APPENDIX 1

FEDERAL RECEIVER'S TURNAROUND PLAN OF ACTION MATRIX
CPHCS PROJECT DEPLOYMENT BY INSTITUTION as of April 30, 2013

TPA Goals & Objectives	Description	ASP	CAL	CCC	CCI	CCWF	CEN	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSPW	WSP	New Facilities: CHCF	DWN	ECF	HGS	NCRF
Goal 1 - Timely Access to Health Care																																							
Objective 1.1 Redesign and Standardize Screening and Assessment Processes at Reception/Receiving and Release																																							
Access to Care-Reception Center *Actions 1.1.2 & 1.1.4*	Establish identification and timely treatment of contagious diseases by providing initial triage to CDCR inmates on day of arrival. (Project closed with implementation of medical classification and reception center processes)																																						
Objective 1.2 Establish Staffing and Processes for Ensuring Health Care Access at Each Institution																																							
Establish Custody Units *Action 1.2.1*	Develop health care access processes and implement Health Care Access Units at all CDCR institutions.	July 2008	Jan 2009	Jun 2009	Dec 2008	Jan 2009	Jan 2009	June 2009	Jan 2009	Aug 2008	July 2008	Dec 2008	Jan 2009	Dec 2008	Jan 2009	Jan 2009	Jan 2009	Jan 2010	July 2008	Feb 2009	Feb 2009	Jan 2009	Feb 2009	Jan 2010	Nov 2008	Jan 2010	Dec 2008	Aug 2008	May 2009	Jan 2010	Dec 2009	Dec 2008	Jan 2009	Feb 2009					
Custody Operational Assessments *Action 1.2.2*	Institutional Operational Assessment reviews.	Nov 2010	April 2011	April 2011	April 2011	April 2011	May 2010	May 2011	June 2011	May 2010	Oct 2010	April 2010	April 2010	March 2011	Feb 2011	Oct 2010	April 2010	Dec 2010	March 2011	Feb 2011	Nov-Dec 2010	June 2010	Jan 2011	Feb-March 2011	Jan 2011	June 2011	Sept 2010	Dec 2010	March 2011	Aug-Sep 2010	May 2011	Nov 2010	Jan 2011	May 2011					
Objective 1.4. Establish A Standardized Utilization Management System																																							
Access to Care - Utilization Management *Action 1.4.2*	Provide evidence based decision tools and interdisciplinary review processes to increase access to specialty care, infirmary beds and hospitalization. (Project Closed)																																						
Goal 2 - Continuum of Health Care Services																																							
Objective 2.1. Redesign and Standardize Access and Medical Processes for Primary Care																																							
Access to Care - Episodic Care *Action 2.1.2*	Implement an Episodic Care model that will set new policy standards, streamline the process by which patient request care, improve appointment scheduling and implement Local Operating Procedures at all institutions. (Project Closed)																																						
Objective 2.2. Improve Chronic Care System to Support Proactive, Planned Care																																							
Access to Care - Primary Care *Action 2.2.1 (2.1.1)*	Implement a Primary Care model that will set new policy standards, streamline clinic communication and implement Local Operating Procedures at all institutions. (Project Closed)																																						
Access to Care (Chronic Care) *Action 2.2.1*	Assess failures in chronic care and implement a program of remediation to address conditions such as cardiovascular disease, diabetes, immune system impairment (including HIV), liver disease and asthma. (Project Closed)																																						
Objective 2.3. Improve Emergency Response to Reduce Avoidable Morbidity and Mortality																																							
Emergency Response Initiative *Action 2.3.1, 2.3.2 and 2.3.3*	Standardize structure and organization of CDCR Emergency Medical Response System. (Project Closed)																																						
Goal 3 - Medical Care Workforce																																							
Objective 3.1. Recruit Physicians and Nurses to Fill Ninety Percent of Established Positions																																							
Nursing Positions *Action 3.1.1*	Fill 90% of nursing positions	90-100% filled	90-100% filled	90-100% filled	90-100% filled	70-89% filled	90-100% filled	90-100% filled	70-89% filled	90-100% filled	90-100% filled	90-100% filled	90-100% filled	90-100% filled	90-100% filled	90-100% filled	70-89% filled	70-89% filled	90-100% filled	90-100% filled	90-100% filled	90-100% filled	90-100% filled	70-89% filled	90-100% filled	90-100% filled	90-100% filled	90-100% filled	70-89% filled	90-100% filled	70-89% filled	90-100% filled	70-89% filled	90-100% filled					
Physician Positions *Action 3.1.2*	Fill 90% of physicians positions	90-100% filled	90-100% filled	90-100% filled	90-100% filled	90-100% filled	70-89% filled	90-100% filled	90-100% filled	90-100% filled	90-100% filled	70-89% filled	90-100% filled	70-89% filled	69% or less filled	90-100% filled	90-100% filled	90-100% filled	70-89% filled	90-100% filled	70-89% filled	90-100% filled	70-89% filled	69% or less filled	70-89% filled	70-89% filled	90-100% filled	90-100% filled	90-100% filled	70-89% filled	70-89% filled	90-100% filled	70-89% filled	90-100% filled					
Goal 4 - Quality Improvement Programs																																							
Objective 4.2. Establish a Quality Improvement Program																																							
Business Information System (BIS) Supply Chain Management *Action 4.2.3*	Automated procurement system																																						
Business Information System (BIS) Organization Mgmt/Personnel Administration *Action 4.2.3*	Provides organizational structure foundation (position, classification, unit, and personal data) for all HR modules.																																						
Business Information System (BIS) Registry Planning *Action 4.2.3*	Facilitates efficient and cost effective management of CPHCS Registry services. (Scope of this project is met through CDCR Time & Shift project)																																						
Medication Administration Process Improvement Project (MAPIP) *Action 4.2.3*	Develop and implement efficient medication management system to reduce patient medication errors and maximize quality in medication administration. (Estimated Completion Date is December 2012)																																						
Objective 4.5. Establish a Health Care Appeals Process, Correspondence Control and Habeas Corpus Petitions Initiative																																							
Health Care Appeals Tracking *Action 4.5.1*	Improvement of appeals process and reporting. (*Objective met and project is closed. This effort expedites the appeal process).*																																						
Goal 5 - Medical Support Infrastructure																																							
Objective 5.1. Establish a Comprehensive, Safe and Efficient Pharmacy Program																																							
Pharmacy: CPHCS Guardian Rx *Action 5.1.2*	Implement a computerized prescription software management system in all 33 institutions to improve tracking, safety and dispensing of drugs with enterprise wide information availability. (Project Closed)																																						
Objective 5.2. Establish Standardized Health Records Practice																																							
Centralized Dictation & Transcription *Action 5.2.1*	Implement a centralized dictation and transcription solution that standardized health record documentation at the enterprise-level. (Project Closed)																																						
Objective 5.3. Establish Effective Radiology and Laboratory Services																																							
Clinical Imaging Services *Action 5.3.1*	Imaging/radiological services renovation including enterprise imaging solution. *(Objective met, this project is part of implementing the strategy).*																																						
Laboratory Services Management *Action 5.3.1*	In contract negotiations with an Electronic Healthcare Record System (EHRS) vendor, to provide CCHCS an integrated Laboratory Information System solution																																						
Objective 5.4. Establish Clinical Information Systems																																							

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Clinical Data Repository *Action 5.4.1*	Implement a centralized clinical data repository and portal solution that serves as the foundation for an enterprise-level, integrated Health Information System. *(Green indicates portal solution while the remainder of the ojectives are on hold to transition to EHR which is in procurement phase).*																																						
New Network Activation *Action 5.4.1*	Design, build, and install a dedicated high-speed data network for 33 institutions and CPHCS HQ. *(Project Closed)*																																						
End User Migration to Data Center (EUM) *Action 5.4.1*	Provide secure access to the internet, intranet and clinical applications for all clinicians and healthcare staff. *(Project Closed)*																																						
Mental Health Tracking System (MHTS) *Action 5.4.1*	Upgrade current Mental Health Tracking System replacing 32 separate Access databases. (Project Closed)																																						
Objective 5.5. Expand and Improve Telemedicine Capabilities																																							
Telemedicine Services *Action 5.5.1*	Improvement and expansion of telemedicine services for medical specialties and for mental health. *(Project Closed. This project implements technical systems for program enhancement).*																																						
Goal 6 - Facilities																																							
Objective 6.1. Upgrade administrative and clinical facilities at each of CDCR's prison locations to provide patient-inmates with appropriate access to care																																							
Facilities Site activation *Action 6.1.1*	Provide permanent facilities to support the medical and mental care missions.	Jan 2010				EOP TBD		HCI 9/16	ICF Phase I: 7/12; ICF Phase II: 10/12 HCI 9/15	MHCB: Earliest: 7/13; Latest: 10/13; HCI 9/16	EOP 1/13; HCI 1/16	EOP/ ASU 6/13					HCI 2/17			Cancelled	EOP Phase 2: 3/14; HCI 5/16	HCI 2/16				HCI 3/16	PSU 8/13; HCI 5/16			HCI 3/16	Nov 2009	EOP 9/13		Lic Beds - TBD	7/13	2/14	Cancelled	Cancelled	Cancelled

Project Completed	
Project Implementing	
Project start date TBD	