

**Achieving a
Constitutional Level of Medical Care
in
California's Prisons**

**Federal Receiver's Turnaround Plan of Action
Monthly Report
March 2009**

March 15, 2009

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Introduction

This is the Receiver's March 2009 Monthly Report, consisting of monthly performance metrics related to the Turnaround Plan of Action (TPOA). The Monthly Reports are intended to provide our stakeholders - including the Court, counsel, the public, CPHCS employees, and other interested parties - with a timely update regarding TPOA performance.

Unlike the Tri-Annual Reports, the Monthly Reports are limited to performance metrics. The narrative summaries detailing the progress of the individual initiatives of the TPOA will be reserved for the Tri-Annual Reports. The performance metrics contained in the Monthly Reports will be "rolled-up" into the Receiver's Tri-Annual Reports, and each Monthly Report for the respective reporting period will be included as appendices to the Tri-Annual Reports and filed with the Court pursuant to the Receiver's reporting schedule.

For the first time, performance metrics concerning custody access to health care are included in this Report. This baseline data measures actual access to health care services and includes the following data: number of inmates seen by program and specific reasons that scheduled visits are not accomplished; data regarding on and off-site specialty care; data regarding emergency services, transportation, medical guarding; and data specific to the health care access unit staffing. Analysis of this data will be used by the Receiver to identify impediments to health care access and ultimately improve the delivery of timely health care services.

Also new to this Monthly Report are the results of the Office of the Inspector General's (OIG) medical inspection program results. The OIG program provides an effective, objective, and fiscally responsible method to monitor the progress made by the Receivership. Development of this program began over a year ago, and as of this Monthly Reports, four inspections are complete and final reports have been issued. Through intensive on-site prison audits, the program measures compliance with the Stipulated Court Orders that the State of California established as the constitutional minimum of medical delivery required for its prisons. The goal of the program is to enable the State, for the first time, to measure and report upon remedial plan effectiveness at the point of healthcare delivery. In addition to the summary provided in this and future Monthly Reports, final inspection reports will be available for viewing on the OIG website (<http://www.oig.ca.gov>).

In sum, the March 2009 Monthly Report includes performance metrics for the following Turnaround Plan of Action initiatives:

- GOAL 1** Objective 1.2 – Ensure Timely Access to Health Care Services
- GOAL 2** Objective 2.4 – Invoice Processing
- GOAL 3** Objective 3.1 – Vacancy and Turnover Rates for Physicians and Nurses

GOAL 4 Objective 4.1 – Clinical Quality Measurement and Evaluation Program
Objective 4.3 – Medical Peer Review and Discipline
Objective 4.4 – Medical Oversight Program
Objective 4.5 – Inmate Health Care Appeals and Habeas Corpus Petitions

GOAL 5 Objective 5.1 – Pharmacy Services

Note: The performance data utilized to compile this Monthly Report is assembled from a variety of sources. Over time, the quantity and quality of the metrics provided in the Monthly Reports and Tri-Annual Reports will improve as new measurement systems are implemented and necessary information technology systems are established in California's prisons.

GOAL 1

ENSURE TIMELY ACCESS TO HEALTH CARE SERVICES

Objective 1.2: Establish Staffing and Processes for Ensuring Health Care Access at Each Institution

Action 1.2.2: By July 2011, the Receiver will have fully implemented Health Care Access Units and developed health care access processes at all CDCR institutions.

Reporting/Responsible Division:

Custody Support Services Division, CPHCS

Performance Measure:

Health care access by institution and statewide including:

- Number of ducats issued and add-on appointments; number of refusals; number of inmates seen and not seen including reasons the inmate was not seen; and number of inmates seen for on-site specialty care and off-site specialty care for Medical Services, Mental Health Services, Dental Services and Ancillary Services
- Volume and type of emergency services
- Volume and staffing for transportation
- Medical guarding staffing and volume
- Access Unit staffing

Graph/Table Display:

Refer to pages 6-21.

Results Explanation:

Refer to page 5.

| | |
|--|----------------|
| Inmate Population for the Month (excludes out-of-state inmates): | 163,559 |
| Total Number of Ducats Issued & Add-on Appointments: | 504,642 |
| • Total Number of Inmate Refusals: | 28,488 |
| • Total Number of Inmates Seen: | 415,001 |
| • Total Number of Inmates Not Seen: | 60,237 |
| ≈≈≈ Total Number of Inmates Not Seen Due to Custody: | 11,045 |
| ≈≈≈ Total Number of Inmates Not Seen Due to Provider: | 26,195 |
| ≈≈≈ Total Number of Inmates Not Seen Due to Other: | 21,269 |
| Average Number of Inmates per Scheduled Transport (adjusted – see below): | 2.13 |
| Number of Inmates Seen for On-Site Specialty Care: | 23,888 |
| Number of Inmates Seen for Off-Site Specialty Care: | 10,594 |

Note: The goal is to collect outcome data that achieves the following balance: Ducats + Add-ons = Refusals + Seen + Not Seen. The totals above are cumulative for all 33 institutions. For the January reporting period, six institutions were unable to achieve that balance. Custody Support Services Division (CSSD) staff is working with those institutions to improve data collection accuracy.

Results Explanation

Not all institutions have received full custody staffing complements. While data in the report may be interpreted as adequate access to care, the redirection of resources to meet health care needs has caused other institutional functions to be compromised. Listed in the following table is the staffing data for institutions with partial custody staffing distributions.

| <i>Institution</i> | <i>Total</i> | <i>Pending</i> | <i>Institution</i> | <i>Total</i> | <i>Pending</i> | <i>Institution</i> | <i>Total</i> | <i>Pending</i> |
|--------------------|--------------|----------------|--------------------|--------------|----------------|--------------------|--------------|----------------|
| CAL | 73.20 | 26.58 | HDSP | 88.52 | 68.46 | SAC | 103.78 | 55.66 |
| CCC | 58.62 | 27.14 | ISP | 76.60 | 32.24 | SCC | 52.18 | 5.90 |
| CCI | 95.90 | 46.90 | PBSP | 56.60 | 45.66 | SOL | 79.22 | 45.66 |
| CCWF | 55.80 | 9.44 | PVSP | 84.84 | 38.82 | VSPW | 57.52 | 10.62 |
| COR | 122.86 | 75.28 | RJD | 66.36 | 36.66 | WSP | 93.42 | 47.46 |

Based on the information provided, seven of the 33 institutions had “show rates” (Total Number of Inmates Seen divided by Total Number of Ducats and Add-ons) exceeding 90%. The highest percentage belonged to CTF (95.23%). Overall, the percentage of ducated inmate movement increased from December’s of 77.64% to this month’s 82.08%. The average number of inmates seen for On-Site Specialty Care increased from 23,748 to 23,888 (+1.01%); Off-Site Specialty Care increased from 8,784 to 10,594 (+20.61%).

Inmates are three times as likely to refuse mental health services as they are to refuse medical services. While the number of ducats and add-ons were similar (150,281 for medical, 152,645 for mental health), refusals totaled 5,311 for medical services and 16,810 for mental health services. “Provider Cancelled” was the most frequent listed reason for inmates not being seen (12,478), followed by “Modified Program in Effect (6,141). These figures are higher for mental health services because group therapy cancellations affect multiple inmates simultaneously, whereas medical appointments are one-on-one.

The “Average Number of Inmates per Scheduled Transport,” 2.13, is an average of 31 adult institutions. Not included are California Institution for Men (CIM) (8.58) and Central California Women’s Facility (CCWF) (0.53). For January, CIM counted intra-facility transports. At CCWF, they have a higher number of unscheduled transports than scheduled transports. Both facilities have been instructed to modify their counting procedures.

Based on feedback received during field training, the wording of two listed reasons for not being seen was changed: [1] “Inmate moved overnight” was changed to “Inmate moved to another facility”; [2] “Inmate at hospital” was changed to “Inmate at hospital/in-patient area of prison”.

Regional training was conducted on February 3rd for Southern California institutions. Custody Support met with these institutions’ Health Care Access Analysts and their Health Care Operations support staff. On February 25, 2009, CSSD Access Unit staff met with CDCRHQ Mental Health Clinical Operations to dialogue about improving the accuracy of mental health data collection.

Institutions were not required to report overtime dollars for Transportation and Medical Guarding. CSSD is investigating an accurate method for collecting this information.

MONTHLY HEALTH CARE ACCESS QUALITY REPORT
January 2009

| All Institutions | ASP | CAL | CCC | CCI | CCWF | CEN | CIM | CIW | CMC | CMF | COR | CRC | CTF | CVSP | DVI | FSP | HDSP |
|---|------------|------------|------------|------------|-------------|------------|------------|------------|------------|------------|------------|------------|------------|-------------|------------|------------|-------------|
| Inmate Population for the Month: | 6,451 | 4,292 | 5,575 | 5,667 | 3,990 | 4,826 | 5,696 | 2,533 | 6,484 | 2,873 | 5,631 | 4,344 | 6,274 | 3,340 | 3,811 | 4,085 | 4,404 |
| Total No. of Ducats Issued & Add-on Appts: | 16,767 | 7,154 | 6,418 | 8,034 | 14,050 | 14,520 | 17,268 | 16,567 | 34,044 | 14,639 | 17,045 | 13,320 | 22,917 | 13,644 | 18,893 | 8,280 | 9,393 |
| Total No. of Inmate Refusals: | 331 | 459 | 60 | 151 | 2,090 | 398 | 985 | 1,275 | 1,322 | 437 | 1,511 | 73 | 193 | 201 | 337 | 463 | 518 |
| Total No. of Inmates Seen: | 14,646 | 5,552 | 5,952 | 6,704 | 10,711 | 13,482 | 14,311 | 13,974 | 22,901 | 13,428 | 14,276 | 12,599 | 21,824 | 12,858 | 16,379 | 7,158 | 7,043 |
| Total No. of Inmates Not Seen: | 1,790 | 1,143 | 406 | 280 | 3,323 | 640 | 1,972 | 1,318 | 9,821 | 774 | 1,258 | 648 | 899 | 585 | 2,177 | 659 | 1,802 |
| ≈≈≈ Total No. of Inmates Not Seen Due to Custody: | 80 | 73 | 41 | 88 | 713 | 13 | 572 | 17 | 1,533 | 74 | 1 | 11 | 127 | 8 | 220 | 80 | 214 |
| ≈≈≈ Total No. of Inmates Not Seen Due to Provider: | 1,199 | 741 | 132 | 78 | 411 | 381 | 661 | 833 | 1,819 | 559 | 943 | 468 | 572 | 353 | 1,248 | 351 | 1,272 |
| ≈≈≈ Total No. of Inmates Not Seen Due to Other: | 511 | 329 | 233 | 114 | 471 | 246 | 739 | 468 | 6,469 | 141 | 314 | 169 | 200 | 224 | 709 | 228 | 316 |
| Avg. No. of Inmates per Scheduled Transport: | 3.00 | 1.30 | 2.12 | 2.28 | 0.53 | 2.56 | 8.58 | 4.99 | 1.11 | 1.26 | 3.35 | 5.32 | 1.53 | 2.62 | 1.50 | 1.56 | 1.32 |
| No. of Transportation Overtime Dollars*: | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| No. of Med Guarding Overtime Dollars*: | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| No. of Inmates Seen for On-Site Specialty Care: | 1,893 | 612 | 279 | 351 | 871 | 1,421 | 589 | 760 | 593 | 1,641 | 826 | 1,083 | 1,400 | 258 | 850 | 710 | 179 |
| No. of Inmates Seen for Off-Site Specialty Care: | 630 | 203 | 149 | 74 | 0 | 181 | 315 | 247 | 451 | 236 | 283 | 494 | 367 | 342 | 138 | 116 | 271 |

* Note: Institutions were not required to report overtime dollars for Transportation and Medical Guarding. Custody Support staff are investigating an accurate method for collecting this information.

MONTHLY HEALTH CARE ACCESS QUALITY REPORT
January 2009

| All Institutions | ISP | KVSP | LAC | MCSP | NKSP | PBSP | PVSP | RJD | SAC | SATF | SCC | SOL | SQ | SVSP | VSPW | WSP | TOTAL |
|---|------------|-------------|------------|-------------|-------------|-------------|-------------|------------|------------|-------------|------------|------------|-----------|-------------|-------------|------------|--------------|
| Inmate Population for the Month: | 4,045 | 4,783 | 4,857 | 3,881 | 5,535 | 3,309 | 5,148 | 4,761 | 2,938 | 6,992 | 5,973 | 4,999 | 5,239 | 3,966 | 4,061 | 5,957 | 156,720 |
| Total No. of Ducats Issued & Add-on Appts: | 5,851 | 8,419 | 14,632 | 26,974 | 19,269 | 8,403 | 11,726 | 23,567 | 24,899 | 17,694 | 12,120 | 10,326 | 14,560 | 15,498 | 21,001 | 16,750 | 504,642 |
| Total No. of Inmate Refusals: | 230 | 553 | 655 | 1,029 | 653 | 438 | 551 | 4,084 | 3,826 | 640 | 63 | 96 | 1,172 | 2,290 | 546 | 858 | 28,488 |
| Total No. of Inmates Seen: | 4,747 | 7,030 | 11,841 | 20,185 | 16,385 | 7,546 | 9,398 | 17,422 | 19,726 | 14,372 | 10,801 | 9,495 | 12,015 | 12,031 | 16,943 | 11,266 | 415,001 |
| Total No. of Inmates Not Seen: | 889 | 836 | 1,575 | 5,760 | 2,231 | 419 | 1,777 | 2,061 | 1,347 | 2,682 | 1,256 | 735 | 1,373 | 1,177 | 3,512 | 3,112 | 60,237 |
| ≈≈≈ Total No. of Inmates Not Seen Due to Custody: | 120 | 146 | 80 | 2,689 | 81 | 16 | 788 | 513 | 48 | 98 | 404 | 209 | 260 | 58 | 1,038 | 632 | 11,045 |
| ≈≈≈ Total No. of Inmates Not Seen Due to Provider: | 471 | 429 | 792 | 2,213 | 1,356 | 337 | 681 | 1,038 | 864 | 1,621 | 283 | 295 | 608 | 575 | 996 | 1,615 | 26,195 |
| ≈≈≈ Total No. of Inmates Not Seen Due to Other: | 298 | 261 | 703 | 858 | 794 | 66 | 308 | 510 | 435 | 963 | 569 | 231 | 505 | 544 | 1,478 | 865 | 21,269 |
| Avg. No. of Inmates per Scheduled Transport: | 1.95 | 2.05 | 3.12 | 1.52 | 2.66 | 1.07 | 2.16 | 1.27 | 1.06 | 2.79 | 2.23 | 1.81 | 1.66 | 1.66 | 1.55 | 1.55 | 2.27 |
| No. of Transportation Overtime Dollars*: | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | \$0 |
| No. of Med Guarding Overtime Dollars*: | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | \$0 |
| No. of Inmates Seen for On-Site Specialty Care: | 214 | 360 | 683 | 811 | 343 | 255 | 456 | 913 | 439 | 1,183 | 160 | 1,147 | 631 | 701 | 529 | 747 | 23,888 |
| No. of Inmates Seen for Off-Site Specialty Care: | 1,881 | 448 | 250 | 272 | 444 | 60 | 255 | 383 | 288 | 315 | 110 | 379 | 186 | 249 | 260 | 317 | 10,594 |

* Note: Institutions were not required to report overtime dollars for Transportation and Medical Guarding. Custody Support staff are investigating an accurate method for collecting this information.

MONTHLY HEALTH CARE ACCESS QUALITY REPORT
January 2009

| Medical Services | ASP | CAL | CCC | CCI | CCWF | CEN | CIM | CIW | CMC | CMF | COR | CRC | CTF | CVSP | DVI | FSP | HDSP |
|--|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|---------------|--------------|--------------|--------------|
| 1 Number of medical ducats issued. | 5,866 | 2,924 | 2,259 | 5,775 | 3,761 | 7,401 | 4,358 | 3,476 | 4,134 | 4,285 | 4,958 | 3,588 | 8,680 | 1,425 | 5,877 | 3,298 | 4,483 |
| 1(a) Number of Primary Care Provider ducats. | 4,414 | 1,463 | 2,025 | 4,256 | 1,917 | 1,870 | 1,997 | 1,590 | 1,850 | 2,845 | 2,282 | 2,040 | 2,641 | 1,070 | 4,152 | 1,903 | 3,383 |
| 1(b) Number of RN ducats. | 1,452 | 1,461 | 234 | 1,519 | 1,844 | 5,531 | 2,361 | 1,886 | 2,284 | 1,440 | 2,676 | 1,548 | 6,039 | 355 | 1,725 | 1,395 | 1,100 |
| 2 Number of add-on appointments. | 584 | 310 | 1,343 | 346 | 621 | 2,286 | 463 | 1,816 | 122 | 11 | 430 | 1,369 | 5,768 | 9,082 | 27 | 262 | 1,565 |
| 3 Number of refusals. | 44 | 104 | 35 | 102 | 215 | 161 | 62 | 53 | 129 | 112 | 379 | 38 | 128 | 23 | 163 | 282 | 254 |
| 4 Number of inmates seen. | 5,616 | 2,539 | 3,319 | 5,775 | 3,693 | 9,251 | 4,373 | 4,987 | 3,783 | 3,954 | 4,700 | 4,690 | 14,075 | 10,259 | 4,593 | 3,070 | 4,446 |
| 5 Number of inmates not seen due to custody. | 36 | 36 | 0 | 18 | 96 | 2 | 75 | 0 | 88 | 4 | 0 | 0 | 11 | 5 | 147 | 33 | 153 |
| 5(a) Lack of officers. | 0 | 13 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 9 | 0 | 1 |
| 5(b) Modified program in effect. | 33 | 5 | 0 | 18 | 0 | 0 | 0 | 0 | 78 | 4 | 0 | 0 | 11 | 4 | 138 | 33 | 101 |
| 5(c) Not enough holding space. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 5(d) Lack of intra-facility transport. | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 5(e) Other reason: | 3 | 18 | 0 | 0 | 96 | 0 | 75 | 0 | 10 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 51 |
| 6 Number of inmates not seen due to provider. | 539 | 403 | 75 | 41 | 216 | 164 | 139 | 133 | 118 | 194 | 212 | 152 | 163 | 147 | 876 | 124 | 986 |
| 6(a) Line not completed. | 301 | 76 | 0 | 16 | 0 | 5 | 0 | 1 | 0 | 21 | 0 | 33 | 23 | 5 | 771 | 29 | 579 |
| 6(b) Scheduling error. | 83 | 97 | 22 | 20 | 0 | 36 | 36 | 78 | 1 | 47 | 32 | 6 | 66 | 52 | 6 | 22 | 167 |
| 6(c) Provider cancelled. | 84 | 172 | 41 | 4 | 0 | 87 | 99 | 54 | 111 | 124 | 178 | 86 | 71 | 89 | 99 | 64 | 101 |
| 6(d) Lack of inmate-patient preparation. | 9 | 9 | 6 | 1 | 0 | 5 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 3 |
| 6(e) Medically restricted movement. | 62 | 0 | 5 | 0 | 0 | 0 | 2 | 0 | 6 | 2 | 0 | 27 | 3 | 0 | 0 | 0 | 0 |
| 6(f) Other reason: | 0 | 49 | 1 | 0 | 216 | 31 | 1 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 9 | 136 |
| 7 Number of inmates not seen due to other. | 215 | 152 | 173 | 58 | 147 | 109 | 172 | 129 | 138 | 32 | 97 | 77 | 71 | 73 | 288 | 51 | 179 |
| 7(a) Inmate paroled or transferred. | 103 | 5 | 6 | 41 | 0 | 32 | 88 | 42 | 20 | 12 | 27 | 32 | 13 | 21 | 95 | 13 | 39 |
| 7(b) Inmate received conflicting ducats. | 21 | 36 | 0 | 0 | 0 | 19 | 29 | 10 | 36 | 2 | 14 | 4 | 19 | 5 | 20 | 6 | 25 |
| 7(c) Unit Health Record unavailable. | 3 | 44 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 4 | 11 | 0 | 2 | 3 | 5 | 51 |
| 7(d) Inmate moved to another facility. | 30 | 25 | 51 | 0 | 0 | 35 | 36 | 10 | 12 | 1 | 21 | 1 | 16 | 12 | 40 | 23 | 23 |
| 7(e) Inmate at hospital/in-patient area of prison. | 52 | 1 | 24 | 11 | 0 | 3 | 18 | 32 | 4 | 15 | 12 | 24 | 7 | 24 | 11 | 2 | 6 |
| 7(f) Inmate out to court. | 6 | 0 | 26 | 0 | 0 | 2 | 1 | 8 | 0 | 2 | 7 | 0 | 3 | 3 | 17 | 1 | 1 |
| 7(g) Other reason: | 0 | 41 | 66 | 6 | 147 | 17 | 0 | 27 | 66 | 0 | 12 | 5 | 13 | 6 | 102 | 1 | 34 |
| 8 Total Number of inmates not seen. | 790 | 591 | 248 | 117 | 459 | 275 | 386 | 262 | 344 | 230 | 309 | 229 | 245 | 225 | 1,311 | 208 | 1,318 |
| 9 Number of 7362s received. | 2,756 | 1,142 | 1,017 | 2,549 | 0 | 1,189 | 1,950 | 2,229 | 1,081 | 877 | 3,765 | 1,140 | 1,749 | 1,496 | 2,952 | 1,121 | 1,905 |

MONTHLY HEALTH CARE ACCESS QUALITY REPORT
January 2009

| Medical Services | ISP | KVSP | LAC | MCSP | NKSP | PBSP | PVSP | RJD | SAC | SATF | SCC | SOL | SQ | SVSP | VSPW | WSP | TOTAL |
|--|--------------|--------------|--------------|--------------|---------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|----------------|
| 1 Number of medical ducats issued. | 1,896 | 3,185 | 8,879 | 3,349 | 10,911 | 1,839 | 3,520 | 3,547 | 3,399 | 6,603 | 3,183 | 3,030 | 5,615 | 2,959 | 6,432 | 5,386 | 150,281 |
| 1(a) Number of Primary Care Provider ducats. | 903 | 1,604 | 2,991 | 2,324 | 1,347 | 730 | 2,201 | 1,435 | 1,854 | 3,550 | 1,607 | 1,622 | 2,237 | 963 | 3,868 | 2,227 | 73,161 |
| 1(b) Number of RN ducats. | 993 | 1,581 | 5,888 | 1,025 | 9,564 | 1,109 | 1,319 | 2,112 | 1,545 | 3,053 | 1,576 | 1,408 | 3,378 | 1,996 | 2,564 | 3,159 | 77,120 |
| 2 Number of add-on appointments. | 253 | 201 | 555 | 1,416 | 1,639 | 37 | 545 | 941 | 360 | 986 | 1,165 | 138 | 193 | 602 | 699 | 1,983 | 38,118 |
| 3 Number of refusals. | 39 | 189 | 464 | 107 | 415 | 90 | 76 | 138 | 326 | 222 | 13 | 36 | 296 | 125 | 385 | 106 | 5,311 |
| 4 Number of inmates seen. | 1,749 | 2,925 | 7,419 | 4,128 | 10,464 | 1,637 | 3,328 | 3,890 | 3,164 | 5,894 | 4,122 | 2,863 | 4,888 | 3,129 | 5,252 | 5,422 | 163,397 |
| 5 Number of inmates not seen due to custody. | 60 | 40 | 24 | 118 | 49 | 1 | 353 | 6 | 6 | 53 | 88 | 61 | 103 | 15 | 467 | 334 | 2,482 |
| 5(a) Lack of officers. | 0 | 1 | 0 | 0 | 9 | 1 | 26 | 0 | 0 | 0 | 0 | 42 | 4 | 3 | 0 | 5 | 114 |
| 5(b) Modified program in effect. | 0 | 36 | 0 | 65 | 24 | 0 | 262 | 5 | 6 | 53 | 84 | 19 | 99 | 12 | 124 | 99 | 1,313 |
| 5(c) Not enough holding space. | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 |
| 5(d) Lack of intra-facility transport. | 0 | 0 | 0 | 0 | 0 | 0 | 58 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 60 |
| 5(e) Other reason: | 60 | 0 | 24 | 53 | 16 | 0 | 7 | 1 | 0 | 0 | 4 | 0 | 0 | 0 | 343 | 230 | 992 |
| 6 Number of inmates not seen due to provider. | 199 | 138 | 288 | 362 | 1,085 | 138 | 238 | 307 | 169 | 956 | 60 | 128 | 340 | 256 | 421 | 1,177 | 10,944 |
| 6(a) Line not completed. | 39 | 16 | 26 | 185 | 703 | 89 | 166 | 126 | 0 | 613 | 15 | 0 | 282 | 190 | 0 | 477 | 4,787 |
| 6(b) Scheduling error. | 29 | 36 | 117 | 32 | 180 | 16 | 39 | 107 | 27 | 167 | 2 | 23 | 44 | 9 | 0 | 184 | 1,783 |
| 6(c) Provider cancelled. | 122 | 85 | 144 | 123 | 172 | 28 | 15 | 74 | 136 | 133 | 43 | 100 | 14 | 57 | 202 | 404 | 3,316 |
| 6(d) Lack of inmate-patient preparation. | 0 | 1 | 1 | 0 | 8 | 5 | 1 | 0 | 1 | 2 | 0 | 0 | 0 | 0 | 0 | 9 | 63 |
| 6(e) Medically restricted movement. | 0 | 0 | 0 | 0 | 22 | 0 | 0 | 0 | 4 | 40 | 0 | 0 | 0 | 0 | 42 | 0 | 215 |
| 6(f) Other reason: | 9 | 0 | 0 | 22 | 0 | 0 | 17 | 0 | 1 | 1 | 0 | 5 | 0 | 0 | 177 | 103 | 780 |
| 7 Number of inmates not seen due to other. | 102 | 94 | 384 | 50 | 537 | 10 | 70 | 149 | 94 | 464 | 65 | 80 | 181 | 36 | 606 | 330 | 5,413 |
| 7(a) Inmate paroled or transferred. | 15 | 7 | 123 | 6 | 133 | 0 | 12 | 56 | 9 | 77 | 7 | 27 | 71 | 3 | 0 | 133 | 1,268 |
| 7(b) Inmate received conflicting ducats. | 5 | 20 | 27 | 17 | 38 | 6 | 19 | 13 | 13 | 14 | 2 | 2 | 52 | 4 | 0 | 37 | 515 |
| 7(c) Unit Health Record unavailable. | 26 | 10 | 13 | 9 | 111 | 0 | 2 | 8 | 3 | 253 | 0 | 13 | 7 | 4 | 0 | 5 | 588 |
| 7(d) Inmate moved to another facility. | 13 | 32 | 128 | 13 | 204 | 3 | 12 | 47 | 30 | 65 | 19 | 8 | 37 | 7 | 0 | 100 | 1,054 |
| 7(e) Inmate at hospital/in-patient area of prison. | 6 | 17 | 30 | 0 | 23 | 0 | 5 | 21 | 21 | 37 | 8 | 12 | 8 | 15 | 0 | 10 | 459 |
| 7(f) Inmate out to court. | 1 | 1 | 6 | 3 | 3 | 0 | 0 | 2 | 2 | 4 | 2 | 3 | 6 | 1 | 0 | 5 | 116 |
| 7(g) Other reason: | 36 | 7 | 57 | 2 | 25 | 1 | 20 | 2 | 16 | 14 | 27 | 15 | 0 | 2 | 606 | 40 | 1,413 |
| 8 Total Number of inmates not seen. | 361 | 272 | 696 | 530 | 1,671 | 149 | 661 | 462 | 269 | 1,473 | 213 | 269 | 624 | 307 | 1,494 | 1,841 | 18,839 |
| 9 Number of 7362s received. | 373 | 1,748 | 1,292 | 3,334 | 978 | 699 | 3,406 | 2,489 | 924 | 1,083 | 973 | 2,884 | 1,612 | 847 | 2,879 | 300 | 54,739 |

MONTHLY HEALTH CARE ACCESS QUALITY REPORT
January 2009

| Mental Health Services | ASP | CAL | CCC | CCI | CCWF | CEN | CIM | CIW | CMC | CMF | COR | CRC | CTF | CVSP | DVI | FSP | HDSP |
|--|------------|------------|------------|------------|-------------|------------|------------|------------|------------|------------|------------|------------|------------|-------------|------------|------------|-------------|
| 10 Number of mental health ducats issued. | 1,699 | 336 | 93 | 4,019 | 6,944 | 566 | 4,979 | 6,669 | 22,766 | 1,668 | 5,910 | 2,410 | 2,307 | 264 | 2,541 | 1,910 | 1,006 |
| 11 Number of add-on appointments. | 312 | 6 | 6 | 772 | 0 | 37 | 345 | 786 | 0 | 16 | 636 | 77 | 42 | 26 | 1,942 | 59 | 34 |
| 12 Number of unducated EOP clinical encounters. | 0 | 0 | 0 | 0 | 0 | 0 | 598 | 0 | 5,730 | 0 | 6,437 | 0 | 0 | 0 | 741 | 0 | 0 |
| 13 Number of refusals. | 2 | 15 | 0 | 7 | 1,728 | 12 | 786 | 1,197 | 900 | 8 | 502 | 2 | 7 | 5 | 50 | 51 | 123 |
| 14 Number of inmates seen. | 1,811 | 257 | 87 | 4,791 | 4,715 | 559 | 3,625 | 5,464 | 12,947 | 1,639 | 5,371 | 2,399 | 2,129 | 255 | 4,268 | 1,696 | 822 |
| 15 Number of inmates not seen due to custody. | 1 | 3 | 7 | 0 | 489 | 0 | 291 | 17 | 1,333 | 3 | 0 | 1 | 74 | 1 | 4 | 12 | 17 |
| 15(a) Lack of officers. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 15(b) Modified program in effect. | 0 | 0 | 0 | 0 | 0 | 0 | 198 | 17 | 1,101 | 3 | 0 | 1 | 73 | 1 | 4 | 12 | 15 |
| 15(c) Not enough holding space. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 15(d) Lack of intra-facility transport. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 15(e) Other reason: | 1 | 3 | 7 | 0 | 489 | 0 | 93 | 0 | 232 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 2 |
| 16 Number of inmates not seen due to provider. | 150 | 37 | 5 | 3 | 142 | 17 | 302 | 568 | 1,474 | 26 | 555 | 77 | 109 | 24 | 45 | 156 | 51 |
| 16(a) Line not completed. | 30 | 3 | 0 | 3 | 0 | 0 | 0 | 119 | 0 | 15 | 0 | 0 | 8 | 0 | 31 | 0 | 0 |
| 16(b) Scheduling error. | 16 | 5 | 2 | 0 | 0 | 4 | 18 | 99 | 522 | 1 | 37 | 1 | 17 | 8 | 1 | 49 | 0 |
| 16(c) Provider cancelled. | 89 | 18 | 0 | 0 | 0 | 13 | 282 | 345 | 952 | 10 | 504 | 76 | 81 | 16 | 13 | 107 | 48 |
| 16(d) Medically restricted movement. | 15 | 0 | 1 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| 16(e) Other reason: | 0 | 11 | 2 | 0 | 142 | 0 | 0 | 5 | 0 | 0 | 14 | 0 | 2 | 0 | 0 | 0 | 3 |
| 17 Number of inmates not seen due to other. | 47 | 30 | 0 | 0 | 90 | 15 | 320 | 202 | 6,112 | 8 | 118 | 8 | 30 | 5 | 166 | 54 | 27 |
| 17(a) Inmate paroled or transferred. | 13 | 0 | 0 | 0 | 29 | 7 | 105 | 85 | 26 | 1 | 35 | 3 | 10 | 2 | 91 | 11 | 14 |
| 17(b) Inmate received conflicting ducats. | 4 | 2 | 0 | 0 | 0 | 1 | 72 | 14 | 134 | 0 | 5 | 2 | 6 | 0 | 5 | 4 | 0 |
| 17(c) Unit Health Record unavailable. | 5 | 4 | 0 | 0 | 0 | 0 | 1 | 3 | 19 | 0 | 4 | 0 | 4 | 0 | 1 | 0 | 0 |
| 17(d) Inmate moved to another facility. | 7 | 10 | 0 | 0 | 0 | 4 | 59 | 17 | 228 | 0 | 25 | 0 | 4 | 2 | 29 | 37 | 7 |
| 17(e) Inmate at hospital/in-patient area of hospital. | 11 | 0 | 0 | 0 | 0 | 2 | 78 | 53 | 34 | 0 | 25 | 3 | 4 | 0 | 10 | 2 | 3 |
| 17(f) Inmate out to court. | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 28 | 2 | 0 | 12 | 0 | 0 | 1 | 17 | 0 | 1 |
| 17(g) Other reason: | 7 | 14 | 0 | 0 | 61 | 0 | 5 | 2 | 5,669 | 7 | 12 | 0 | 2 | 0 | 13 | 0 | 2 |
| 18 Total number of inmates not seen. | 198 | 70 | 12 | 3 | 2,449 | 32 | 913 | 787 | 8,919 | 37 | 673 | 86 | 213 | 30 | 215 | 222 | 95 |
| 19 Number of 7362s received. | 253 | 80 | 2 | 152 | 0 | 0 | 101 | 491 | 89 | 108 | 353 | 265 | 97 | 28 | 596 | 121 | 324 |

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| Mental Health Services | ISP | KVSP | LAC | MCSP | NKSP | PBSP | PVSP | RJD | SAC | SATF | SCC | SOL | SQ | SVSP | VSPW | WSP | TOTAL |
|--|------------|-------------|------------|-------------|-------------|-------------|-------------|------------|------------|-------------|------------|------------|-----------|-------------|-------------|------------|--------------|
| 10 Number of mental health ducats issued. | 0 | 1,793 | 1,071 | 16,024 | 91 | 3,275 | 2,522 | 15,026 | 16,877 | 2,741 | 3,777 | 2,450 | 4,113 | 8,435 | 5,355 | 3,008 | 152,645 |
| 11 Number of add-on appointments. | 0 | 15 | 2 | 1,428 | 16 | 11 | 342 | 0 | 1,107 | 463 | 10 | 0 | 23 | 260 | 127 | 1,227 | 10,127 |
| 12 Number of unducated EOP clinical encounters. | 0 | 1,352 | 3,478 | 0 | 0 | 2,353 | 0 | 3,071 | 879 | 10 | 0 | 0 | 0 | 0 | 0 | 360 | 25,009 |
| 13 Number of refusals. | 0 | 101 | 11 | 726 | 0 | 160 | 71 | 3,757 | 3,211 | 135 | 39 | 18 | 671 | 1,942 | 63 | 510 | 16,810 |
| 14 Number of inmates seen. | 0 | 1,566 | 723 | 12,307 | 101 | 3,040 | 2,485 | 9,887 | 14,120 | 2,607 | 3,069 | 2,294 | 3,093 | 6,073 | 4,462 | 1,594 | 120,256 |
| 15 Number of inmates not seen due to custody. | 0 | 20 | 45 | 2,311 | 0 | 0 | 100 | 493 | 30 | 25 | 147 | 38 | 38 | 34 | 198 | 78 | 5,810 |
| 15(a) Lack of officers. | 0 | 0 | 0 | 38 | 0 | 0 | 4 | 0 | 1 | 0 | 0 | 3 | 13 | 0 | 0 | 0 | 59 |
| 15(b) Modified program in effect. | 0 | 0 | 45 | 1,034 | 0 | 0 | 91 | 493 | 13 | 24 | 147 | 35 | 39 | 34 | 52 | 0 | 3,432 |
| 15(c) Not enough holding space. | 0 | 15 | 0 | 20 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 36 |
| 15(d) Lack of intra-facility transport. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| 15(e) Other reason: | 0 | 5 | 0 | 1,219 | 0 | 0 | 5 | 0 | 14 | 1 | 0 | 0 | 0 | 0 | 146 | 78 | 2,296 |
| 16 Number of inmates not seen due to provider. | 0 | 59 | 193 | 1,418 | 1 | 53 | 94 | 639 | 440 | 266 | 133 | 54 | 133 | 186 | 393 | 313 | 8,116 |
| 16(a) Line not completed. | 0 | 4 | 0 | 115 | 1 | 28 | 43 | 140 | 4 | 17 | 25 | 0 | 33 | 25 | 0 | 45 | 689 |
| 16(b) Scheduling error. | 0 | 15 | 154 | 72 | 0 | 9 | 4 | 51 | 9 | 50 | 0 | 8 | 21 | 12 | 113 | 76 | 1,374 |
| 16(c) Provider cancelled. | 0 | 33 | 39 | 887 | 0 | 16 | 20 | 425 | 351 | 192 | 108 | 24 | 79 | 148 | 261 | 133 | 5,270 |
| 16(d) Medically restricted movement. | 0 | 0 | 0 | 30 | 0 | 0 | 0 | 0 | 74 | 4 | 0 | 6 | 0 | 0 | 0 | 0 | 133 |
| 16(e) Other reason: | 0 | 7 | 0 | 314 | 0 | 0 | 27 | 23 | 2 | 3 | 0 | 16 | 0 | 1 | 19 | 59 | 650 |
| 17 Number of inmates not seen due to other. | 0 | 62 | 70 | 690 | 5 | 33 | 114 | 249 | 183 | 171 | 399 | 46 | 201 | 460 | 366 | 226 | 10,507 |
| 17(a) Inmate paroled or transferred. | 0 | 4 | 39 | 79 | 3 | 7 | 21 | 51 | 10 | 59 | 6 | 16 | 84 | 55 | 55 | 65 | 986 |
| 17(b) Inmate received conflicting ducats. | 0 | 10 | 2 | 199 | 0 | 4 | 43 | 65 | 19 | 11 | 15 | 5 | 32 | 45 | 115 | 34 | 848 |
| 17(c) Unit Health Record unavailable. | 0 | 0 | 0 | 7 | 0 | 0 | 28 | 0 | 0 | 39 | 0 | 1 | 0 | 0 | 8 | 0 | 124 |
| 17(d) Inmate moved to another facility. | 0 | 14 | 28 | 110 | 1 | 11 | 18 | 111 | 35 | 2 | 53 | 9 | 50 | 26 | 37 | 28 | 962 |
| 17(e) Inmate at hospital/in-patient area of hospital. | 0 | 32 | 0 | 78 | 1 | 1 | 2 | 2 | 84 | 20 | 4 | 4 | 33 | 89 | 13 | 5 | 593 |
| 17(f) Inmate out to court. | 0 | 1 | 0 | 7 | 0 | 0 | 0 | 3 | 22 | 1 | 1 | 2 | 2 | 2 | 9 | 5 | 117 |
| 17(g) Other reason: | 0 | 1 | 1 | 210 | 0 | 10 | 2 | 17 | 13 | 39 | 320 | 9 | 0 | 243 | 129 | 89 | 6,877 |
| 18 Total number of inmates not seen. | 0 | 141 | 308 | 4,419 | 6 | 86 | 308 | 1,381 | 653 | 462 | 679 | 138 | 372 | 680 | 957 | 617 | 26,161 |
| 19 Number of 7362s received. | 0 | 395 | 869 | 235 | 217 | 91 | 333 | 0 | 97 | 145 | 44 | 0 | 123 | 130 | 272 | 142 | 6,153 |

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| Dental Services | ASP | CAL | CCC | CCI | CCWF | CEN | CIM | CIW | CMC | CMF | COR | CRC | CTF | CVSP | DVI | FSP | HDSP |
|---|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|------------|--------------|--------------|--------------|--------------|------------|------------|-------------|
| 20 Number of dental ducats issued. | 3,285 | 1,265 | 1,053 | 1,006 | 1,476 | 1,573 | 1,473 | 1,515 | 1,633 | 806 | 2,033 | 1,457 | 2,271 | 1,423 | 770 | 939 | 804 |
| 21 Number of add-on appointments. | 110 | 77 | 91 | 46 | 149 | 49 | 53 | 20 | 92 | 29 | 30 | 46 | 60 | 96 | 40 | 83 | 86 |
| 22 Number of refusals. | 145 | 101 | 14 | 34 | 115 | 93 | 7 | 10 | 101 | 49 | 189 | 0 | 23 | 162 | 35 | 66 | 34 |
| 23 Number of inmates seen. | 2,825 | 1,077 | 1,029 | 855 | 1,432 | 1,419 | 1,277 | 1,376 | 1,548 | 707 | 1,751 | 1,393 | 2,124 | 1,108 | 670 | 899 | 726 |
| 24 Number of inmates not seen due to custody. | 35 | 12 | 29 | 70 | 47 | 4 | 67 | 0 | 14 | 11 | 1 | 5 | 0 | 0 | 49 | 12 | 4 |
| 24(a) Lack of officers. | 4 | 1 | 0 | 46 | 4 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 24(b) Modified program in effect. | 25 | 7 | 0 | 19 | 28 | 0 | 0 | 0 | 12 | 10 | 0 | 0 | 0 | 0 | 49 | 11 | 3 |
| 24(c) Not enough holding space. | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 24(d) Lack of intra-facility transport. | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| 24(e) Other reason: | 5 | 4 | 27 | 5 | 15 | 4 | 67 | 0 | 2 | 0 | 1 | 5 | 0 | 0 | 0 | 1 | 0 |
| 25 Number of inmates not seen due to provider. | 251 | 76 | 40 | 37 | 38 | 76 | 99 | 96 | 27 | 55 | 78 | 84 | 137 | 122 | 49 | 20 | 88 |
| 25(a) Unable to complete line. | 66 | 12 | 0 | 13 | 3 | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 33 | 0 | 38 | 0 | 39 |
| 25(b) Scheduling error. | 28 | 28 | 4 | 6 | 6 | 21 | 10 | 3 | 0 | 1 | 12 | 0 | 8 | 42 | 0 | 1 | 34 |
| 25(c) Provider cancelled. | 94 | 21 | 31 | 5 | 19 | 41 | 87 | 93 | 27 | 45 | 63 | 78 | 96 | 74 | 11 | 18 | 14 |
| 25(d) Lack of inmate-patient preparation. | 4 | 4 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 1 |
| 25(e) Medically restricted movement. | 59 | 0 | 2 | 0 | 0 | 0 | 2 | 0 | 0 | 6 | 3 | 6 | 0 | 0 | 0 | 0 | 0 |
| 25(f) Other reason: | 0 | 11 | 3 | 13 | 10 | 7 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 26 Number of inmates not seen due to other. | 139 | 76 | 32 | 56 | 134 | 30 | 76 | 53 | 35 | 13 | 44 | 21 | 47 | 127 | 42 | 25 | 38 |
| 26(a) Inmate paroled or transferred. | 22 | 12 | 3 | 36 | 37 | 12 | 44 | 20 | 8 | 6 | 1 | 7 | 17 | 11 | 22 | 8 | 16 |
| 26(b) Inmate received conflicting ducats. | 4 | 5 | 2 | 3 | 16 | 2 | 7 | 1 | 13 | 0 | 4 | 2 | 8 | 10 | 6 | 2 | 3 |
| 26(c) Unit Health Record unavailable. | 36 | 37 | 3 | 1 | 0 | 0 | 0 | 3 | 0 | 1 | 14 | 0 | 6 | 15 | 0 | 6 | 0 |
| 26(d) Inmate moved to another facility. | 26 | 15 | 14 | 0 | 11 | 10 | 18 | 5 | 4 | 0 | 11 | 1 | 5 | 21 | 7 | 5 | 14 |
| 26(e) Inmate at hospital/in-patient area of prison. | 28 | 0 | 2 | 0 | 2 | 1 | 7 | 9 | 2 | 4 | 3 | 9 | 3 | 2 | 1 | 0 | 2 |
| 26(f) Inmate out to court. | 5 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 5 | 0 | 1 | 2 | 2 | 0 | 1 |
| 26(g) Other reason: | 18 | 6 | 8 | 16 | 68 | 5 | 0 | 13 | 7 | 1 | 6 | 2 | 7 | 66 | 4 | 4 | 2 |
| 27 Total Number of inmates not seen. | 425 | 164 | 101 | 163 | 219 | 110 | 242 | 149 | 76 | 79 | 123 | 110 | 184 | 249 | 140 | 57 | 130 |
| 28 Number of 7362s received | 324 | 933 | 283 | 632 | 0 | 311 | 591 | 424 | 757 | 748 | 496 | 530 | 219 | 769 | 636 | 521 | 585 |

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| Dental Services | ISP | KVSP | LAC | MCSP | NKSP | PBSP | PVSP | RJD | SAC | SATF | SCC | SOL | SQ | SVSP | VSPW | WSP | TOTAL |
|---|--------------|--------------|--------------|--------------|--------------|-------------|--------------|------------|------------|--------------|--------------|------------|--------------|--------------|--------------|--------------|---------------|
| 20 Number of dental ducats issued. | 1,450 | 1,613 | 1,661 | 1,533 | 1,169 | 800 | 1,998 | 999 | 936 | 1,828 | 2,659 | 885 | 1,465 | 1,447 | 2,519 | 1,075 | 48,819 |
| 21 Number of add-on appointments. | 105 | 28 | 28 | 80 | 90 | 27 | 68 | 84 | 23 | 124 | 11 | 34 | 41 | 36 | 0 | 66 | 2,002 |
| 22 Number of refusals. | 80 | 121 | 63 | 92 | 84 | 36 | 147 | 27 | 84 | 52 | 10 | 12 | 79 | 69 | 0 | 65 | 2,199 |
| 23 Number of inmates seen. | 1,117 | 1,179 | 1,497 | 1,216 | 946 | 667 | 1,516 | 988 | 667 | 1,575 | 2,398 | 794 | 1,292 | 1,319 | 2,088 | 909 | 42,384 |
| 24 Number of inmates not seen due to custody. | 59 | 82 | 3 | 92 | 14 | 8 | 208 | 6 | 11 | 2 | 124 | 61 | 33 | 3 | 119 | 74 | 1,259 |
| 24(a) Lack of officers. | 8 | 15 | 0 | 0 | 4 | 1 | 0 | 0 | 0 | 0 | 0 | 35 | 16 | 0 | 56 | 1 | 192 |
| 24(b) Modified program in effect. | 8 | 39 | 0 | 56 | 6 | 2 | 126 | 5 | 6 | 2 | 119 | 26 | 17 | 2 | 44 | 39 | 661 |
| 24(c) Not enough holding space. | 0 | 18 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 23 |
| 24(d) Lack of intra-facility transport. | 4 | 0 | 0 | 0 | 0 | 0 | 73 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 80 |
| 24(e) Other reason: | 39 | 10 | 3 | 36 | 4 | 5 | 8 | 1 | 5 | 0 | 2 | 0 | 0 | 1 | 19 | 34 | 303 |
| 25 Number of inmates not seen due to provider. | 157 | 170 | 193 | 165 | 109 | 99 | 142 | 30 | 134 | 214 | 71 | 26 | 51 | 72 | 118 | 33 | 3,157 |
| 25(a) Unable to complete line. | 69 | 54 | 21 | 11 | 49 | 69 | 117 | 6 | 41 | 94 | 8 | 0 | 14 | 10 | 0 | 3 | 776 |
| 25(b) Scheduling error. | 29 | 30 | 91 | 9 | 16 | 6 | 21 | 6 | 7 | 41 | 2 | 25 | 10 | 3 | 34 | 1 | 535 |
| 25(c) Provider cancelled. | 45 | 83 | 80 | 139 | 42 | 22 | 1 | 18 | 41 | 43 | 61 | 1 | 27 | 59 | 48 | 13 | 1,540 |
| 25(d) Lack of inmate-patient preparation. | 3 | 2 | 0 | 2 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 24 |
| 25(e) Medically restricted movement. | 0 | 0 | 1 | 0 | 2 | 1 | 1 | 0 | 13 | 33 | 0 | 0 | 0 | 0 | 36 | 0 | 165 |
| 25(f) Other reason: | 11 | 1 | 0 | 4 | 0 | 0 | 2 | 0 | 32 | 3 | 0 | 0 | 0 | 0 | 0 | 16 | 117 |
| 26 Number of inmates not seen due to other. | 134 | 89 | 132 | 48 | 106 | 17 | 53 | 31 | 63 | 109 | 67 | 26 | 51 | 20 | 194 | 60 | 2,188 |
| 26(a) Inmate paroled or transferred. | 30 | 7 | 53 | 1 | 31 | 0 | 10 | 17 | 9 | 28 | 12 | 8 | 21 | 3 | 32 | 25 | 569 |
| 26(b) Inmate received conflicting ducats. | 12 | 15 | 4 | 9 | 2 | 0 | 22 | 2 | 0 | 8 | 12 | 0 | 12 | 2 | 0 | 5 | 193 |
| 26(c) Unit Health Record unavailable. | 38 | 40 | 3 | 6 | 40 | 0 | 1 | 4 | 15 | 37 | 1 | 6 | 0 | 4 | 16 | 6 | 339 |
| 26(d) Inmate moved to another facility. | 18 | 7 | 37 | 9 | 27 | 5 | 1 | 3 | 30 | 12 | 23 | 0 | 9 | 7 | 55 | 8 | 418 |
| 26(e) Inmate at hospital/in-patient area of prison. | 8 | 7 | 12 | 0 | 1 | 1 | 8 | 3 | 0 | 3 | 1 | 4 | 3 | 3 | 3 | 1 | 133 |
| 26(f) Inmate out to court. | 2 | 3 | 4 | 1 | 2 | 0 | 0 | 0 | 0 | 1 | 1 | 2 | 3 | 0 | 10 | 0 | 50 |
| 26(g) Other reason: | 26 | 10 | 19 | 22 | 3 | 11 | 11 | 2 | 9 | 20 | 17 | 6 | 3 | 1 | 78 | 15 | 486 |
| 27 Total Number of inmates not seen. | 350 | 341 | 328 | 305 | 229 | 124 | 403 | 67 | 208 | 325 | 262 | 113 | 135 | 95 | 431 | 167 | 6,604 |
| 28 Number of 7362s received | 53 | 818 | 739 | 738 | 835 | 210 | 1,416 | 500 | 702 | 1,743 | 242 | 397 | 107 | 289 | 94 | 73 | 17,715 |

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| Ancillary Services | ASP | CAL | CCC | CCI | CCWF | GEN | CIM | CIW | CMC | CMF | COR | CRC | CTF | CVSP | DVI | FSP | HDSP |
|---|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| 29 Number of ducats issued. | 4,784 | 2,197 | 1,267 | 2,345 | 1,083 | 2,338 | 5,378 | 2,129 | 5,232 | 7,079 | 2,910 | 4,237 | 3,641 | 1,210 | 7,230 | 1,682 | 1,350 |
| 30 Number of add-on appointments. | 127 | 39 | 306 | 111 | 16 | 270 | 219 | 156 | 65 | 745 | 138 | 136 | 148 | 118 | 129 | 47 | 65 |
| 31 Number of refusals. | 140 | 239 | 11 | 263 | 32 | 132 | 130 | 15 | 192 | 268 | 441 | 33 | 35 | 11 | 89 | 64 | 107 |
| 32 Number of inmates seen. | 4,394 | 1,679 | 1,517 | 2,217 | 871 | 2,253 | 5,036 | 2,147 | 4,623 | 7,128 | 2,454 | 4,117 | 3,496 | 1,236 | 6,848 | 1,493 | 1,049 |
| 33 Number of inmates not seen due to custody. | 8 | 22 | 5 | 0 | 81 | 7 | 139 | 0 | 98 | 56 | 0 | 5 | 42 | 2 | 20 | 23 | 40 |
| 33(a) Lack of officers. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 7 |
| 33(b) Modified program in effect. | 6 | 19 | 0 | 0 | 70 | 4 | 0 | 0 | 84 | 52 | 0 | 5 | 42 | 0 | 20 | 16 | 33 |
| 33(c) Not enough holding space. | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 33(d) Lack of intra-facility transport. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 |
| 33(e) Other reason: | 1 | 3 | 5 | 0 | 11 | 3 | 139 | 0 | 14 | 0 | 0 | 0 | 0 | 0 | 0 | 7 | 0 |
| 34 Number of inmates not seen due to provider. | 259 | 225 | 12 | 0 | 15 | 124 | 121 | 36 | 200 | 284 | 98 | 155 | 163 | 60 | 278 | 51 | 147 |
| 34(a) Line not completed. | 12 | 8 | 0 | 0 | 0 | 4 | 11 | 0 | 0 | 8 | 0 | 2 | 4 | 0 | 185 | 2 | 68 |
| 34(b) Scheduling error. | 11 | 34 | 5 | 0 | 3 | 56 | 22 | 0 | 0 | 26 | 8 | 1 | 26 | 1 | 0 | 5 | 21 |
| 34(c) Clinician cancelled. | 222 | 101 | 1 | 0 | 0 | 59 | 88 | 36 | 197 | 147 | 85 | 138 | 128 | 55 | 93 | 1 | 20 |
| 34(d) Lack of inmate-patient preparation. | 0 | 32 | 0 | 0 | 0 | 5 | 0 | 0 | 1 | 94 | 2 | 0 | 2 | 0 | 0 | 0 | 22 |
| 34(e) Medically restricted movement. | 14 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 9 | 0 | 14 | 3 | 3 | 0 | 0 | 0 |
| 34(f) Other reason: | 0 | 50 | 6 | 0 | 12 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 1 | 0 | 43 | 16 |
| 35 Number of inmates not seen due to other. | 110 | 71 | 28 | 0 | 100 | 92 | 171 | 84 | 184 | 88 | 55 | 63 | 52 | 19 | 213 | 98 | 72 |
| 35(a) Inmate paroled or transferred. | 26 | 2 | 4 | 0 | 13 | 17 | 67 | 29 | 18 | 18 | 9 | 24 | 11 | 5 | 79 | 13 | 29 |
| 35(b) Inmate received conflicting ducats. | 3 | 8 | 0 | 0 | 0 | 29 | 16 | 1 | 17 | 1 | 13 | 1 | 4 | 2 | 4 | 10 | 10 |
| 35(c) Unit Health Record unavailable. | 2 | 6 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 7 | 0 | 0 | 0 | 0 |
| 35(d) Inmate moved to another facility. | 0 | 4 | 11 | 0 | 0 | 12 | 51 | 10 | 3 | 1 | 9 | 0 | 4 | 5 | 100 | 17 | 8 |
| 35(e) Inmate at hospital/in-patient area of prison. | 44 | 1 | 4 | 0 | 3 | 0 | 20 | 32 | 1 | 53 | 13 | 29 | 12 | 1 | 4 | 0 | 2 |
| 35(f) Inmate out to court. | 4 | 2 | 0 | 0 | 1 | 0 | 2 | 2 | 1 | 2 | 6 | 2 | 0 | 0 | 20 | 2 | 0 |
| 35(g) Inmate non-compliant for procedure (i.e. NPO). | 3 | 3 | 1 | 0 | 0 | 32 | 10 | 9 | 39 | 0 | 3 | 4 | 11 | 2 | 0 | 46 | 2 |
| 35(h) Other reason: | 28 | 45 | 8 | 0 | 82 | 2 | 4 | 1 | 105 | 13 | 2 | 3 | 3 | 4 | 6 | 10 | 21 |
| 36 Total Number of inmates not seen. | 377 | 318 | 45 | 0 | 196 | 223 | 431 | 120 | 482 | 428 | 153 | 223 | 257 | 81 | 511 | 172 | 259 |
| 37 Number of RFSs received. | 735 | 405 | 352 | 1,018 | 0 | 657 | 469 | 1,067 | 797 | 319 | 938 | 741 | 876 | 226 | 420 | 236 | 515 |

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| Ancillary Services | ISP | KVSP | LAC | MCSP | NKSP | PBSP | PVSP | RJD | SAC | SATF | SCC | SOL | SQ | SVSP | VSPW | WSP | TOTAL |
|---|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|----------------|
| 29 Number of ducats issued. | 2,040 | 1,550 | 2,315 | 3,000 | 5,005 | 2,411 | 2,517 | 2,667 | 2,107 | 4,329 | 1,208 | 3,718 | 2,819 | 1,627 | 5,326 | 3,859 | 102,590 |
| 30 Number of add-on appointments. | 107 | 34 | 121 | 144 | 348 | 3 | 214 | 303 | 90 | 620 | 107 | 71 | 291 | 132 | 543 | 146 | 6,109 |
| 31 Number of refusals. | 111 | 142 | 117 | 104 | 154 | 152 | 257 | 162 | 205 | 231 | 1 | 30 | 126 | 154 | 98 | 177 | 4,423 |
| 32 Number of inmates seen. | 1,881 | 1,360 | 2,202 | 2,534 | 4,874 | 2,202 | 2,069 | 2,657 | 1,775 | 4,296 | 1,212 | 3,544 | 2,742 | 1,510 | 5,141 | 3,341 | 95,898 |
| 33 Number of inmates not seen due to custody. | 1 | 4 | 8 | 168 | 18 | 7 | 127 | 8 | 1 | 18 | 45 | 49 | 86 | 6 | 254 | 146 | 1,494 |
| 33(a) Lack of officers. | 0 | 0 | 3 | 5 | 0 | 5 | 2 | 0 | 0 | 0 | 0 | 23 | 35 | 1 | 25 | 34 | 144 |
| 33(b) Modified program in effect. | 0 | 0 | 4 | 18 | 6 | 2 | 95 | 4 | 0 | 18 | 45 | 21 | 39 | 4 | 96 | 32 | 735 |
| 33(c) Not enough holding space. | 0 | 0 | 0 | 3 | 0 | 0 | 11 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 15 |
| 33(d) Lack of intra-facility transport. | 0 | 1 | 0 | 0 | 0 | 0 | 18 | 3 | 0 | 0 | 0 | 5 | 0 | 0 | 0 | 0 | 29 |
| 33(e) Other reason: | 1 | 3 | 1 | 142 | 12 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 12 | 1 | 133 | 80 | 571 |
| 34 Number of inmates not seen due to provider. | 115 | 62 | 118 | 268 | 161 | 47 | 207 | 62 | 121 | 185 | 19 | 87 | 84 | 61 | 64 | 92 | 3,981 |
| 34(a) Line not completed. | 23 | 4 | 2 | 39 | 25 | 2 | 62 | 1 | 0 | 41 | 0 | 42 | 16 | 1 | 0 | 0 | 562 |
| 34(b) Scheduling error. | 2 | 0 | 86 | 22 | 10 | 19 | 62 | 15 | 21 | 32 | 1 | 13 | 20 | 26 | 20 | 12 | 580 |
| 34(c) Clinician cancelled. | 72 | 55 | 28 | 166 | 121 | 19 | 75 | 43 | 95 | 86 | 18 | 32 | 48 | 31 | 38 | 54 | 2,352 |
| 34(d) Lack of inmate-patient preparation. | 1 | 2 | 1 | 30 | 1 | 7 | 8 | 3 | 2 | 0 | 0 | 0 | 0 | 0 | 3 | 1 | 217 |
| 34(e) Medically restricted movement. | 0 | 0 | 1 | 7 | 4 | 0 | 0 | 0 | 0 | 26 | 0 | 0 | 0 | 0 | 3 | 0 | 86 |
| 34(f) Other reason: | 17 | 1 | 0 | 4 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 3 | 0 | 25 | 184 |
| 35 Number of inmates not seen due to other. | 62 | 16 | 117 | 70 | 146 | 6 | 71 | 81 | 95 | 219 | 38 | 79 | 72 | 28 | 312 | 249 | 3,161 |
| 35(a) Inmate paroled or transferred. | 16 | 1 | 65 | 30 | 80 | 1 | 14 | 60 | 16 | 43 | 7 | 17 | 39 | 1 | 51 | 86 | 891 |
| 35(b) Inmate received conflicting ducats. | 2 | 9 | 3 | 7 | 40 | 1 | 28 | 2 | 16 | 9 | 3 | 4 | 9 | 7 | 38 | 25 | 322 |
| 35(c) Unit Health Record unavailable. | 3 | 0 | 0 | 3 | 1 | 0 | 0 | 0 | 0 | 6 | 0 | 7 | 0 | 3 | 0 | 0 | 40 |
| 35(d) Inmate moved to another facility. | 1 | 0 | 30 | 6 | 11 | 3 | 22 | 5 | 16 | 12 | 12 | 2 | 4 | 1 | 40 | 37 | 437 |
| 35(e) Inmate at hospital/in-patient area of prison. | 10 | 3 | 9 | 4 | 8 | 1 | 0 | 8 | 14 | 62 | 3 | 15 | 13 | 14 | 18 | 14 | 415 |
| 35(f) Inmate out to court. | 1 | 0 | 2 | 2 | 2 | 0 | 0 | 2 | 1 | 1 | 1 | 6 | 2 | 0 | 5 | 8 | 77 |
| 35(g) Inmate non-compliant for procedure (i.e. NPO). | 5 | 0 | 3 | 1 | 0 | 0 | 0 | 0 | 1 | 4 | 1 | 15 | 3 | 0 | 110 | 16 | 324 |
| 35(h) Other reason: | 24 | 3 | 5 | 17 | 4 | 0 | 7 | 4 | 31 | 82 | 11 | 13 | 2 | 2 | 50 | 63 | 655 |
| 36 Total Number of inmates not seen. | 178 | 82 | 243 | 506 | 325 | 60 | 405 | 151 | 217 | 422 | 102 | 215 | 242 | 95 | 630 | 487 | 8,636 |
| 37 Number of RFSs received. | 369 | 0 | 894 | 742 | 747 | 137 | 286 | 951 | 0 | 566 | 0 | 764 | 640 | 424 | 875 | 511 | 17,677 |

MONTHLY HEALTH CARE ACCESS QUALITY REPORT
January 2009

| Emergency Services | ASP | CAL | CCC | CCI | CCWF | CEN | CIM | CIW | CMC | CMF | COR | CRC | CTF | CVSP | DVI | FSP | HDSP |
|---|------------|------------|------------|------------|-------------|------------|------------|------------|------------|------------|------------|------------|------------|-------------|------------|------------|-------------|
| 38 Number of TTA Encounters. | 451 | 559 | 139 | 62 | 231 | 16 | 377 | 736 | 199 | 44 | 974 | 112 | 944 | 54 | 482 | 137 | 176 |
| 38(a) First Watch | 69 | 62 | 10 | 3 | 54 | 1 | 138 | 50 | 18 | 7 | 118 | 13 | 61 | 5 | 72 | 9 | 24 |
| 38(b) Second Watch | 190 | 314 | 50 | 25 | 90 | 8 | 111 | 315 | 103 | 13 | 348 | 59 | 468 | 20 | 162 | 66 | 70 |
| 38(c) Third Watch | 192 | 183 | 79 | 34 | 87 | 7 | 128 | 371 | 78 | 24 | 508 | 40 | 415 | 29 | 248 | 62 | 82 |
| 38a Number of Code II transports off-site. | 44 | 26 | 10 | 40 | 138 | 6 | 19 | 16 | 21 | 20 | 21 | 23 | 19 | 25 | 36 | 7 | 11 |
| 38/a(a) First Watch | 3 | 3 | 3 | 3 | 23 | 0 | 9 | 4 | 2 | 3 | 4 | 0 | 1 | 2 | 7 | 0 | 1 |
| 38/a(b) Second Watch | 24 | 12 | 7 | 22 | 51 | 4 | 6 | 4 | 6 | 5 | 6 | 13 | 6 | 7 | 12 | 3 | 6 |
| 38/a(c) Third Watch | 17 | 11 | 0 | 15 | 64 | 2 | 4 | 8 | 13 | 12 | 11 | 10 | 12 | 16 | 17 | 4 | 4 |
| 38b Number of Code III transports off-site. | 3 | 6 | 0 | 9 | 13 | 1 | 78 | 7 | 5 | 24 | 5 | 3 | 11 | 0 | 1 | 7 | 1 |
| 38/b(a) First Watch | 2 | 0 | 0 | 0 | 4 | 0 | 32 | 1 | 1 | 4 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| 38/b(b) Second Watch | 1 | 4 | 0 | 3 | 6 | 1 | 19 | 2 | 2 | 8 | 3 | 2 | 4 | 0 | 1 | 5 | 0 |
| 38/b(c) Third Watch | 0 | 2 | 0 | 6 | 3 | 0 | 27 | 4 | 2 | 12 | 2 | 1 | 6 | 0 | 0 | 2 | 1 |
| 38c Number of Unscheduled State vehicle transports off-site. | 7 | 0 | 0 | 13 | 0 | 9 | 59 | 39 | 15 | 0 | 102 | 34 | 5 | 2 | 23 | 11 | 3 |
| 38/c(a) First Watch | 7 | 0 | 0 | 0 | 0 | 1 | 39 | 19 | 1 | 0 | 23 | 7 | 1 | 0 | 1 | 0 | 0 |
| 38/c(b) Second Watch | 0 | 0 | 0 | 0 | 0 | 3 | 10 | 10 | 6 | 0 | 34 | 8 | 0 | 1 | 6 | 9 | 1 |
| 38/c(c) Third Watch | 0 | 0 | 0 | 13 | 0 | 5 | 10 | 10 | 8 | 0 | 45 | 19 | 4 | 1 | 16 | 2 | 2 |
| 38d Number of Other (i.e. Infirmary, Housing Unit). | 397 | 527 | 129 | 0 | 80 | 0 | 221 | 674 | 158 | 0 | 846 | 52 | 909 | 27 | 422 | 112 | 161 |
| 38/d(a) First Watch | 57 | 59 | 7 | 0 | 27 | 0 | 58 | 26 | 14 | 0 | 91 | 6 | 58 | 3 | 64 | 9 | 23 |
| 38/d(b) Second Watch | 165 | 298 | 43 | 0 | 33 | 0 | 76 | 299 | 89 | 0 | 305 | 36 | 458 | 12 | 143 | 49 | 63 |
| 38/d(c) Third Watch | 175 | 170 | 79 | 0 | 20 | 0 | 87 | 349 | 55 | 0 | 450 | 10 | 393 | 12 | 215 | 54 | 75 |

MONTHLY HEALTH CARE ACCESS QUALITY REPORT
January 2009

| Emergency Services | ISP | KVSP | LAC | MCSP | NKSP | PBSP | PVSP | RJD | SAC | SATF | SCC | SOL | SQ | SVSP | VSPW | WSP | TOTAL |
|---|------------|-------------|------------|-------------|--------------|-------------|-------------|------------|------------|-------------|------------|--------------|------------|-------------|--------------|------------|---------------|
| 38 Number of TTA Encounters. | 260 | 710 | 163 | 613 | 1,005 | 70 | 184 | 870 | 557 | 239 | 516 | 1,343 | 421 | 362 | 1,017 | 314 | 14,337 |
| 38(a) First Watch | 8 | 38 | 3 | 49 | 17 | 6 | 6 | 55 | 104 | 33 | 10 | 82 | 61 | 74 | 115 | 32 | 1,407 |
| 38(b) Second Watch | 150 | 352 | 98 | 325 | 393 | 42 | 128 | 434 | 173 | 95 | 286 | 567 | 181 | 123 | 466 | 167 | 6,392 |
| 38(c) Third Watch | 102 | 320 | 62 | 239 | 595 | 22 | 50 | 381 | 280 | 111 | 220 | 694 | 179 | 165 | 436 | 115 | 6,538 |
| 38a Number of Code II transports off-site. | 33 | 25 | 27 | 12 | 63 | 19 | 17 | 30 | 40 | 48 | 9 | 12 | 26 | 17 | 99 | 53 | 1,012 |
| 38/a(a) First Watch | 0 | 4 | 0 | 1 | 10 | 1 | 2 | 6 | 5 | 8 | 1 | 4 | 3 | 2 | 8 | 3 | 126 |
| 38/a(b) Second Watch | 20 | 16 | 19 | 6 | 30 | 12 | 4 | 6 | 16 | 17 | 3 | 2 | 11 | 8 | 48 | 22 | 434 |
| 38/a(c) Third Watch | 13 | 5 | 8 | 5 | 23 | 6 | 11 | 18 | 19 | 23 | 5 | 6 | 12 | 7 | 43 | 28 | 452 |
| 38b Number of Code III transports off-site. | 13 | 3 | 0 | 4 | 8 | 1 | 11 | 1 | 11 | 12 | 0 | 15 | 4 | 1 | 6 | 13 | 277 |
| 38/b(a) First Watch | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 4 | 0 | 0 | 2 | 0 | 0 | 3 | 58 |
| 38/b(b) Second Watch | 7 | 2 | 0 | 1 | 4 | 1 | 3 | 0 | 7 | 5 | 0 | 12 | 1 | 0 | 2 | 4 | 110 |
| 38/b(c) Third Watch | 5 | 1 | 0 | 2 | 3 | 0 | 8 | 0 | 4 | 3 | 0 | 3 | 1 | 1 | 4 | 6 | 109 |
| 38c Number of Unscheduled State vehicle transports off-site. | 16 | 40 | 7 | 8 | 32 | 0 | 83 | 0 | 32 | 38 | 4 | 0 | 23 | 44 | 0 | 18 | 667 |
| 38/c(a) First Watch | 2 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 2 | 5 | 0 | 0 | 2 | 8 | 0 | 0 | 121 |
| 38/c(b) Second Watch | 7 | 40 | 2 | 3 | 15 | 0 | 83 | 0 | 17 | 11 | 1 | 0 | 9 | 14 | 0 | 9 | 299 |
| 38/c(c) Third Watch | 7 | 0 | 5 | 5 | 14 | 0 | 0 | 0 | 13 | 22 | 3 | 0 | 12 | 22 | 0 | 9 | 247 |
| 38d Number of Other (i.e. Infirmary, Housing Unit). | 198 | 642 | 129 | 589 | 902 | 50 | 73 | 839 | 474 | 141 | 503 | 1,316 | 368 | 300 | 912 | 230 | 12,381 |
| 38/d(a) First Watch | 5 | 34 | 3 | 47 | 3 | 5 | 4 | 48 | 97 | 16 | 9 | 78 | 54 | 64 | 107 | 26 | 1,102 |
| 38/d(b) Second Watch | 116 | 294 | 77 | 315 | 344 | 29 | 38 | 428 | 133 | 62 | 282 | 553 | 160 | 101 | 416 | 132 | 5,549 |
| 38/d(c) Third Watch | 77 | 314 | 49 | 227 | 555 | 16 | 31 | 363 | 244 | 63 | 212 | 685 | 154 | 135 | 389 | 72 | 5,730 |

MONTHLY HEALTH CARE ACCESS QUALITY REPORT
January 2009

| Transportation | ASP | CAL | CCC | CCI | CCWF | CEN | CIM | CIW | CMC | CMF | COR | CRC | CTF | CVSP | DVI | FSP | HDSP |
|---|------------|--------------|------------|--------------|-------------|------------|--------------|------------|------------|--------------|--------------|--------------|------------|-------------|--------------|------------|--------------|
| 39 Number of scheduled transports. | 239 | 268 | 87 | 164 | 209 | 91 | 727 | 340 | 516 | 247 | 211 | 96 | 301 | 137 | 148 | 137 | 268 |
| 39(a) Health Care related. | 213 | 204 | 81 | 144 | 196 | 84 | 450 | 169 | 474 | 227 | 157 | 92 | 245 | 125 | 120 | 124 | 252 |
| 39(b) All others. | 26 | 64 | 6 | 20 | 13 | 7 | 277 | 171 | 42 | 20 | 54 | 4 | 56 | 12 | 28 | 13 | 16 |
| 40 Number of unscheduled transports. | 126 | 32 | 2 | 0 | 231 | 33 | 87 | 78 | 7 | 39 | 27 | 114 | 88 | 47 | 52 | 13 | 17 |
| 41 Number of inmates transported. | 766 | 297 | 174 | 329 | 335 | 248 | 3,950 | 922 | 531 | 326 | 553 | 603 | 463 | 374 | 232 | 206 | 350 |
| 42 Number of budgeted posts. | 24 | 9 | 8 | 10 | 0 | 16 | 29 | 12 | 29 | 17 | 19 | 10 | 21 | 5 | 15 | 11 | 147 |
| 43 Number of overtime dollars. | * | * | * | * | * | * | * | * | * | * | * | * | * | * | * | * | * |
| 44 Number of redirected staff hours. | 646 | 1,006 | 34 | 4,280 | 0 | 203 | 0 | 141 | 582 | 664 | 2,192 | 912 | 211 | 855 | 367 | 304 | 2,799 |
| Med Guarding | ASP | CAL | CCC | CCI | CCWF | CEN | CIM | CIW | CMC | CMF | COR | CRC | CTF | CVSP | DVI | FSP | HDSP |
| 45 Number of budgeted posts. | 30 | 0 | 0 | 0 | 0 | 3 | 4 | 8 | 2 | 81 | 0 | 3 | 0 | 0 | 15 | 0 | 3 |
| 45(a) First Watch | 10 | 0 | 0 | 0 | 0 | 1 | 1 | 2 | 0 | 24 | 0 | 0 | 0 | 0 | 4 | 0 | 0 |
| 45(b) Second Watch | 10 | 0 | 0 | 0 | 0 | 1 | 2 | 4 | 2 | 30 | 0 | 3 | 0 | 0 | 6 | 0 | 3 |
| 45(c) Third Watch | 10 | 0 | 0 | 0 | 0 | 1 | 1 | 2 | 0 | 27 | 0 | 0 | 0 | 0 | 5 | 0 | 0 |
| 46 Number of overtime dollars. | * | * | * | * | * | * | * | * | * | * | * | * | * | * | * | * | * |
| 46(a) First Watch | * | * | * | * | * | * | * | * | * | * | * | * | * | * | * | * | * |
| 46(b) Second Watch | * | * | * | * | * | * | * | * | * | * | * | * | * | * | * | * | * |
| 46(c) Third Watch | * | * | * | * | * | * | * | * | * | * | * | * | * | * | * | * | * |
| 47 Number of redirected staff hours. | 184 | 584 | 353 | 1,686 | 0 | 264 | 296 | 212 | 0 | 2,452 | 4,043 | 2,094 | 882 | 446 | 2,500 | 488 | 5,124 |
| 47(a) First Watch | 24 | 304 | 28 | 0 | 0 | 104 | 264 | 42 | 0 | 718 | 1,057 | 800 | 368 | 232 | 1,116 | 200 | 1,774 |
| 47(b) Second Watch | 112 | 96 | 277 | 1,677 | 0 | 96 | 0 | 102 | 0 | 1,025 | 1,756 | 568 | 348 | 48 | 738 | 120 | 2,906 |
| 47(c) Third Watch | 48 | 184 | 48 | 9 | 0 | 64 | 32 | 68 | 0 | 710 | 1,230 | 726 | 166 | 166 | 646 | 168 | 444 |

MONTHLY HEALTH CARE ACCESS QUALITY REPORT
January 2009

| Transportation | ISP | KVSP | LAC | MCSP | NKSP | PBSP | PVSP | RJD | SAC | SATF | SCC | SOL | SQ | SVSP | VSPW | WSP | TOTAL |
|---|--------------|--------------|------------|-------------|-------------|-------------|---------------|--------------|------------|---------------|------------|------------|------------|--------------|--------------|------------|---------------|
| 39 Number of scheduled transports. | 166 | 250 | 153 | 202 | 229 | 144 | 176 | 395 | 329 | 215 | 89 | 282 | 189 | 245 | 202 | 346 | 7,798 |
| 39(a) Health Care related. | 131 | 219 | 117 | 200 | 211 | 134 | 157 | 369 | 304 | 170 | 88 | 253 | 167 | 205 | 173 | 288 | 6,543 |
| 39(b) All others. | 35 | 31 | 36 | 2 | 18 | 10 | 19 | 26 | 25 | 45 | 1 | 29 | 22 | 40 | 29 | 58 | 1,255 |
| 40 Number of unscheduled transports. | 11 | 40 | 7 | 23 | 0 | 2 | 83 | 11 | 88 | 96 | 28 | 21 | 5 | 2 | 146 | 0 | 1,556 |
| 41 Number of inmates transported. | 267 | 490 | 372 | 327 | 561 | 146 | 422 | 480 | 411 | 570 | 224 | 478 | 282 | 343 | 415 | 446 | 16,893 |
| 42 Number of budgeted posts. | 12 | 14 | 6 | 33 | 20 | 14 | 11 | 20 | 12 | 44 | 2 | 9 | 20 | 8 | 13 | 15 | 635 |
| 43 Number of overtime dollars. | * | * | * | * | * | * | * | * | * | * | * | * | * | * | * | * | * |
| 44 Number of redirected staff hours. | 184 | 241 | 96 | 16 | 0 | 49 | 1,980 | 1,322 | 347 | 591 | 984 | 57 | 0 | 2,640 | 584 | 78 | 24,365 |
| Med Guarding | ISP | KVSP | LAC | MCSP | NKSP | PBSP | PVSP | RJD | SAC | SATF | SCC | SOL | SQ | SVSP | VSPW | WSP | TOTAL |
| 45 Number of budgeted posts. | 0 | 0 | 0 | 0 | 24 | 72 | 0 | 23 | 0 | 0 | 0 | 0 | 42 | 1 | 17 | 36 | 364 |
| 45(a) First Watch | 0 | 0 | 0 | 0 | 8 | 3 | 0 | 4 | 0 | 0 | 0 | 0 | 14 | 1 | 4 | 8 | 84 |
| 45(b) Second Watch | 0 | 0 | 0 | 0 | 8 | 58 | 0 | 13 | 0 | 0 | 0 | 0 | 14 | 0 | 7 | 16 | 177 |
| 45(c) Third Watch | 0 | 0 | 0 | 0 | 8 | 11 | 0 | 6 | 0 | 0 | 0 | 0 | 14 | 0 | 6 | 12 | 103 |
| 46 Number of overtime dollars. | * | * | * | * | * | * | * | * | * | * | * | * | * | * | * | * | * |
| 46(a) First Watch | * | * | * | * | * | * | * | * | * | * | * | * | * | * | * | * | * |
| 46(b) Second Watch | * | * | * | * | * | * | * | * | * | * | * | * | * | * | * | * | * |
| 46(c) Third Watch | * | * | * | * | * | * | * | * | * | * | * | * | * | * | * | * | * |
| 47 Number of redirected staff hours. | 1,622 | 1,811 | 0 | 768 | 0 | 56 | 13,928 | 1,072 | 0 | 10,634 | 128 | 104 | 0 | 3,923 | 2,782 | 0 | 58,434 |
| 47(a) First Watch | 888 | 24 | 0 | 216 | 0 | 0 | 4,440 | 408 | 0 | 3,176 | 48 | 32 | 0 | 1,488 | 0 | 0 | 17,750 |
| 47(b) Second Watch | 406 | 1,739 | 0 | 320 | 0 | 56 | 4,760 | 0 | 0 | 3,913 | 32 | 56 | 0 | 1,793 | 2,782 | 0 | 25,725 |
| 47(c) Third Watch | 328 | 48 | 0 | 232 | 0 | 0 | 4,728 | 664 | 0 | 3,546 | 48 | 16 | 0 | 642 | 0 | 0 | 14,960 |

MONTHLY HEALTH CARE ACCESS QUALITY REPORT
January 2009

| Access Unit | ASP | CAL | CCC | CCI | CCWF | CEN | CIM | CIW | CMC | CMF | COR | CRC | CTF | CVSP | DVI | FSP | HDSP |
|--|---------------|--------------|--------------|--------------|--------------|--------------|---------------|---------------|--------------|---------------|---------------|--------------|---------------|--------------|--------------|--------------|--------------|
| 48 Number of budgeted correctional officer posts for the institution. | 826 | 636 | 290 | 1,119 | 536 | 445 | 1,004 | 241 | 857 | 731 | 1,223 | 324 | 878 | 406 | 393 | 542 | 467 |
| 48(a) First Watch | 132 | 83 | 63 | 183 | 109 | 67 | 184 | 39 | 140 | 129 | 181 | 69 | 134 | 84 | 59 | 75 | 65 |
| 48(b) Second Watch | 434 | 357 | 225 | 628 | 256 | 228 | 530 | 119 | 387 | 355 | 655 | 144 | 431 | 181 | 198 | 291 | 249 |
| 48(c) Third Watch | 260 | 196 | 2 | 308 | 171 | 150 | 290 | 83 | 331 | 247 | 387 | 111 | 312 | 141 | 136 | 176 | 153 |
| 49 Number of vacant correctional officer posts for the institution. | 74 | 0 | 0 | 59 | 38 | 53 | 0 | 1 | 32 | 4 | 23 | 0 | 0 | 28 | 0 | 11 | 0 |
| 49(a) First Watch | 3 | 0 | 0 | 5 | 0 | 9 | 0 | 0 | 13 | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 0 |
| 49(b) Second Watch | 63 | 0 | 0 | 39 | 38 | 10 | 0 | 1 | 1 | 0 | 23 | 0 | 0 | 6 | 0 | 11 | 0 |
| 49(c) Third Watch | 8 | 0 | 0 | 15 | 0 | 34 | 0 | 0 | 18 | 4 | 0 | 0 | 0 | 16 | 0 | 0 | 0 |
| 50 Number of budgeted correctional officer posts assigned to the Access Unit. | 120 | 17 | 9 | 9 | 38 | 50 | 107 | 90 | 36 | 174 | 169 | 32 | 62 | 19 | 53 | 48 | 29 |
| 50(a) First Watch | 16 | 1 | 0 | 0 | 0 | 3 | 7 | 12 | 2 | 40 | 7 | 1 | 3 | 0 | 6 | 2 | 1 |
| 50(b) Second Watch | 76 | 15 | 2 | 9 | 38 | 40 | 72 | 48 | 26 | 82 | 140 | 20 | 47 | 15 | 32 | 38 | 22 |
| 50(c) Third Watch | 28 | 1 | 7 | 0 | 0 | 7 | 28 | 30 | 9 | 52 | 22 | 11 | 12 | 4 | 15 | 8 | 6 |
| 51 Number of vacant correctional officer posts assigned to the Access Unit. | 3 | 0 | 0 | 0 | 38 | 2 | 0 | 0 | 0 | 0 | 6 | 0 | 2 | 0 | 0 | 0 | 0 |
| 51(a) First Watch | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 51(b) Second Watch | 1 | 0 | 0 | 0 | 38 | 2 | 0 | 0 | 0 | 0 | 6 | 0 | 1 | 0 | 0 | 0 | 0 |
| 51(c) Third Watch | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| 52 PY value associated with all budgeted custody posts under the Health Care Operations Division. | 206.25 | 20.50 | 13.95 | 11.40 | 46.40 | 70.76 | 161.98 | 136.54 | 49.06 | 198.00 | 210.20 | 56.00 | 105.42 | 25.26 | 97.33 | 71.24 | 42.70 |

MONTHLY HEALTH CARE ACCESS QUALITY REPORT
January 2009

| Access Unit | ISP | KVSP | LAC | MCSP | NKSP | PBSP | PVSP | RJD | SAC | SATF | SCC | SOL | SQ | SVSP | VSPW | WSP |
|--|--------------|--------------|---------------|---------------|--------------|---------------|--------------|---------------|---------------|---------------|--------------|--------------|---------------|--------------|---------------|---------------|
| 48 Number of budgeted correctional officer posts for the institution. | 393 | 600 | 890 | 230 | 875 | 555 | 472 | 819 | 949 | 1,060 | 420 | 399 | 1,029 | 496 | 452 | 516 |
| 48(a) First Watch | 54 | 82 | 134 | 13 | 152 | 83 | 81 | 134 | 72 | 153 | 70 | 67 | 155 | 75 | 59 | 90 |
| 48(b) Second Watch | 206 | 326 | 509 | 119 | 468 | 315 | 234 | 436 | 320 | 588 | 211 | 198 | 587 | 262 | 223 | 260 |
| 48(c) Third Watch | 133 | 192 | 247 | 98 | 255 | 157 | 157 | 249 | 557 | 319 | 139 | 134 | 287 | 159 | 170 | 166 |
| 49 Number of vacant correctional officer posts for the institution. | 0 | 50 | 30 | 5 | 15 | 0 | 0 | 0 | 0 | 30 | 0 | 0 | 10 | 0 | 0 | 0 |
| 49(a) First Watch | 0 | 0 | 7 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 49(b) Second Watch | 0 | 50 | 22 | 3 | 11 | 0 | 0 | 0 | 0 | 30 | 0 | 0 | 10 | 0 | 0 | 0 |
| 49(c) Third Watch | 0 | 0 | 1 | 2 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 50 Number of budgeted correctional officer posts assigned to the Access Unit. | 22 | 62 | 111 | 112 | 35 | 100 | 34 | 86 | 100 | 116 | 10 | 33 | 191 | 10 | 64 | 34 |
| 50(a) First Watch | 2 | 2 | 1 | 33 | 2 | 0 | 1 | 4 | 5 | 3 | 1 | 1 | 35 | 0 | 7 | 1 |
| 50(b) Second Watch | 17 | 48 | 87 | 50 | 19 | 62 | 31 | 71 | 74 | 66 | 5 | 28 | 109 | 10 | 19 | 29 |
| 50(c) Third Watch | 3 | 12 | 23 | 29 | 14 | 38 | 2 | 11 | 21 | 47 | 4 | 4 | 47 | 0 | 38 | 4 |
| 51 Number of vacant correctional officer posts assigned to the Access Unit. | 0 | 0 | 2 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 51(a) First Watch | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 51(b) Second Watch | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 51(c) Third Watch | 0 | 0 | 2 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 52 PY value associated with all budgeted custody posts under the Health Care Operations Division. | 32.68 | 69.89 | 112.26 | 126.62 | 57.78 | 139.55 | 63.18 | 131.56 | 173.48 | 132.52 | 19.21 | 42.87 | 190.80 | 18.09 | 104.20 | 121.07 |

GOAL 2

**ESTABLISH A PRISON MEDICAL
PROGRAM ADDRESSING THE FULL
CONTINUUM OF HEALTH CARE
SERVICES**

Objective 2.4: Improve the Provision of Specialty Care and Hospitalization to Reduce Avoidable Morbidity and Mortality.

Action 2.4.3: By July 2009, ensure specialty care and hospital providers' invoices are processed in a timely manner.

Reporting/Responsible Division:

Healthcare Invoice, Data and Provider Services Branch, CPHCS

Performance Measure:

Average days to process invoices.

Graph/Table Display:

Refer to page 24.

Results Explanation:

As of November 18, 2008, invoice scanning ceased in Prodagio. Prodagio institutions included CCWF, CMF, PBSP, SAC, SQ, VSPW, FSP, SOL, CCC, COR, HDSP and SATF.

Data for Non-Prodagio represents invoices processed for Fiscal Year (FY) 07/08 based on "TblInvoices" in the Contract Management Database (CMD). FY 08/09 is based on invoices in the WebCMD where there is a record amount paid.

Analysts continue to process invoices received from contractors for prior fiscal years; therefore, the data may vary from month to month.

FY 07/08 - Total # of Invoices for Non-Prodagio 220,387, Prodagio 65,552.

FY 08/09 - Total # of Invoices for Non-Prodagio 111,612, Prodagio 13,564.

Total number of invoices is understated due to data entry inconsistencies with invoice numbering.

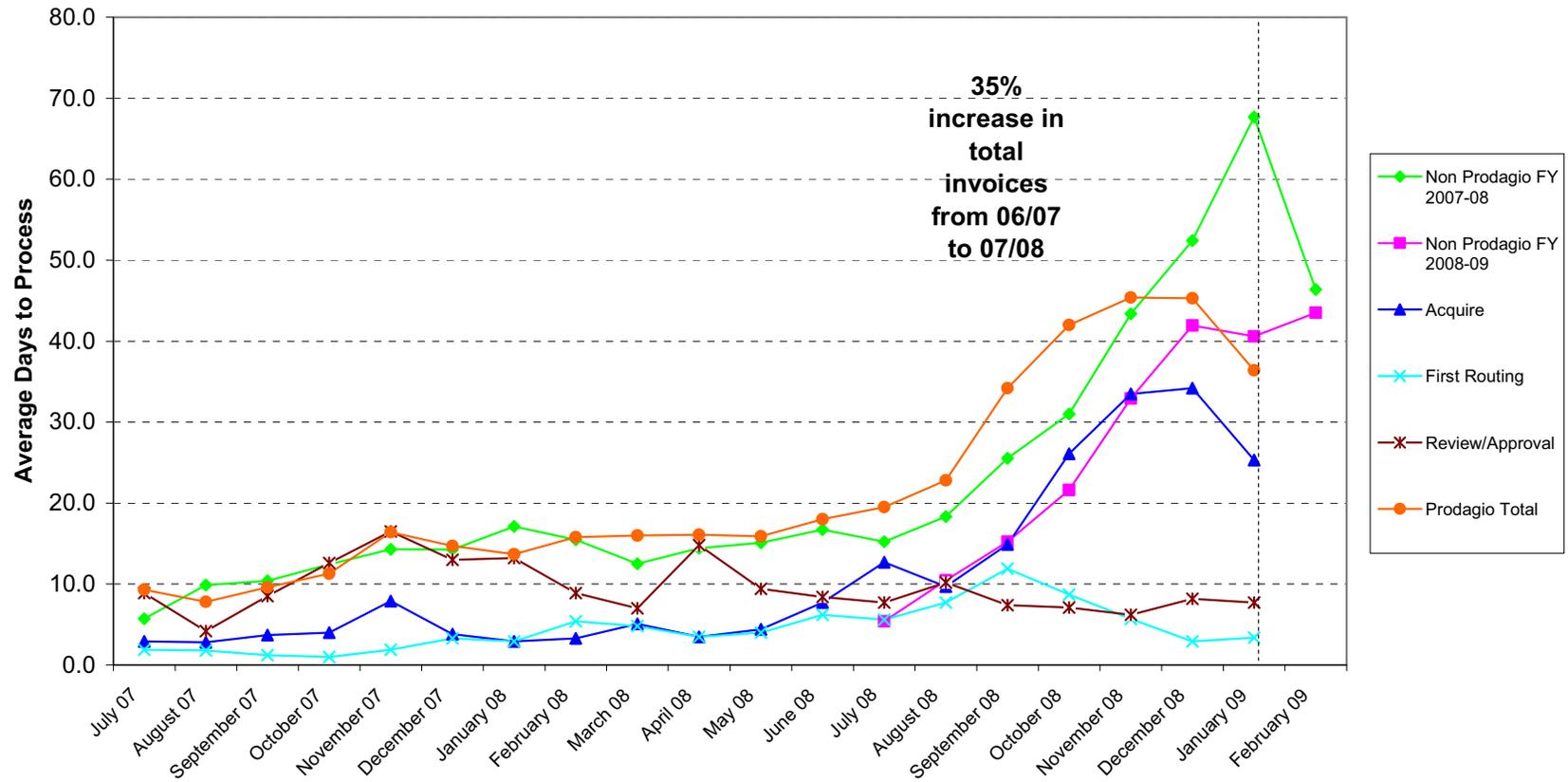
Prodagio numbers for FY 07/08 reflect all invoices for CCWF, CMF, PBSP, and SQ through November 30, 2008. FSP implemented Prodagio in June 2008, and SOL implemented Prodagio in July 2008. CCC, COR, HDSP, and SATF implemented Prodagio in August 2008.

September 2008 and January 2009 data reflects a significant increase in average days to process due to remaining 07/08 invoices with irregular circumstances.

The average number of days to process may decrease as invoices are completed.

In order to eliminate double counting of invoices, any institution's invoice with a received date after November 30, 2008, is "Non-Prodagio." Institutions no longer use Prodagio to process invoices. There are no production averages beyond January 2009 (Indicated by dashed line on graph)

Statewide Invoice Processing Days w/ Prodagio Detail - July 1, 2007 through February 24, 2009



GOAL 3

RECRUIT, TRAIN, AND RETAIN A PROFESSIONAL QUALITY MEDICAL CARE WORKFORCE

Objective 3.1: Recruit Physicians and Nurses to Fill Ninety Percent of Established Positions.

Action 3.1.1: By January 2009, fill 90% of nursing positions.

Action 3.1.2: By January 2009, fill 90% of physician positions.

Reporting/Responsible Division:

Human Resources, CPHCS

Performance Measure:

Percentage of nursing and physician positions filled by institution and statewide.

Turnover of nursing and physician positions by institution and statewide.

Graph/Table Display:

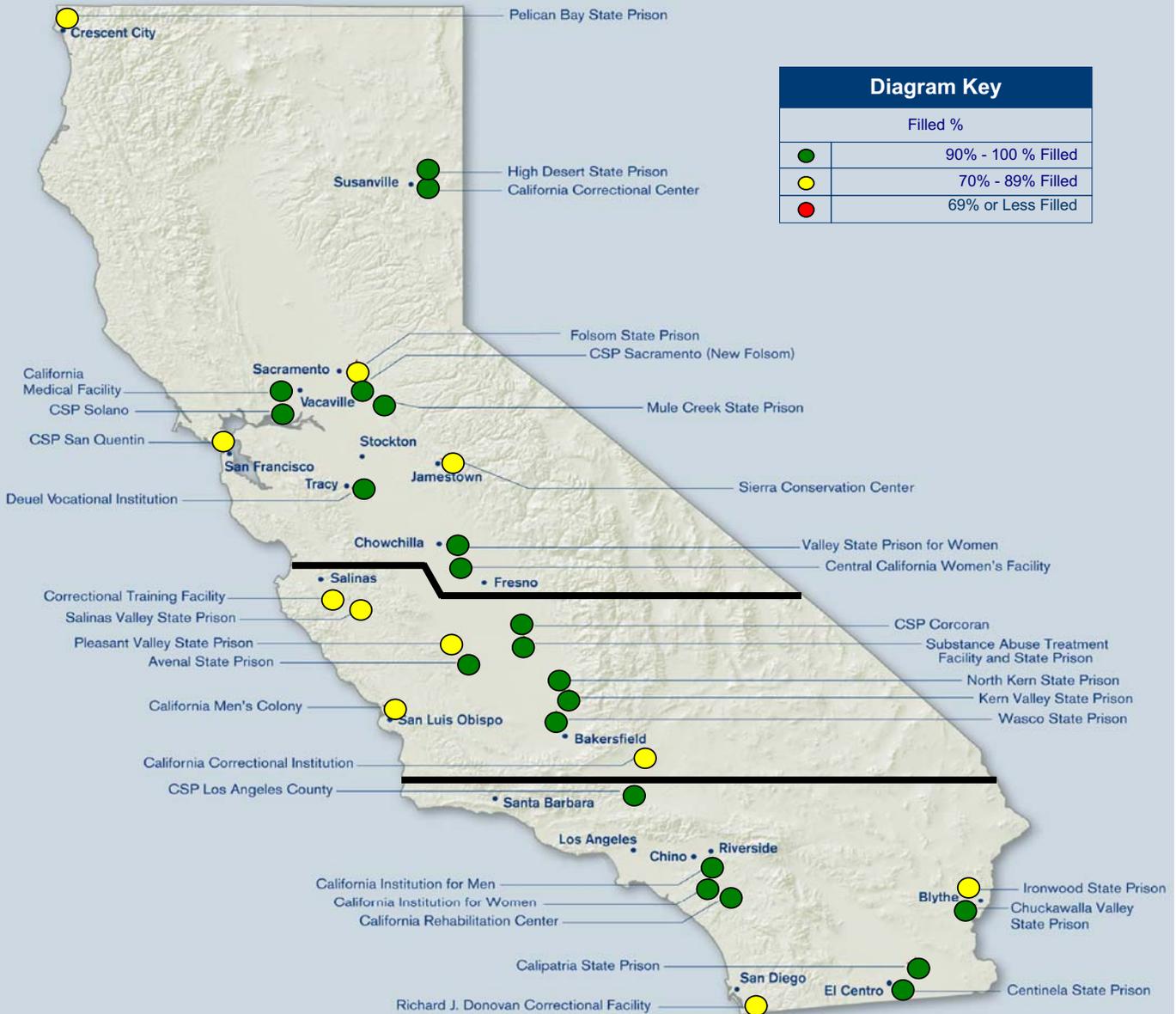
The Human Resources' Recruitment and Retention Report for January 2009 follows on pages 27-67.

Results Explanation:

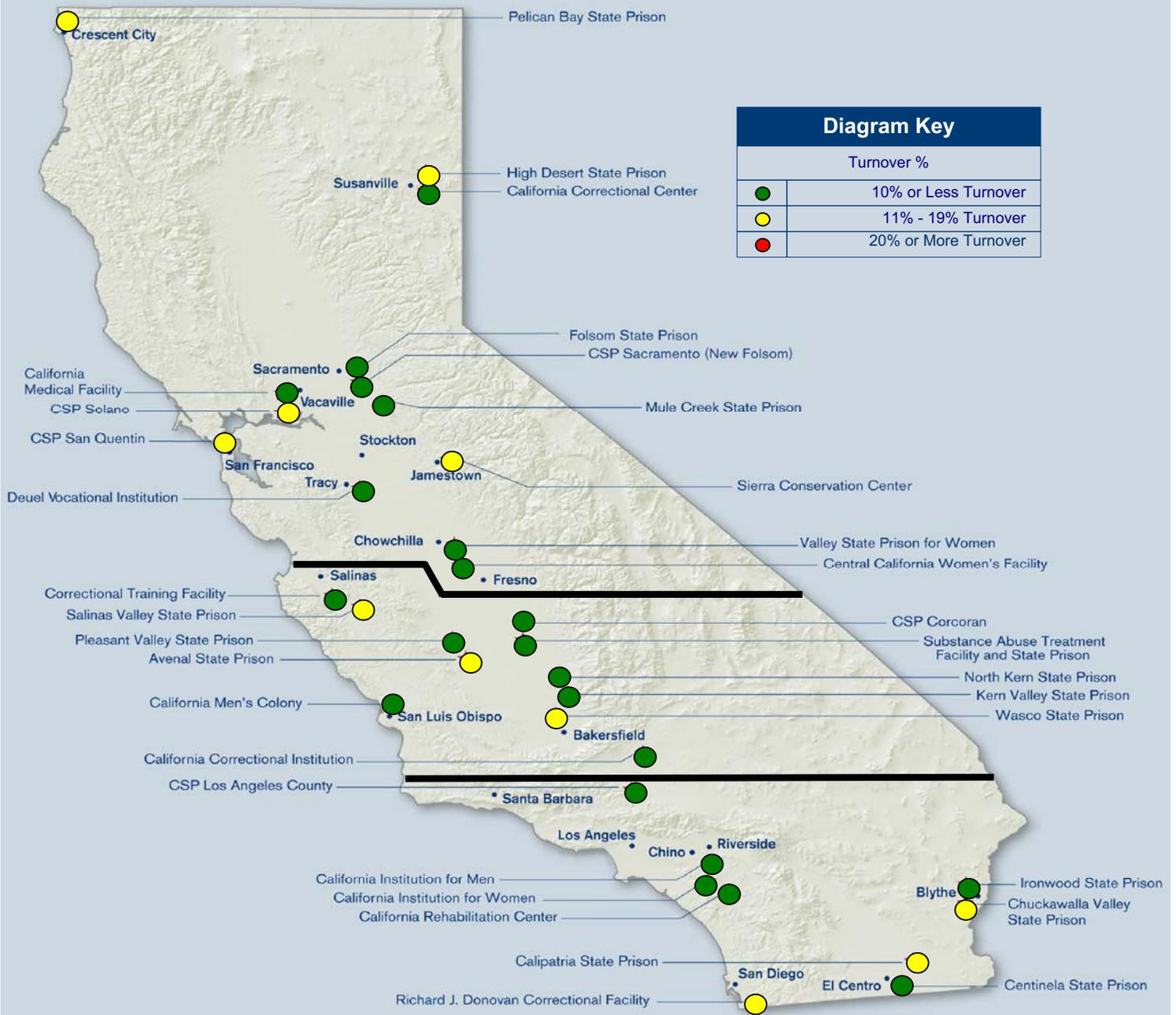
The State graphics separately display the percentage of statewide nursing and physician positions filled, the turnover rate, and a combination of filled and turnover rates.

The State graphics represent an average of all six State nursing classifications (Supervising Registered Nurse III, Supervising Registered Nurse II, Registered Nurse, Licensed Vocational Nurse, Certified Nurse Assistant, and Psychiatric Technician) and an average of all three State physician classifications (Chief Medical Officer, Chief Physician and Surgeon, and Physician and Surgeon) respectively.

Nursing Filled Percentage (January 2009)



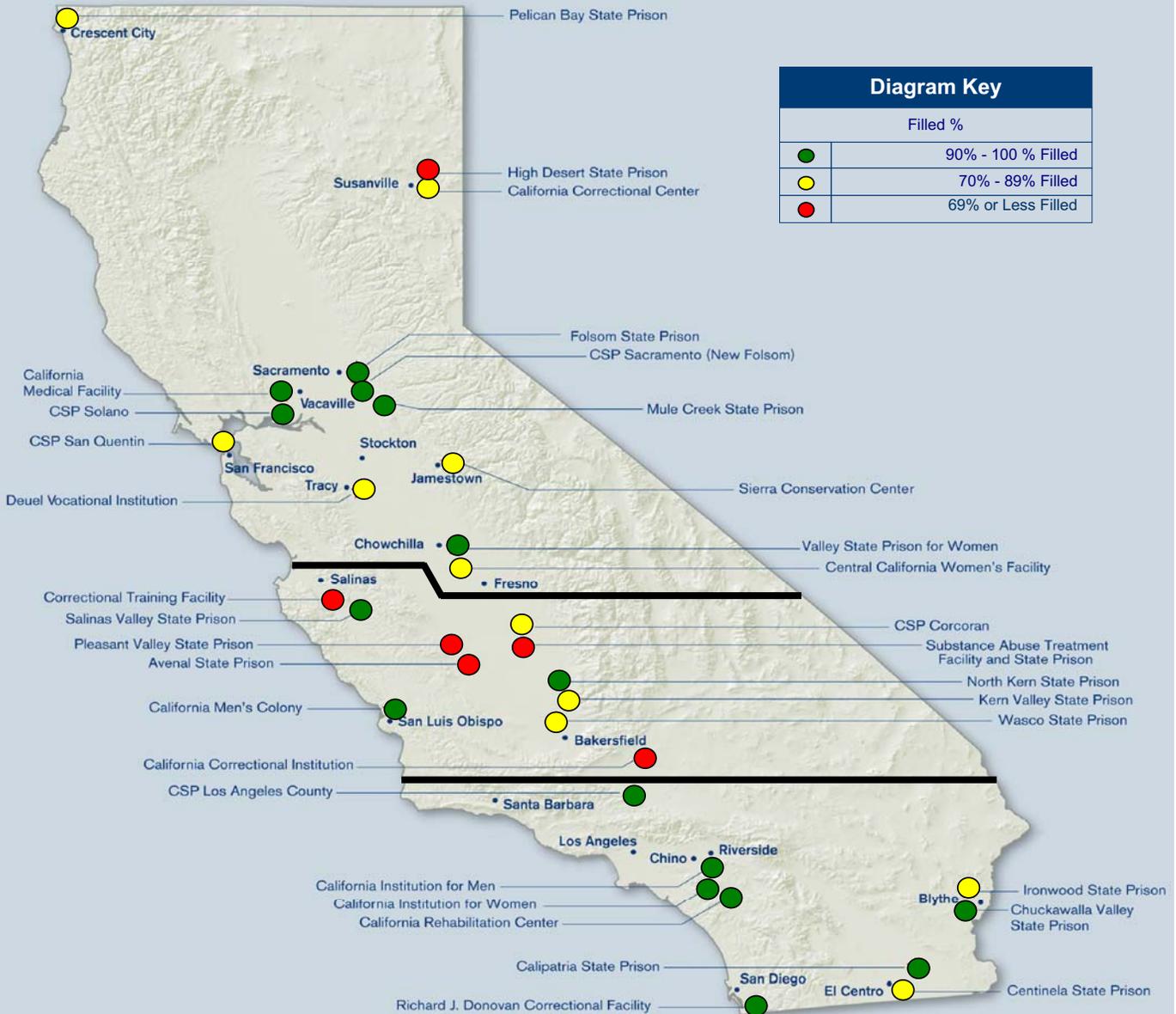
Nursing Turnover Rate (January 2009)



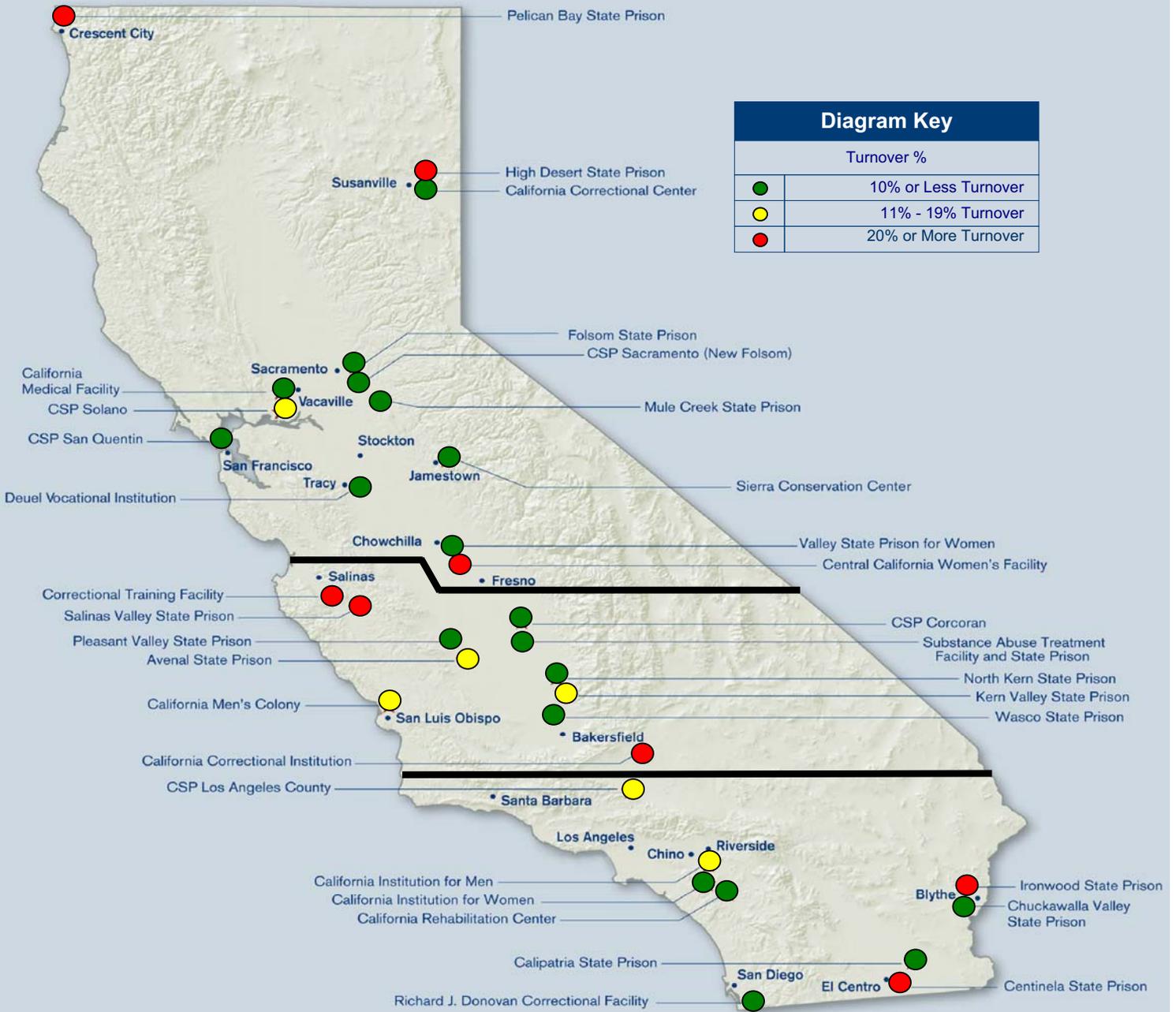
Nursing Filled Percentage and Turnover Rate (January 2009)



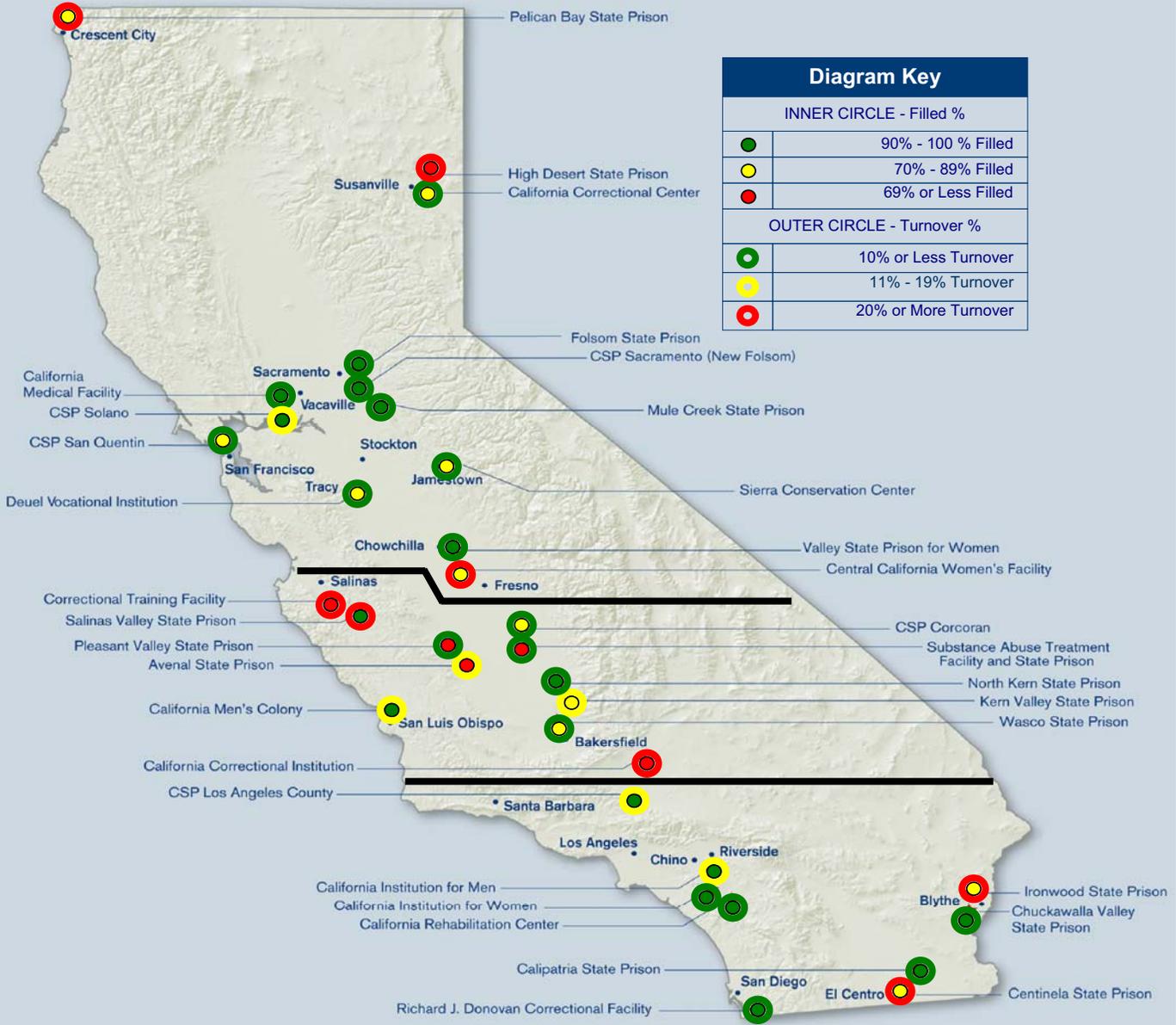
Physicians Filled Percentage (January 2009)



Physicians Turnover Rate (January 2009)



Physicians Filled Percentage and Turnover Rate (January 2009)



HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JANUARY 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

**Total Sheet For All
Institutions and
Headquarters**

| | Total Positions Authorized to be Filled | Total Positions Filled | Total Positions Vacant | Percentage Filled | Appointments 1/1/2009 - 1/31/2009 | Year To Date Appointments 2/1/2008 - 1/31/2009 | Separations 1/1/2009 - 1/31/2009 | Year To Date Separations 2/1/2008 - 1/31/2009 | Year To Date Turnover Rate (Percentage) 2/1/2008 - 1/31/2009 |
|-------------------------|--|------------------------|------------------------|-------------------|--------------------------------------|--|-------------------------------------|---|--|
| PHYSICIANS | | | | | | | | | |
| CMO | 42.0 | 40.0 | 2.0 | 95% | 0.0 | 11.0 | 0.0 | 1.0 | 3% |
| Chief P&S | 34.0 | 26.0 | 8.0 | 76% | 1.0 | 13.0 | 0.0 | 3.0 | 12% |
| Phys & Surgeon | 303.4 | 264.0 | 39.4 | 87% | 6.0 | 111.0 | 4.0 | 31.0 | 12% |
| TOTAL PHYSICIANS | 379.4 | 330.0 | 49.4 | 86.98% | 7.0 | 135.0 | 4.0 | 35.0 | 10.61% |
| MID-LEVELS | | | | | | | | | |
| PA | 16.0 | 18.0 | (2.0) | 113% | 0.0 | 4.0 | 0.0 | 0.0 | 0% |
| NP | 64.4 | 44.0 | 20.4 | 68% | 1.0 | 7.0 | 0.0 | 6.0 | 14% |
| TOTAL MID-LEVELS | 80.4 | 62.0 | 18.4 | 77.11% | 1.0 | 11.0 | 0.0 | 6.0 | 9.68% |
| NURSING | | | | | | | | | |
| SRN III | 47.0 | 48.0 | (1.0) | 102% | 0.0 | 13.0 | 0.0 | 4.0 | 8% |
| SRN II | 317.6 | 284.0 | 33.6 | 89% | 9.0 | 94.0 | 3.0 | 16.0 | 6% |
| RN | 1678.4 | 1617.0 | 61.4 | 96% | 25.0 | 420.0 | 7.0 | 120.0 | 7% |
| LVN | 1135.8 | 1028.0 | 107.8 | 91% | 13.0 | 418.0 | 5.0 | 91.0 | 9% |
| CNA | 24.3 | 22.0 | 2.3 | 91% | 0.0 | 11.0 | 0.0 | 4.0 | 18% |
| Psych Tech | 531.3 | 461.0 | 70.3 | 87% | 7.0 | 139.0 | 4.0 | 35.0 | 8% |
| TOTAL NURSING | 3734.4 | 3460.0 | 274.4 | 92.65% | 54.0 | 1095.0 | 19.0 | 270.0 | 7.80% |
| PHARMACY | | | | | | | | | |
| Pharmacist II | 36.0 | 26.0 | 10.0 | 72% | 3.0 | 7.0 | 0.0 | 4.0 | 15% |
| Pharmacist I | 147.9 | 86.0 | 61.9 | 58% | 1.0 | 22.0 | 1.0 | 10.0 | 12% |
| Pharmacist Tech | 246.5 | 217.0 | 29.5 | 88% | 5.0 | 110.0 | 0.0 | 5.0 | 2% |
| TOTAL PHARMACY | 430.4 | 329.0 | 101.4 | 76.44% | 9.0 | 139.0 | 1.0 | 19.0 | 5.78% |

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JANUARY 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

Avenal State Prison

| | Total Positions Authorized to be Filled | Total Positions Filled | Total Positions Vacant | Percentage Filled | Appointments 1/1/2009 - 1/31/2009 | Year To Date Appointments 2/1/2008 - 1/31/2009 | Separations 1/1/2009 - 1/31/2009 | Year To Date Separations 2/1/2008 - 1/31/2009 | Year To Date Turnover Rate (Percentage) 2/1/2008 - 1/31/2009 |
|-------------------------|---|------------------------|------------------------|-------------------|-----------------------------------|--|----------------------------------|---|--|
| PHYSICIANS | | | | | | | | | |
| CMO | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Chief P&S | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Phys & Surgeon | 7.0 | 4.0 | 3.0 | 57% | 2.0 | 4.0 | 0.0 | 1.0 | 25% |
| TOTAL PHYSICIANS | 9.0 | 6.0 | 3.0 | 66.67% | 2.0 | 4.0 | 0.0 | 1.0 | 16.67% |
| MID-LEVELS | | | | | | | | | |
| PA | 2.0 | 2.0 | 0.0 | 100% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| NP | 3.0 | 1.0 | 2.0 | 33% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| TOTAL MID-LEVELS | 5.0 | 3.0 | 2.0 | 60.00% | 0.0 | 1.0 | 0.0 | 0.0 | 0.00% |
| NURSING | | | | | | | | | |
| SRN III | 1.0 | 2.0 | (1.0) | 200% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| SRN II | 9.5 | 9.0 | 0.5 | 95% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| RN | 52.7 | 54.0 | (1.3) | 102% | 0.0 | 16.0 | 0.0 | 5.0 | 9% |
| LVN | 30.8 | 31.0 | (0.2) | 101% | 0.0 | 30.0 | 0.0 | 4.0 | 13% |
| CNA | 3.0 | 3.0 | 0.0 | 100% | 0.0 | 1.0 | 0.0 | 1.0 | 33% |
| Psych Tech | 11.0 | 10.0 | 1.0 | 91% | 1.0 | 2.0 | 0.0 | 1.0 | 10% |
| TOTAL NURSING | 108.0 | 109.0 | (1.0) | 100.93% | 1.0 | 51.0 | 0.0 | 11.0 | 10.09% |
| PHARMACY | | | | | | | | | |
| Pharmacist II | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Pharmacist I | 5.0 | 1.0 | 4.0 | 20% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Pharmacist Tech | 7.0 | 4.0 | 3.0 | 57% | 0.0 | 4.0 | 0.0 | 1.0 | 25% |
| TOTAL PHARMACY | 13.0 | 6.0 | 7.0 | 46.15% | 0 | 4.0 | 0 | 1.0 | 16.67% |

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JANUARY 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

Calipatria State Prison

| | Total Positions Authorized to be Filled | Total Positions Filled | Total Positions Vacant | Percentage Filled | Appointments 1/1/2009 - 1/31/2009 | Year To Date Appointments 2/1/2008 - 1/31/2009 | Separations 1/1/2009 - 1/31/2009 | Year To Date Separations 2/1/2008 - 1/31/2009 | Year To Date Turnover Rate (Percentage) 2/1/2008 - 1/31/2009 |
|-------------------------|---|------------------------|------------------------|-------------------|-----------------------------------|--|----------------------------------|---|--|
| PHYSICIANS | | | | | | | | | |
| CMO | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Chief P&S | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Phys & Surgeon | 5.0 | 6.0 | (1.0) | 120% | 0.0 | 5.0 | 0.0 | 0.0 | 0% |
| TOTAL PHYSICIANS | 7.0 | 8.0 | (1.0) | 114.29% | 0.0 | 5.0 | 0.0 | 0.0 | 0.00% |
| MID-LEVELS | | | | | | | | | |
| PA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| NP | 1.5 | 1.0 | 0.5 | 67% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| TOTAL MID-LEVELS | 1.5 | 1.0 | 0.5 | 66.67% | 0.0 | 0.0 | 0.0 | 0.0 | 0.00% |
| NURSING | | | | | | | | | |
| SRN III | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| SRN II | 7.0 | 7.0 | 0.0 | 100% | 0.0 | 2.0 | 0.0 | 0.0 | 0% |
| RN | 28.2 | 28.0 | 0.2 | 99% | 0.0 | 6.0 | 0.0 | 2.0 | 7% |
| LVN | 26.7 | 25.0 | 1.7 | 94% | 0.0 | 16.0 | 0.0 | 6.0 | 24% |
| CNA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| Psych Tech | 9.5 | 6.0 | 3.5 | 63% | 0.0 | 4.0 | 0.0 | 1.0 | 17% |
| TOTAL NURSING | 72.4 | 67.0 | 5.4 | 92.54% | 0.0 | 29.0 | 0.0 | 9.0 | 13.43% |
| PHARMACY | | | | | | | | | |
| Pharmacist II | 1.0 | 0.0 | 1.0 | 0% | 0.0 | 0.0 | 0.0 | 0.0 | |
| Pharmacist I | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Pharmacist Tech | 3.0 | 2.0 | 1.0 | 67% | 0.0 | 2.0 | 0.0 | 0.0 | 0% |
| TOTAL PHARMACY | 5.0 | 3.0 | 2.0 | 60.00% | 0 | 2.0 | 0 | 0.0 | 0.00% |

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JANUARY 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

**California Correctional
Center**

| | Total Positions Authorized to be Filled | Total Positions Filled | Total Positions Vacant | Percentage Filled | Appointments 1/1/2009 - 1/31/2009 | Year To Date Appointments 2/1/2008 - 1/31/2009 | Separations 1/1/2009 - 1/31/2009 | Year To Date Separations 2/1/2008 - 1/31/2009 | Year To Date Turnover Rate (Percentage) 2/1/2008 - 1/31/2009 |
|-------------------------|---|------------------------|------------------------|-------------------|-----------------------------------|--|----------------------------------|---|--|
| PHYSICIANS | | | | | | | | | |
| CMO | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Chief P&S | 0.0 | 1.0 | (1.0) | | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| Phys & Surgeon | 5.0 | 3.0 | 2.0 | 60% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| TOTAL PHYSICIANS | 6.0 | 5.0 | 1.0 | 83.33% | 0.0 | 1.0 | 0.0 | 0.0 | 0.00% |
| MID-LEVELS | | | | | | | | | |
| PA | 2.0 | 2.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| NP | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| TOTAL MID-LEVELS | 2.0 | 2.0 | 0.0 | 100.00% | 0.0 | 0.0 | 0.0 | 0.0 | 0.00% |
| NURSING | | | | | | | | | |
| SRN III | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| SRN II | 6.0 | 6.0 | 0.0 | 100% | 1.0 | 1.0 | 0.0 | 0.0 | 0% |
| RN | 23.5 | 24.0 | (0.5) | 102% | 0.0 | 6.0 | 0.0 | 2.0 | 8% |
| LVN | 21.3 | 20.0 | 1.3 | 94% | 0.0 | 2.0 | 0.0 | 1.0 | 5% |
| CNA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| Psych Tech | 4.3 | 4.0 | 0.3 | 93% | 1.0 | 1.0 | 0.0 | 1.0 | 25% |
| TOTAL NURSING | 56.1 | 55.0 | 1.1 | 98.04% | 2.0 | 10.0 | 0.0 | 4.0 | 7.27% |
| PHARMACY | | | | | | | | | |
| Pharmacist II | 1.0 | 0.0 | 1.0 | 0% | 0.0 | 0.0 | 0.0 | 0.0 | |
| Pharmacist I | 1.0 | 0.0 | 1.0 | 0% | 0.0 | 0.0 | 0.0 | 0.0 | |
| Pharmacist Tech | 3.0 | 3.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| TOTAL PHARMACY | 5.0 | 3.0 | 2.0 | 60.00% | 0 | 0.0 | 0 | 0.0 | 0.00% |

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JANUARY 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

**California Correctional
Institution**

| | Total Positions Authorized to be Filled | Total Positions Filled | Total Positions Vacant | Percentage Filled | Appointments 1/1/2009 - 1/31/2009 | Year To Date Appointments 2/1/2008 - 1/31/2009 | Separations 1/1/2009 - 1/31/2009 | Year To Date Separations 2/1/2008 - 1/31/2009 | Year To Date Turnover Rate (Percentage) 2/1/2008 - 1/31/2009 |
|-------------------------|---|------------------------|------------------------|-------------------|-----------------------------------|--|----------------------------------|---|--|
| PHYSICIANS | | | | | | | | | |
| CMO | 1.0 | 0.0 | 1.0 | 0% | 0.0 | 0.0 | 0.0 | 0.0 | |
| Chief P&S | 1.0 | 0.0 | 1.0 | 0% | 0.0 | 0.0 | 0.0 | 0.0 | |
| Phys & Surgeon | 8.0 | 4.0 | 4.0 | 50% | 0.0 | 5.0 | 0.0 | 4.0 | 100% |
| TOTAL PHYSICIANS | 10.0 | 4.0 | 6.0 | 40.00% | 0.0 | 5.0 | 0.0 | 4.0 | 100.00% |
| MID-LEVELS | | | | | | | | | |
| PA | 2.0 | 1.0 | 1.0 | 50% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| NP | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 1.0 | |
| TOTAL MID-LEVELS | 2.0 | 1.0 | 1.0 | 50.00% | 0.0 | 0.0 | 0.0 | 1.0 | 100.00% |
| NURSING | | | | | | | | | |
| SRN III | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| SRN II | 9.0 | 10.0 | (1.0) | 111% | 0.0 | 2.0 | 0.0 | 0.0 | 0% |
| RN | 45.8 | 42.0 | 3.8 | 92% | 0.0 | 16.0 | 2.0 | 7.0 | 17% |
| LVN | 34.4 | 29.0 | 5.4 | 84% | 0.0 | 5.0 | 0.0 | 1.0 | 3% |
| CNA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| Psych Tech | 15.5 | 12.0 | 3.5 | 77% | 0.0 | 2.0 | 0.0 | 0.0 | 0% |
| TOTAL NURSING | 105.7 | 94.0 | 11.7 | 88.93% | 0.0 | 25.0 | 2.0 | 8.0 | 8.51% |
| PHARMACY | | | | | | | | | |
| Pharmacist II | 1.0 | 1.0 | 0.0 | 100% | 1.0 | 1.0 | 0.0 | 0.0 | 0% |
| Pharmacist I | 4.0 | 3.0 | 1.0 | 75% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Pharmacist Tech | 7.0 | 7.0 | 0.0 | 100% | 0.0 | 2.0 | 0.0 | 0.0 | 0% |
| TOTAL PHARMACY | 12.0 | 11.0 | 1.0 | 91.67% | 1.0 | 3.0 | 0.0 | 0.0 | 0.00% |

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JANUARY 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

**Central California
Women's Facility**

| | Total Positions Authorized to be Filled | Total Positions Filled | Total Positions Vacant | Percentage Filled | Appointments 1/1/2009 - 1/31/2009 | Year To Date Appointments 2/1/2008 - 1/31/2009 | Separations 1/1/2009 - 1/31/2009 | Year To Date Separations 2/1/2008 - 1/31/2009 | Year To Date Turnover Rate (Percentage) 2/1/2008 - 1/31/2009 |
|-------------------------|---|------------------------|------------------------|-------------------|-----------------------------------|--|----------------------------------|---|--|
| PHYSICIANS | | | | | | | | | |
| CMO | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| Chief P&S | 1.0 | 0.0 | 1.0 | 0% | 0.0 | 0.0 | 0.0 | 0.0 | |
| Phys & Surgeon | 10.5 | 10.0 | 0.5 | 95% | 0.0 | 4.0 | 2.0 | 4.0 | 40% |
| TOTAL PHYSICIANS | 12.5 | 11.0 | 1.5 | 88.00% | 0.0 | 5.0 | 2.0 | 4.0 | 36.36% |
| MID-LEVELS | | | | | | | | | |
| PA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| NP | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 1.0 | 0.0 | 2.0 | 200% |
| TOTAL MID-LEVELS | 1.0 | 1.0 | 0.0 | 100.00% | 0.0 | 1.0 | 0.0 | 2.0 | 200.00% |
| NURSING | | | | | | | | | |
| SRN III | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| SRN II | 10.0 | 9.0 | 1.0 | 90% | 0.0 | 0.0 | 0.0 | 1.0 | 11% |
| RN | 44.1 | 47.0 | (2.9) | 107% | 2.0 | 7.0 | 0.0 | 1.0 | 2% |
| LVN | 41.2 | 39.0 | 2.2 | 95% | 0.0 | 5.0 | 0.0 | 0.0 | 0% |
| CNA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| Psych Tech | 9.0 | 7.0 | 2.0 | 78% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| TOTAL NURSING | 105.3 | 103.0 | 2.3 | 97.82% | 2.0 | 13.0 | 0.0 | 2.0 | 1.94% |
| PHARMACY | | | | | | | | | |
| Pharmacist II | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Pharmacist I | 9.0 | 1.0 | 8.0 | 11% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Pharmacist Tech | 11.0 | 11.0 | 0.0 | 100% | 0.0 | 8.0 | 0.0 | 1.0 | 9% |
| TOTAL PHARMACY | 21.0 | 13.0 | 8.0 | 61.90% | 0.0 | 8.0 | 0.0 | 1.0 | 7.69% |

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JANUARY 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

Centinela State Prison

| | Total Positions Authorized to be Filled | Total Positions Filled | Total Positions Vacant | Percentage Filled | Appointments 1/1/2009 - 1/31/2009 | Year To Date Appointments 2/1/2008 - 1/31/2009 | Separations 1/1/2009 - 1/31/2009 | Year To Date Separations 2/1/2008 - 1/31/2009 | Year To Date Turnover Rate (Percentage) 2/1/2008 - 1/31/2009 |
|-------------------------|---|------------------------|------------------------|-------------------|-----------------------------------|--|----------------------------------|---|--|
| PHYSICIANS | | | | | | | | | |
| CMO | 1.0 | 0.0 | 1.0 | 0% | 0.0 | 0.0 | 0.0 | 0.0 | |
| Chief P&S | 1.0 | 0.0 | 1.0 | 0% | 0.0 | 0.0 | 0.0 | 0.0 | |
| Phys & Surgeon | 6.0 | 6.0 | 0.0 | 100% | 0.0 | 4.0 | 0.0 | 2.0 | 33% |
| TOTAL PHYSICIANS | 8.0 | 6.0 | 2.0 | 75.00% | 0.0 | 4.0 | 0.0 | 2.0 | 33.33% |
| MID-LEVELS | | | | | | | | | |
| PA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| NP | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| TOTAL MID-LEVELS | 1.0 | 1.0 | 0.0 | 100.00% | 0.0 | 0.0 | 0.0 | 0.0 | 0.00% |
| NURSING | | | | | | | | | |
| SRN III | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| SRN II | 8.0 | 8.0 | 0.0 | 100% | 0.0 | 2.0 | 0.0 | 1.0 | 13% |
| RN | 23.1 | 26.0 | (2.9) | 113% | 1.0 | 2.0 | 0.0 | 2.0 | 8% |
| LVN | 31.9 | 29.0 | 2.9 | 91% | 4.0 | 11.0 | 0.0 | 0.0 | 0% |
| CNA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| Psych Tech | 6.0 | 5.0 | 1.0 | 83% | 1.0 | 2.0 | 0.0 | 0.0 | 0% |
| TOTAL NURSING | 70.0 | 69.0 | 1.0 | 98.57% | 6.0 | 17.0 | 0.0 | 3.0 | 4.35% |
| PHARMACY | | | | | | | | | |
| Pharmacist II | 1.0 | 0.0 | 1.0 | 0% | 0.0 | 0.0 | 0.0 | 0.0 | |
| Pharmacist I | 3.0 | 1.0 | 2.0 | 33% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Pharmacist Tech | 4.0 | 3.0 | 1.0 | 75% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| TOTAL PHARMACY | 8.0 | 4.0 | 4.0 | 50.00% | 0.0 | 1.0 | 0.0 | 0.0 | 0.00% |

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JANUARY 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

**California Institution for
Men**

| | Total Positions Authorized to be Filled | Total Positions Filled | Total Positions Vacant | Percentage Filled | Appointments 1/1/2009 - 1/31/2009 | Year To Date Appointments 2/1/2008 - 1/31/2009 | Separations 1/1/2009 - 1/31/2009 | Year To Date Separations 2/1/2008 - 1/31/2009 | Year To Date Turnover Rate (Percentage) 2/1/2008 - 1/31/2009 |
|-------------------------|---|------------------------|------------------------|-------------------|-----------------------------------|--|----------------------------------|---|--|
| PHYSICIANS | | | | | | | | | |
| CMO | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Chief P&S | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Phys & Surgeon | 15.5 | 14.0 | 1.5 | 90% | 0.0 | 3.0 | 0.0 | 3.0 | 21% |
| TOTAL PHYSICIANS | 17.5 | 16.0 | 1.5 | 91.43% | 0.0 | 3.0 | 0.0 | 3.0 | 18.75% |
| MID-LEVELS | | | | | | | | | |
| PA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| NP | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| TOTAL MID-LEVELS | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| NURSING | | | | | | | | | |
| SRN III | 4.0 | 3.0 | 1.0 | 75% | 0.0 | 1.0 | 0.0 | 1.0 | 33% |
| SRN II | 16.0 | 15.0 | 1.0 | 94% | 0.0 | 2.0 | 0.0 | 0.0 | 0% |
| RN | 104.9 | 102.0 | 2.9 | 97% | 0.0 | 17.0 | 1.0 | 8.0 | 8% |
| LVN | 82.2 | 80.0 | 2.2 | 97% | 0.0 | 11.0 | 0.0 | 1.0 | 1% |
| CNA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| Psych Tech | 13.5 | 12.0 | 1.5 | 89% | 0.0 | 6.0 | 1.0 | 2.0 | 17% |
| TOTAL NURSING | 220.6 | 212.0 | 8.6 | 96.10% | 0.0 | 37.0 | 2.0 | 12.0 | 5.66% |
| PHARMACY | | | | | | | | | |
| Pharmacist II | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Pharmacist I | 7.0 | 7.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Pharmacist Tech | 10.5 | 9.0 | 1.5 | 86% | 0.0 | 2.0 | 0.0 | 0.0 | 0% |
| TOTAL PHARMACY | 18.5 | 17.0 | 1.5 | 91.89% | 0.0 | 2.0 | 0.0 | 0.0 | 0.00% |

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JANUARY 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

**California Institution for
Women**

| | Total Positions Authorized to be Filled | Total Positions Filled | Total Positions Vacant | Percentage Filled | Appointments 1/1/2009 - 1/31/2009 | Year To Date Appointments 2/1/2008 - 1/31/2009 | Separations 1/1/2009 - 1/31/2009 | Year To Date Separations 2/1/2008 - 1/31/2009 | Year To Date Turnover Rate (Percentage) 2/1/2008 - 1/31/2009 |
|-------------------------|---|------------------------|------------------------|-------------------|-----------------------------------|--|----------------------------------|---|--|
| PHYSICIANS | | | | | | | | | |
| CMO | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Chief P&S | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| Phys & Surgeon | 6.0 | 6.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| TOTAL PHYSICIANS | 8.0 | 8.0 | 0.0 | 100.00% | 0.0 | 1.0 | 0.0 | 0.0 | 0.00% |
| MID-LEVELS | | | | | | | | | |
| PA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| NP | 3.0 | 3.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| TOTAL MID-LEVELS | 3.0 | 3.0 | 0.0 | 100.00% | 0.0 | 0.0 | 0.0 | 0.0 | 0.00% |
| NURSING | | | | | | | | | |
| SRN III | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| SRN II | 9.0 | 7.0 | 2.0 | 78% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| RN | 42.9 | 44.0 | (1.1) | 103% | 0.0 | 6.0 | 0.0 | 3.0 | 7% |
| LVN | 15.3 | 16.0 | (0.7) | 105% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| CNA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| Psych Tech | 14.0 | 14.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| TOTAL NURSING | 80.2 | 82.0 | (1.8) | 102.24% | 0.0 | 7.0 | 0.0 | 3.0 | 3.66% |
| PHARMACY | | | | | | | | | |
| Pharmacist II | 1.0 | 2.0 | (1.0) | 200% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| Pharmacist I | 5.0 | 4.0 | 1.0 | 80% | 0.0 | 0.0 | 0.0 | 1.0 | 25% |
| Pharmacist Tech | 4.0 | 4.0 | 0.0 | 100% | 0.0 | 3.0 | 0.0 | 0.0 | 0% |
| TOTAL PHARMACY | 10.0 | 10.0 | 0.0 | 100.00% | 0.0 | 4.0 | 0.0 | 1.0 | 10.00% |

9.0 = SRN II Distribution - 10/1/08

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JANUARY 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

California Men's Colony

| | Total Positions Authorized to be Filled | Total Positions Filled | Total Positions Vacant | Percentage Filled | Appointments 1/1/2009 - 1/31/2009 | Year To Date Appointments 2/1/2008 - 1/31/2009 | Separations 1/1/2009 - 1/31/2009 | Year To Date Separations 2/1/2008 - 1/31/2009 | Year To Date Turnover Rate (Percentage) 2/1/2008 - 1/31/2009 |
|-------------------------|---|------------------------|------------------------|-------------------|-----------------------------------|--|----------------------------------|---|--|
| PHYSICIANS | | | | | | | | | |
| CMO | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Chief P&S | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Phys & Surgeon | 16.5 | 16.0 | 0.5 | 97% | 0.0 | 1.0 | 2.0 | 3.0 | 19% |
| TOTAL PHYSICIANS | 18.5 | 18.0 | 0.5 | 97.30% | 0.0 | 1.0 | 2.0 | 3.0 | 16.67% |
| MID-LEVELS | | | | | | | | | |
| PA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| NP | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| TOTAL MID-LEVELS | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| NURSING | | | | | | | | | |
| SRN III | 4.0 | 4.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 1.0 | 25% |
| SRN II | 14.0 | 12.0 | 2.0 | 86% | 1.0 | 2.0 | 0.0 | 0.0 | 0% |
| RN | 114.9 | 101.0 | 13.9 | 88% | 0.0 | 9.0 | 0.0 | 6.0 | 6% |
| LVN | 47.1 | 32.0 | 15.1 | 68% | 1.0 | 19.0 | 0.0 | 2.0 | 6% |
| CNA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| Psych Tech | 33.9 | 29.0 | 4.9 | 86% | 3.0 | 4.0 | 0.0 | 2.0 | 7% |
| TOTAL NURSING | 213.9 | 178.0 | 35.9 | 83.22% | 5.0 | 34.0 | 0.0 | 11.0 | 6.18% |
| PHARMACY | | | | | | | | | |
| Pharmacist II | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Pharmacist I | 5.0 | 3.0 | 2.0 | 60% | 0.0 | 1.0 | 0.0 | 1.0 | 33% |
| Pharmacist Tech | 8.0 | 8.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| TOTAL PHARMACY | 14.0 | 12.0 | 2.0 | 85.71% | 0.0 | 1.0 | 0.0 | 1.0 | 8.33% |

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JANUARY 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

**California Medical
Facility**

| | Total Positions Authorized to be Filled | Total Positions Filled | Total Positions Vacant | Percentage Filled | Appointments 1/1/2009 - 1/31/2009 | Year To Date Appointments 2/1/2008 - 1/31/2009 | Separations 1/1/2009 - 1/31/2009 | Year To Date Separations 2/1/2008 - 1/31/2009 | Year To Date Turnover Rate (Percentage) 2/1/2008 - 1/31/2009 |
|-------------------------|---|------------------------|------------------------|-------------------|-----------------------------------|--|----------------------------------|---|--|
| PHYSICIANS | | | | | | | | | |
| CMO | 2.0 | 2.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Chief P&S | 2.0 | 2.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Phys & Surgeon | 18.0 | 18.0 | 0.0 | 100% | 0.0 | 1.0 | 0.0 | 2.0 | 11% |
| TOTAL PHYSICIANS | 22.0 | 22.0 | 0.0 | 100.00% | 0.0 | 1.0 | 0.0 | 2.0 | 9.09% |
| MID-LEVELS | | | | | | | | | |
| PA | 0.0 | 3.0 | (3.0) | | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| NP | 7.9 | 3.0 | 4.9 | 38% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| TOTAL MID-LEVELS | 7.9 | 6.0 | 1.9 | 75.95% | 0.0 | 0.0 | 0.0 | 0.0 | 0.00% |
| NURSING | | | | | | | | | |
| SRN III | 4.0 | 5.0 | (1.0) | 125% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| SRN II | 17.1 | 19.0 | (1.9) | 111% | 0.0 | 4.0 | 1.0 | 2.0 | 11% |
| RN | 137.3 | 139.0 | (1.7) | 101% | 7.0 | 44.0 | 1.0 | 16.0 | 12% |
| LVN | 60.3 | 41.0 | 19.3 | 68% | 0.0 | 29.0 | 1.0 | 4.0 | 10% |
| CNA | 8.2 | 8.0 | 0.2 | 98% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Psych Tech | 24.0 | 33.0 | (9.0) | 138% | 0.0 | 8.0 | 0.0 | 0.0 | 0% |
| TOTAL NURSING | 250.9 | 245.0 | 5.9 | 97.65% | 7.0 | 86.0 | 3.0 | 22.0 | 8.98% |
| PHARMACY | | | | | | | | | |
| Pharmacist II | 2.0 | 1.0 | 1.0 | 50% | 0.0 | 0.0 | 0.0 | 1.0 | 100% |
| Pharmacist I | 13.0 | 5.0 | 8.0 | 38% | 1.0 | 4.0 | 1.0 | 3.0 | 60% |
| Pharmacist Tech | 15.0 | 13.0 | 2.0 | 87% | 0.0 | 4.0 | 0.0 | 0.0 | 0% |
| TOTAL PHARMACY | 30.0 | 19.0 | 11.0 | 63.33% | 1.0 | 8.0 | 1.0 | 4.0 | 21.05% |

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JANUARY 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

**California State Prison -
Corcoran**

| | Total Positions Authorized to be Filled | Total Positions Filled | Total Positions Vacant | Percentage Filled | Appointments 1/1/2009 - 1/31/2009 | Year To Date Appointments 2/1/2008 - 1/31/2009 | Separations 1/1/2009 - 1/31/2009 | Year To Date Separations 2/1/2008 - 1/31/2009 | Year To Date Turnover Rate (Percentage) 2/1/2008 - 1/31/2009 |
|-------------------------|---|------------------------|------------------------|-------------------|-----------------------------------|--|----------------------------------|---|--|
| PHYSICIANS | | | | | | | | | |
| CMO | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Chief P&S | 1.0 | 0.0 | 1.0 | 0% | 0.0 | 0.0 | 0.0 | 1.0 | |
| Phys & Surgeon | 12.5 | 10.0 | 2.5 | 80% | 0.0 | 2.0 | 0.0 | 0.0 | 0% |
| TOTAL PHYSICIANS | 14.5 | 11.0 | 3.5 | 75.86% | 0.0 | 2.0 | 0.0 | 1.0 | 9.09% |
| MID-LEVELS | | | | | | | | | |
| PA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| NP | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| TOTAL MID-LEVELS | 1.0 | 1.0 | 0.0 | 100.00% | 0.0 | 0.0 | 0.0 | 0.0 | 0.00% |
| NURSING | | | | | | | | | |
| SRN III | 4.0 | 4.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| SRN II | 15.0 | 13.0 | 2.0 | 87% | 0.0 | 4.0 | 0.0 | 2.0 | 15% |
| RN | 115.3 | 110.0 | 5.3 | 95% | 2.0 | 19.0 | 0.0 | 6.0 | 5% |
| LVN | 49.0 | 45.0 | 4.0 | 92% | 1.0 | 11.0 | 0.0 | 4.0 | 9% |
| CNA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| Psych Tech | 38.6 | 37.0 | 1.6 | 96% | 0.0 | 3.0 | 0.0 | 0.0 | 0% |
| TOTAL NURSING | 221.9 | 209.0 | 12.9 | 94.19% | 3.0 | 37.0 | 0.0 | 12.0 | 5.74% |
| PHARMACY | | | | | | | | | |
| Pharmacist II | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Pharmacist I | 6.5 | 5.0 | 1.5 | 77% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Pharmacist Tech | 12.0 | 12.0 | 0.0 | 100% | 0.0 | 7.0 | 0.0 | 0.0 | 0% |
| TOTAL PHARMACY | 19.5 | 18.0 | 1.5 | 92.31% | 0.0 | 7.0 | 0.0 | 0.0 | 0.00% |

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JANUARY 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

**California Rehabilitation
Center**

| | Total Positions Authorized to be Filled | Total Positions Filled | Total Positions Vacant | Percentage Filled | Appointments 1/1/2009 - 1/31/2009 | Year To Date Appointments 2/1/2008 - 1/31/2009 | Separations 1/1/2009 - 1/31/2009 | Year To Date Separations 2/1/2008 - 1/31/2009 | Year To Date Turnover Rate (Percentage) 2/1/2008 - 1/31/2009 |
|-------------------------|---|------------------------|------------------------|-------------------|-----------------------------------|--|----------------------------------|---|--|
| PHYSICIANS | | | | | | | | | |
| CMO | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Chief P&S | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Phys & Surgeon | 9.0 | 9.0 | 0.0 | 100% | 0.0 | 4.0 | 0.0 | 0.0 | 0% |
| TOTAL PHYSICIANS | 11.0 | 11.0 | 0.0 | 100.00% | 0.0 | 4.0 | 0.0 | 0.0 | 0.00% |
| MID-LEVELS | | | | | | | | | |
| PA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| NP | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| TOTAL MID-LEVELS | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| NURSING | | | | | | | | | |
| SRN III | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| SRN II | 7.0 | 5.0 | 2.0 | 71% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| RN | 26.2 | 27.0 | (0.8) | 103% | 0.0 | 5.0 | 0.0 | 1.0 | 4% |
| LVN | 22.7 | 23.0 | (0.3) | 101% | 0.0 | 6.0 | 0.0 | 1.0 | 4% |
| CNA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| Psych Tech | 3.0 | 3.0 | 0.0 | 100% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| TOTAL NURSING | 59.9 | 59.0 | 0.9 | 98.50% | 0.0 | 13.0 | 0.0 | 2.0 | 3.39% |
| PHARMACY | | | | | | | | | |
| Pharmacist II | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Pharmacist I | 4.0 | 4.0 | 0.0 | 100% | 0.0 | 3.0 | 0.0 | 1.0 | 25% |
| Pharmacist Tech | 5.0 | 4.0 | 1.0 | 80% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| TOTAL PHARMACY | 10.0 | 9.0 | 1.0 | 90.00% | 0.0 | 4.0 | 0.0 | 1.0 | 11.11% |

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JANUARY 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

**Correctional Training
Facility**

| | Total Positions Authorized to be Filled | Total Positions Filled | Total Positions Vacant | Percentage Filled | Appointments 1/1/2009 - 1/31/2009 | Year To Date Appointments 2/1/2008 - 1/31/2009 | Separations 1/1/2009 - 1/31/2009 | Year To Date Separations 2/1/2008 - 1/31/2009 | Year To Date Turnover Rate (Percentage) 2/1/2008 - 1/31/2009 |
|-------------------------|---|------------------------|------------------------|-------------------|-----------------------------------|--|----------------------------------|---|--|
| PHYSICIANS | | | | | | | | | |
| CMO | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Chief P&S | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| Phys & Surgeon | 11.0 | 7.0 | 4.0 | 64% | 0.0 | 6.0 | 0.0 | 2.0 | 29% |
| TOTAL PHYSICIANS | 13.0 | 9.0 | 4.0 | 69.23% | 0.0 | 7.0 | 0.0 | 2.0 | 22.22% |
| MID-LEVELS | | | | | | | | | |
| PA | 1.0 | 0.0 | 1.0 | 0% | 0.0 | 0.0 | 0.0 | 0.0 | |
| NP | 2.0 | 1.0 | 1.0 | 50% | 0.0 | 1.0 | 0.0 | 1.0 | 100% |
| TOTAL MID-LEVELS | 3.0 | 1.0 | 2.0 | 33.33% | 0.0 | 1.0 | 0.0 | 1.0 | 100.00% |
| NURSING | | | | | | | | | |
| SRN III | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| SRN II | 9.0 | 5.0 | 4.0 | 56% | 0.0 | 2.0 | 0.0 | 0.0 | 0% |
| RN | 41.1 | 37.0 | 4.1 | 90% | 2.0 | 15.0 | 0.0 | 0.0 | 0% |
| LVN | 40.2 | 34.0 | 6.2 | 85% | 0.0 | 23.0 | 0.0 | 2.0 | 6% |
| CNA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| Psych Tech | 10.1 | 10.0 | 0.1 | 99% | 0.0 | 3.0 | 0.0 | 1.0 | 10% |
| TOTAL NURSING | 101.4 | 87.0 | 14.4 | 85.80% | 2.0 | 44.0 | 0.0 | 3.0 | 3.45% |
| PHARMACY | | | | | | | | | |
| Pharmacist II | 1.0 | 0.0 | 1.0 | 0% | 0.0 | 0.0 | 0.0 | 1.0 | |
| Pharmacist I | 4.4 | 3.0 | 1.4 | 68% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Pharmacist Tech | 7.0 | 6.0 | 1.0 | 86% | 1.0 | 6.0 | 0.0 | 0.0 | 0% |
| TOTAL PHARMACY | 12.4 | 9.0 | 3.4 | 72.58% | 1.0 | 6.0 | 0.0 | 1.0 | 11.11% |

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JANUARY 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

**Chuckawalla Valley State
Prison**

| | Total Positions Authorized to be Filled | Total Positions Filled | Total Positions Vacant | Percentage Filled | Appointments 1/1/2009 - 1/31/2009 | Year To Date Appointments 2/1/2008 - 1/31/2009 | Separations 1/1/2009 - 1/31/2009 | Year To Date Separations 2/1/2008 - 1/31/2009 | Year To Date Turnover Rate (Percentage) 2/1/2008 - 1/31/2009 |
|-------------------------|---|------------------------|------------------------|-------------------|-----------------------------------|--|----------------------------------|---|--|
| PHYSICIANS | | | | | | | | | |
| CMO | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Chief P&S | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Phys & Surgeon | 3.0 | 3.0 | 0.0 | 100% | 0.0 | 3.0 | 0.0 | 0.0 | 0% |
| TOTAL PHYSICIANS | 5.0 | 5.0 | 0.0 | 100.00% | 0.0 | 3.0 | 0.0 | 0.0 | 0.00% |
| MID-LEVELS | | | | | | | | | |
| PA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| NP | 3.0 | 2.0 | 1.0 | 67% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| TOTAL MID-LEVELS | 3.0 | 2.0 | 1.0 | 66.67% | 0.0 | 0.0 | 0.0 | 0.0 | 0.00% |
| NURSING | | | | | | | | | |
| SRN III | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| SRN II | 8.0 | 8.0 | 0.0 | 100% | 2.0 | 4.0 | 0.0 | 0.0 | 0% |
| RN | 26.1 | 21.0 | 5.1 | 80% | 2.0 | 11.0 | 0.0 | 4.0 | 19% |
| LVN | 16.5 | 16.0 | 0.5 | 97% | 0.0 | 3.0 | 0.0 | 1.0 | 6% |
| CNA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| Psych Tech | 5.5 | 6.0 | (0.5) | 109% | 0.0 | 4.0 | 0.0 | 1.0 | 17% |
| TOTAL NURSING | 57.1 | 52.0 | 5.1 | 91.07% | 4.0 | 22.0 | 0.0 | 6.0 | 11.54% |
| PHARMACY | | | | | | | | | |
| Pharmacist II | 1.0 | 0.0 | 1.0 | 0% | 0.0 | 0.0 | 0.0 | 0.0 | |
| Pharmacist I | 1.0 | 0.0 | 1.0 | 0% | 0.0 | 0.0 | 0.0 | 0.0 | |
| Pharmacist Tech | 2.0 | 2.0 | 0.0 | 100% | 0.0 | 2.0 | 0.0 | 0.0 | 0% |
| TOTAL PHARMACY | 4.0 | 2.0 | 2.0 | 50.00% | 0.0 | 2.0 | 0.0 | 0.0 | 0.00% |

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JANUARY 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

**Deuel Vocational
Institution**

| | Total Positions Authorized to be Filled | Total Positions Filled | Total Positions Vacant | Percentage Filled | Appointments 1/1/2009 - 1/31/2009 | Year To Date Appointments 2/1/2008 - 1/31/2009 | Separations 1/1/2009 - 1/31/2009 | Year To Date Separations 2/1/2008 - 1/31/2009 | Year To Date Turnover Rate (Percentage) 2/1/2008 - 1/31/2009 |
|-------------------------|---|------------------------|------------------------|-------------------|-----------------------------------|--|----------------------------------|---|--|
| PHYSICIANS | | | | | | | | | |
| CMO | 1.0 | 0.0 | 1.0 | 0% | 0.0 | 0.0 | 0.0 | 0.0 | |
| Chief P&S | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Phys & Surgeon | 7.0 | 7.0 | 0.0 | 100% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| TOTAL PHYSICIANS | 9.0 | 8.0 | 1.0 | 88.89% | 0.0 | 1.0 | 0.0 | 0.0 | 0.00% |
| MID-LEVELS | | | | | | | | | |
| PA | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| NP | 0.0 | 1.0 | (1.0) | | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| TOTAL MID-LEVELS | 1.0 | 2.0 | (1.0) | 200.00% | 0.0 | 0.0 | 0.0 | 0.0 | 0.00% |
| NURSING | | | | | | | | | |
| SRN III | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| SRN II | 9.5 | 9.0 | 0.5 | 95% | 1.0 | 2.0 | 0.0 | 1.0 | 11% |
| RN | 51.2 | 51.0 | 0.2 | 100% | 0.0 | 5.0 | 0.0 | 2.0 | 4% |
| LVN | 34.9 | 31.0 | 3.9 | 89% | 0.0 | 6.0 | 0.0 | 4.0 | 13% |
| CNA | 5.0 | 4.0 | 1.0 | 80% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Psych Tech | 14.0 | 15.0 | (1.0) | 107% | 0.0 | 2.0 | 0.0 | 1.0 | 7% |
| TOTAL NURSING | 115.6 | 111.0 | 4.6 | 96.02% | 1.0 | 16.0 | 0.0 | 8.0 | 7.21% |
| PHARMACY | | | | | | | | | |
| Pharmacist II | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Pharmacist I | 5.0 | 3.0 | 2.0 | 60% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| Pharmacist Tech | 7.0 | 6.0 | 1.0 | 86% | 0.0 | 3.0 | 0.0 | 0.0 | 0% |
| TOTAL PHARMACY | 13.0 | 10.0 | 3.0 | 76.92% | 0.0 | 4.0 | 0.0 | 0.0 | 0.00% |

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JANUARY 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

Folsom State Prison

| | Total Positions Authorized to be Filled | Total Positions Filled | Total Positions Vacant | Percentage Filled | Appointments 1/1/2009 - 1/31/2009 | Year To Date Appointments 2/1/2008 - 1/31/2009 | Separations 1/1/2009 - 1/31/2009 | Year To Date Separations 2/1/2008 - 1/31/2009 | Year To Date Turnover Rate (Percentage) 2/1/2008 - 1/31/2009 |
|-------------------------|---|------------------------|------------------------|-------------------|-----------------------------------|--|----------------------------------|---|--|
| PHYSICIANS | | | | | | | | | |
| CMO | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Chief P&S | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Phys & Surgeon | 7.0 | 7.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| TOTAL PHYSICIANS | 9.0 | 9.0 | 0.0 | 100.00% | 0.0 | 0.0 | 0.0 | 0.0 | 0.00% |
| MID-LEVELS | | | | | | | | | |
| PA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| NP | 2.0 | 2.0 | 0.0 | 100% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| TOTAL MID-LEVELS | 2.0 | 2.0 | 0.0 | 100.00% | 0.0 | 1.0 | 0.0 | 0.0 | 0.00% |
| NURSING | | | | | | | | | |
| SRN III | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| SRN II | 6.8 | 5.0 | 1.8 | 74% | 0.0 | 5.0 | 0.0 | 0.0 | 0% |
| RN | 20.6 | 18.0 | 2.6 | 87% | 1.0 | 4.0 | 0.0 | 1.0 | 6% |
| LVN | 22.9 | 20.0 | 2.9 | 87% | 1.0 | 6.0 | 0.0 | 2.0 | 10% |
| CNA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| Psych Tech | 7.0 | 6.0 | 1.0 | 86% | 0.0 | 3.0 | 0.0 | 1.0 | 17% |
| TOTAL NURSING | 58.3 | 50.0 | 8.3 | 85.76% | 2.0 | 18.0 | 0.0 | 4.0 | 8.00% |
| PHARMACY | | | | | | | | | |
| Pharmacist II | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Pharmacist I | 2.5 | 2.0 | 0.5 | 80% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| Pharmacist Tech | 6.0 | 6.0 | 0.0 | 100% | 0.0 | 6.0 | 0.0 | 1.0 | 17% |
| TOTAL PHARMACY | 9.5 | 9.0 | 0.5 | 94.74% | 0.0 | 7.0 | 0.0 | 1.0 | 11.11% |

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JANUARY 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

High Desert State Prison

| | Total Positions Authorized to be Filled | Total Positions Filled | Total Positions Vacant | Percentage Filled | Appointments 1/1/2009 - 1/31/2009 | Year To Date Appointments 2/1/2008 - 1/31/2009 | Separations 1/1/2009 - 1/31/2009 | Year To Date Separations 2/1/2008 - 1/31/2009 | Year To Date Turnover Rate (Percentage) 2/1/2008 - 1/31/2009 |
|-------------------------|---|------------------------|------------------------|-------------------|-----------------------------------|--|----------------------------------|---|--|
| PHYSICIANS | | | | | | | | | |
| CMO | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| Chief P&S | 1.0 | 0.0 | 1.0 | 0% | 0.0 | 0.0 | 0.0 | 0.0 | |
| Phys & Surgeon | 4.0 | 3.0 | 1.0 | 75% | 0.0 | 3.0 | 0.0 | 1.0 | 33% |
| TOTAL PHYSICIANS | 6.0 | 4.0 | 2.0 | 66.67% | 0.0 | 4.0 | 0.0 | 1.0 | 25.00% |
| MID-LEVELS | | | | | | | | | |
| PA | 1.0 | 0.0 | 1.0 | 0% | 0.0 | 1.0 | 0.0 | 0.0 | |
| NP | 3.0 | 2.0 | 1.0 | 67% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| TOTAL MID-LEVELS | 4.0 | 2.0 | 2.0 | 50.00% | 0.0 | 1.0 | 0.0 | 0.0 | 0.00% |
| NURSING | | | | | | | | | |
| SRN III | 2.0 | 2.0 | 0.0 | 100% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| SRN II | 9.0 | 9.0 | 0.0 | 100% | 0.0 | 5.0 | 0.0 | 0.0 | 0% |
| RN | 37.8 | 40.0 | (2.2) | 106% | 1.0 | 16.0 | 1.0 | 4.0 | 10% |
| LVN | 27.1 | 24.0 | 3.1 | 89% | 0.0 | 9.0 | 0.0 | 1.0 | 4% |
| CNA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| Psych Tech | 9.0 | 5.0 | 4.0 | 56% | 0.0 | 4.0 | 2.0 | 5.0 | 100% |
| TOTAL NURSING | 84.9 | 80.0 | 4.9 | 94.23% | 1.0 | 35.0 | 3.0 | 10.0 | 12.50% |
| PHARMACY | | | | | | | | | |
| Pharmacist II | 1.0 | 1.0 | 0.0 | 100% | 1.0 | 1.0 | 0.0 | 1.0 | 100% |
| Pharmacist I | 3.0 | 0.0 | 3.0 | 0% | 0.0 | 1.0 | 0.0 | 2.0 | |
| Pharmacist Tech | 4.0 | 4.0 | 0.0 | 100% | 0.0 | 2.0 | 0.0 | 0.0 | 0% |
| TOTAL PHARMACY | 8.0 | 5.0 | 3.0 | 62.50% | 1.0 | 4.0 | 0.0 | 3.0 | 60.00% |

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JANUARY 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

Ironwood State Prison

| | Total Positions Authorized to be Filled | Total Positions Filled | Total Positions Vacant | Percentage Filled | Appointments 1/1/2009 - 1/31/2009 | Year To Date Appointments 2/1/2008 - 1/31/2009 | Separations 1/1/2009 - 1/31/2009 | Year To Date Separations 2/1/2008 - 1/31/2009 | Year To Date Turnover Rate (Percentage) 2/1/2008 - 1/31/2009 |
|-------------------------|---|------------------------|------------------------|-------------------|-----------------------------------|--|----------------------------------|---|--|
| PHYSICIANS | | | | | | | | | |
| CMO | 1.0 | 0.0 | 1.0 | 0% | 0.0 | 0.0 | 0.0 | 1.0 | |
| Chief P&S | 1.0 | 0.0 | 1.0 | 0% | 0.0 | 0.0 | 0.0 | 1.0 | |
| Phys & Surgeon | 5.0 | 5.0 | 0.0 | 100% | 0.0 | 3.0 | 0.0 | 1.0 | 20% |
| TOTAL PHYSICIANS | 7.0 | 5.0 | 2.0 | 71.43% | 0.0 | 3.0 | 0.0 | 3.0 | 60.00% |
| MID-LEVELS | | | | | | | | | |
| PA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| NP | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| TOTAL MID-LEVELS | 1.0 | 1.0 | 0.0 | 100.00% | 0.0 | 0.0 | 0.0 | 0.0 | 0.00% |
| NURSING | | | | | | | | | |
| SRN III | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| SRN II | 9.0 | 8.0 | 1.0 | 89% | 0.0 | 4.0 | 0.0 | 0.0 | 0% |
| RN | 30.7 | 30.0 | 0.7 | 98% | 1.0 | 15.0 | 0.0 | 1.0 | 3% |
| LVN | 25.8 | 21.0 | 4.8 | 81% | 0.0 | 2.0 | 0.0 | 2.0 | 10% |
| CNA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| Psych Tech | 4.2 | 2.0 | 2.2 | 48% | 0.0 | 2.0 | 0.0 | 0.0 | 0% |
| TOTAL NURSING | 70.7 | 62.0 | 8.7 | 87.69% | 1.0 | 23.0 | 0.0 | 3.0 | 4.84% |
| PHARMACY | | | | | | | | | |
| Pharmacist II | 1.0 | 0.0 | 1.0 | 0% | 0.0 | 2.0 | 0.0 | 0.0 | |
| Pharmacist I | 3.0 | 1.0 | 2.0 | 33% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Pharmacist Tech | 8.0 | 8.0 | 0.0 | 100% | 0.0 | 5.0 | 0.0 | 0.0 | 0% |
| TOTAL PHARMACY | 12.0 | 9.0 | 3.0 | 75.00% | 0.0 | 7.0 | 0.0 | 0.0 | 0.00% |

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JANUARY 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

Kern Valley State Prison

| | Total Positions Authorized to be Filled | Total Positions Filled | Total Positions Vacant | Percentage Filled | Appointments 1/1/2009 - 1/31/2009 | Year To Date Appointments 2/1/2008 - 1/31/2009 | Separations 1/1/2009 - 1/31/2009 | Year To Date Separations 2/1/2008 - 1/31/2009 | Year To Date Turnover Rate (Percentage) 2/1/2008 - 1/31/2009 |
|-------------------------|---|------------------------|------------------------|-------------------|-----------------------------------|--|----------------------------------|---|--|
| PHYSICIANS | | | | | | | | | |
| CMO | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Chief P&S | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| Phys & Surgeon | 7.0 | 6.0 | 1.0 | 86% | 0.0 | 3.0 | 0.0 | 1.0 | 17% |
| TOTAL PHYSICIANS | 9.0 | 8.0 | 1.0 | 88.89% | 0.0 | 4.0 | 0.0 | 1.0 | 12.50% |
| MID-LEVELS | | | | | | | | | |
| PA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| NP | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| TOTAL MID-LEVELS | 1.0 | 1.0 | 0.0 | 100.00% | 0.0 | 0.0 | 0.0 | 0.0 | 0.00% |
| NURSING | | | | | | | | | |
| SRN III | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 1.0 | 0.0 | 1.0 | 100% |
| SRN II | 11.5 | 9.0 | 2.5 | 78% | 1.0 | 4.0 | 0.0 | 0.0 | 0% |
| RN | 33.4 | 37.0 | (3.6) | 111% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| LVN | 30.3 | 28.0 | 2.3 | 92% | 0.0 | 1.0 | 0.0 | 2.0 | 7% |
| CNA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| Psych Tech | 8.6 | 10.0 | (1.4) | 116% | 0.0 | 2.0 | 0.0 | 0.0 | 0% |
| TOTAL NURSING | 84.8 | 85.0 | (0.2) | 100.24% | 1.0 | 9.0 | 0.0 | 3.0 | 3.53% |
| PHARMACY | | | | | | | | | |
| Pharmacist II | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Pharmacist I | 3.0 | 2.0 | 1.0 | 67% | 0.0 | 0.0 | 0.0 | 1.0 | 50% |
| Pharmacist Tech | 6.0 | 6.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| TOTAL PHARMACY | 10.0 | 9.0 | 1.0 | 90.00% | 0.0 | 0.0 | 0.0 | 1.0 | 11.11% |

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JANUARY 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

**California State Prison -
Los Angeles County**

| | Total Positions Authorized to be Filled | Total Positions Filled | Total Positions Vacant | Percentage Filled | Appointments 1/1/2009 - 1/31/2009 | Year To Date Appointments 2/1/2008 - 1/31/2009 | Separations 1/1/2009 - 1/31/2009 | Year To Date Separations 2/1/2008 - 1/31/2009 | Year To Date Turnover Rate (Percentage) 2/1/2008 - 1/31/2009 |
|-------------------------|---|------------------------|------------------------|-------------------|-----------------------------------|--|----------------------------------|---|--|
| PHYSICIANS | | | | | | | | | |
| CMO | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Chief P&S | 1.0 | 1.0 | 0.0 | 100% | 1.0 | 1.0 | 0.0 | 0.0 | 0% |
| Phys & Surgeon | 6.0 | 6.0 | 0.0 | 100% | 1.0 | 3.0 | 0.0 | 1.0 | 17% |
| TOTAL PHYSICIANS | 8.0 | 8.0 | 0.0 | 100.00% | 2.0 | 4.0 | 0.0 | 1.0 | 12.50% |
| MID-LEVELS | | | | | | | | | |
| PA | 2.0 | 2.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| NP | 2.0 | 2.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| TOTAL MID-LEVELS | 4.0 | 4.0 | 0.0 | 100.00% | 0.0 | 0.0 | 0.0 | 0.0 | 0.00% |
| NURSING | | | | | | | | | |
| SRN III | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| SRN II | 10.0 | 9.0 | 1.0 | 90% | 1.0 | 5.0 | 0.0 | 1.0 | 11% |
| RN | 58.5 | 58.0 | 0.5 | 99% | 0.0 | 10.0 | 0.0 | 0.0 | 0% |
| LVN | 44.6 | 43.0 | 1.6 | 96% | 0.0 | 9.0 | 0.0 | 3.0 | 7% |
| CNA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| Psych Tech | 24.0 | 17.0 | 7.0 | 71% | 0.0 | 3.0 | 0.0 | 1.0 | 6% |
| TOTAL NURSING | 138.1 | 128.0 | 10.1 | 92.69% | 1.0 | 27.0 | 0.0 | 5.0 | 3.91% |
| PHARMACY | | | | | | | | | |
| Pharmacist II | 1.0 | 0.0 | 1.0 | 0% | 0.0 | 1.0 | 0.0 | 1.0 | |
| Pharmacist I | 5.0 | 3.0 | 2.0 | 60% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| Pharmacist Tech | 6.0 | 5.0 | 1.0 | 83% | 0.0 | 4.0 | 0.0 | 0.0 | 0% |
| TOTAL PHARMACY | 12.0 | 8.0 | 4.0 | 66.67% | 0.0 | 6.0 | 0.0 | 1.0 | 12.50% |

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JANUARY 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

Mule Creek State Prison

| | Total Positions Authorized to be Filled | Total Positions Filled | Total Positions Vacant | Percentage Filled | Appointments 1/1/2009 - 1/31/2009 | Year To Date Appointments 2/1/2008 - 1/31/2009 | Separations 1/1/2009 - 1/31/2009 | Year To Date Separations 2/1/2008 - 1/31/2009 | Year To Date Turnover Rate (Percentage) 2/1/2008 - 1/31/2009 |
|-------------------------|---|------------------------|------------------------|-------------------|-----------------------------------|--|----------------------------------|---|--|
| PHYSICIANS | | | | | | | | | |
| CMO | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| Chief P&S | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Phys & Surgeon | 6.0 | 6.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| TOTAL PHYSICIANS | 8.0 | 8.0 | 0.0 | 100.00% | 0.0 | 1.0 | 0.0 | 0.0 | 0.00% |
| MID-LEVELS | | | | | | | | | |
| PA | 2.0 | 2.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| NP | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| TOTAL MID-LEVELS | 2.0 | 2.0 | 0.0 | 100.00% | 0.0 | 0.0 | 0.0 | 0.0 | 0.00% |
| NURSING | | | | | | | | | |
| SRN III | 2.0 | 2.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| SRN II | 5.6 | 7.0 | (1.4) | 125% | 0.0 | 3.0 | 0.0 | 0.0 | 0% |
| RN | 35.2 | 34.0 | 1.2 | 97% | 2.0 | 3.0 | 0.0 | 0.0 | 0% |
| LVN | 22.7 | 26.0 | (3.3) | 115% | 0.0 | 6.0 | 1.0 | 2.0 | 8% |
| CNA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| Psych Tech | 26.0 | 25.0 | 1.0 | 96% | 0.0 | 4.0 | 0.0 | 3.0 | 12% |
| TOTAL NURSING | 91.5 | 94.0 | (2.5) | 102.73% | 2.0 | 16.0 | 1.0 | 5.0 | 5.32% |
| PHARMACY | | | | | | | | | |
| Pharmacist II | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Pharmacist I | 5.0 | 4.0 | 1.0 | 80% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| Pharmacist Tech | 11.0 | 11.0 | 0.0 | 100% | 0.0 | 2.0 | 0.0 | 0.0 | 0% |
| TOTAL PHARMACY | 17.0 | 16.0 | 1.0 | 94.12% | 0.0 | 3.0 | 0.0 | 0.0 | 0.00% |

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JANUARY 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

North Kern State Prison

| | Total Positions Authorized to be Filled | Total Positions Filled | Total Positions Vacant | Percentage Filled | Appointments 1/1/2009 - 1/31/2009 | Year To Date Appointments 2/1/2008 - 1/31/2009 | Separations 1/1/2009 - 1/31/2009 | Year To Date Separations 2/1/2008 - 1/31/2009 | Year To Date Turnover Rate (Percentage) 2/1/2008 - 1/31/2009 |
|-------------------------|---|------------------------|------------------------|-------------------|-----------------------------------|--|----------------------------------|---|--|
| PHYSICIANS | | | | | | | | | |
| CMO | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Chief P&S | 1.0 | 0.0 | 1.0 | 0% | 0.0 | 0.0 | 0.0 | 1.0 | |
| Phys & Surgeon | 13.0 | 14.0 | (1.0) | 108% | 1.0 | 8.0 | 0.0 | 0.0 | 0% |
| TOTAL PHYSICIANS | 15.0 | 15.0 | 0.0 | 100.00% | 1.0 | 8.0 | 0.0 | 1.0 | 6.67% |
| MID-LEVELS | | | | | | | | | |
| PA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| NP | 3.0 | 1.0 | 2.0 | 33% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| TOTAL MID-LEVELS | 3.0 | 1.0 | 2.0 | 33.33% | 0.0 | 0.0 | 0.0 | 0.0 | 0.00% |
| NURSING | | | | | | | | | |
| SRN III | 1.0 | 0.0 | 1.0 | 0% | 0.0 | 0.0 | 0.0 | 0.0 | |
| SRN II | 9.0 | 9.0 | 0.0 | 100% | 0.0 | 2.0 | 0.0 | 0.0 | 0% |
| RN | 47.9 | 45.0 | 2.9 | 94% | 0.0 | 5.0 | 0.0 | 2.0 | 4% |
| LVN | 42.6 | 37.0 | 5.6 | 87% | 0.0 | 18.0 | 0.0 | 4.0 | 11% |
| CNA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| Psych Tech | 7.3 | 7.0 | 0.3 | 96% | 0.0 | 2.0 | 0.0 | 0.0 | 0% |
| TOTAL NURSING | 107.8 | 98.0 | 9.8 | 90.91% | 0.0 | 27.0 | 0.0 | 6.0 | 6.12% |
| PHARMACY | | | | | | | | | |
| Pharmacist II | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Pharmacist I | 4.0 | 2.0 | 2.0 | 50% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| Pharmacist Tech | 11.0 | 9.0 | 2.0 | 82% | 0.0 | 2.0 | 0.0 | 0.0 | 0% |
| TOTAL PHARMACY | 16.0 | 12.0 | 4.0 | 75.00% | 0.0 | 3.0 | 0.0 | 0.0 | 0.00% |

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JANUARY 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

Pelican Bay State Prison

| | Total Positions Authorized to be Filled | Total Positions Filled | Total Positions Vacant | Percentage Filled | Appointments 1/1/2009 - 1/31/2009 | Year To Date Appointments 2/1/2008 - 1/31/2009 | Separations 1/1/2009 - 1/31/2009 | Year To Date Separations 2/1/2008 - 1/31/2009 | Year To Date Turnover Rate (Percentage) 2/1/2008 - 1/31/2009 |
|-------------------------|---|------------------------|------------------------|-------------------|-----------------------------------|--|----------------------------------|---|--|
| PHYSICIANS | | | | | | | | | |
| CMO | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| Chief P&S | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| Phys & Surgeon | 4.0 | 3.0 | 1.0 | 75% | 0.0 | 4.0 | 0.0 | 2.0 | 67% |
| TOTAL PHYSICIANS | 6.0 | 5.0 | 1.0 | 83.33% | 0.0 | 6.0 | 0.0 | 2.0 | 40.00% |
| MID-LEVELS | | | | | | | | | |
| PA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| NP | 3.0 | 3.0 | 0.0 | 100% | 1.0 | 1.0 | 0.0 | 0.0 | 0% |
| TOTAL MID-LEVELS | 3.0 | 3.0 | 0.0 | 100.00% | 1.0 | 1.0 | 0.0 | 0.0 | 0.00% |
| NURSING | | | | | | | | | |
| SRN III | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| SRN II | 8.0 | 7.0 | 1.0 | 88% | 0.0 | 0.0 | 0.0 | 1.0 | 14% |
| RN | 52.0 | 52.0 | 0.0 | 100% | 0.0 | 15.0 | 0.0 | 6.0 | 12% |
| LVN | 24.7 | 25.0 | (0.3) | 101% | 0.0 | 6.0 | 0.0 | 2.0 | 8% |
| CNA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| Psych Tech | 32.5 | 21.0 | 11.5 | 65% | 0.0 | 4.0 | 0.0 | 2.0 | 10% |
| TOTAL NURSING | 118.2 | 106.0 | 12.2 | 89.68% | 0.0 | 25.0 | 0.0 | 11.0 | 10.38% |
| PHARMACY | | | | | | | | | |
| Pharmacist II | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Pharmacist I | 2.0 | 2.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Pharmacist Tech | 5.0 | 5.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| TOTAL PHARMACY | 8.0 | 8.0 | 0.0 | 100.00% | 0.0 | 0.0 | 0.0 | 0.0 | 0.00% |

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JANUARY 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

**Pleasant Valley State
Prison**

| | Total Positions Authorized to be Filled | Total Positions Filled | Total Positions Vacant | Percentage Filled | Appointments 1/1/2009 - 1/31/2009 | Year To Date Appointments 2/1/2008 - 1/31/2009 | Separations 1/1/2009 - 1/31/2009 | Year To Date Separations 2/1/2008 - 1/31/2009 | Year To Date Turnover Rate (Percentage) 2/1/2008 - 1/31/2009 |
|-------------------------|---|------------------------|------------------------|-------------------|-----------------------------------|--|----------------------------------|---|--|
| PHYSICIANS | | | | | | | | | |
| CMO | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| Chief P&S | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| Phys & Surgeon | 8.0 | 3.0 | 5.0 | 38% | 1.0 | 3.0 | 0.0 | 0.0 | 0% |
| TOTAL PHYSICIANS | 10.0 | 5.0 | 5.0 | 50.00% | 1.0 | 5.0 | 0.0 | 0.0 | 0.00% |
| MID-LEVELS | | | | | | | | | |
| PA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| NP | 5.0 | 1.0 | 4.0 | 20% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| TOTAL MID-LEVELS | 5.0 | 1.0 | 4.0 | 20.00% | 0.0 | 0.0 | 0.0 | 0.0 | 0.00% |
| NURSING | | | | | | | | | |
| SRN III | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| SRN II | 11.0 | 7.0 | 4.0 | 64% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| RN | 28.9 | 25.0 | 3.9 | 87% | 0.0 | 4.0 | 1.0 | 4.0 | 16% |
| LVN | 38.6 | 28.0 | 10.6 | 73% | 0.0 | 12.0 | 0.0 | 1.0 | 4% |
| CNA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| Psych Tech | 8.0 | 4.0 | 4.0 | 50% | 0.0 | 2.0 | 0.0 | 0.0 | 0% |
| TOTAL NURSING | 87.5 | 65.0 | 22.5 | 74.29% | 0.0 | 19.0 | 1.0 | 5.0 | 7.69% |
| PHARMACY | | | | | | | | | |
| Pharmacist II | 1.0 | 0.0 | 1.0 | 0% | 0.0 | 0.0 | 0.0 | 0.0 | |
| Pharmacist I | 5.0 | 3.0 | 2.0 | 60% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Pharmacist Tech | 9.0 | 7.0 | 2.0 | 78% | 1.0 | 6.0 | 0.0 | 1.0 | 14% |
| TOTAL PHARMACY | 15.0 | 10.0 | 5.0 | 66.67% | 1.0 | 6.0 | 0.0 | 1.0 | 10.00% |

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JANUARY 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

**Richard J. Donovan
Correctional Facility**

| | Total Positions Authorized to be Filled | Total Positions Filled | Total Positions Vacant | Percentage Filled | Appointments 1/1/2009 - 1/31/2009 | Year To Date Appointments 2/1/2008 - 1/31/2009 | Separations 1/1/2009 - 1/31/2009 | Year To Date Separations 2/1/2008 - 1/31/2009 | Year To Date Turnover Rate (Percentage) 2/1/2008 - 1/31/2009 |
|-------------------------|---|------------------------|------------------------|-------------------|-----------------------------------|--|----------------------------------|---|--|
| PHYSICIANS | | | | | | | | | |
| CMO | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| Chief P&S | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| Phys & Surgeon | 10.5 | 11.0 | (0.5) | 105% | 0.0 | 3.0 | 0.0 | 0.0 | 0% |
| TOTAL PHYSICIANS | 12.5 | 13.0 | (0.5) | 104.00% | 0.0 | 5.0 | 0.0 | 0.0 | 0.00% |
| MID-LEVELS | | | | | | | | | |
| PA | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| NP | 2.0 | 2.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| TOTAL MID-LEVELS | 3.0 | 3.0 | 0.0 | 100.00% | 0.0 | 0.0 | 0.0 | 0.0 | 0.00% |
| NURSING | | | | | | | | | |
| SRN III | 1.0 | 0.0 | 1.0 | 0% | 0.0 | 0.0 | 0.0 | 1.0 | |
| SRN II | 11.5 | 10.0 | 1.5 | 87% | 0.0 | 4.0 | 0.0 | 0.0 | 0% |
| RN | 46.9 | 41.0 | 5.9 | 87% | 0.0 | 11.0 | 0.0 | 5.0 | 12% |
| LVN | 50.6 | 47.0 | 3.6 | 93% | 2.0 | 37.0 | 1.0 | 9.0 | 19% |
| CNA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| Psych Tech | 24.0 | 17.0 | 7.0 | 71% | 0.0 | 17.0 | 0.0 | 6.0 | 35% |
| TOTAL NURSING | 134.0 | 115.0 | 19.0 | 85.82% | 2.0 | 69.0 | 1.0 | 21.0 | 18.26% |
| PHARMACY | | | | | | | | | |
| Pharmacist II | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Pharmacist I | 6.0 | 6.0 | 0.0 | 100% | 0.0 | 3.0 | 0.0 | 0.0 | 0% |
| Pharmacist Tech | 7.0 | 6.0 | 1.0 | 86% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| TOTAL PHARMACY | 14.0 | 13.0 | 1.0 | 92.86% | 0.0 | 4.0 | 0.0 | 0.0 | 0.00% |

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JANUARY 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

**California State Prison -
Sacramento**

| | Total Positions Authorized to be Filled | Total Positions Filled | Total Positions Vacant | Percentage Filled | Appointments 1/1/2009 - 1/31/2009 | Year To Date Appointments 2/1/2008 - 1/31/2009 | Separations 1/1/2009 - 1/31/2009 | Year To Date Separations 2/1/2008 - 1/31/2009 | Year To Date Turnover Rate (Percentage) 2/1/2008 - 1/31/2009 |
|-------------------------|---|------------------------|------------------------|-------------------|-----------------------------------|--|----------------------------------|---|--|
| PHYSICIANS | | | | | | | | | |
| CMO | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Chief P&S | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Phys & Surgeon | 7.0 | 7.0 | 0.0 | 100% | 0.0 | 3.0 | 0.0 | 0.0 | 0% |
| TOTAL PHYSICIANS | 9.0 | 9.0 | 0.0 | 100.00% | 0.0 | 3.0 | 0.0 | 0.0 | 0.00% |
| MID-LEVELS | | | | | | | | | |
| PA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| NP | 2.0 | 2.0 | 0.0 | 100% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| TOTAL MID-LEVELS | 2.0 | 2.0 | 0.0 | 100.00% | 0.0 | 1.0 | 0.0 | 0.0 | 0.00% |
| NURSING | | | | | | | | | |
| SRN III | 1.0 | 0.0 | 1.0 | 0% | 0.0 | 0.0 | 0.0 | 0.0 | |
| SRN II | 11.0 | 9.0 | 2.0 | 82% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| RN | 72.5 | 73.0 | (0.5) | 101% | 0.0 | 16.0 | 0.0 | 4.0 | 5% |
| LVN | 24.3 | 26.0 | (1.7) | 107% | 1.0 | 5.0 | 1.0 | 5.0 | 19% |
| CNA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| Psych Tech | 77.3 | 69.0 | 8.3 | 89% | 1.0 | 22.0 | 1.0 | 4.0 | 6% |
| TOTAL NURSING | 186.1 | 177.0 | 9.1 | 95.11% | 2.0 | 43.0 | 2.0 | 13.0 | 7.34% |
| PHARMACY | | | | | | | | | |
| Pharmacist II | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Pharmacist I | 4.0 | 4.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Pharmacist Tech | 12.0 | 8.0 | 4.0 | 67% | 0.0 | 4.0 | 0.0 | 0.0 | 0% |
| TOTAL PHARMACY | 17.0 | 13.0 | 4.0 | 76.47% | 0.0 | 4.0 | 0.0 | 0.0 | 0.00% |

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JANUARY 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

**Substance Abuse
Treatment Facility**

| | Total Positions Authorized to be Filled | Total Positions Filled | Total Positions Vacant | Percentage Filled | Appointments 1/1/2009 - 1/31/2009 | Year To Date Appointments 2/1/2008 - 1/31/2009 | Separations 1/1/2009 - 1/31/2009 | Year To Date Separations 2/1/2008 - 1/31/2009 | Year To Date Turnover Rate (Percentage) 2/1/2008 - 1/31/2009 |
|-------------------------|---|------------------------|------------------------|-------------------|-----------------------------------|--|----------------------------------|---|--|
| PHYSICIANS | | | | | | | | | |
| CMO | 1.0 | 0.0 | 1.0 | 0% | 0.0 | 0.0 | 0.0 | 0.0 | |
| Chief P&S | 1.0 | 0.0 | 1.0 | 0% | 0.0 | 0.0 | 0.0 | 0.0 | |
| Phys & Surgeon | 11.0 | 2.0 | 9.0 | 18% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| TOTAL PHYSICIANS | 13.0 | 2.0 | 11.0 | 15.38% | 0.0 | 1.0 | 0.0 | 0.0 | 0.00% |
| MID-LEVELS | | | | | | | | | |
| PA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| NP | 2.0 | 0.0 | 2.0 | 0% | 0.0 | 0.0 | 0.0 | 0.0 | |
| TOTAL MID-LEVELS | 2.0 | 0.0 | 2.0 | 0.00% | 0.0 | 0.0 | 0.0 | 0.0 | |
| NURSING | | | | | | | | | |
| SRN III | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| SRN II | 11.5 | 9.0 | 2.5 | 78% | 1.0 | 4.0 | 0.0 | 0.0 | 0% |
| RN | 53.0 | 53.0 | 0.0 | 100% | 0.0 | 13.0 | 0.0 | 5.0 | 9% |
| LVN | 40.8 | 42.0 | (1.2) | 103% | 1.0 | 10.0 | 0.0 | 4.0 | 10% |
| CNA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| Psych Tech | 11.5 | 11.0 | 0.5 | 96% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| TOTAL NURSING | 117.8 | 116.0 | 1.8 | 98.47% | 2.0 | 28.0 | 0.0 | 9.0 | 7.76% |
| PHARMACY | | | | | | | | | |
| Pharmacist II | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Pharmacist I | 7.0 | 6.0 | 1.0 | 86% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| Pharmacist Tech | 10.0 | 9.0 | 1.0 | 90% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| TOTAL PHARMACY | 18.0 | 16.0 | 2.0 | 88.89% | 0.0 | 1.0 | 0.0 | 0.0 | 0.00% |

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JANUARY 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

**Sierra Conservation
Center**

| | Total Positions Authorized to be Filled | Total Positions Filled | Total Positions Vacant | Percentage Filled | Appointments 1/1/2009 - 1/31/2009 | Year To Date Appointments 2/1/2008 - 1/31/2009 | Separations 1/1/2009 - 1/31/2009 | Year To Date Separations 2/1/2008 - 1/31/2009 | Year To Date Turnover Rate (Percentage) 2/1/2008 - 1/31/2009 |
|-------------------------|---|------------------------|------------------------|-------------------|-----------------------------------|--|----------------------------------|---|--|
| PHYSICIANS | | | | | | | | | |
| CMO | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Chief P&S | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Phys & Surgeon | 6.0 | 5.0 | 1.0 | 83% | 0.0 | 2.0 | 0.0 | 0.0 | 0% |
| TOTAL PHYSICIANS | 8.0 | 7.0 | 1.0 | 87.50% | 0.0 | 2.0 | 0.0 | 0.0 | 0.00% |
| MID-LEVELS | | | | | | | | | |
| PA | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| NP | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| TOTAL MID-LEVELS | 1.0 | 1.0 | 0.0 | 100.00% | 0.0 | 0.0 | 0.0 | 0.0 | 0.00% |
| NURSING | | | | | | | | | |
| SRN III | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| SRN II | 7.0 | 4.0 | 3.0 | 57% | 0.0 | 2.0 | 0.0 | 1.0 | 25% |
| RN | 20.3 | 20.0 | 0.3 | 99% | 1.0 | 9.0 | 0.0 | 0.0 | 0% |
| LVN | 18.8 | 16.0 | 2.8 | 85% | 1.0 | 9.0 | 0.0 | 3.0 | 19% |
| CNA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| Psych Tech | 9.1 | 8.0 | 1.1 | 88% | 0.0 | 1.0 | 0.0 | 2.0 | 25% |
| TOTAL NURSING | 56.2 | 49.0 | 7.2 | 87.19% | 2.0 | 21.0 | 0.0 | 6.0 | 12.24% |
| PHARMACY | | | | | | | | | |
| Pharmacist II | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Pharmacist I | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Pharmacist Tech | 3.0 | 3.0 | 0.0 | 100% | 0.0 | 2.0 | 0.0 | 0.0 | 0% |
| TOTAL PHARMACY | 5.0 | 5.0 | 0.0 | 100.00% | 0.0 | 2.0 | 0.0 | 0.0 | 0.00% |

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JANUARY 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

**California State Prison -
Solano**

| | Total Positions Authorized to be Filled | Total Positions Filled | Total Positions Vacant | Percentage Filled | Appointments 1/1/2009 - 1/31/2009 | Year To Date Appointments 2/1/2008 - 1/31/2009 | Separations 1/1/2009 - 1/31/2009 | Year To Date Separations 2/1/2008 - 1/31/2009 | Year To Date Turnover Rate (Percentage) 2/1/2008 - 1/31/2009 |
|-------------------------|---|------------------------|------------------------|-------------------|-----------------------------------|--|----------------------------------|---|--|
| PHYSICIANS | | | | | | | | | |
| CMO | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Chief P&S | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Phys & Surgeon | 8.0 | 7.0 | 1.0 | 88% | 0.0 | 0.0 | 0.0 | 1.0 | 14% |
| TOTAL PHYSICIANS | 10.0 | 9.0 | 1.0 | 90.00% | 0.0 | 0.0 | 0.0 | 1.0 | 11.11% |
| MID-LEVELS | | | | | | | | | |
| PA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| NP | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| TOTAL MID-LEVELS | 1.0 | 1.0 | 0.0 | 100.00% | 0.0 | 0.0 | 0.0 | 0.0 | 0.00% |
| NURSING | | | | | | | | | |
| SRN III | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| SRN II | 9.0 | 8.0 | 1.0 | 89% | 0.0 | 4.0 | 0.0 | 2.0 | 25% |
| RN | 37.6 | 34.0 | 3.6 | 90% | 1.0 | 10.0 | 1.0 | 4.0 | 12% |
| LVN | 30.6 | 29.0 | 1.6 | 95% | 0.0 | 10.0 | 0.0 | 4.0 | 14% |
| CNA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| Psych Tech | 9.5 | 7.0 | 2.5 | 74% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| TOTAL NURSING | 87.7 | 79.0 | 8.7 | 90.08% | 1.0 | 26.0 | 1.0 | 10.0 | 12.66% |
| PHARMACY | | | | | | | | | |
| Pharmacist II | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Pharmacist I | 7.5 | 1.0 | 6.5 | 13% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Pharmacist Tech | 9.0 | 8.0 | 1.0 | 89% | 0.0 | 7.0 | 0.0 | 1.0 | 13% |
| TOTAL PHARMACY | 17.5 | 10.0 | 7.5 | 57.14% | 0.0 | 7.0 | 0.0 | 1.0 | 10.00% |

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JANUARY 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

**California State Prison -
San Quentin**

| | Total Positions Authorized to be Filled | Total Positions Filled | Total Positions Vacant | Percentage Filled | Appointments 1/1/2009 - 1/31/2009 | Year To Date Appointments 2/1/2008 - 1/31/2009 | Separations 1/1/2009 - 1/31/2009 | Year To Date Separations 2/1/2008 - 1/31/2009 | Year To Date Turnover Rate (Percentage) 2/1/2008 - 1/31/2009 |
|-------------------------|---|------------------------|------------------------|-------------------|-----------------------------------|--|----------------------------------|---|--|
| PHYSICIANS | | | | | | | | | |
| CMO | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 2.0 | 0.0 | 0.0 | 0% |
| Chief P&S | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 2.0 | 0.0 | 0.0 | 0% |
| Phys & Surgeon | 13.9 | 11.0 | 2.9 | 79% | 1.0 | 10.0 | 0.0 | 0.0 | 0% |
| TOTAL PHYSICIANS | 15.9 | 13.0 | 2.9 | 81.76% | 1.0 | 14.0 | 0.0 | 0.0 | 0.00% |
| MID-LEVELS | | | | | | | | | |
| PA | 0.0 | 2.0 | (2.0) | | 0.0 | 2.0 | 0.0 | 0.0 | 0% |
| NP | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| TOTAL MID-LEVELS | 1.0 | 3.0 | (2.0) | 300.00% | 0.0 | 3.0 | 0.0 | 0.0 | 0.00% |
| NURSING | | | | | | | | | |
| SRN III | 1.0 | 2.0 | (1.0) | 200% | 0.0 | 2.0 | 0.0 | 0.0 | 0% |
| SRN II | 8.6 | 7.0 | 1.6 | 81% | 0.0 | 11.0 | 1.0 | 3.0 | 43% |
| RN | 42.4 | 38.0 | 4.4 | 90% | 1.0 | 48.0 | 0.0 | 2.0 | 5% |
| LVN | 56.0 | 47.0 | 9.0 | 84% | 0.0 | 65.0 | 1.0 | 4.0 | 9% |
| CNA | 8.1 | 7.0 | 1.1 | 86% | 0.0 | 10.0 | 0.0 | 3.0 | 43% |
| Psych Tech | 16.6 | 10.0 | 6.6 | 60% | 0.0 | 18.0 | 0.0 | 1.0 | 10% |
| TOTAL NURSING | 132.7 | 111.0 | 21.7 | 83.65% | 1.0 | 154.0 | 2.0 | 13.0 | 11.71% |
| PHARMACY | | | | | | | | | |
| Pharmacist II | 1.0 | 1.0 | 0.0 | 100% | 1.0 | 1.0 | 0.0 | 0.0 | 0% |
| Pharmacist I | 4.0 | 2.0 | 2.0 | 50% | 0.0 | 2.0 | 0.0 | 0.0 | 0% |
| Pharmacist Tech | 9.0 | 8.0 | 1.0 | 89% | 2.0 | 10.0 | 0.0 | 0.0 | 0% |
| TOTAL PHARMACY | 14.0 | 11.0 | 3.0 | 78.57% | 3.0 | 13.0 | 0.0 | 0.0 | 0.00% |

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JANUARY 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

**Salinas Valley State
Prison**

| | Total Positions Authorized to be Filled | Total Positions Filled | Total Positions Vacant | Percentage Filled | Appointments 1/1/2009 - 1/31/2009 | Year To Date Appointments 2/1/2008 - 1/31/2009 | Separations 1/1/2009 - 1/31/2009 | Year To Date Separations 2/1/2008 - 1/31/2009 | Year To Date Turnover Rate (Percentage) 2/1/2008 - 1/31/2009 |
|-------------------------|---|------------------------|------------------------|-------------------|-----------------------------------|--|----------------------------------|---|--|
| PHYSICIANS | | | | | | | | | |
| CMO | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Chief P&S | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| Phys & Surgeon | 7.0 | 7.0 | 0.0 | 100% | 0.0 | 5.0 | 0.0 | 2.0 | 29% |
| TOTAL PHYSICIANS | 9.0 | 9.0 | 0.0 | 100.00% | 0.0 | 6.0 | 0.0 | 2.0 | 22.22% |
| MID-LEVELS | | | | | | | | | |
| PA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| NP | 3.0 | 1.0 | 2.0 | 33% | 0.0 | 0.0 | 0.0 | 2.0 | 200% |
| TOTAL MID-LEVELS | 3.0 | 1.0 | 2.0 | 33.33% | 0.0 | 0.0 | 0.0 | 2.0 | 200.00% |
| NURSING | | | | | | | | | |
| SRN III | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| SRN II | 8.0 | 7.0 | 1.0 | 88% | 0.0 | 2.0 | 1.0 | 1.0 | 14% |
| RN | 46.2 | 39.0 | 7.2 | 84% | 0.0 | 8.0 | 0.0 | 6.0 | 15% |
| LVN | 19.5 | 19.0 | 0.5 | 97% | 0.0 | 12.0 | 0.0 | 5.0 | 26% |
| CNA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| Psych Tech | 23.0 | 19.0 | 4.0 | 83% | 0.0 | 9.0 | 0.0 | 0.0 | 0% |
| TOTAL NURSING | 97.7 | 85.0 | 12.7 | 87.00% | 0.0 | 31.0 | 1.0 | 12.0 | 14.12% |
| PHARMACY | | | | | | | | | |
| Pharmacist II | 3.0 | 1.0 | 2.0 | 33% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Pharmacist I | 4.0 | 1.0 | 3.0 | 25% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Pharmacist Tech | 10.0 | 6.0 | 4.0 | 60% | 0.0 | 4.0 | 0.0 | 0.0 | 0% |
| TOTAL PHARMACY | 17.0 | 8.0 | 9.0 | 47.06% | 0.0 | 4.0 | 0.0 | 0.0 | 0.00% |

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JANUARY 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

**Valley State Prison for
Women**

| | Total Positions Authorized to be Filled | Total Positions Filled | Total Positions Vacant | Percentage Filled | Appointments 1/1/2009 - 1/31/2009 | Year To Date Appointments 2/1/2008 - 1/31/2009 | Separations 1/1/2009 - 1/31/2009 | Year To Date Separations 2/1/2008 - 1/31/2009 | Year To Date Turnover Rate (Percentage) 2/1/2008 - 1/31/2009 |
|-------------------------|--|------------------------|------------------------|-------------------|--------------------------------------|--|-------------------------------------|---|--|
| PHYSICIANS | | | | | | | | | |
| CMO | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Chief P&S | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| Phys & Surgeon | 11.0 | 11.0 | 0.0 | 100% | 0.0 | 6.0 | 0.0 | 0.0 | 0% |
| TOTAL PHYSICIANS | 13.0 | 13.0 | 0.0 | 100.00% | 0.0 | 7.0 | 0.0 | 0.0 | 0.00% |
| MID-LEVELS | | | | | | | | | |
| PA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| NP | 5.0 | 4.0 | 1.0 | 80% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| TOTAL MID-LEVELS | 5.0 | 4.0 | 1.0 | 80.00% | 0.0 | 0.0 | 0.0 | 0.0 | 0.00% |
| NURSING | | | | | | | | | |
| SRN III | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| SRN II | 9.0 | 8.0 | 1.0 | 89% | 1.0 | 5.0 | 0.0 | 0.0 | 0% |
| RN | 37.1 | 35.0 | 2.1 | 94% | 0.0 | 9.0 | 0.0 | 3.0 | 9% |
| LVN | 26.6 | 25.0 | 1.6 | 94% | 0.0 | 8.0 | 0.0 | 4.0 | 16% |
| CNA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| Psych Tech | 14.8 | 12.0 | 2.8 | 81% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| TOTAL NURSING | 88.5 | 81.0 | 7.5 | 91.53% | 1.0 | 23.0 | 0.0 | 7.0 | 8.64% |
| PHARMACY | | | | | | | | | |
| Pharmacist II | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Pharmacist I | 4.0 | 2.0 | 2.0 | 50% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Pharmacist Tech | 9.0 | 9.0 | 0.0 | 100% | 1.0 | 7.0 | 0.0 | 0.0 | 0% |
| TOTAL PHARMACY | 14.0 | 12.0 | 2.0 | 85.71% | 1.0 | 7.0 | 0.0 | 0.0 | 0.00% |

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JANUARY 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

**Wasco State Prison
Reception Center**

| | Total Positions Authorized to be Filled | Total Positions Filled | Total Positions Vacant | Percentage Filled | Appointments 1/1/2009 - 1/31/2009 | Year To Date Appointments 2/1/2008 - 1/31/2009 | Separations 1/1/2009 - 1/31/2009 | Year To Date Separations 2/1/2008 - 1/31/2009 | Year To Date Turnover Rate (Percentage) 2/1/2008 - 1/31/2009 |
|-------------------------|---|------------------------|------------------------|-------------------|-----------------------------------|--|----------------------------------|---|--|
| PHYSICIANS | | | | | | | | | |
| CMO | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Chief P&S | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| Phys & Surgeon | 7.0 | 6.0 | 1.0 | 86% | 0.0 | 3.0 | 0.0 | 0.0 | 0% |
| TOTAL PHYSICIANS | 9.0 | 8.0 | 1.0 | 88.89% | 0.0 | 4.0 | 0.0 | 0.0 | 0.00% |
| MID-LEVELS | | | | | | | | | |
| PA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| NP | 4.0 | 4.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| TOTAL MID-LEVELS | 4.0 | 4.0 | 0.0 | 100.00% | 0.0 | 0.0 | 0.0 | 0.0 | 0.00% |
| NURSING | | | | | | | | | |
| SRN III | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| SRN II | 10.0 | 8.0 | 2.0 | 80% | 0.0 | 3.0 | 0.0 | 0.0 | 0% |
| RN | 50.1 | 46.0 | 4.1 | 92% | 1.0 | 23.0 | 0.0 | 8.0 | 17% |
| LVN | 34.8 | 33.0 | 1.8 | 95% | 1.0 | 16.0 | 0.0 | 3.0 | 9% |
| CNA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| Psych Tech | 7.0 | 7.0 | 0.0 | 100% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| TOTAL NURSING | 102.9 | 95.0 | 7.8 | 92.37% | 2.0 | 43.0 | 0.0 | 11.0 | 11.58% |
| PHARMACY | | | | | | | | | |
| Pharmacist II | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| Pharmacist I | 4.0 | 3.0 | 1.0 | 75% | 0.0 | 2.0 | 0.0 | 1.0 | 33% |
| Pharmacist Tech | 6.0 | 5.0 | 1.0 | 83% | 0.0 | 3.0 | 0.0 | 0.0 | 0% |
| TOTAL PHARMACY | 11.0 | 9.0 | 2.0 | 81.82% | 0.0 | 5.0 | 0.0 | 1.0 | 11.11% |

HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT

JANUARY 2009

*(Data source -- Budget Authority and
State Controller's Office Employment History Records)*

Plata Headquarters

| | Total Positions Authorized to be Filled | Total Positions Filled | Total Positions Vacant | Percentage Filled | Appointments 1/1/2009 - 1/31/2009 | Year To Date Appointments 2/1/2008 - 1/31/2009 | Separations 1/1/2009 - 1/31/2009 | Year To Date Separations 2/1/2008 - 1/31/2009 | Year To Date Turnover Rate (Percentage) 2/1/2008 - 1/31/2009 |
|-------------------------|---|------------------------|------------------------|-------------------|-----------------------------------|--|----------------------------------|---|--|
| PHYSICIANS | | | | | | | | | |
| CMO | 8.0 | 11.0 | (3.0) | 138% | 0.0 | 3.0 | 0.0 | 0.0 | 0% |
| Chief P&S | 1.0 | 0.0 | 1.0 | 0% | 0.0 | 0.0 | 0.0 | 0.0 | |
| Phys & Surgeon | 22.0 | 21.0 | 1.0 | 95% | 0.0 | 8.0 | 0.0 | 1.0 | 5% |
| TOTAL PHYSICIANS | 31.0 | 32.0 | (1.0) | 103.23% | 0.0 | 11.0 | 0.0 | 1.0 | 3.13% |
| MID-LEVELS | | | | | | | | | |
| PA | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| NP | 1.0 | 1.0 | 0.0 | 100% | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| TOTAL MID-LEVELS | 2.0 | 2.0 | 0.0 | 100.00% | 0.0 | 1.0 | 0.0 | 0.0 | 0.00% |
| NURSING | | | | | | | | | |
| SRN III | 0.0 | 2.0 | (2.0) | | 0.0 | 1.0 | 0.0 | 0.0 | 0% |
| SRN II | 0.0 | 2.0 | (2.0) | | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| RN | 50.0 | 46.0 | 4.0 | 92% | 0.0 | 16.0 | 0.0 | 0.0 | 0% |
| LVN | 0.0 | 1.0 | (1.0) | | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| CNA | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| Psych Tech | 0.0 | 1.0 | (1.0) | | 0.0 | 0.0 | 0.0 | 0.0 | 0% |
| TOTAL NURSING | 50.0 | 52.0 | (2.0) | 104.00% | 0.0 | 17.0 | 0.0 | 0.0 | 0.00% |
| PHARMACY | | | | | | | | | |
| Pharmacist II | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| Pharmacist I | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| Pharmacist Tech | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |
| TOTAL PHARMACY | 0.0 | 0.0 | 0.0 | | 0.0 | 0.0 | 0.0 | 0.0 | |

GOAL 4

IMPLEMENT QUALITY IMPROVEMENT PROGRAMS

Objective 4.1: Establish Clinical Quality Measurement and Evaluation Program.

Action 4.1.2: By July 2009, working with the Office of the Inspector General to establish an audit program focused on compliance with Plata requirements.

Reporting/Responsible Division:

Medical Policy and Program Compliance Branch, CPHCS

Performance Measure:

Based on requirements of the *Plata* Stipulated Agreement, an overall institution score as well as separate scores for each of the following twenty components of medical delivery is generated:

- Chronic Care
- Clinical Services
- Health Screening
- Specialty Services
- Urgent Services
- Emergency Services
- Prenatal Care/Childbirth/Post-delivery
- Diagnostic Services
- Access to healthcare information
- Outpatient Housing Unit
- Internal Reviews
- Inmate Transfers
- Clinical Operations
- Preventive Services
- Pharmacy Services
- Other Services
- Inmate Hunger Strikes
- Chemical Agent Contraindications
- Staffing levels and training
- Nursing Policy

Graph/Table Display:

Refer to page 70.

CPHCS Summary of OIG Audit Results

| | Statewide Average | CSP - Sacramento | California Medical Facility | Centinela State Prison | R.J. Donovan Correctional Facility |
|--|-------------------|------------------|-----------------------------|------------------------|------------------------------------|
| Overall Score | 70.0% | 65.2% | 72.4% | 74.4% | 68.0% |
| Chronic Care | 69.0% | 62.7% | 83.6% | 80.9% | 48.8% |
| Clinical Services | 75.4% | 67.0% | 87.1% | 80.1% | 67.2% |
| Health Screening | 77.3% | 76.4% | 86.8% | 77.8% | 68.0% |
| Specialty Services | 53.0% | 47.4% | 42.6% | 59.6% | 62.3% |
| Urgent Services | 78.8% | 82.5% | 79.1% | 80.2% | 73.2% |
| Emergency Services | 71.5% | 47.5% | 72.1% | 76.7% | 89.7% |
| Prenatal Care/Childbirth/Post-delivery | n/a | n/a | n/a | n/a | n/a |
| Diagnostic Services | 69.7% | 68.1% | 72.2% | 74.4% | 64.0% |
| Access to healthcare information | 56.1% | 39.2% | 58.8% | 82.4% | 44.1% |
| Outpatient Housing Unit | 80.6% | 75.6% | 85.5% | n/a | n/a |
| Internal Reviews | 75.0% | 70.4% | 68.8% | 60.8% | 100.0% |
| Inmate Transfers | 78.7% | 75.3% | 50.0% | 100.0% | 89.5% |
| Clinic Operations | 87.6% | 91.0% | 82.8% | 81.8% | 94.9% |
| Preventive Services | 29.7% | 32.1% | 43.7% | 19.0% | 24.0% |
| Pharmacy Services | 75.4% | 74.5% | 75.9% | 57.8% | 93.3% |
| Other Services | 97.7% | 90.6% | 100.0% | 100.0% | 100.0% |
| Inmate Hunger Strikes | 21.1% | 10.5% | 31.6% | 31.6% | 10.5% |
| Chemical Agent Contraindications | 92.6% | 100.0% | 86.8% | 89.4% | 94.1% |
| Staffing levels and training | 97.5% | 95.0% | 95.0% | 100.0% | 100.0% |
| Nursing Policy | 68.6% | 78.6% | 35.7% | 71.4% | 88.6% |

Legend:

| | |
|---|-----------|
| Low Adherence to Policies & Procedures | < 75% |
| Moderate Adherence to Policies & Procedures | 75% - 85% |
| High Adherence to Policies & Procedures | > 85% |

The Office of the Inspector General ("OIG") audits encompass 20 components of medical delivery and comprise up to 162 questions. The questions are weighted based on their importance to the delivery of medical care to inmates. The percentages reported above represent the percentage of total weighted points possible for each of the 20 components. The OIG does not intend to determine the percentage score needed by an institution to meet constitutional standards.

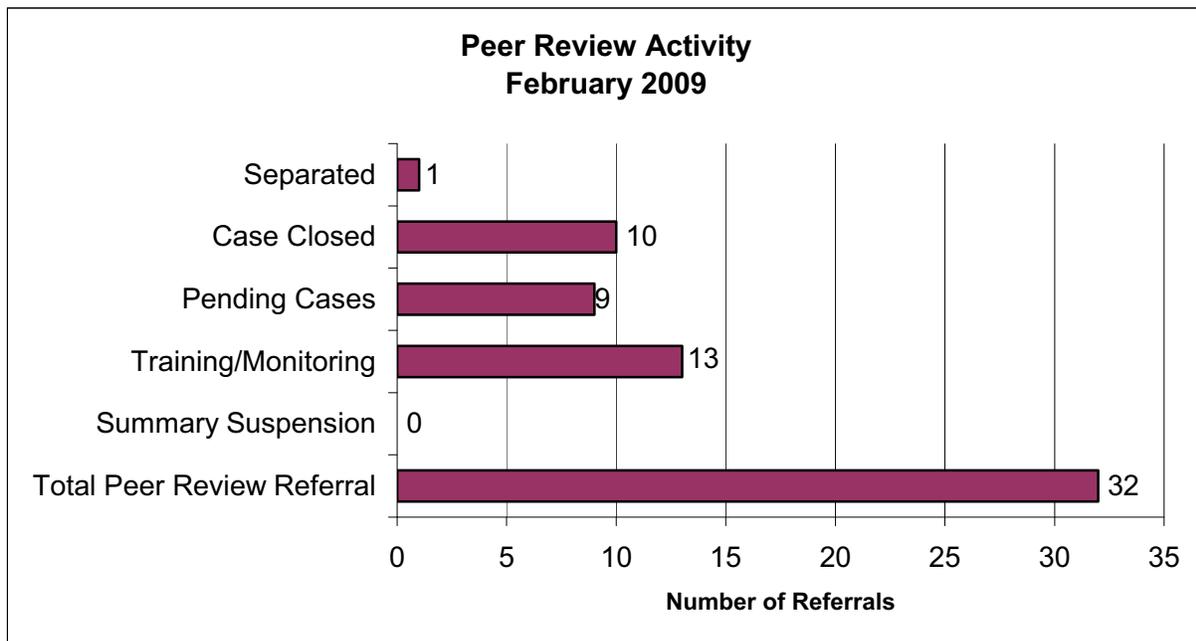
Objective 4.3: Establish Medical Peer Review and Discipline Process to Ensure Quality of Care.

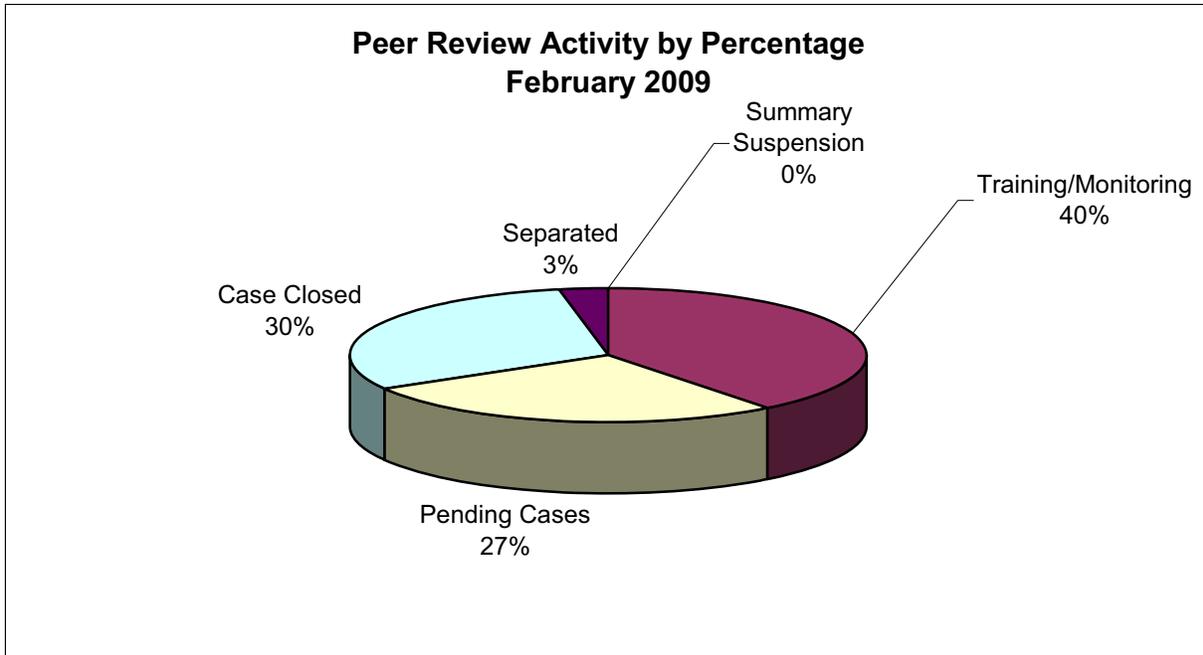
Action 4.3.1: By July 2008, working with the State Personnel Board and other departments that provide direct medical services, establish an effective Peer Review and Discipline Process to improve the quality of care.

Reporting/Responsible Division:
Clinical Practice Review Section, CPHCS

Performance Measure:
Disposition of referrals to the Professional Practice Executive Committee (PPEC) and Peer Review Subcommittees (PRSC).

Graph/Table Display:





Results Explanation:

The data represented pertains to physicians and surgeons and mid-level providers.

“Separated” status refers to employees that separate from State service after a peer review investigation is initiated by PPEC.

“Case closed” is defined as physicians or mid-level providers that are deemed to be practicing at an appropriate standard of care after conclusion of a peer review investigation.

“Training/Monitoring” are issued by the Governing Body/PPEC to monitor a corrective action plan for a physician or mid-level provider.

“Summary Suspension” is defined as suspending the privileges of a physician or mid-level provider by Governing Body/PPEC and the provider is not allowed to continue their clinical duties.

Objective 4.4: Establish Medical Oversight Unit to Control and Monitor Medical Employee Investigations.

Action 4.4.1: By January 2009, fully staff and complete the implementation of a Medical Oversight Unit to control and monitor medical employee investigations.

Reporting/Responsible Division:

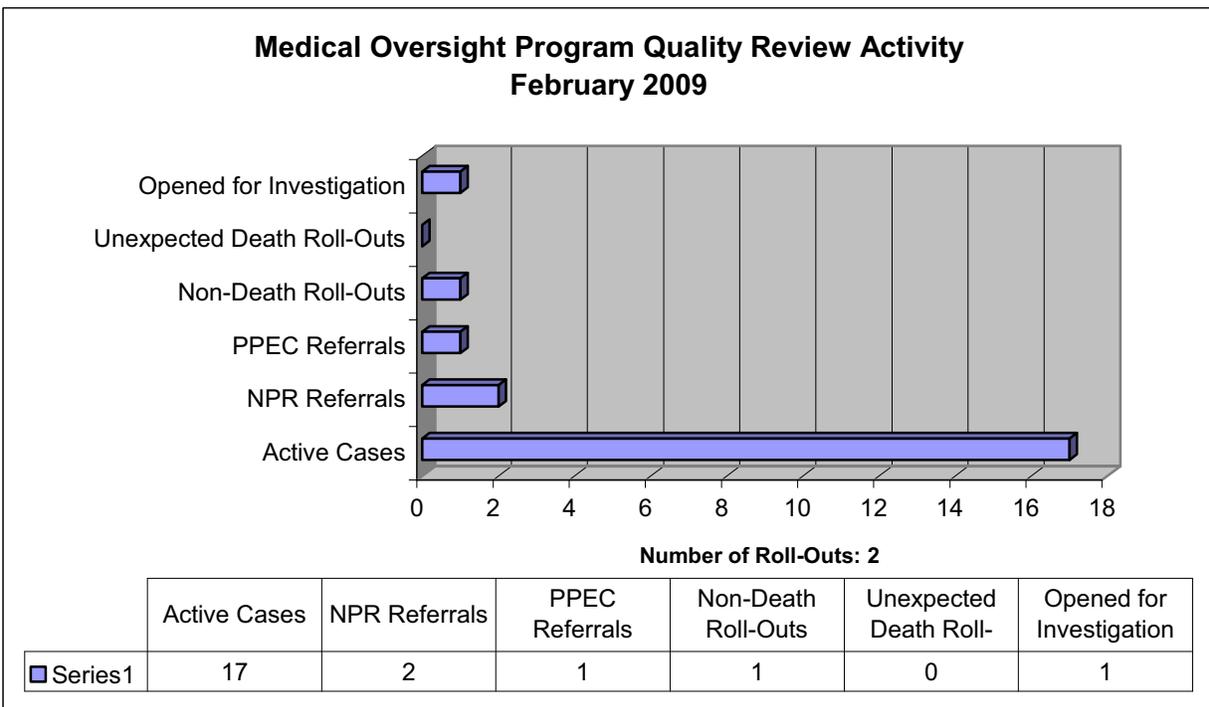
Clinical Operations Support Branch, CPHCS

Performance Measure:

Medical Oversight Program (MOP) activity and case disposition.

Outcome following MOP roll-outs.

Graph/Table Display:



Results Explanation:

“Active Case” is any case currently under inquiry by the MOP (i.e. under preparation for Medical Intake or in the investigative process).

“NPR Referral” is made when the Medical Intake Unit suspects substandard clinical practices by a nurse and refers the case to the Nursing Practice Review Program.

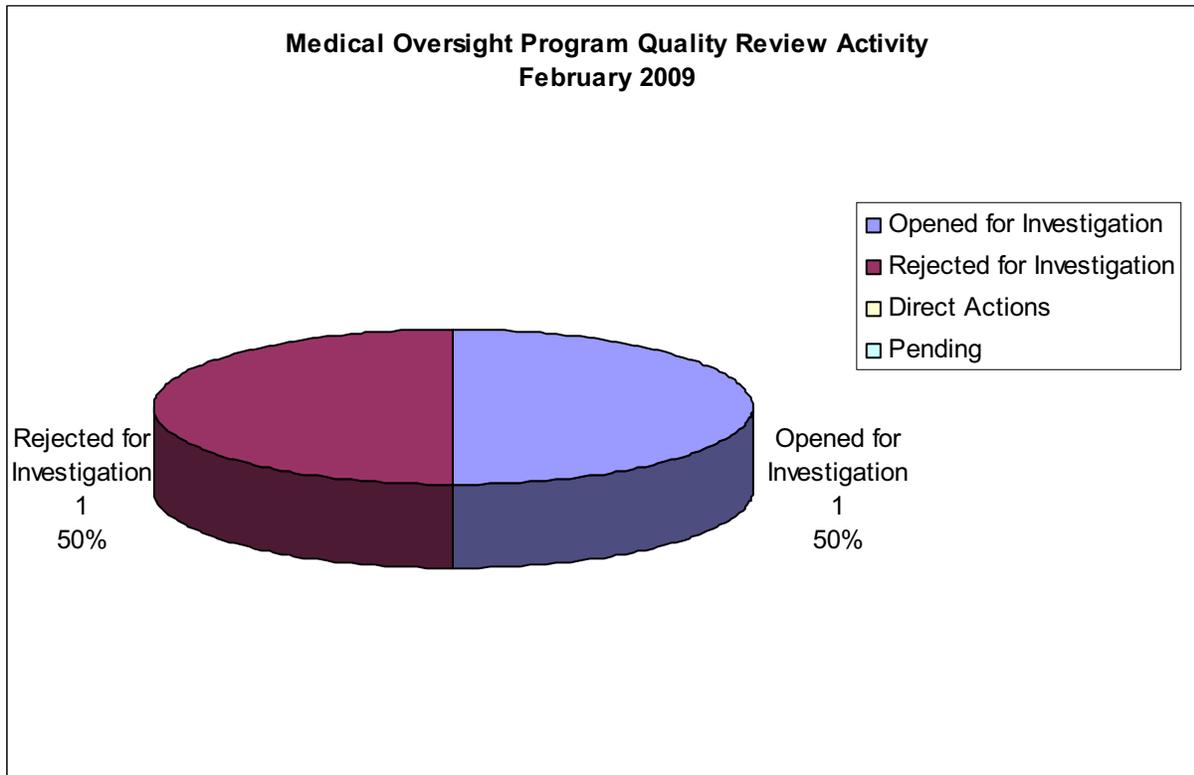
“PPEC Referral” is made when the Medical Intake Unit suspects substandard clinical practices or clinical misconduct by a physician or mid-level provider and refers the case to the PPEC.

“Non-death Roll-Outs” are defined as any act that may cause imminent danger to the patient-inmate (e.g. disruptive conduct, unethical conduct, substandard competencies, fail to perform standards of care).

“Unexpected Death Roll-Outs” are cases when a patient-inmate is one of the following: 40-years old or less and has had no history of a chronic medical condition; was seen two or more times in the TTA within the last week of life, submitted two or more request for services in the last week of life. “Unexpected death cases” also include cases where possible inappropriate, absent or untimely care is suspected; death is directly attributed to asthma or a seizure condition; the patient-inmate returned from an off-site emergency room visit or acute care inpatient stay within 14 days prior to death; or a medication error is suspected.

“Opened for Investigation” are formal investigations conducted by MOP.

Graph/Table Display:



Results Explanation:

“Opened for Investigation” is a formal investigation conducted by MOP.

“Rejected for Investigation” is when a MOP inquiry does not result in a formal investigation being opened (e.g. due to insufficient facts to support an investigation).

“Direct Actions” are when a request for investigation is referred back to the hiring authority (health care manager) for employee remedial training, counseling, a letter of instruction, or adverse action for general administrative corrective purposes (e.g. attendance).

“Pending” is when a case is awaiting an investigatory assignment prior to Medical Inquiry Panel review.

Objective 4.5: Establish a Health Care Appeals Process, Correspondence Control and Habeas Corpus Petitions Initiative.

Action 4.5.1: By July 2008, centralize management over all health care patient-inmate appeals, correspondence and habeas corpus petitions

Reporting/Responsible Division:

Controlled Correspondence Unit, CPHCS

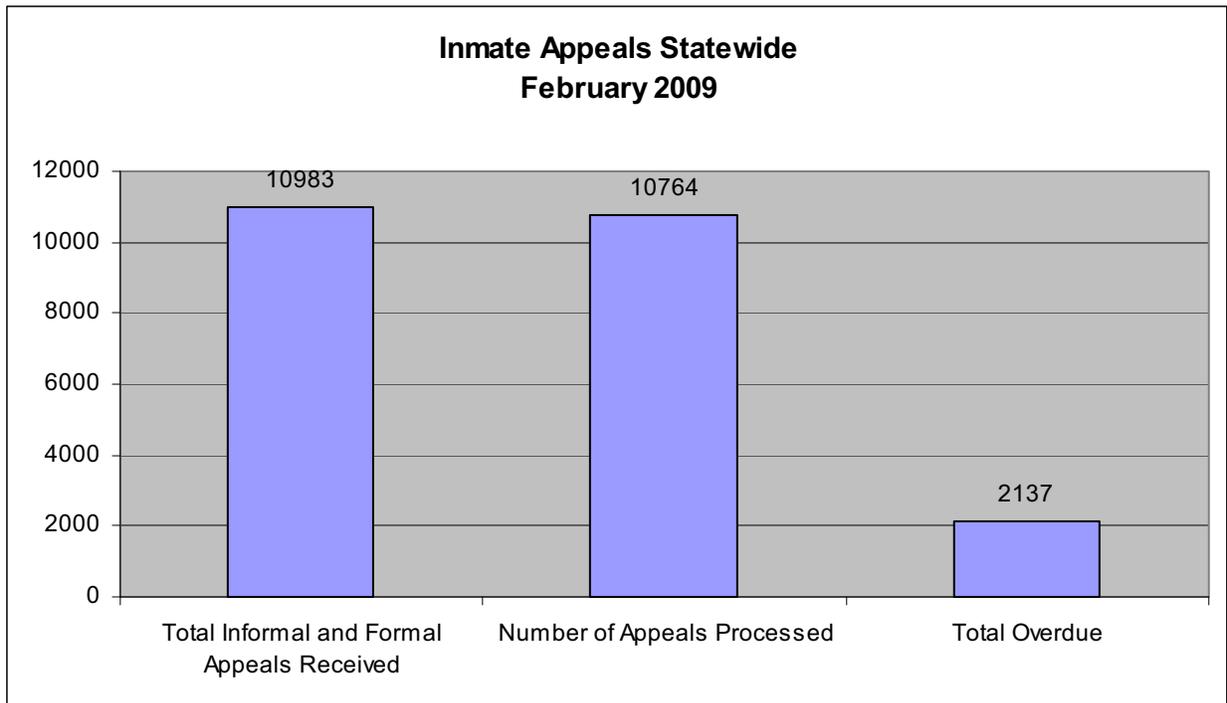
Performance Indicators:

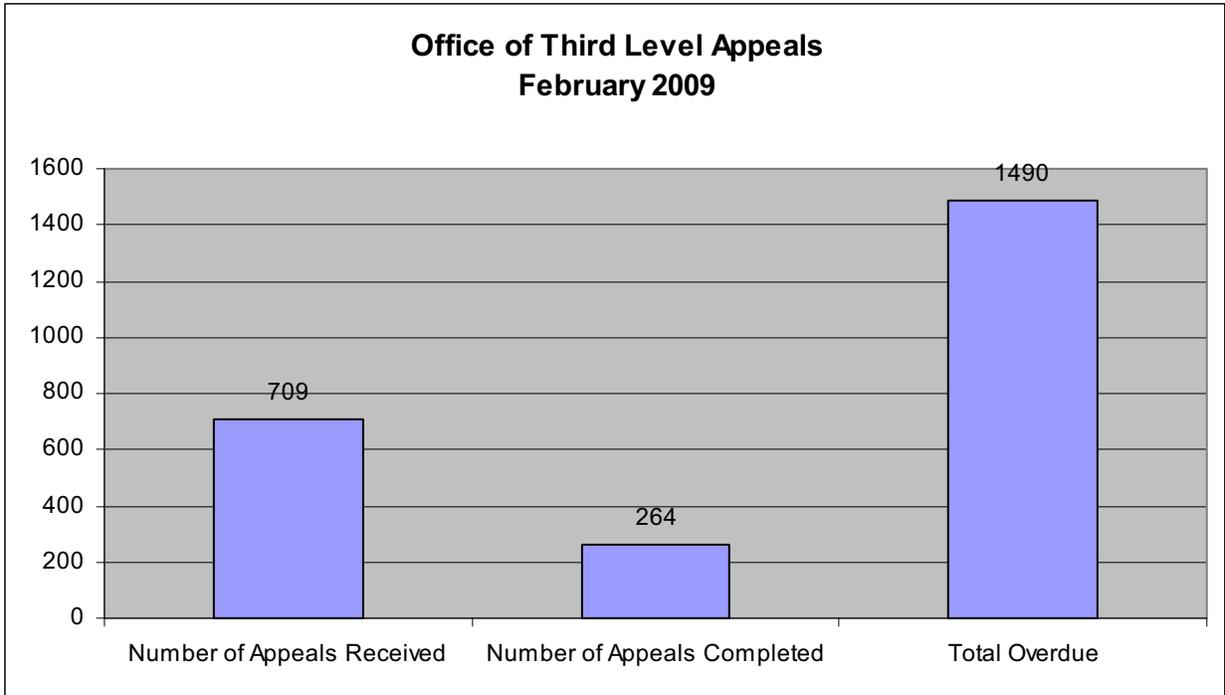
Number of inmate appeals received statewide, number of appeals processed, and total number of responses overdue.

Number of appeals received in the Office of Third Level Appeals, number of third level appeals completed, and total number of third level appeal responses overdue.

Writ of Habeas Corpus activity and petition disposition.

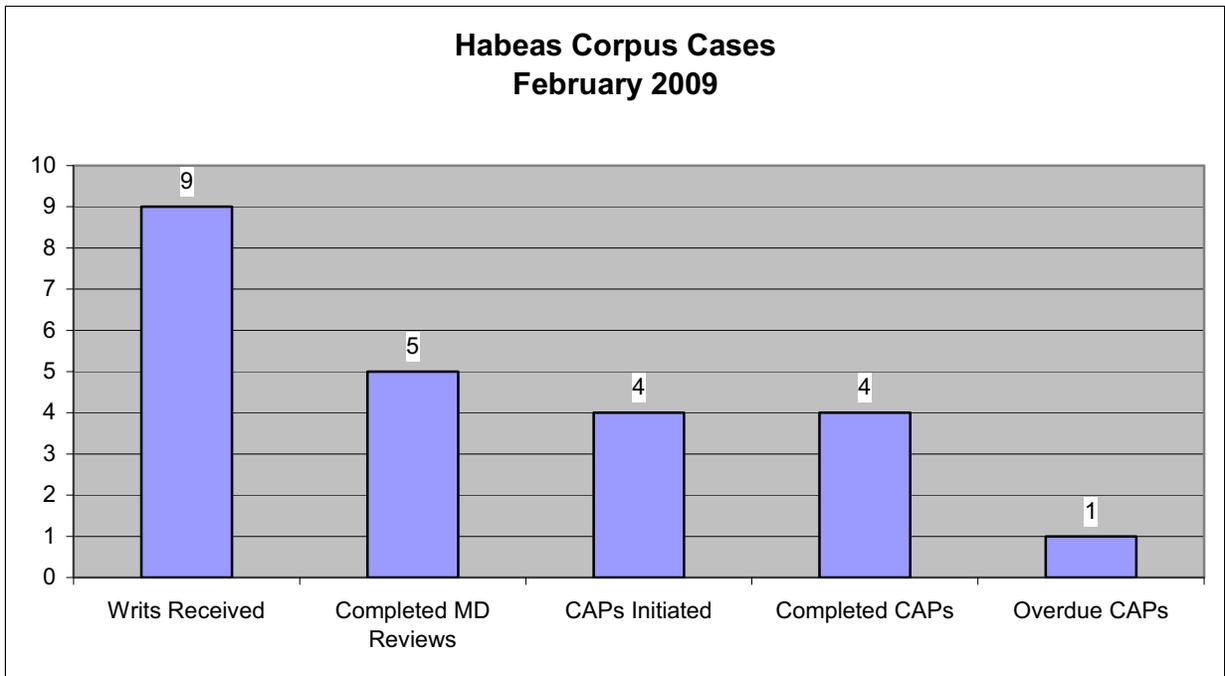
Graph/Table Display:





Results Explanation:

In any effective appeals/grievance system, the number of appeals received may remain at a high level over a period of time despite other factors (e.g. system improvements), as the complainants are aware that issues will be resolved effectively and timely.



Results Explanation:

A “CAP” is a corrective action plan.

GOAL 5

ESTABLISH MEDICAL SUPPORT INFRASTRUCTURE

Objective 5.1: Establish a Comprehensive, Safe and Efficient Pharmacy Program.

Action 5.1.1: Continue developing the drug formulary for the most commonly prescribed medications.

Reporting/Responsible Division:

Maxor Pharmacy Services

Performance Indicators:

Cost avoidance by month, cumulatively, and targeted as a result of Maxor management and implementation of the Drug Formulary.

Formulary and non-Formulary purchases per patient-inmate per month.

Average number of utilizing patient-inmates per month and drug costs per patient-inmate per month.

Graph/Table Display:

Refer to pages 80-84.

Results Explanation:

Maxor began managing pharmacy purchasing in April and May 2007.

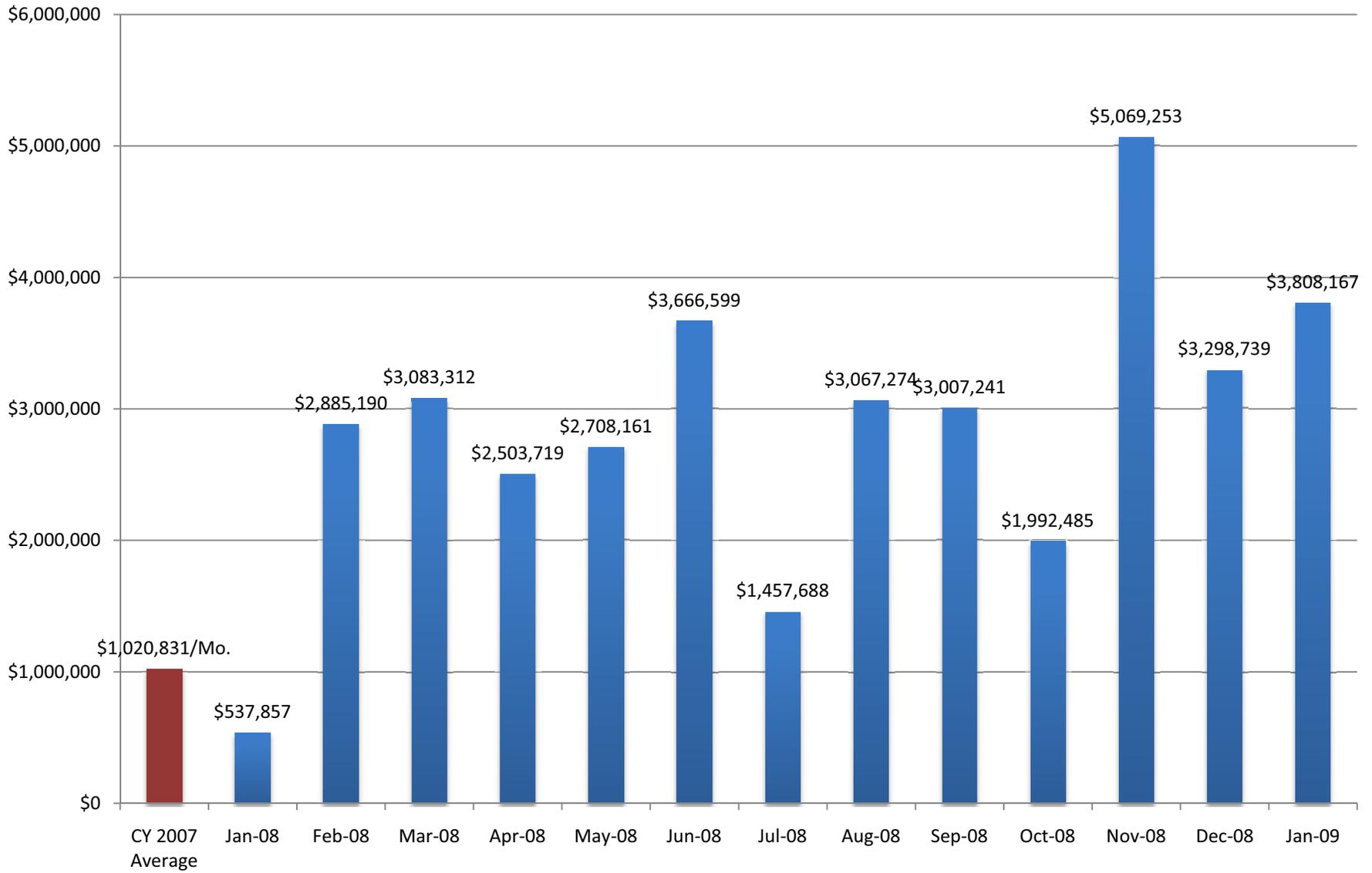
Cost savings/cost avoidance is calculated by comparing actual wholesaler purchases to prior historical trend line. The prior historical trend line is also based on wholesaler purchases.

Targeted contract savings displays specific Pharmacy & Therapeutics Committee initiatives targeting particular drugs or drug classes. Savings are calculated by comparing purchases using the actual targeted contract rate to the pre-targeted contract rate.

Formulary and non-formulary costs are based on total purchases divided by number of utilizing patient-inmates.

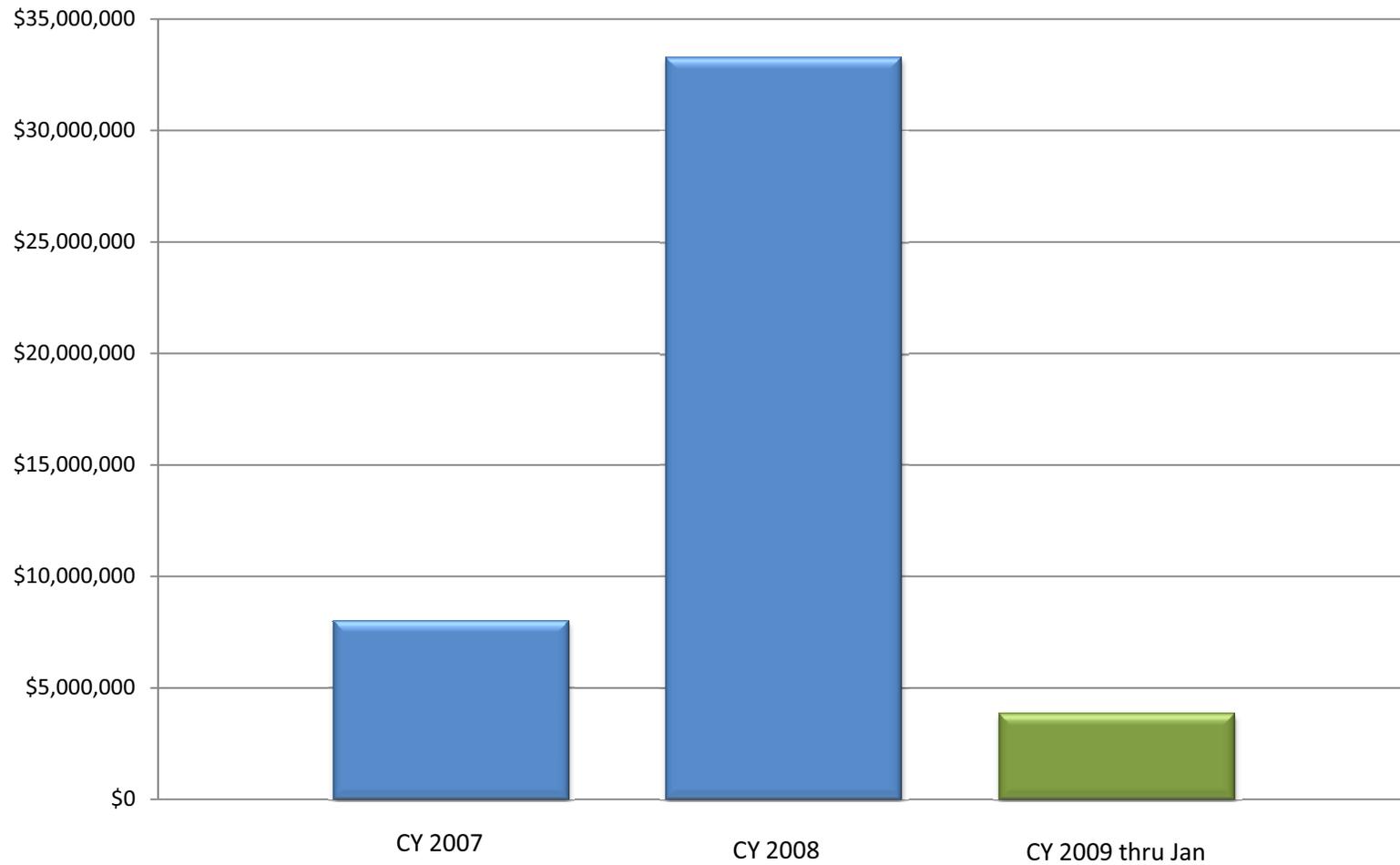
Drug costs per patient-inmate per month are based on total wholesaler drug purchases divided by the total number of utilizing patient-inmates. Utilizing patient-inmates represent the number of unique patient-inmates receiving drugs during the month.

Pharmacy Cost Savings/ Cost Avoidance by Month

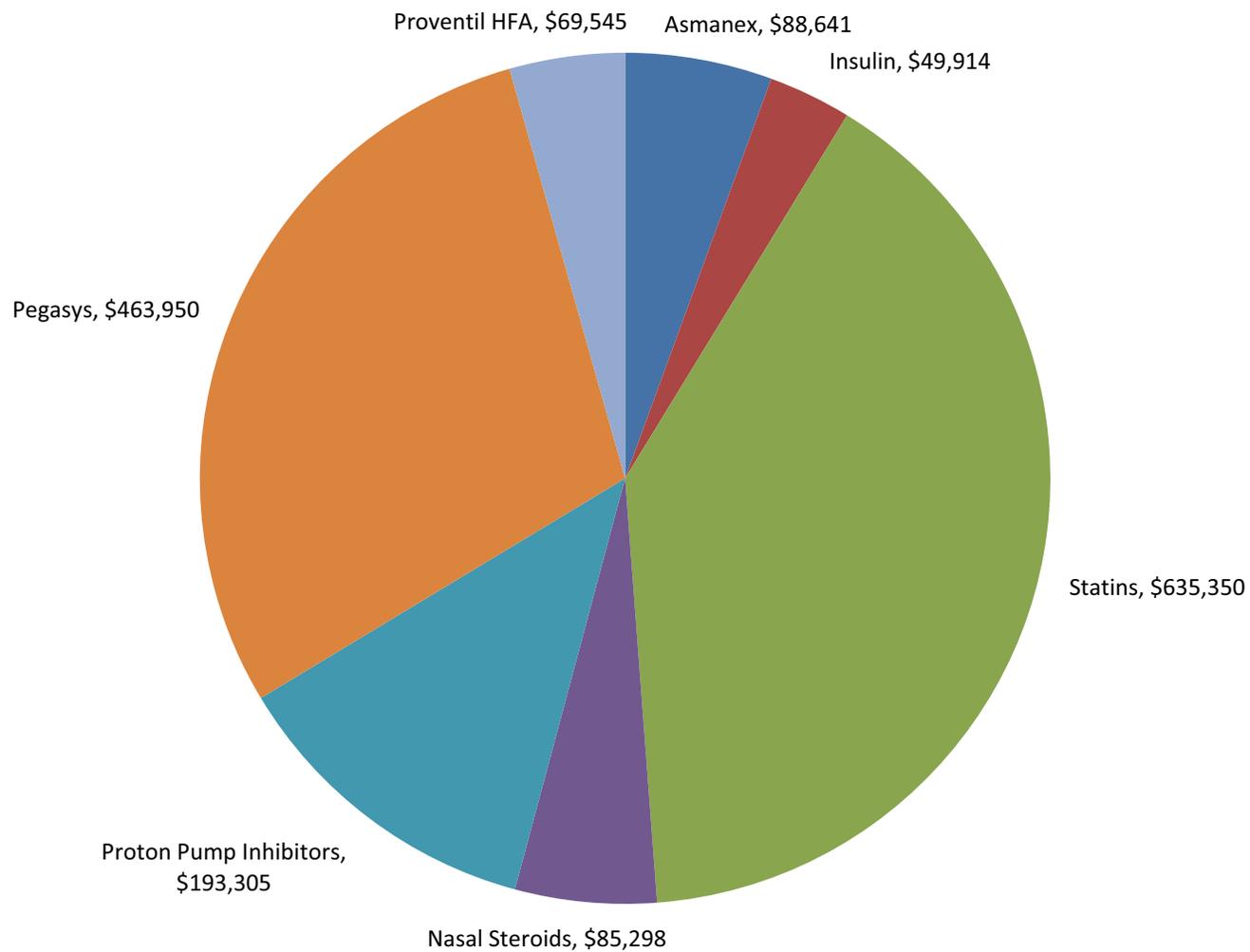


Cumulative Pharmacy Cost Savings/Cost Avoidance

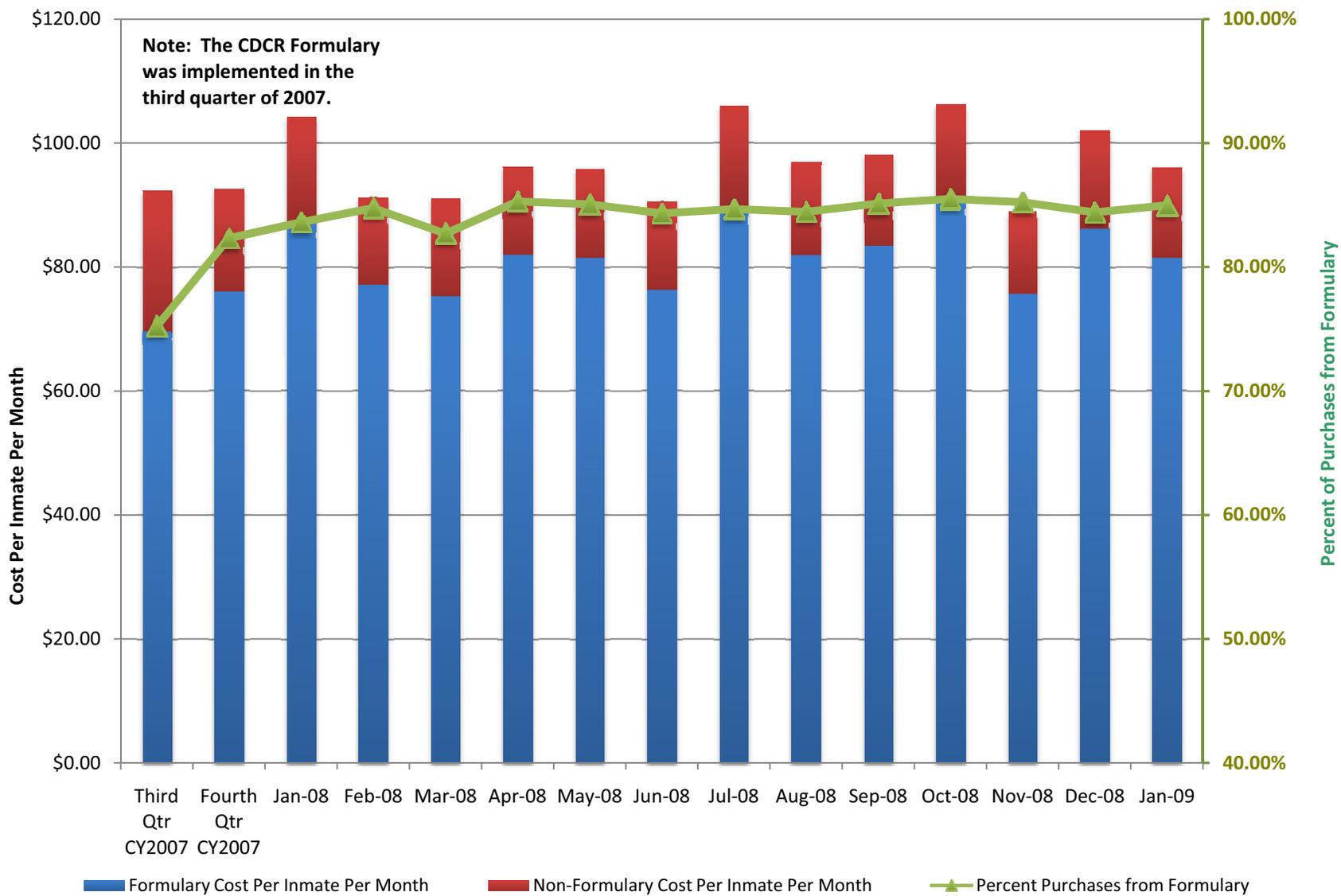
Year to Date 2009: **\$3,808,167**



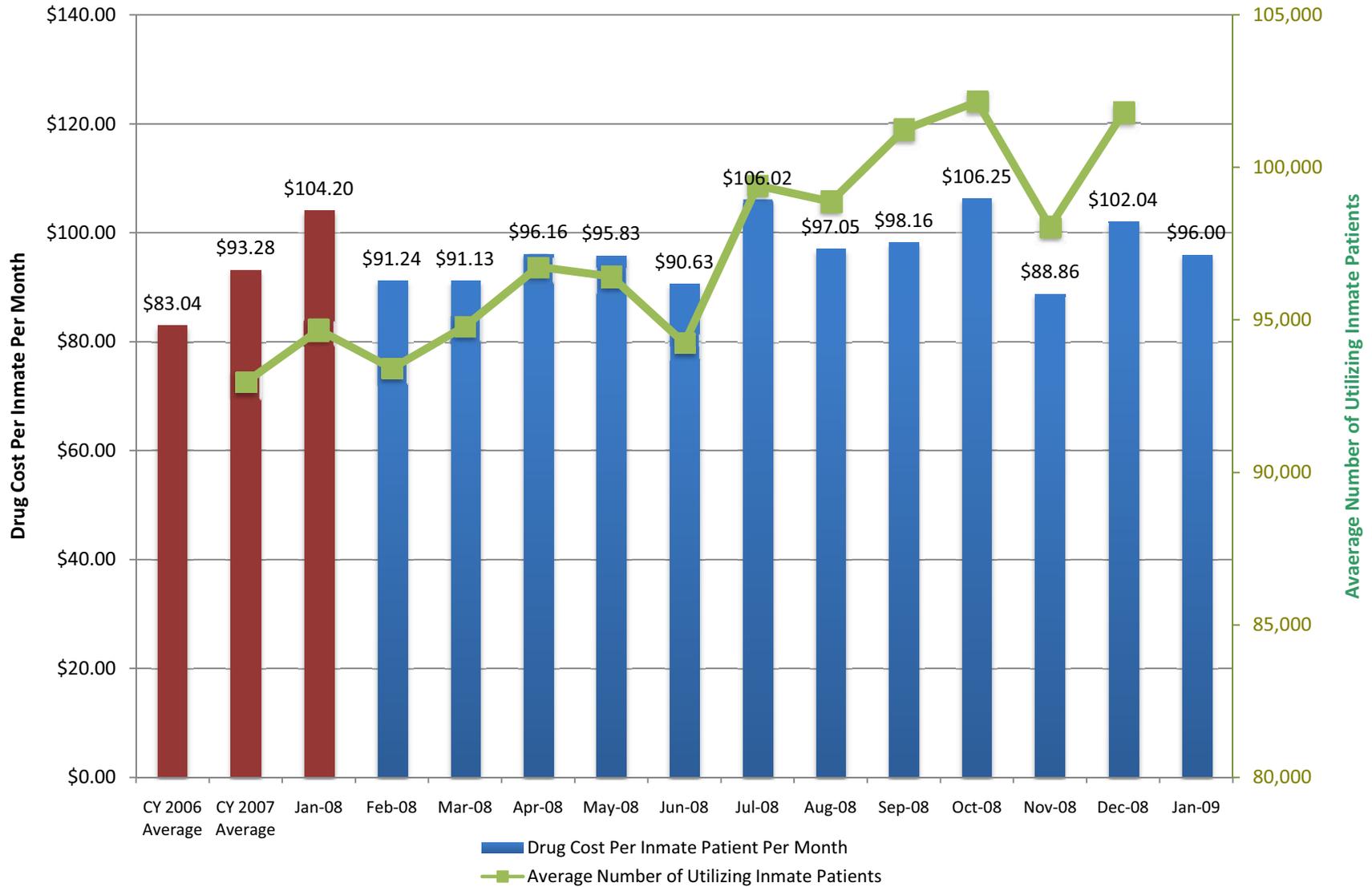
Year to Date 2009 Targeted Contract Savings Through Jan = \$1,586,003



Formulary and Non-Formulary Purchases Per Inmate Per Month 2008



Average Number of Utilizing Inmate Patients and Drug Cost Per Inmate Per Month



Objective 5.1: Establish a Comprehensive, Safe and Efficient Pharmacy Program.

Action 5.1.2: By June 2009, improve pharmacy policies and practices at each institution and complete the rollout of the GuardianRx system.

Reporting/Responsible Division:

Maxor Pharmacy Services

Performance Indicators:

Pharmacy inspection passage rate.

Average number of prescriptions processed per facility per month and average number of prescriptions processed per day by Pharmacists and Pharmacy Technicians.

Graph/Table Display:

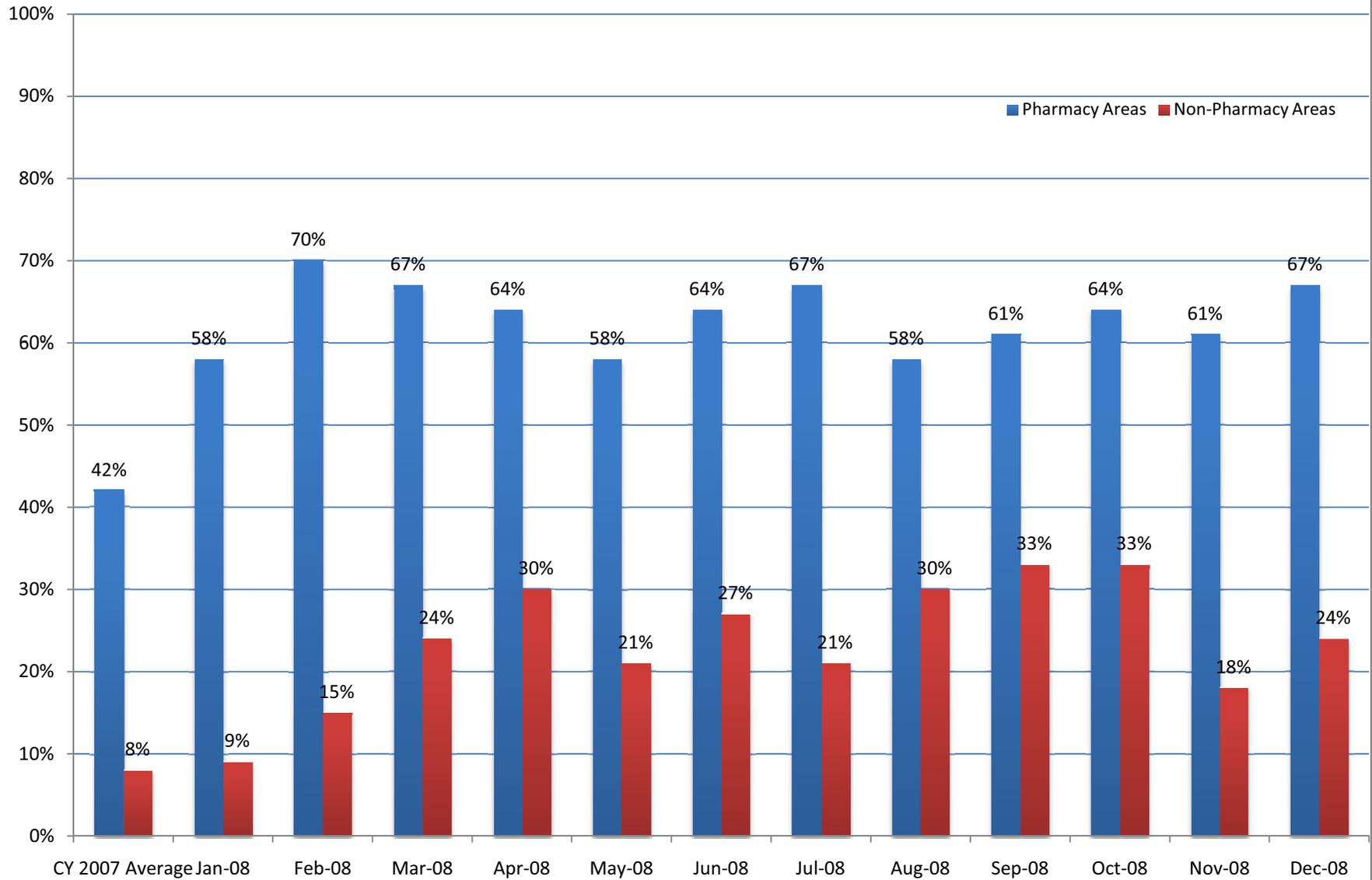
Refer to pages 86-88.

Results Explanation:

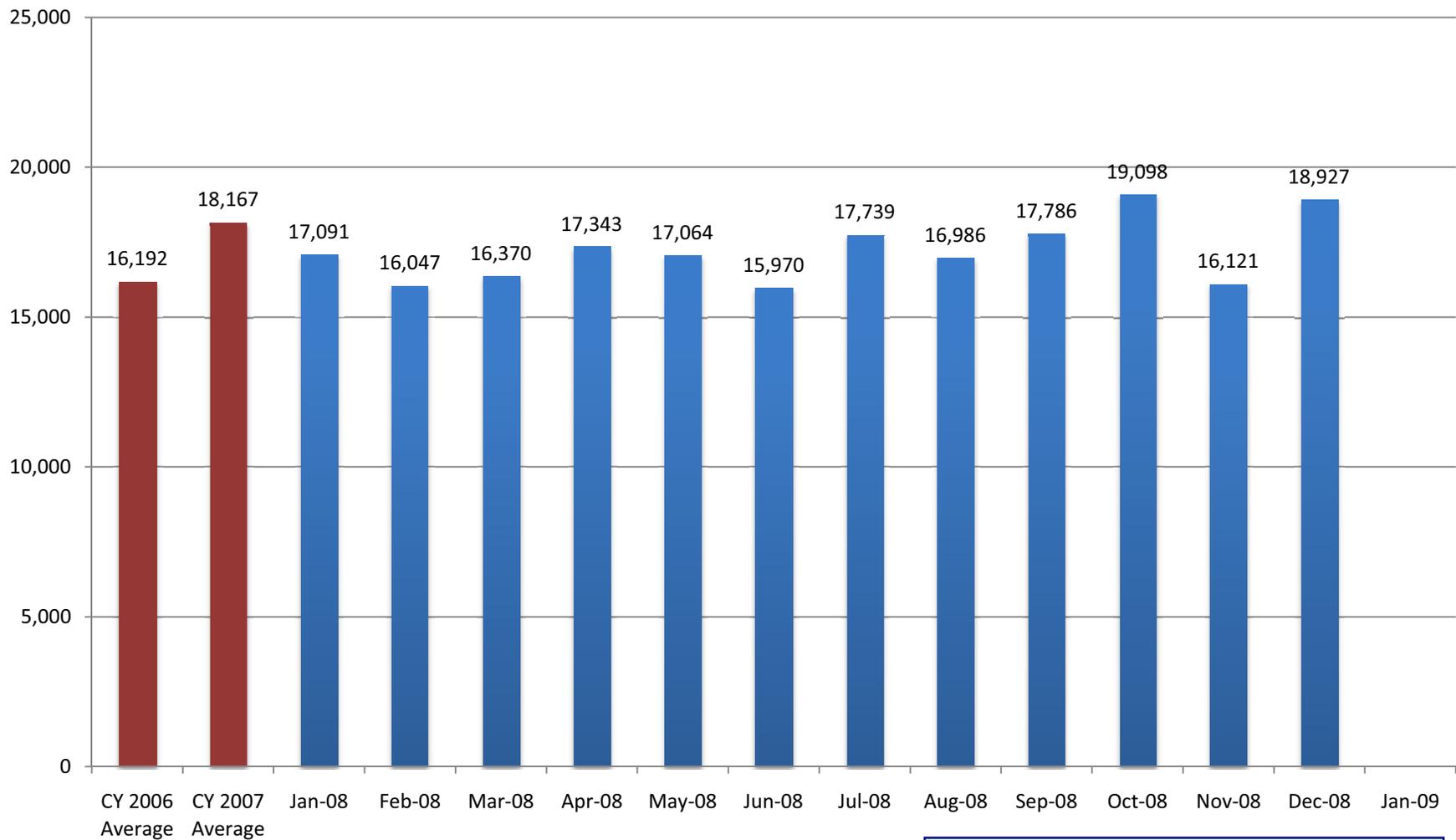
Pharmacy areas and non-pharmacy areas (e.g. medication administration areas) used for medication management are inspected. Facility inspections are validated by independent Maxor assessment when status changes from fail to pass.

Average numbers of prescriptions processed are calculated using basic productivity workload data.

Percentage Passing or Passing with Concerns Monthly Pharmacy Inspections



Average Number of Prescriptions Processed Per Facility Per Month



Note: The number of prescriptions processed is influenced by several factors, including the number of days supply of medicines per prescription. During 2007, Maxor moved a number of CDCR facilities from providing 14 day supplies to 30 day supplies.

Average Number of Prescriptions Processed Per Day Pharmacists and Pharmacy Technicians

