Data

- More than 100 clinicians have utilized dictation and transcription services since implementation.
- 10,699 reports are currently stored in the Dictation/Transcription library.
- Turnaround timeframes range from a minimum of 3 minutes to 16 hours.
- Accuracy rate is over 99%.
- Utilization and Performance data for September 2009:

Valley State Prison for Women						
Date	Dictation Received	Reports Transcribed	QC'ed	Average Turn Around (Hrs)	Longest Turn Around (Hrs)	Total Authors
9/1/ 9/30	1768	1768	1502.8	2.50	6.78	26
Avg Per Day	85.40	76.00	72.59	3.40	8.40	
Central California Women's Facility						
Date	Dictation Received	Reports Transcribed	QC'ed	Average Turn Around (Hrs)	Longest Turn Around (Hrs)	Total Authors
9/1/ 9/30	767	767	652	2.40	4.20	16
Avg Per Day	36.00	36.00	30	2.80	4.20	
California State Prison - Los Angeles County						
Date	Dictation Received	Reports Transcribed	QC'ed	Average Turn Around (Hrs)	Longest Turn Around (Hrs)	Total Authors
9/1/ 9/30	1146	1146	974	1.00	2.40	23
Avg Per Day	53.00	53.00	45	0.40	2.40	

Successes

- Improved timeliness and accuracy of transcribed documents.
- Legible medical reports available at point of care.
- Positive feedback from providers - the system is easy to use and effective.
- Documents are printed in the medical records office at the clinician's institution within hours of dictation.
- Clinical providers are able to electronically view the reports once transcription is complete.
- First application deployed at CPHCS Data Center in Torrance, California.
- Established team of "super-users located at the institutions to support clinicians.

Staffing

- Vacant positions were moved to Headquarters to start this program. Through attrition we will continue to move positions as required to meet program needs.
- Current staffing consists of one Chief of Transcription Services, two Senior Medical Transcriptionists, twelve Medical Transcriptionists and one Office Technician and is supported by a Project Manager.

Space

- Centralized transcription is now permanently located at 8300 Valdez, Depot Park, Building 5, Sacramento, CA 95828.
- Plans are underway to establish satellite offices in central and southern California. The approximate move in date for the two satellite offices is FY 2010/2011.

Equipment

- All application and network equipment is installed and operational at the Torrance Data Center. Additional servers will be purchased to support additional users as the application is rolled out to the remaining institutions.
- Additional equipment purchases will be required if a decision is made to pilot the transcription system at the State owned data center located in Sacramento, California

Interim Solution

- The SOAP Transcription services contract is being utilized as an interim solution for institutions that experience equipment malfunctions and or have staff vacancies during the implementation of this program.
- The SOAP Transcription Services contract began on April 1, 2009 and continues through March 31, 2011. The contract encumbrance is \$1.5 million. The actual cost will depend on the success of the pilot phase and connectivity issues at the institutions.

Challenges

- Radiology services has been the biggest clinical challenge:
 - Obtaining their normal's was time consuming
 - Several additional training hours were spent educating the Radiologist as to State dictation requirements.
 - Established successful working relationship with radiologists who were used to working with their own medical transcriptionists.
- Digital Signature is a project objective that is pending implementation. Digital signature, when implemented will facilitate work in the field by allowing clinicians to sign reviewed reports via computer. The CPHCS Information Technology (IT) team is working on an Enterprise solution.
- A permanent terminal services solution is pending implementation. As a result, health records employees are not yet able to reprint documents. Currently, health records staff must request additional report copies from the centralized transcription staff which causes a delay in getting the necessary information. The terminal services solution is scheduled to be implemented by the end of October, 2009.
- Additional IT Support Staff will be needed. At least two Application Administrators will be needed to support end-users once the Transcription System is rolled out to all 33 Institutions

Implementation Schedule

LAC	Completed	CCC	July
CCWF	Completed	SCC	
VSPW	Completed	PBSP	Aug
WSP	Nov 2009	HDSP	
NKSP	Dec 2009	FSP	Sept
2010		SAC	
SOL	Jan	MCSP	Oct
SQ		CMF	
SVSP	Feb	CIW	Nov
CTF		CIM	
ISP	Mar	CCI	Dec
CVSP		COR	
CAL	Apr	2011	
CEN		CMC	Jan
CRC	May	RJD	
KVSP		DVI	Feb
PVSP	Jun	SATF	
ASP			