

11.19.08

JoAnna Mabra-Hobson
Project Manager
California Prison Health Care Receiver
501 J Street
P.O Box 4083
Sacramento, CA 95812-4083

Dear JoAnna,

SOURCECORP is pleased to submit to you “Deliverable 2, HIM Assessment” as outlined in the Scope of Work entitled Health Record Professional Management Services for California Adult Prison Facilities.

We recognize that proper Remediation starts with having clarity of direction for the future and understanding the current state of affairs. In-part, Deliverable 1 helped define where we are headed. Deliverable 2 documents the current state of Health Record Services and corresponding Health Information Management within the CDCR.

We are supportive of the Receiver’s efforts as it relates to the swift development and implementation of Remediation. This comprehensive assessment report documents our site visits and current challenges with human resources, procedural, physical infrastructure, technological approaches and the transport systems to move records within and between facilities. Our global overview of findings, description of existing patterns and trends, and assessment of the health records management system can be found on pages 9-24. A more detailed look at institutional specifics begins on page 25. Overall, this Deliverable documents the current state of operations and highlights our understanding of the critical nature of the elements that must change for successful Remediation.

Deliverable 1 and 2 together will help us in developing a plan for Remediation which will promote the goal of transitioning the current HIM operations to one based on best practices and standards within the correctional environment. We will work collaboratively with the CPHCR to accomplish such a transition.

It is a pleasure working with you and your organization on this project of such importance. We look forward to continuing our collaborative work and look forward to developing Deliverable 3.

With Warm Regards,

Nicolet A. Araujo //s//
SOURCECORP TEAM
Project Director